**Ultenic UP10S**

# Ultenic Pooleco 10S Cordless Robotic Pool Cleaner User Manual

Model: UP10S

## 1. Introduction

Thank you for choosing the Ultenic Pooleco 10S Cordless Robotic Pool Cleaner. This device is designed to provide efficient and hassle-free cleaning for your swimming pool. Please read this manual thoroughly before operating the cleaner to ensure safe and optimal performance. Keep this manual for future reference.

## 2. Safety Information

- Always ensure the cleaner is turned off and disconnected from the charger before performing any maintenance or cleaning tasks.
- Do not operate the cleaner if the water temperature is outside the recommended range (typically 10°C to 35°C).
- Keep children and pets away from the pool area while the cleaner is in operation.
- Use only the original charger and accessories provided by Ultenic.
- Avoid operating the cleaner if there are large objects or debris that could jam the motor or filter.
- Do not attempt to repair the cleaner yourself. Contact authorized service personnel for assistance.

## 3. Product Components

The Ultenic Pooleco 10S package includes the following items:




This image shows all components included with the Ultenic Pooleco 10S robotic pool cleaner: the cleaner unit, floater ball with rope, charger, manual, two extra brushes, two extra wheels, and a remote control.

1. Pooleco 10S Robotic Pool Cleaner
2. Floater Ball with Rope
3. Charger
4. User Manual
5. Brushes (x2 extra)
6. Wheels (x2 extra)
7. Remote Control

## 4. Setup

### 4.1 Charging the Cleaner

Before first use, fully charge the Ultenic Pooleco 10S. The charging process takes approximately 2.5 hours.




The image displays the Ultenic Pooleco 10S robotic pool cleaner connected to its charger, with indicators showing battery status (less than 10% and 100% charged). It highlights a 2.5-hour fast charge time.

- Connect the charger to a power outlet and then to the charging port on the cleaner.
- The indicator lights on the cleaner will show the charging status.
- Once fully charged, disconnect the cleaner from the charger.

### 4.2 Initial Placement in Pool

Ensure the pool is free of large debris before placing the cleaner. The Pooleco 10S is designed for various pool types and surfaces.



