Tracfone Moto G Play (2024)

Tracfone Moto g Play (2024) Renewed Phone User Manual

Model: Moto G Play (2024)

1. Introduction

This manual provides essential information for setting up, operating, and maintaining your Tracfone Moto g Play (2024) Renewed Phone. The device features a Qualcomm Snapdragon 680 4G processor, 4GB RAM, a 6.5-inch 90Hz HD+ display, stereo speakers with Dolby Atmos, a 50MP Quad Pixel camera, and a 5000mAh battery. This device is locked to the Tracfone Wireless network.



Image: Front view of the Tracfone Moto g Play (2024) Renewed Phone, displaying its screen and interface.

2. What's in the Box

Upon opening your product packaging, verify that all the following items are included:

- Device (Tracfone Moto g Play (2024) Renewed Phone)
- Quick Start Guide
- USB Cable

3. Setup and Activation

Your Tracfone Moto g Play (2024) is locked to the Tracfone Wireless network. A Tracfone plan is required for activation. The activation process is straightforward:

1. **Step 1:** Choose a Phone and Plan Bundle (already done with this purchase).
2. **Step 2:** Upon receipt of your device, go to the official Tracfone website (tracfone.com).
3. **Step 3:** Select "Activate" and follow the on-screen prompts.

This device includes an activation promotion with 1500 minutes, 1500 texts, and 1500 MB of data for 365 days of service. Your service plan will be pre-loaded onto your phone and will apply automatically during activation. You will not receive a physical plan card.



Image: Graphic illustrating the three easy steps for activating your Tracfone device online.

4. Operating Your Device

4.1 Display and Performance

Experience smooth visuals and responsive interaction on the 6.5-inch HD+ display with a 90Hz refresh rate. The Qualcomm Snapdragon 680 processor and 4GB of RAM provide the necessary speed for applications, streaming, and general usage. Stereo speakers with Dolby Atmos enhance your audio experience.

Your browser does not support the video tag.

Video: An official overview of the Motorola g Play 2024, highlighting its key features and design.

4.2 Camera

Capture sharp and vibrant photos in various lighting conditions with the 50MP Quad Pixel camera. Quad Pixel technology enhances light sensitivity, allowing for better low-light performance. The device includes both front and rear cameras with auto flash functionality.



50MP | QUAD PIX



Image: Back view of the Tracfone Moto g Play (2024) Renewed Phone, showcasing the 50MP Quad Pixel camera module.

4.3 Storage

The device comes with 64GB of built-in storage, providing ample space for your photos, videos, music, and applications. You can manage your storage through the device settings.

5. Maintenance

5.1 Battery Management

The Moto g Play (2024) is equipped with a 5000mAh battery, offering an average life of up to 72 hours and a talk time of up to 46 hours. To optimize battery life, consider adjusting screen brightness, closing unused applications, and utilizing power-saving modes when available.

5.2 Device Care

The device has a waterproof rating, providing protection against splashes and spills. However, it is not designed for submersion. Keep your device clean by gently wiping it with a soft, dry cloth. Avoid exposing it to extreme temperatures or harsh chemicals.

6. Troubleshooting

If you encounter issues with your device, try the following general troubleshooting steps:

- **Device Not Turning On:** Ensure the battery is charged. Connect the device to a charger and wait a few minutes before attempting to power it on again.
- **Network Issues:** Verify that your SIM card is properly inserted. Restart the device. Check your Tracfone account for active service and plan balance.
- **Slow Performance:** Close unnecessary applications running in the background. Clear cache for frequently used apps. Consider restarting your device periodically.
- **Screen Unresponsive:** Perform a forced restart (refer to the Quick Start Guide for specific instructions).

For persistent issues, refer to the Tracfone support website or contact customer service.

7. Technical Specifications

Feature	Specification
Brand	Tracfone
Operating System	Android 13.0
RAM Memory Installed Size	4 GB
Memory Storage Capacity	64 GB (Flash Memory Supported Size Maximum)
Screen Size	6.5 inches

Feature	Specification
Resolution	1600 x 720 (Display Resolution Maximum)
Refresh Rate	90 Hz
Model Name	Moto G Play (2024)
Wireless Carrier	Tracfone
Cellular Technology	4G
Color	SAPPHIRE BLUE
SIM Card Slot Count	Single SIM (Nano Sim Card Size)
Connector Type	USB Type C
Biometric Security Feature	Touchscreen
Water Resistance Level	Waterproof
Rear Facing Camera Photo Sensor Resolution	50 MP
Battery Capacity	5000 mAh
Battery Average Life	72 hours
Phone Talk Time	46 hours
Connectivity Technology	Bluetooth, GSM/UMTS/LTE, Wi-Fi
Model Year	2024
Manufacturer	MOTOROLA INC
UPC	616960587804

8. Warranty and Support

Your Tracfone Moto g Play (2024) Renewed Phone comes with a**1-Year Limited Warranty** from the manufacturer. For warranty claims or technical support, please visit the official Tracfone website or contact their customer service directly.

Tracfone is committed to providing reliable coverage and transparent service. For details on service plans and additional benefits, refer to the information below.



Image: Tracfone's promises to customers, highlighting no contracts, reliable coverage, no extra costs, and unlimited carryover.



Image: Tracfone service plan options, showing various data and duration bundles with potential savings.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question