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> NEBROO PRO 2.0 Hearing Aids User Manual

NEBROO PRO 2.0

NEBROO PRO 2.0 Hearing Aids User Manual

Model: PRO 2.0 | Brand: NEBROO

INTRODUCTION

Thank you for choosing NEBROO PRO 2.0 Hearing Aids. These devices are designed to provide clear and natural sound, enhancing your daily listening experience. Please read this manual carefully to ensure proper use, maintenance, and optimal performance of your hearing aids.

IMPORTANT SAFETY INFORMATION

Warning:

- If you are younger than 18, do not use this device.
- Consult a doctor if you experience pain when inserting the hearing aid.
- This device is not hearing protection.
- The sound output should not be uncomfortable or painful.
- Seek medical help if a piece gets stuck in your ear.

If you have concerns or questions, consult a professional. You may experience an adjustment period when first using a hearing aid. Report any injuries, malfunctions, or adverse events to the FDA.

WHAT'S IN THE BOX

Your NEBROO PRO 2.0 package includes:

- 1 Pair of NEBROO PRO Hearing Aids
- Charging Dock & Case
- USB-C Charging Cable
- Power Adapter
- Cleaning Brush
- 6 Pairs of Earbuds (various sizes)

- Wax Guard Kit

SETUP

Follow these steps to set up your NEBROO PRO 2.0 Hearing Aids for the first time:

1. Charge the Hearing Aids:

How the Setup Works



1

Use the USB-C cable to charge your hearing aids.



2

Select the perfect ear dome.



3

Click the button on the faceplate to choose 1 out of 6 volume levels.



4

Insert into your ear and hear clearly again.

Image description: A hand plugging a USB-C cable into the charging case of the NEBROO PRO 2.0 Hearing Aids. The case is white and compact. Use the provided USB-C cable and power adapter to charge your hearing aids. Place the hearing aids into the charging dock. The indicator lights on the case will show the charging status. Ensure they are fully charged before first use.

2. Select the Perfect Ear Dome:

How the Setup Works



1 Use the USB-C cable to charge your hearing aids.



2 Select the perfect ear dome.



3 Click the button on the faceplate to choose 1 out of 6 volume levels.



4 Insert into your ear and hear clearly again.

Image description: Two hands holding different sizes of clear silicone ear domes, demonstrating the selection process.

Choose from the 6 pairs of earbuds (ear domes) included in the kit. Select the size that provides a comfortable and secure fit in your ear canal. A proper fit is crucial for sound quality and to prevent feedback.

3. Adjust Volume Levels:

How the Setup Works



1 Use the USB-C cable to charge your hearing aids.



2 Select the perfect ear dome.



3 Click the button on the faceplate to choose 1 out of 6 volume levels.



4 Insert into your ear and hear clearly again.

Image description: A hand pressing a small button on the faceplate of a NEBROO PRO 2.0 Hearing Aid to adjust its volume.

Each hearing aid features a small button on its faceplate. Click this button to cycle through the 6 available volume levels. Start with a lower setting and gradually increase until you find a comfortable listening level.

4. Insert into Your Ear:

How the Setup Works



1 Use the USB-C cable to charge your hearing aids.



2 Select the perfect ear dome.



3 Click the button on the faceplate to choose 1 out of 6 volume levels.



4 Insert into your ear and hear clearly again.

Image description: A hand gently inserting a NEBROO PRO 2.0 Hearing Aid into a person's ear canal.

Gently insert the hearing aid into your ear canal until it feels snug and comfortable. Ensure it is fully seated to prevent it from falling out and to optimize sound delivery.

OPERATING INSTRUCTIONS

Power On/Off

The hearing aids typically power on automatically when removed from the charging case and power off when placed back into the case. Some models may have a manual power button; refer to the quick start guide for specific instructions.

Volume Adjustment

As described in the setup section, press the button on the hearing aid's faceplate to cycle through the 6 volume levels. Adjust as needed for different listening environments.

Battery Life

Your NEBROO PRO 2.0 Hearing Aids provide up to 16 hours of battery life on a single charge, allowing for all-day use. The portable charging case extends this duration by providing multiple recharges on the go.

Bluetooth Connectivity

The NEBROO PRO 2.0 Hearing Aids feature built-in Bluetooth for seamless connection to compatible devices. This allows for clear, direct sound streaming from your smartphone or other Bluetooth-enabled audio sources. Refer to your device's Bluetooth settings to pair with the hearing aids.

MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your hearing aids.

Daily Cleaning

After each use, gently wipe the hearing aids with a soft, dry cloth. Use the provided cleaning brush to remove any earwax

or debris from the ear domes and sound ports. Avoid using water or cleaning solutions directly on the hearing aids.

Wax Guard Replacement

The wax guard protects the hearing aid from earwax buildup. If you notice a decrease in sound quality or blockages, replace the wax guard using the kit provided. Follow the instructions in the wax guard kit for proper replacement.

Charging Best Practices

- Always use the original USB-C charging cable and power adapter.
- Charge your hearing aids overnight to ensure they are ready for a full day of use.
- Store the hearing aids in their charging case when not in use to protect them and keep them charged.
- Avoid overcharging by disconnecting the charger once the hearing aids are fully charged.

TROUBLESHOOTING

If you encounter issues with your NEBROO PRO 2.0 Hearing Aids, try the following solutions:

Problem	Possible Cause	Solution
No sound or weak sound	Low battery, blocked ear dome/sound port, incorrect volume setting	Charge the hearing aids, clean the ear dome/sound port, replace wax guard, increase volume
Whistling or feedback	Improper fit, earwax buildup, hand/object near ear	Re-insert for a snug fit, try a different ear dome size, clean ear canal, move objects away from ear
Intermittent sound	Low battery, loose connection, moisture	Charge the hearing aids, ensure proper seating in ear, dry the hearing aids thoroughly
Difficulty pairing Bluetooth	Hearing aids not in pairing mode, device Bluetooth off, interference	Ensure hearing aids are on, enable Bluetooth on your device, move closer to device, restart both devices

If the problem persists after trying these steps, please contact customer support.

SPECIFICATIONS

- **Brand:** NEBROO
- **Model Name:** PRO
- **Model Number:** Pro 2.0
- **Battery Type:** Lithium Ion
- **Battery Life:** Up to 16 hours
- **Battery Weight:** 0.6 Grams
- **Lithium Battery Voltage:** 3.7 Volts
- **Included Components:** 1 Pair of Nebroo PRO Hearing Aids, Charging Dock & Case, USB-C Charging Cable, Power Adapter, Cleaning Brush, 6 Pairs of Earbuds, Wax Guard Kit
- **Unit Count:** 1.0 Count
- **UPC:** 199874555317

WARRANTY INFORMATION

Your NEBROO PRO 2.0 Hearing Aids are covered by a **2-Year Manufacturer Warranty**. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims. For detailed warranty terms and conditions, please refer to the documentation included with your product or contact customer support.

CUSTOMER SUPPORT

For further assistance, technical support, or warranty inquiries, please contact NEBROO customer service. Refer to the product packaging or the official NEBROO website for the most current contact information.

ASK A QUESTION ABOUT THIS MANUAL

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