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› COWSAR HZB-12U Countertop Ice Maker User Manual

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COWSAR HZB-12U Countertop Ice Maker User Manual

Model: HZB-12U

1. INTRODUCTION

Thank you for choosing the COWSAR HZB-12U Countertop Ice Maker. This portable ice machine is designed to provide fresh bullet-shaped ice quickly and efficiently. With its compact design, quiet operation, and automatic cleaning function, it is suitable for various settings including kitchens, offices, RVs, and camping. Please read this manual thoroughly before use to ensure proper operation and maintenance.

LOW NOISE & COMPACT

Ultra Quiet Operation for Home, Office



Figure 1.1: Front view of the COWSAR HZB-12U Countertop Ice Maker.

2. SAFETY INSTRUCTIONS

- Ensure the ice maker is placed on a stable, level surface away from direct sunlight and heat sources.
- Do not immerse the appliance, power cord, or plug in water or other liquids.
- Use only potable water in the water reservoir.
- Keep children away from the ice maker during operation.
- Unplug the unit before cleaning or when not in use for extended periods.
- Do not operate the appliance with a damaged cord or plug. Contact customer support for assistance.
- Ensure proper ventilation around the unit; do not block air vents.

3. PRODUCT OVERVIEW

3.1 Components

- **Control Panel:** Features touch buttons for operation and indicator lights.
- **Ice Basket:** Removable basket for collecting ice cubes.
- **Water Reservoir:** Internal tank for water supply.
- **Ice Scoop:** Included for convenient ice retrieval.
- **Drain Plug:** Located on the side for water drainage.

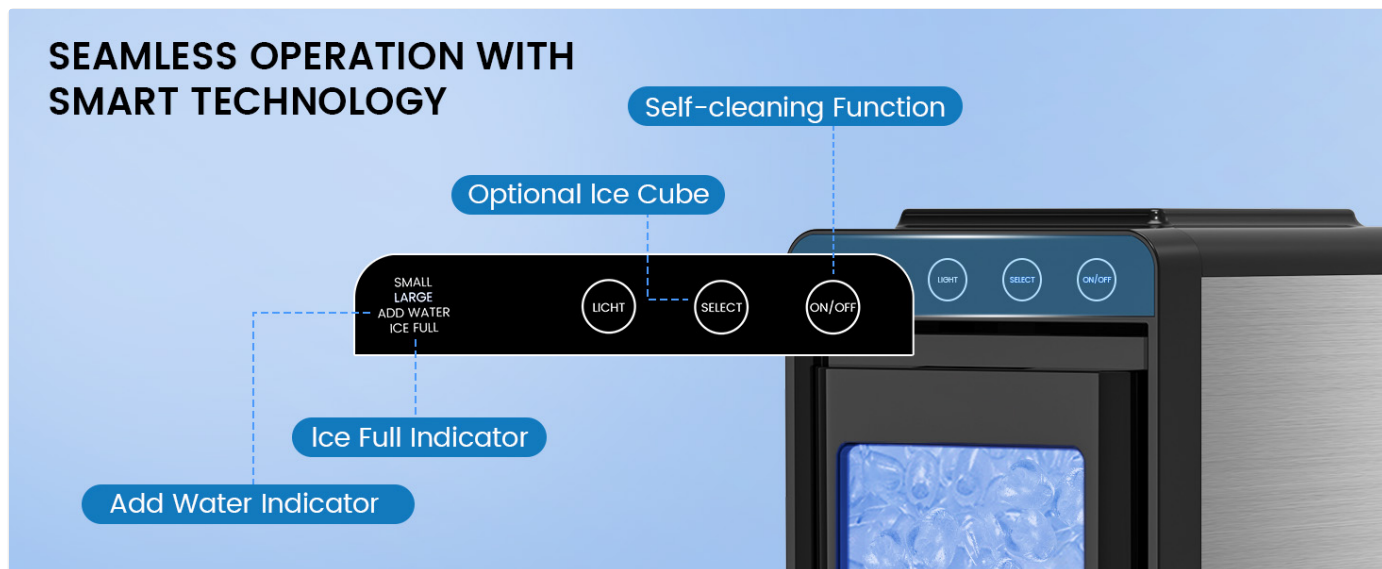


Figure 3.1: Smart Controllable Panel with indicators and buttons.