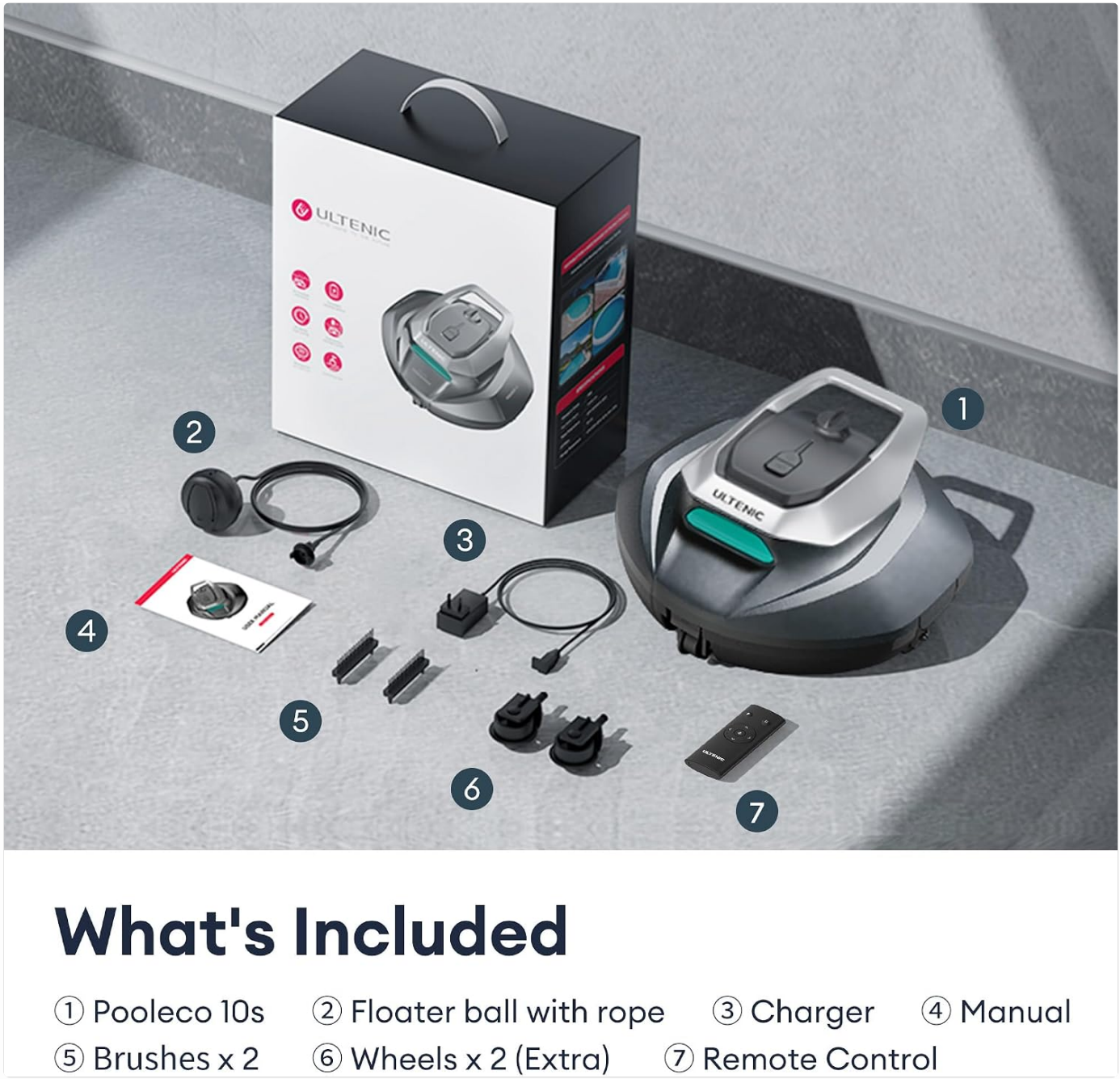

This image illustrates the versatility of the Ultenic Pooleco 10S robotic pool cleaner, showing it is suitable for various pool types including above-ground, in-ground, irregular shapes, and regular shapes, with an example of a 10-degree incline.

- Gently lower the cleaner into the pool until it rests on the bottom.
- Ensure the cleaner is fully submerged and no air bubbles are trapped inside.

## 5. Operating Instructions

### 5.1 Starting a Cleaning Cycle

The Pooleco 10S offers intelligent multifunctional control via a mobile app or remote control for precise cleaning.




A user is relaxing by the pool while controlling the Ultenic Pooleco 10S robotic pool cleaner using a smartphone app, demonstrating effortless remote operation.

- **Using the App:** Download the Ultenic app from your device's app store. Follow the in-app instructions to pair your cleaner. You can then use the app to start, stop, and direct the cleaner.
- **Using the Remote Control:** Press the power button on the remote control to start the cleaning cycle. Use the directional buttons to guide the cleaner if needed.

### 5.2 Cleaning Performance

Equipped with an efficient three-motor system, the Pooleco 10S generates strong suction and optimal filtration, effectively removing various types of debris.




An overhead view of the Ultenic Pooleco 10S robotic pool cleaner demonstrating its powerful suction, capable of removing leaves, twigs, gravel, sand, and hair from the pool floor.

The cleaner's hydrodynamic design, inspired by a manta ray, ensures it adapts perfectly to the pool bottom, optimizing movement and cleaning efficiency across the entire surface.




The Ultenic Pooleco 10S robotic pool cleaner is shown underwater, highlighting its hydrodynamic design inspired by a manta ray, which optimizes movement and cleaning efficiency.

