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Koohome LC6212

Koohome 5MP 3K Window Security Camera User Manual

Models: LC6212 & LC6214

Introduction

Thank you for choosing the Koohome 5MP 3K Window Security Camera. This manual provides essential information for setting up, operating, and maintaining your camera to ensure optimal performance and security. Please read this manual thoroughly before using the product and retain it for future reference.

What's in the Box

Carefully unpack the box and ensure all items are present and in good condition. If any items are missing or damaged, please contact customer support.

- Camera x1
- User Manual x1
- Power Adapter x1
- Power Cable x1
- Mounting Sticker x2
- Cable Clip x6
- Reset Pin x1



Image: All components included in the Koohome 5MP 3K Window Security Camera package.

Product Overview

Familiarize yourself with the different parts of your Koohome Window Security Camera.



Image: Detailed diagram of the Koohome camera components.

- **Lens:** Captures video footage.
- **Indicator Light:** Shows camera status (e.g., power, network connection).
- **Speaker:** For two-way audio communication.
- **Microphone:** For two-way audio communication and sound detection.
- **Reset Hole:** Use the provided reset pin to restore factory settings.
- **microSD Card Slot:** Insert a microSD card (up to 256GB, not included) for local storage.
- **USB-C Port:** Connect the power cable for camera operation.

Setup Guide

1. Download the Koohome App

Search for 'Koohome' in the Apple App Store or Google Play Store and download the official application. Create an account or log in if you already have one.

2. Power On the Camera

Connect the provided USB-C power cable to the camera's USB-C port and plug the power adapter into a wall outlet. The camera's indicator light will turn on, indicating it is powered.

3. Pair with Your Device

1. Open the Koohome app and tap the '+' icon to add a new device.
2. Follow the on-screen instructions to select your camera model.
3. Ensure your smartphone is connected to a 2.4GHz or 5GHz Wi-Fi network. The Koohome camera supports dual-band Wi-Fi.
4. Scan the QR code displayed on your phone with the camera lens, or follow alternative pairing methods if prompted.
5. Wait for the camera to connect to your Wi-Fi network. Once connected, you will hear a confirmation sound, and the indicator light will change.
6. Name your camera and complete the setup process.

4. Mount the Camera

The Koohome camera features a magnetic mount for easy, no-drill installation on windows.

1. **Prepare the Surface:** Clean the window surface where you intend to mount the camera to ensure it is free of dust and grease.
2. **Apply Mounting Sticker:** Peel off the protective film from one of the reusable adhesive mounting stickers. Firmly press the sticker onto the desired spot on your window.
3. **Attach Camera:** Snap the camera onto the magnetic mount. Ensure the camera lens is facing outwards and has a clear view.
4. **Adjust Position:** The magnetic mount allows for easy repositioning and adjustment of the camera angle.



Image: Step-by-step guide for magnetic window mounting.

Your browser does not support the video tag.

Video: Official setup guide for the Koohome 3K Window Camera, demonstrating the installation and pairing process.

Operating Instructions

Live View and Recording

Access the live feed of your camera anytime through the Koohome app. The camera records in crisp 3K resolution, providing clear details of your monitored area.



Image: Example of 3K resolution live view with 8x digital zoom.

The camera supports 24/7 continuous recording. Footage can be saved in two ways:

- **Local Storage:** Insert a microSD card (up to 256GB, not included) into the camera's slot. The camera will automatically record to the card.
- **Cloud Storage:** The camera includes free event cloud storage. For extended history and premium features, subscription plans are available.



Image: Local storage via microSD card and cloud storage options.

Full-Color Night Vision

The Koohome camera utilizes AI-powered full-color night vision and an F1.0 super aperture to deliver bright, clear footage even in low-light conditions, reducing glare and reflections when monitoring through glass.



Image: Comparison of standard night vision vs. Koohome's full-color night vision.

Motion and Person Detection

Receive real-time alerts on your smartphone when motion or a person is detected within the camera's field of view. The AI person detection helps reduce false alarms.



Image: Motion and human detection alerts.

Two-Way Audio

Utilize the built-in microphone and speaker to communicate with visitors or deter unwanted guests directly through the Koohome app.

Advanced App Features

- **Detection and Privacy Zones:** Customize specific areas within the camera's view for motion detection and define privacy zones to exclude certain areas from monitoring or recording.

