**swancode DS-A23**

# swancode Smart Cupping Therapy Set DS-A23 User Manual

Model: DS-A23

## 1. Introduction

This manual provides comprehensive instructions for the safe and effective use of your swancode Smart Cupping Therapy Set. This device integrates heat, guasha, cupping, red light, and flameless massage to offer deep muscle relief and relaxation. Please read this manual thoroughly before first use and retain it for future reference.




Image 1.1: The swancode Smart Cupping Massager, designed for deep muscle relaxation.

## 2. Safety Information

**Important:** Different individuals have varying tolerance levels to suction and heat. For initial use, it is strongly recommended to test the device on a muscular area, such as the thigh, starting with suction level 1 and heat level 1.

Observe your body's reaction before applying the device to other areas or increasing intensity levels.
**Legal Disclaimer:** Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition.
**Note on Marks:** Red or purple marks on the skin are a normal and expected outcome after cupping therapy. These marks typically fade within 3 to 7 days.




Image 2.1: Illustration of typical marks left after cupping therapy and their fading process over days.

## 3. What's in the Box (2-Pack)

Your swancode Smart Cupping Therapy Set (2-Pack) includes the following components:

- 2 x Electric Cupping Devices
- 2 x Gliding Cups (replaceable)
- 2 x Massage Oils (scented)
- 4 x Filter Cotton pieces
- 1 x User Manual
- 2 x Charging Cables (Type-C)



Image 3.1: Visual representation of all items included in the 2-pack kit.

## 4. Product Features

The swancode Smart Cupping Therapy Set offers a versatile and effective massage experience with the following key features:

- **5-in-1 Functionality:** Combines heat, guasha, cupping, red light therapy, and flameless massage.
- **Customizable Settings:** 12 adjustable levels for both suction intensity and heat.
- **Red Light Therapy:** Integrated red light for enhanced relaxation.
- **Smart Breathing Suction:** Dynamic cupping action for comfortable and effective therapy.
- **One-Press Relief Button:** Instantly releases suction for safe and easy removal.
- **Automatic Timer:** 20-minute auto-off timer for safety.
- **Replaceable Gliding Cup:** Designed for gentle scraping and smoother gliding.
- **Portable Design:** Compact and lightweight for use at home, office, gym, or while traveling.
- **Type-C Charging:** Convenient and fast charging.

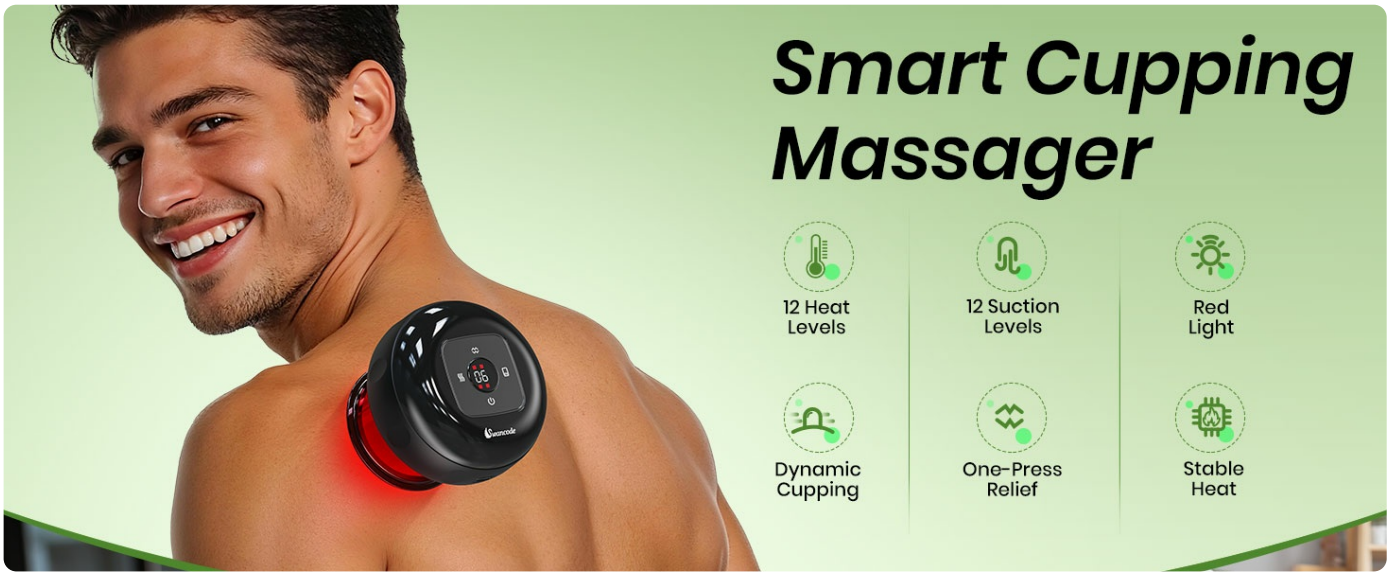



Image 4.1: Overview of the five integrated functions: Heat, Gua Sha, Cupping, Flameless, and Red Light.




