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Neakasa M1

Neakasa M1 Open-Top Self-Cleaning Cat Litter Box

User Manual

1. Important Safety Instructions

Please read all instructions carefully before using the Neakasa M1 Self-Cleaning Cat Litter Box. Keep this manual for future reference.

- This appliance is for indoor use only.
- Do not immerse the main unit in water or other liquids.
- Keep the appliance away from heat sources and direct sunlight.
- Ensure the power cord is not damaged and is placed where it cannot be tripped over or pulled by pets.
- Unplug the unit before cleaning or performing any maintenance.
- Do not allow children to play with the appliance.
- Use only the provided power adapter.
- Do not attempt to repair or modify the appliance yourself. Contact customer support for assistance.
- Ensure the litter box is placed on a stable, level surface.

2. Package Contents

Carefully unpack all items and ensure all components are present. If any items are missing or damaged, please contact customer support.

Image: All components included in the Neakasa M1 Self-Cleaning Cat Litter Box package.

- **Main Unit** x1: The primary self-cleaning litter box assembly.
- **Support Legs** x4: For elevating and stabilizing the litter box.
- **Litter Mat** x1: To help capture stray litter from your cat's paws.
- **Refill Bag Rolls** x2: For the internal waste compartment.
- **Power Adapter** x1: To supply power to the unit.

- **User Manual** x1: This instruction guide.
- **Quick Start Guide** x1: A brief guide for initial setup.

3. Product Overview

The Neakasa M1 is an open-top, self-cleaning cat litter box designed to automate waste management and maintain a clean environment for your cat.



Image: Front view of the Neakasa M1 Open-Top Self-Cleaning Cat Litter Box.

Key Features:

- **Automatic Cleaning:** Detects when your cat has used the litter box and initiates a cleaning cycle.
- **Odor Control:** Designed to minimize unpleasant odors.
- **App Control:** Manage settings, monitor usage, and initiate cleaning cycles remotely via a smartphone application.

- **Open-Top Design:** Provides easy access for cats and simplifies litter replenishment.

4. Setup Guide

1. **Unpack the Unit:** Remove all packaging materials from the main unit and accessories.
2. **Install Support Legs:** Attach the four support legs to the designated slots on the base of the main unit. Ensure they are securely clicked into place.
3. **Position the Litter Box:** Place the assembled litter box on a firm, level surface in a suitable location, away from direct sunlight or heat sources. Ensure there is enough space around the unit for proper operation and maintenance.
4. **Add Cat Litter:** Pour clumping cat litter into the litter bed. Do not exceed the maximum fill line indicated inside the litter box. Avoid using non-clumping, crystal, or silica gel litters as they may interfere with the cleaning mechanism.
5. **Insert Waste Bag:** Open the waste drawer and insert a refill bag roll. Secure the bag in place according to the internal guides. Close the waste drawer firmly.
6. **Connect Power:** Plug the power adapter into the power port on the back of the unit, then plug the adapter into a wall outlet. The unit will perform an initial calibration cycle.
7. **App Connection (Optional):** Download the Neakasa app from your smartphone's app store. Follow the in-app instructions to connect your litter box to your Wi-Fi network for remote control and monitoring.

5. Operating Instructions

Automatic Cleaning Cycle:

The Neakasa M1 is designed to automatically detect when your cat has used the litter box. After a set delay (configurable via the app), the unit will initiate a cleaning cycle, sifting waste into the sealed waste drawer.

- Ensure the unit is powered on and the waste drawer is properly closed.
- The unit will automatically clean after your cat exits.
- Do not interrupt the cleaning cycle.

Manual Cleaning:

You can initiate a cleaning cycle manually:

- **On the Unit:** Press the designated clean button on the control panel.
- **Via App:** Use the Neakasa app to start a cleaning cycle remotely.

Emptying the Waste Drawer:

When the waste drawer is full (the app may notify you, or an indicator light on the unit may illuminate):

1. Pull out the waste drawer from the front of the unit.
2. Seal the used waste bag and dispose of it according to local regulations.
3. Insert a new waste bag into the drawer.
4. Slide the waste drawer back into the unit until it clicks securely into place.

6. Maintenance and Cleaning

Regular cleaning ensures optimal performance and hygiene.

- **Daily:** Check litter levels and add more if needed. Empty the waste drawer when full.
- **Weekly:** Wipe down the exterior of the unit with a damp cloth. Clean the litter mat.
- **Monthly (or as needed):**
    a. Unplug the unit from the power outlet.
    b. Remove all litter from the litter bed.
    c. Wipe the interior of the litter bed with a pet-safe cleaner and a damp cloth. Avoid harsh chemicals or abrasive scrubbers.
    d. Clean the waste drawer thoroughly with soap and water, then dry completely before reinserting.
    e. Gently wipe any sensors (if visible) with a dry, soft cloth to ensure they are free of dust or debris.
    f. Ensure all parts are completely dry before reassembling and plugging the unit back in.

7. Troubleshooting

Problem	Possible Cause	Solution
Unit not powering on	Power cord not connected; outlet not working	Check power connections; try a different outlet
Unit not cleaning automatically	Sensors obstructed; litter level too high/low; cat still in box	Clean sensors; adjust litter level; ensure cat has exited
Odor persists	Waste drawer full; poor quality litter; unit needs cleaning	Empty waste drawer; use high-quality clumping litter; perform thorough cleaning
App connectivity issues	Wi-Fi signal weak; incorrect password; unit too far from router	Ensure strong Wi-Fi; re-enter password; move unit closer to router
Litter clogs during cleaning	Incorrect litter type; litter too wet	Use recommended clumping litter; ensure litter is dry

If you encounter issues not listed here, or if solutions do not resolve the problem, please contact Neakasa customer support.

8. Specifications

- **Model:** Neakasa M1
- **Product Dimensions:** 22"L x 20"W x 26"H
- **Material:** Plastic
- **Litter Box Type:** Automated Self-Cleaning Litter Box
- **Pet Type:** Cat
- **Power Input:** [Refer to power adapter for specific voltage/amperage]
- **Connectivity:** Wi-Fi (2.4GHz)

9. Warranty Information

The Neakasa M1 Self-Cleaning Cat Litter Box comes with a**1-year limited warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accident, unauthorized modification, or failure to follow the instructions in this manual.
Please retain your proof of purchase for warranty claims.

10. Customer Support

For technical assistance, warranty claims, or any questions regarding your Neakasa M1 Self-Cleaning Cat Litter Box, please visit the official Neakasa website or contact our customer support team:

Visit the Neakasa Store on Amazon

Please have your model number and purchase date ready when contacting support.

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