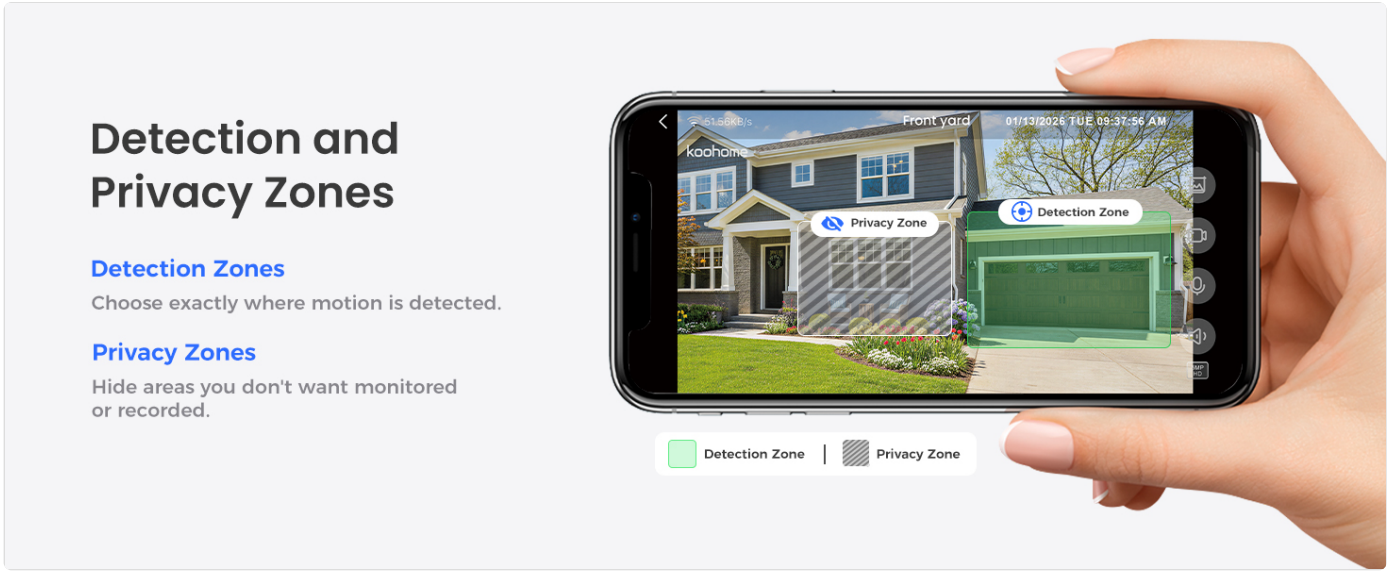


Image: Setting detection and privacy zones in the app.

- **Quad View:** Monitor multiple camera feeds simultaneously on a single screen within the app, providing comprehensive coverage without switching views.

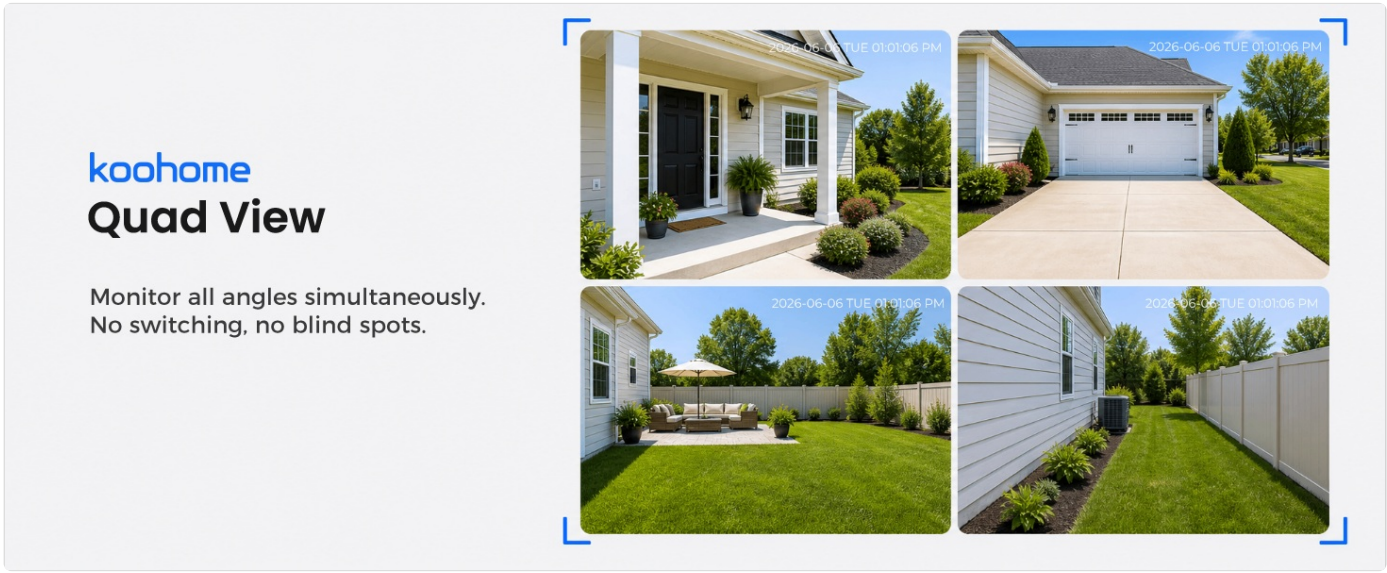


Image: Quad view feature for monitoring multiple cameras.

