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DASH DSLM10002

DASH Slushy & Frozen Drink Maker (Model DSLM10002) Instruction Manual

Your guide to creating delicious frozen drinks.

Important Safeguards

Please read all instructions carefully before using your DASH Slushy & Frozen Drink Maker. Failure to follow these instructions may result in property damage or personal injury.

- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cord, plugs, or appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Do not use appliance for other than intended use.
- Ensure the lid is securely in place before operating.

Parts & Features

Familiarize yourself with the components of your Slushy & Frozen Drink Maker:

- **Slushy Container:** The main transparent container where the slushy mixture is prepared.
- **Ice Canister:** Inner canister for ice and salt.
- **Canister Lid:** Secures the ice canister.
- **Mixing Paddle:** Located inside the slushy container, responsible for churning.
- **Dispenser Tap:** For easy, drip-free serving.

- **Removable Drink Tray:** Catches any drips and supports serving cups.
- **Control Switch:** For Mix, Off, and Dispense functions.
- **Cord Wrap:** For tidy storage.
- **Accessories:** 4 Serving Cups with Travel Lids & Straws.



Image: The assembled DASH Slushy & Frozen Drink Maker with several prepared frozen drinks, showcasing its compact design and output.

Setup & First Use

Before first use, ensure all removable parts are cleaned. Follow these steps for initial setup:

1. **Unpack:** Carefully remove all components from the packaging.
2. **Clean:** Wash the Slushy Container, Ice Canister, Canister Lid, Mixing Paddle, Dispenser Tap, Removable Drink Tray, serving cups, lids, and straws with warm, soapy water. Rinse thoroughly and dry.
3. **Assemble:** Place the Mixing Paddle inside the Slushy Container. Insert the Ice Canister into the center of the

Slushy Container. Secure the Canister Lid. Place the assembled container onto the motor base, ensuring it is seated correctly. Attach the Removable Drink Tray to the front of the base.



Image: A visual guide demonstrating the four key steps: 1. Mixing ingredients, 2. Adding ice and salt to the inner canister, 3. Swirling the mixture, and 4. Serving the finished slushy.

Operating Instructions

Making delicious slushies is simple with your DASH Slushy & Frozen Drink Maker:

1. **Prepare Your Mix:** Choose your favorite chilled juice or syrup mixture. For best results, use a mixture with at least 10% sugar content and chill it for 2 hours before use. The Slushy Container has a 32 oz capacity.
2. **Add Ice and Salt:** Fill the inner Ice Canister halfway with ice. Then, add 3 tablespoons of regular table salt over the ice. This creates the freezing environment.
3. **Pour Mixture:** Pour your chilled juice or syrup mixture into the outer Slushy Container, ensuring it does not exceed the MAX fill line.
4. **Start Churning:** Plug in the appliance. Set the control switch to the 'Mix' position. The machine will begin to churn the mixture.
5. **Wait for Slushy:** Allow the machine to churn for approximately 10-25 minutes, or until your desired slushy consistency is achieved.
6. **Dispense:** Once ready, place a serving cup under the dispenser tap. Move the control switch to the 'Dispense' position to release your frozen drink.

Video: An official product video demonstrating the process of making a slushy, from adding ingredients to dispensing the final product.

Video: Another official product video showcasing the Dash Slushy & Frozen Drink Maker in action, highlighting its ease of use and the quality of the frozen drinks produced.

Maintenance & Cleaning

Regular cleaning ensures optimal performance and longevity of your appliance.

1. **Unplug:** Always unplug the Slushy & Frozen Drink Maker from the power outlet before cleaning.
2. **Disassemble:** Carefully remove the Slushy Container, Ice Canister, Canister Lid, Mixing Paddle, Dispenser Tap, and Removable Drink Tray from the motor base.
3. **Wash Removable Parts:** All removable parts (Slushy Container, Ice Canister, Canister Lid, Mixing Paddle, Dispenser Tap, Removable Drink Tray, serving cups, lids, and straws) are dishwasher safe or can be washed by hand with warm, soapy water. Rinse thoroughly and dry completely.
4. **Clean Motor Base:** Wipe the motor base with a damp cloth. Do not immerse the motor base in water or any other liquid.
5. **Reassemble:** Once all parts are dry, reassemble the unit for storage or next use.



Image: A person cleaning the removable inner components of the slushy maker under a faucet, illustrating the ease of disassembly and cleaning.

Troubleshooting

If you encounter issues with your Slushy & Frozen Drink Maker, refer to the following common solutions:

Problem	Possible Cause	Solution
Slushy not freezing or too watery.	Insufficient ice or salt; mixture not cold enough; low sugar content.	Ensure Ice Canister is filled halfway with ice and 3 tablespoons of salt. Chill your mixture for at least 2 hours prior to use. Ensure mixture has at least 10% sugar content.
Machine not turning on.	Not plugged in; power outlet issue; unit not assembled correctly.	Check if the power cord is securely plugged into a working outlet. Ensure the Slushy Container is properly seated on the motor base.
Mixing paddle not rotating.	Obstruction; unit not assembled correctly.	Unplug the unit and check for any obstructions around the mixing paddle. Ensure all parts are correctly assembled.

Specifications

- **Model Number:** DSLM10002
- **Capacity:** 32 ounces
- **Material:** Plastic
- **Dimensions (L x W x H):** 10" x 7.32" x 17.59"
- **Weight:** 5.1 pounds
- **Special Features:** Anti-Slip Base, Overheat Protection, Touchpad Control
- **Included Components:** Slushy Container, Ice Canister, Canister Lid, Removable Drink Tray, 4 Serving Cups with Travel Lids & Straws, Cord Wrap, Recipe Guide.

Warranty & Support

DASH products are built to high-quality standards. This product is covered by a 1-year manufacturer's warranty. You can double your warranty by registering your product at bydash.com/feelgood.
For customer support, please contact our US-based support team. Contact information can be found on the DASH website or in the included Recipe Guide.

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