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TEKXDD X2

TEKXDD X2 Smart Lock User Manual

Model: X2

1. Introduction

Thank you for choosing the TEKXDD X2 Smart Lock. This intelligent lock offers advanced security and convenience for your home or office. Designed with multiple unlocking methods and smart features, it provides a reliable and modern access solution. Please read this manual carefully before installation and use to ensure proper operation and to maximize the benefits of your new smart lock.

2. Product Features

- **6-in-1 Unlocking Methods:** Supports fingerprint, password, mobile application, physical key, IC card, and remote WiFi unlocking.
- **Ultra-Fast Recognition:** Semiconductor fingerprint sensor provides secure and rapid unlocking in approximately 0.3 seconds.
- **Remote Access:** WiFi connectivity enables remote unlocking and temporary password generation via the mobile application.
- **Anti-Peep Password:** Enhanced security feature allows input of random numbers before and after the actual password to prevent onlookers from discerning your code.
- **Automatic Locking:** Configurable automatic locking function for added convenience and security upon leaving.
- **Durable Construction:** Made from high-quality zinc alloy, offering impact resistance and anti-theft protection.
- **Emergency Power:** Equipped with a USB port for emergency power supply in case of battery depletion.



Image: Overview of the TEKXDD Smart Lock's key features, including app control, fingerprint, battery reminder, Type-C port, and C-level lock cylinder.

3. Package Contents

The TEKXDD X2 Smart Lock package includes the main smart lock unit and all necessary accessories for installation. Please verify that all components are present and undamaged before proceeding with installation.

4. Specifications

Brand	TEKXDD
Model Number	X2
Special Feature	Fingerprint recognition
Lock Type	Keypad lock, Biometric
Dimensions (L x W x H)	12.2 x 18.1 x 33.2 cm
Recommended Use	Home
Control Method	Application, Remote Control
Connectivity Protocol	Wi-Fi
Color	Black
Power Source	4 AA batteries (not included)

5. Setup and Installation

Before beginning installation, ensure your door meets the following requirements:

- **Door Thickness:** The door thickness must be between 35mm and 55mm.
- **Handle Orientation:** The handle is adjustable and can be configured for left or right-hand opening doors.

The TEKXDD X2 Smart Lock is designed for easy installation and typically does not require drilling. Follow the detailed

instructions provided in the product packaging for step-by-step guidance. Ensure all cables are connected correctly and that the lock mechanism operates smoothly before closing the door.

Battery Installation

The lock requires four (4) AA batteries (not included). Install them into the battery compartment as indicated. The lock will provide a low battery warning when power is running low. In case of complete battery depletion, an external USB power source can be connected to the emergency port to temporarily power the lock and gain access.



Image: Illustration of the smart lock's battery compartment and a mobile app displaying a low battery warning (15%).

6. Operating Instructions

Unlocking Methods

The TEKXDD X2 Smart Lock offers six distinct ways to unlock your door:

1. **Fingerprint:** Place your registered finger on the sensor for instant access. The lock features a semiconductor sensor for

quick (0.3s) and secure recognition.

2. **Password:** Enter your programmed numerical password on the keypad. Utilize the anti-peep function by entering random digits before and after your actual code to obscure it from others.
3. **Mobile Application:** Use the dedicated mobile application to unlock the door remotely via WiFi. The app also allows for generating temporary or permanent access codes.
4. **Physical Key:** For traditional access or in emergency situations, use the provided physical key.
5. **IC Card:** Tap a registered IC card on the designated area of the lock for quick entry.
6. **Remote Unlock:** Through the mobile application, you can unlock the door from anywhere with an internet connection, ideal for granting access to visitors when you are away.



Image: Visual representation of the multiple unlocking methods available for the smart lock, including fingerprint, app, IC card, password, and physical key.

Anti-Peep Password Function

To enhance security when entering your password, you can input any random numbers before and after your actual password. For example, if your password is 658379, you can enter * * * 658379 * * * on the keypad. The lock will only recognize the correct

sequence within the longer string of numbers, preventing others from easily memorizing your code.