- **Family Sharing:** Share access to your camera's live feed and recordings with family members, allowing multiple users to monitor your home.



Image: Multi-user sharing feature.

- **Smart Security Modes:** Customize how your camera responds in different situations (e.g., 'Home', 'Away', 'Disarm') to activate or deactivate alerts and recordings based on your presence.

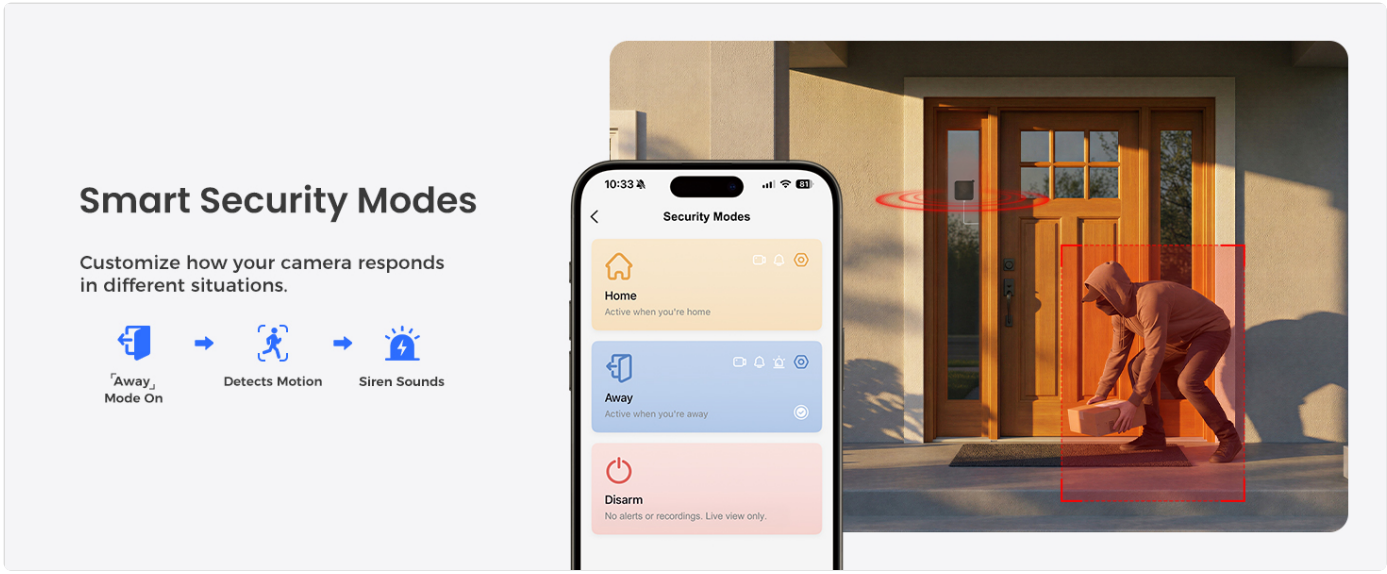


Image: Smart security modes in the app.

- **Voice Assistant Integration:** Control your Koohome camera using voice commands through Amazon Alexa or Google Assistant for seamless smart home integration.

