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MOVHEIYL 47-1012-T, 47-1012E-T

MOVHEIYL Replacement Remote Control User Manual

For Dimplex Electric Fireplace Models 47-1012-T and 47-1012E-T

Introduction

This manual provides comprehensive instructions for the MOVHEIYL Replacement Remote Control, specifically designed for use with Dimplex Electric Fireplace models 47-1012-T and 47-1012E-T. It covers essential information regarding product overview, setup, operation, maintenance, troubleshooting, and specifications to ensure proper functionality and a seamless user experience.

Product Overview

The MOVHEIYL Replacement Remote Control utilizes advanced infrared technology to provide a strong and stable signal, ensuring instant control without delay. It offers a 0.2-second fast response time and supports multi-angle, long-distance control up to 26 feet. Constructed from high-quality, durable ABS material, this remote is designed for long-lasting use and features an ergonomic design for comfortable handling. It is energy-efficient and built with quality assurance.



Image: The MOVHEIYL remote control, emphasizing its sturdy ABS materials, long lifespan, safety, comfortable feel, and quality assurance.

Setup

The MOVHEIYL Replacement Remote Control requires no programming or complex setup. It is designed for immediate use upon battery installation.

Battery Installation

1. Locate the battery compartment on the back of the remote control.
2. Slide open the battery compartment cover.
3. Insert two (2) 1.5V AAA batteries (not included), ensuring correct polarity (+ and -) as indicated inside the compartment.
4. Close the battery compartment cover securely.



Image: The rear view of the remote control with the battery cover removed, illustrating the correct placement of two 1.5V AAA batteries.

Once batteries are installed, the remote is ready for use with your compatible Dimplex Electric Fireplace.

Operating Instructions

The remote control allows you to manage various functions of your Dimplex Electric Fireplace. Point the remote directly towards the fireplace's infrared receiver for optimal signal transmission. The effective operating range is up to 26 feet with a 120-degree effective angle.



Image: The remote control's display showing temperature settings (64°F, 72°F), a light bulb icon for light control, and a flame icon for flame level adjustment.

Key Functions:

- **Temperature Control:** Adjust the desired temperature setting for your fireplace.
- **Flame Level Adjustment:** Modify the intensity or appearance of the flame effect.
- **Light Level Adjustment:** Control the brightness of the fireplace's internal lighting.
- **Power On/Off:** Use the designated button to turn the fireplace on or off.



Image: A hand holding the remote control, illustrating its effective control distance of 26 feet and a 120-degree effective angle for multi-angle operation.

Maintenance

To ensure the longevity and optimal performance of your MOVHEIYL Replacement Remote Control, follow these maintenance guidelines:

- **Cleaning:** Wipe the remote control with a soft, dry cloth. Avoid using abrasive cleaners, solvents, or harsh chemicals, as these can damage the surface or internal components.
- **Storage:** Store the remote in a cool, dry place, away from direct sunlight, high temperatures, and excessive humidity.
- **Battery Care:** If the remote will not be used for an extended period (e.g., several weeks or months), remove the batteries to prevent potential leakage and damage to the remote control.
- **Impact Avoidance:** While made from sturdy ABS material, avoid dropping the remote or subjecting it to strong impacts, which could damage internal circuitry.

Troubleshooting

If you experience issues with your MOVHEIYL Replacement Remote Control, please refer to the following common troubleshooting steps:

- **Remote Not Responding:**
  - Check the batteries. Ensure they are inserted correctly with the proper polarity (+/-).
  - Replace old or depleted batteries with new 1.5V AAA batteries.
- **Intermittent Control:**
  - Ensure there are no obstructions between the remote control and the fireplace's infrared receiver.
  - Verify you are within the operational range of 26 feet (approximately 8 meters).
  - Point the remote directly at the fireplace.
- **Specific Functions Not Working:**
  - Confirm that the fireplace itself is powered on and functioning correctly.
  - Refer to your Dimplex Electric Fireplace's original manual for specific function requirements.

If these steps do not resolve the issue, please contact customer support for further assistance.

Specifications

- **Brand:** MOVHEIYL
- **Compatible Devices:** Dimplex Electric Fireplace models 47-1012-T, 47-1012E-T
- **Connectivity Technology:** Infrared
- **Controller Type:** Button Control
- **Maximum Operating Range:** Up to 26 feet (approximately 8 meters)
- **Power Source:** 2 x 1.5V AAA Batteries (not included)
- **Material:** High-Quality ABS
- **Color:** Black

Warranty and Support

The MOVHEIYL Replacement Remote Control is backed by a 1-year after-sales service. Should you have any questions, concerns, or require assistance with your order, please do not hesitate to contact MOVHEIYL customer service directly. Our support team aims to respond to all inquiries within 12 hours.

For the quickest resolution, please have your order details available when contacting support.

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