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Wantek 162S

Wantek Wireless Headset Model 162S User Manual

Model: 162S

1. Introduction

Thank you for choosing the Wantek Wireless Headset Model 162S. This headset is designed to provide clear audio communication with its advanced noise-cancelling microphone, dual connectivity options (Bluetooth and USB dongle), and a convenient charging dock. It is ideal for professional use in call centers, home offices, and for online meetings.

2. What's in the Box

- Wantek Wireless Headset
- USB Dongle
- Charging Dock
- USB/3.5 mm Cable
- User Manual

3. Product Overview

Familiarize yourself with the key components and features of your Wantek Wireless Headset.



Figure 3.1: Headset Components and Design Features

This image highlights the headset's ergonomic design, including a flexible headband, lightweight and breathable earcups, a flexible microphone boom, and a noise-cancelling microphone with 270-degree rotation. The earcups also feature 180-degree rotation for comfort and storage.

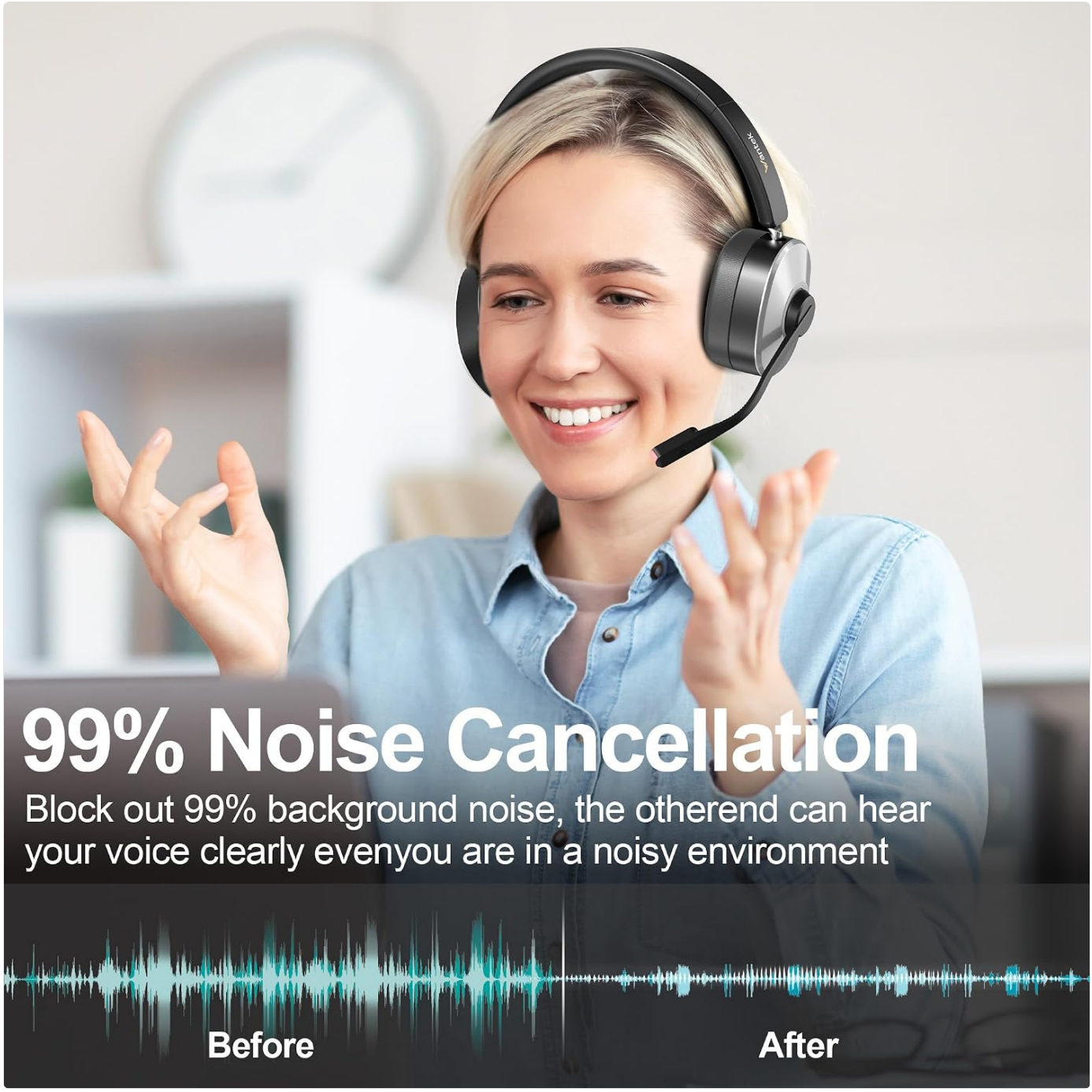


Figure 3.2: Noise Cancellation Feature

The headset features 99% noise cancellation, ensuring clear voice transmission even in noisy environments. The graphic illustrates the significant reduction in background noise, making your voice clearer to the other party.