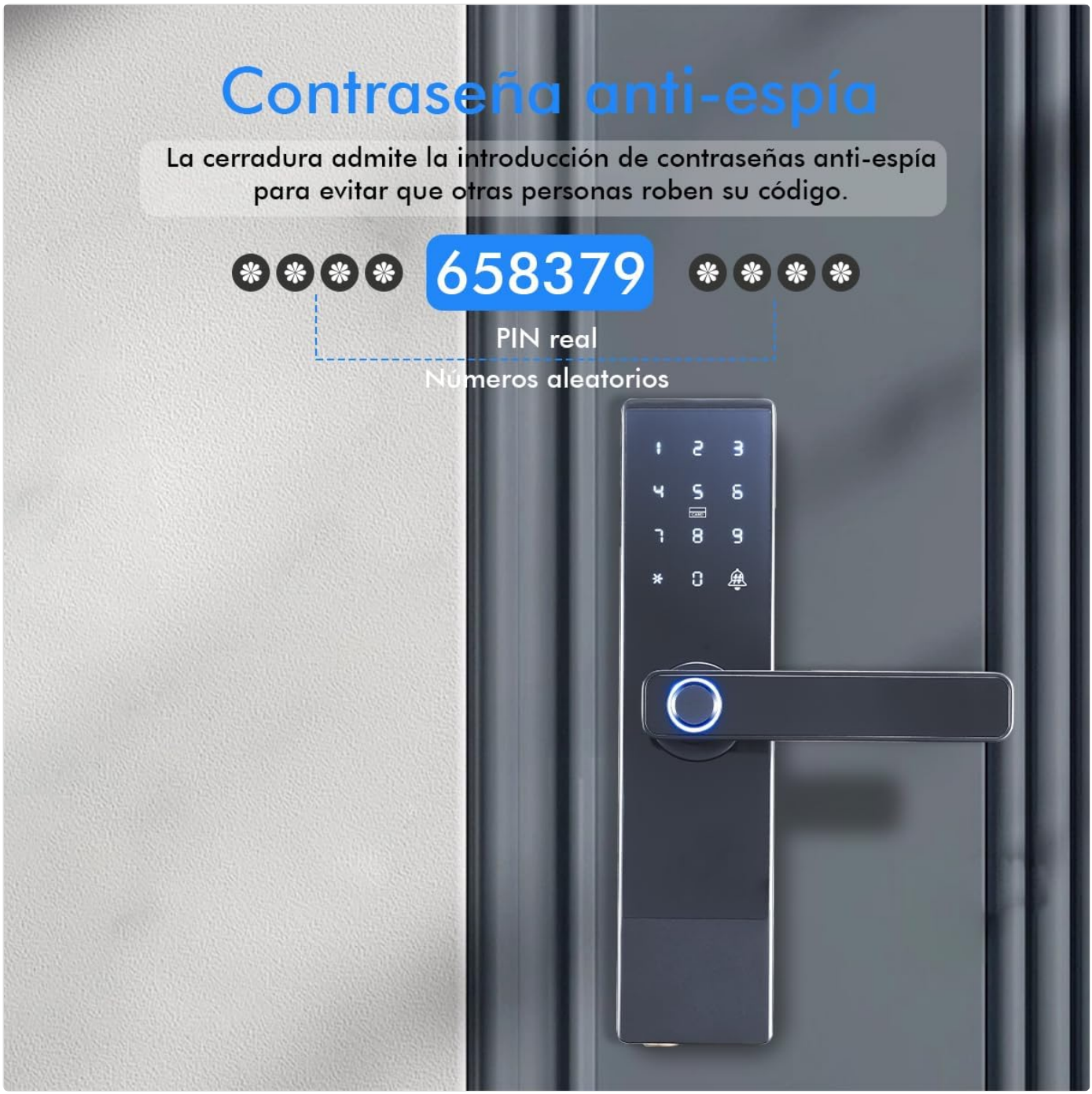


Image: The smart lock keypad illustrating how to use the anti-peep password feature by adding random numbers around the real PIN.

Mobile Application Features

The mobile application provides comprehensive control and monitoring capabilities:

- **Unlock History:** View a detailed log of all unlocking events, including method and time, directly from the app.
- **Temporary Passwords:** Generate one-time or time-limited access codes for guests, service providers, or deliveries. These codes can be revoked or expire automatically.
- **Permanent Open Mode:** Activate a mode for continuous access, useful for gatherings or when frequent entry is needed.
- **Remote Management:** Manage user access, add or remove fingerprints/IC cards, and adjust lock settings from anywhere.



Image: A user interacting with the smart lock via a mobile app, demonstrating features such as sharing one-time passwords and viewing access logs.

7. Maintenance

Proper maintenance ensures the longevity and optimal performance of your TEKXDD X2 Smart Lock.

- **Cleaning:** Wipe the lock's surface with a soft, dry cloth. Avoid using abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish and electronic components.
- **Battery Replacement:** Replace all four AA batteries when the low battery warning is issued. Do not mix old and new batteries, or different types of batteries.
- **Fingerprint Sensor Care:** Keep the fingerprint sensor clean and dry. Avoid scratching the sensor surface.
- **Software Updates:** Periodically check the mobile application for any available firmware updates for your lock. Keeping the software updated can improve performance and security.
- **Mechanical Check:** Occasionally check that the handle and latch mechanism operate smoothly. If you notice any stiffness or unusual sounds, consult the troubleshooting section or contact support.

8. Troubleshooting

If you encounter issues with your TEKXDD X2 Smart Lock, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Lock does not respond or power on.	Dead batteries.	Replace all four AA batteries. If completely dead, use a USB power bank with the emergency USB port.
Fingerprint not recognized.	Fingerprint sensor is dirty or wet; unregistered fingerprint; improper placement.	Clean and dry the sensor. Ensure your finger is clean and dry. Re-register your fingerprint if necessary. Place your finger flat on the sensor.
Password not working.	Incorrect password entered; password not set; keypad malfunction.	Verify the correct password. Ensure the password has been properly set. Try using the anti-peep function.
Remote unlock via app not working.	No WiFi connection; app not paired; server issues.	Check your home WiFi connection. Ensure the lock is properly paired with the app. Restart the app or your router.
Handle is stiff or difficult to turn.	Improper installation; door misalignment.	Recheck installation steps, especially the spindle and latch alignment. Ensure the door frame is not obstructing the latch.

If the problem persists after trying these solutions, please contact customer support for further assistance.

9. Warranty Information

TEKXDD products are manufactured to high-quality standards. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official TEKXDD website. The warranty typically covers manufacturing defects under normal use. Keep your proof of purchase for warranty claims.

10. Customer Support

For any questions, technical assistance, or support regarding your TEKXDD X2 Smart Lock, please contact our customer service team. You can usually find contact information on the product packaging, the official TEKXDD website, or through your retailer's support channels. Please have your product model (X2) and purchase details ready when contacting support.

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