With a 90-minute battery life and a 2.5-liter filter tank, the Pooleco 10S can continuously clean pools up to 80 m² (approximately 850 sq.ft) on a single charge.




The Ultenic Pooleco 10S robotic pool cleaner is shown in a pool, with text indicating a 90-minute battery life and a maximum cleaning area of 850 sq.ft (approximately 80 m²), emphasizing its uninterrupted cleaning capability.

### 5.3 Automatic Parking

When the battery level is low, the cleaner will automatically park itself near the edge of the pool for easy retrieval.




The image shows the Ultenic Pooleco 10S robotic pool cleaner automatically returning to the edge of the pool when its battery is low (5% remaining), indicating its auto-parking feature for easy retrieval.

- Once the cleaning cycle is complete or the battery is low, the cleaner will move towards the nearest pool wall.
- Use the provided floater ball with rope to easily pull the cleaner out of the water.

## 6. Maintenance

### 6.1 Cleaning the Debris Bin

Regularly cleaning the 2.5-liter debris bin is crucial for maintaining optimal cleaning performance. Maintenance is extremely simple.




A person is shown rinsing the large 2.5L debris bin of the Ultenic Pooleco 10S robotic pool cleaner with a hose, demonstrating the easy maintenance process.

- Remove the cleaner from the pool.
- Open the cleaner's housing to access the debris bin.
- Empty the collected debris.
- Rinse the debris bin and filter thoroughly with a hose until clean.
- Ensure the bin and filter are dry before reassembling and storing the cleaner.

### 6.2 Brush and Wheel Replacement

Periodically inspect the brushes and wheels for wear and tear. Replace them as needed using the extra components provided.

- Refer to the detailed instructions in the included manual for specific steps on replacing brushes and wheels.
- Ensure replacement parts are securely attached before operating the cleaner.

## 7. Troubleshooting

If you encounter any issues with your Ultenic Pooleco 10S, please refer to the following common troubleshooting steps:

| Problem | Possible Cause | Solution |
|---|---|---|
| Cleaner does not start | Low battery; Power button not pressed; Obstruction | Charge the cleaner fully; Press the power button firmly; Check for and remove any obstructions. |
| Poor cleaning performance | Full debris bin; Clogged filter; Worn brushes/wheels | Empty and clean the debris bin; Clean the filter thoroughly; Replace worn brushes or wheels. |
| Cleaner gets stuck | Large debris; Uneven pool surface; Cleaner orientation | Remove large debris from the pool; Reposition the cleaner; Ensure proper submersion. |
| Remote/App control not working | Battery in remote low; App not connected; Interference | Replace remote batteries; Re-pair the app with the cleaner; Move closer to the pool for better signal. |

If the problem persists after trying these steps, please contact Ultenic customer support.

## 8. Specifications

| Feature | Detail |
|---|---|
| Product Dimensions | 32.08 x 32.4 x 16.58 cm |
| Weight | 3.25 kg |
| Part Number | UP10S |
| Debris Bin Capacity | 2.5 L |
| Power Source Type | Battery Powered |
| Manufacturer | Ultenic |
| Model Number | UP10S |
| Battery Type | 1 A (included) |
| Max Cleaning Area | 80 m² (approx. 850 sq.ft) |
| Runtime | Up to 90 minutes |
| Charging Time | 2.5 hours |

## 9. Warranty and Support

### 9.1 Warranty Information

The Ultenic Pooleco 10S comes with a warranty of up to 30 months. Please retain your proof of purchase for warranty claims.

- **Return Policy:** A 30-day free return policy is available.
- For detailed warranty terms and conditions, please refer to the official Ultenic website or contact customer support.

### 9.2 Customer Support

For any questions, technical assistance, or support, please contact Ultenic customer service:

- **Live Chat:** Available via the Ultenic mobile application.
- **Email Assistance:** 24/7 support available via email.
- **Service Centers:** Service centers are available in Europe and the United Kingdom.

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**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question