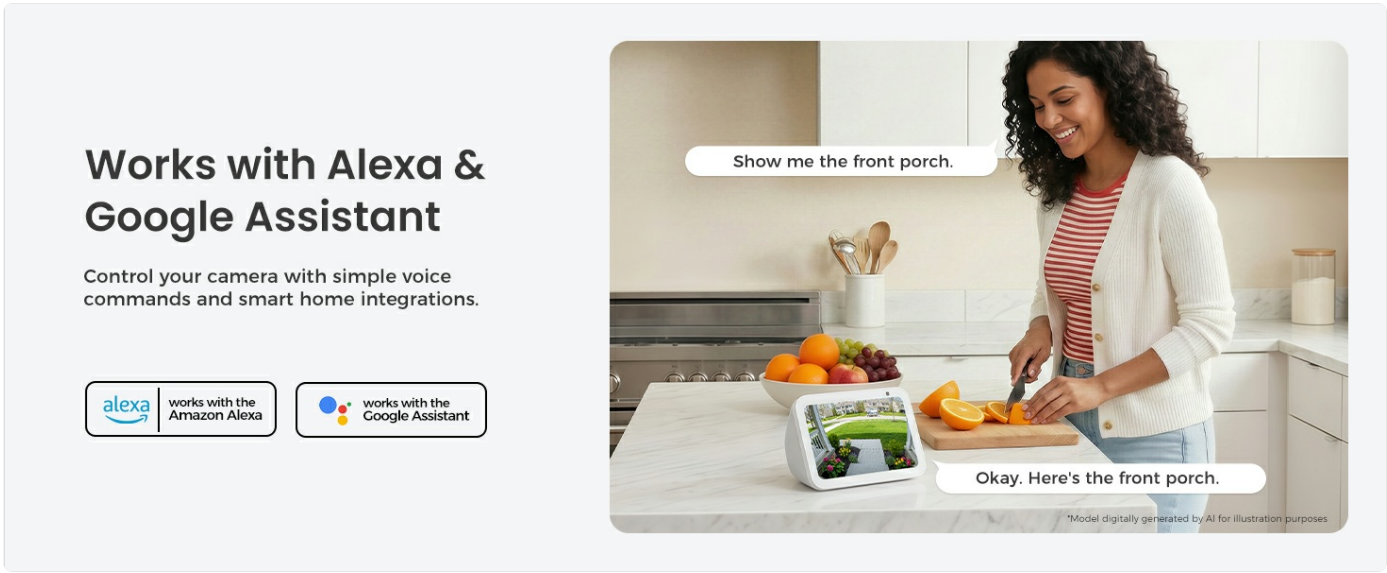


Image: Voice assistant integration with Alexa and Google Assistant.

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Video: Real-world home test of the Koohome Window Camera, showcasing its performance and features in a typical home environment.

Maintenance

To ensure optimal performance and longevity of your Koohome camera, follow these maintenance guidelines:

- **Cleaning the Lens:** Gently wipe the camera lens with a soft, dry microfiber cloth to remove dust or smudges. Avoid using harsh chemicals or abrasive materials.
- **Cleaning the Body:** Use a slightly damp cloth to clean the camera body. Ensure no moisture enters the ports or openings.
- **Firmware Updates:** Regularly check the Koohome app for available firmware updates. Keeping your camera's firmware up-to-date ensures you have the latest features and security enhancements.

- **Power Supply:** Use only the provided power adapter and cable to prevent damage to the camera.

Troubleshooting

If you encounter any issues with your Koohome camera, refer to the following common problems and solutions:

Problem	Solution
Camera not powering on	Ensure the power adapter is securely plugged into both the camera and a working wall outlet. Try a different outlet.
Unable to connect to Wi-Fi	Check your Wi-Fi password. Ensure the camera is within range of your router. Confirm your router is broadcasting a 2.4GHz or 5GHz network. Try resetting the camera using the reset pin.
Poor video quality	Clean the camera lens. Ensure there are no obstructions. Check your Wi-Fi signal strength; a weak signal can affect streaming quality.
Motion detection not working	Check motion detection settings in the Koohome app. Ensure detection zones are properly configured. Verify the camera has a clear view of the area.
Two-way audio not working	Ensure microphone and speaker permissions are enabled for the Koohome app on your smartphone. Check volume settings on your phone and within the app.
Camera frequently disconnects	Improve Wi-Fi signal strength by moving the camera closer to the router or using a Wi-Fi extender. Ensure your router firmware is up-to-date.

If these solutions do not resolve your issue, please contact Koohome customer support for further assistance.

Specifications

Feature	Detail
Brand	Koohome
Model Name	LC6214
Model Number	LC6212
Video Capture Resolution	3K
Connectivity Technology	Wireless (2.4GHz & 5GHz Dual-Band WiFi)
Special Features	Motion Sensor, Full-Color Night Vision, AI Person Detection, Two-Way Audio
Indoor/Outdoor Usage	Indoor (monitors outdoor through glass)
Compatible Devices	Smartphone (iOS, Android)
Controller Type	Amazon Alexa, Google Assistant
Mount Type	Window Mount (Magnetic)
Power Source	Corded Electric
Storage Options	TF Card (up to 256GB), Free Event Cloud Storage

Feature	Detail
Item Dimensions (LxWxH)	2.17 x 2.17 x 1.34 inches

Warranty and Support

Koohome is committed to providing high-quality products and excellent customer service. Your Koohome camera comes with:

- **30-Day Free Returns:** If you are not satisfied with your purchase, you may return it within 30 days for a full refund.
- **7-Day Technical Specialists:** Access to technical support specialists for assistance with setup, troubleshooting, and general inquiries.
- **Professional Support:** Chat with our support team directly through the Koohome app. Responses are typically provided within 24 hours.

For warranty claims, technical assistance, or any other support needs, please contact us through the Koohome app or visit our official website.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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