Figure 3.3: Dual Connectivity Options

The headset offers dual connectivity, allowing simultaneous connection to two devices via Bluetooth 6.0 and a USB dongle. This enables seamless switching between a PC/laptop and mobile devices.

4. Setup

4.1 Initial Charging

Before first use, fully charge the headset. Place the headset on the charging dock or connect it directly using the USB-C cable. A full charge takes approximately 2 hours.



Figure 4.1: Two Charging Modes

The headset can be charged using the included charging dock or directly via the USB-C cable. Both methods provide efficient charging for up to 50 hours of talk time and 500 hours of standby time.

4.2 Connecting via USB Dongle (Plug & Play)

1. Insert the USB dongle into an available USB port on your PC or laptop.
2. Power on the headset.
3. The headset will automatically connect to the USB dongle. The indicator light on the dongle will turn solid blue when connected.

4.3 Connecting via Bluetooth

1. Power on the headset. It will automatically enter pairing mode if not connected to a device.
2. On your device (PC, laptop, smartphone), enable Bluetooth and search for available devices.
3. Select "Wantek 162S" (or similar name) from the list of devices.
4. Once paired, the headset's indicator light will turn solid blue.

5. Operating Instructions

5.1 Power On/Off

- **Power On:** Press and hold the Power button for 3 seconds.
- **Power Off:** Press and hold the Power button for 3 seconds.

5.2 Volume Control

- **Volume Up:** Press the Volume Up (+) button.
- **Volume Down:** Press the Volume Down (-) button.

5.3 Mute Function

Press the dedicated Mute button on the earcup to mute or unmute the microphone during a call. An indicator light on the microphone boom will show the mute status.

5.4 Answering/Ending Calls

- **Answer Call:** Press the Multi-function button once.
- **End Call:** Press the Multi-function button once during a call.
- **Reject Call:** Press and hold the Multi-function button for 2 seconds.

5.5 Dual Connectivity Usage

When connected to two devices simultaneously (e.g., PC via dongle and phone via Bluetooth), the headset will intelligently switch audio sources. For example, if you are on a call on your PC and receive a call on your phone, you can answer the phone call, and the PC audio will pause.



Figure 5.1: Usage Scenarios

The Wantek Wireless Headset is versatile for various professional and personal communication needs, including team meetings, online teaching, remote work, and video calls like Skype Chat.

6. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the headset and charging dock. Do not use abrasive cleaners or solvents.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the headset frequently. Charge it regularly, even if not in use for extended periods.

7. Troubleshooting

Problem	Possible Cause	Solution
No sound from headset	Headset not powered on Not connected to device Volume too low	Ensure headset is powered on Check Bluetooth/dongle connection Increase headset and device volume
Microphone not working	Microphone muted Incorrect input device selected	Unmute microphone Select Wantek headset as default input device in system settings
Cannot pair via Bluetooth	Headset not in pairing mode Device Bluetooth off Too many paired devices	Ensure headset is in pairing mode Enable Bluetooth on your device Clear old Bluetooth connections on your device
Short battery life	Headset not fully charged Aging battery	Ensure headset is fully charged (2 hours) Contact support if battery life significantly degrades

8. Specifications

Feature	Specification
Brand	Wantek
Model Name	162SBTC-DG
Model Number	162S
Color	Black Silver
On-ear Placement	On-ear
Form Factor	On-ear
Impedance	28 Ohm
Noise Control	Environmental Noise Cancellation
Headphone Jack	USB Dongle
Connectivity Technology	Wireless
Wireless Communication Technology	Bluetooth
Earcup Shape	Oval
Control Type	Call Control
Control Method	Touch
Control Unit Type	Button
Covering Material	Synthetic Leather, Aluminum, Plastic, Stainless Steel

Feature	Specification
Specific Product Uses	Business, Professional
Compatible Devices	Mobile Phones, Computer Tablets, Smartphones, MacBook, PC, Desktop, Laptop, Tablets, Phones
Cable Feature	Wireless
Product Features	Charging Base, Noise Cancellation, Adjustable Headband, Volume Control, Lightweight
Bluetooth Range	15 Meters
Bluetooth Version	6.0
Battery Charge Time	2 Hours
Average Battery Life	50 Hours (Talk Time)

9. Warranty and Support

Wantek products are designed for reliability and performance. This product comes with a standard manufacturer's warranty. For detailed warranty information, please refer to the warranty card included in your package or visit the official Wantek website.

If you encounter any issues or have questions regarding your Wantek Wireless Headset, please contact our customer support team. You can find contact information on the Wantek website or through your purchase platform.

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