Figure 3.2: Compact design and low noise operation of the ice maker.

4. SETUP

1. **Unpacking:** Carefully remove the ice maker from its packaging. Remove all packing materials, including any tape or protective film.
2. **Placement:** Place the unit on a flat, stable, and heat-resistant surface. Ensure there is at least 4 inches of space around the unit for proper ventilation.
3. **Initial Cleaning:** Before first use, clean the interior of the ice maker. Refer to the "Maintenance and Cleaning" section for detailed instructions.
4. **Power Connection:** Plug the power cord into a grounded electrical outlet (115V).

5. **Fill Water Reservoir:** Open the lid and pour potable water into the water reservoir, ensuring the water level does not exceed the "MAX" fill line. Do not pour water into the ice basket.

5. OPERATING INSTRUCTIONS

1. **Power On:** Press the "ON/OFF" button on the control panel to turn on the ice maker.
2. **Select Ice Size:** Press the "SELECT" button to choose between small (S) or large (L) bullet-shaped ice cubes. The corresponding indicator light will illuminate.
3. **Ice Production:** The ice maker will begin the ice-making cycle. The first batch of ice typically takes about 6-8 minutes. Subsequent cycles may be faster.
4. **Ice Full Indicator:** When the ice basket is full, the "ICE FULL" indicator light will turn on, and the unit will pause ice production. Remove ice from the basket to resume.
5. **Add Water Indicator:** If the water reservoir is low, the "ADD WATER" indicator light will turn on. Add more water to the reservoir to continue ice production.
6. **Power Off:** Press the "ON/OFF" button to turn off the ice maker when not in use.



Figure 5.1: Fast ice production capability of the COWSAR HZB-12U.

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Video 5.1: Official product video demonstrating the COWSAR Countertop Ice Maker's operation.

6. MAINTENANCE AND CLEANING

6.1 Automatic Cleaning Function

1. Ensure the water reservoir is filled with clean water.
2. Press and hold the "SELECT" button for 3-5 seconds to activate the self-cleaning mode.
3. The unit will perform a cleaning cycle, circulating water through its internal components.
4. Once the cleaning cycle is complete, drain the water from the unit using the side drain plug.



Figure 6.1: Illustration of the one-touch self-cleaning function.

6.2 Manual Cleaning and Drainage

- Unplug the ice maker from the power outlet.
- Remove the ice basket.
- Locate the drain plug on the side or bottom of the unit. Place a container underneath and remove the plug to drain all water.
- Clean the interior with a soft cloth and mild detergent. Rinse thoroughly.
- Wipe the exterior with a damp cloth.
- Replace the drain plug securely and reinsert the ice basket.



Figure 6.2: Side drain for easy water removal.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Ice maker not turning on	No power supply	Check power cord connection and wall outlet.

Problem	Possible Cause	Solution
"ADD WATER" indicator is on	Water reservoir is empty	Fill the water reservoir with potable water.
"ICE FULL" indicator is on	Ice basket is full	Remove ice from the basket.
Ice production is slow or no ice	Room temperature too high; poor ventilation; water temperature too high	Ensure proper ventilation, use cooler water, operate in a cooler environment.
Ice cubes are small or clumpy	Water level too low; air bubbles in water	Ensure water is at the correct level. Use filtered water if tap water quality is an issue.
Unusual noise during operation	Unit not level; internal components vibrating	Ensure the unit is on a level surface. If noise persists, contact support.

8. SPECIFICATIONS

- **Model:** HZB-12U
- **Dimensions (D x W x H):** 12.36" x 6.69" x 13.5"
- **Weight:** 12 lbs
- **Ice Production Capacity:** Up to 26 lbs per 24 hours
- **Ice Making Cycle:** 8 cubes in 6-8 minutes
- **Water Tank Capacity:** 0.8 L
- **Ice Basket Capacity:** 1.1 lbs
- **Power:** 115V, 60Hz, 230W
- **Refrigerant:** R600a
- **Material:** Stainless Steel
- **Noise Level:** Approximately 40 dB
- **Certifications:** ETL



Figure 8.1: Key features and specifications of the COWSAR HZB-12U.

9. WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the warranty card included with your product or contact COWSAR customer service. Keep your purchase receipt as proof of purchase for any warranty claims.

Contact Information: Please visit the official COWSAR website or refer to your product packaging for the most up-to-date customer support contact details.

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Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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