Image 4.2: Diagram illustrating the 12 levels of suction and heat, with corresponding temperature ranges.




Image 4.3: Close-up view of the device's smooth cup edges and the removable, replaceable gliding cup.

## 5. Setup

### 5.1 Initial Charging

Before first use, fully charge the device. Connect the provided Type-C charging cable to the device and a suitable USB power adapter (not included). The charging indicator will show progress, and the device is fully charged when the indicator changes or turns off (refer to device display for specific indication).

- Charging Time: Approximately 5 hours.
- Battery Average Life: Approximately 5 hours of use.




Image 5.1: The device connected to a Type-C charging cable.

### 5.2 Preparing for Use

1. Ensure the device is clean and dry.
2. Apply a small amount of the provided massage oil or a suitable lotion to the skin area where you intend to use the device. This helps create a better seal and allows for smoother gliding if desired.
3. Ensure the cup is securely screwed onto the device to prevent air leakage, which can affect suction.

## 6. Operating Instructions

Follow these steps for effective operation of your Smart Cupping Therapy Set:




Image 6.1: Visual guide for operating the cupping device.

1. **Power On:** Press and hold the Power button for 1.5 seconds to turn on the device. The display will illuminate.
2. **Set Levels:** Use the control buttons to adjust the temperature and suction levels to your preferred setting. Start with lower levels as recommended in the Safety Information section.

3. **Select Mode & Apply:** Choose a massage mode (if applicable, refer to device display) and place the cup firmly on the target skin area. Ensure a good seal for effective suction.
4. **Release Suction:** To safely remove the device, press the one-press relief button. This will instantly release the suction.
5. **Power Off:** Press and hold the Power button for 1.5 seconds to turn off the device after use.

### 6.1 Application Areas

The device can be applied to various body areas including arms, legs, back, shoulders, and thighs to target muscle soreness and knots.




Image 6.2: Examples of body areas where the cupping device can be used for relaxation.

### 6.2 Demonstration Video

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Video 6.1: A demonstration of the swancode Smart Cupping Massager in use, showcasing its features and application.

## 7. Maintenance

### 7.1 Cleaning

- After each use, ensure the device is powered off and disconnected from any charging cable.
- Wipe the cup and the device's contact surface with a soft, damp cloth.
- For thorough cleaning, the cup can be detached and washed with mild soap and water. Ensure it is completely dry before reattaching.
- Do not immerse the main device body in water or any other liquid.
- Replace filter cotton as needed to maintain hygiene and performance.

### 7.2 Storage

- Store the device in a cool, dry place away from direct sunlight and extreme temperatures.
- Keep out of reach of children.

## 8. Troubleshooting

If you encounter issues with your swancode Smart Cupping Therapy Set, refer to the following common solutions:

| Problem | Possible Cause | Solution |
|---|---|---|
| No or weak suction | • Cup not securely attached.<br>• Insufficient contact with skin (air leakage).<br>• Battery is low.<br>• Filter cotton is clogged. | • Ensure the cup is fully screwed in.<br>• Apply massage oil/lotion and press firmly against the skin.<br>• Charge the device fully.<br>• Replace the filter cotton. |
| Device does not turn on | • Battery is depleted.<br>• Power button not held long enough. | • Charge the device.<br>• Press and hold the Power button for 1.5 seconds. |
| Heat function not working | • Heat level set too low.<br>• Device malfunction. | • Increase the heat level setting.<br>• Contact customer support if the issue persists. |

If the problem persists after attempting these solutions, please contact swancode customer support.

## 9. Specifications

| Feature | Detail |
|---|---|
| Model Number | DS-A23 |
| Product Dimensions (L x W x H) | 3.54 x 3.54 x 3.07 inches |
| Item Weight | 15.24 ounces (432 g) |
| Power Source | Battery Powered (1 Nonstandard Battery included) |
| Charging Time | Approx. 5 hours |
| Battery Average Life | Approx. 5 hours |
| Suction Levels | 12 levels |
| Heat Levels | 12 levels (approx. 100-122°F) |
| Material Type | Plastic |
| Color | Black |
| Massage Therapy Technique | Cupping, Scraping |




Image 9.1: Diagram showing the key dimensions of the swancode Smart Cupping device.

## 10. Warranty and Support

For warranty information and customer support, please refer to the product packaging or contact swancode directly through their official website or the retailer where the product was purchased. Please have your model number (DS-A23) and purchase details ready when contacting support.

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### Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question