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WILKIEE FS11PLUS

WILKIEE FS11PLUS Stainless Steel Cordless Cat Water Fountain User Manual

Model: FS11PLUS

Introduction

Thank you for choosing the WILKIEE FS11PLUS Stainless Steel Cordless Cat Water Fountain. This innovative pet fountain is designed to provide your cat with fresh, filtered water, promoting hydration and health. Its cordless design offers placement flexibility, while the multi-stage filtration system ensures water purity. Please read this manual thoroughly before use to ensure proper operation and maintenance.



Image: The WILKIEE cordless cat water fountain in use, demonstrating its versatility in placement.

Package Contents

Before assembly, please verify that all components are present in your package:

- Stainless Steel Water Tank x 1
- Filter Tray x 1
- Stainless Steel Water Tray x 1

- Master Control Module x 1
- Filter x 1 (additional filters may be purchased separately)
- Type-C Cable x 1
- User Manual x 1



Image: Contents of the WILKIEE FS11PLUS package.

Setup Instructions

1. **Clean Components:** Wash all parts (stainless steel tank, water tray, filter tray) with mild soap and water before first use. Rinse thoroughly.
2. **Install Filter:** Place the filter into the filter tray. Ensure it is seated correctly.
3. **Assemble Filter Tray:** Place the filter tray with the installed filter into the stainless steel water tank.
4. **Attach Control Module:** Secure the Master Control Module onto the designated slot on the filter tray. Ensure it clicks into place.
5. **Fill with Water:** Fill the stainless steel tank with fresh water up to the MAX fill line. Do not overfill.
6. **Place Water Tray:** Position the stainless steel water tray on top of the assembled unit.
7. **Charge Battery:** Connect the Type-C cable to the charging port on the control module and plug it into a suitable USB power adapter (not included). A full charge is recommended before initial cordless use.



Image: Illustration of the charging process for the fountain's internal battery.

Operating Modes

The WILKIEE FS11PLUS offers three distinct operating modes to suit your pet's preferences and conserve battery life:

- **Smart Sensing Mode:** The fountain automatically dispenses water for 15 seconds when your pet approaches within 6-8 feet. This mode is energy-efficient and encourages pets to drink.
- **Timed Flow Mode:** Water flows for 20 seconds every 12 minutes, providing regular access to fresh water.
- **Continuous Mode (Plug-In):** When connected to power via the Type-C cable, the fountain provides a continuous stream of water. This mode is ideal for households with multiple pets or when you prefer constant water flow.

To switch between modes, press the button on the Master Control Module. The indicator lights will show the active mode.



Image: Visual representation of the three operating modes and motion sensor range.

Indicators:

- **Low Water Level:** The fountain features a low-water indicator light. When the water level drops too low, the pump will automatically shut off to prevent damage, and an alert will be displayed.
- **Low Battery Alert:** An indicator light on the control module will signal when the battery is low and requires charging.
- **Filter Replacement Alert:** The control module also provides an alert when it's time to replace the filter, ensuring continuous water purity.



Image: Control panel indicators for low battery and filter replacement.

Maintenance

Cleaning the Fountain:

Regular cleaning is essential to maintain hygiene and prolong the life of your fountain. The stainless steel components are dishwasher safe for convenience.

1. **Disassemble:** Unplug the fountain if in continuous mode. Remove the water tray, control module, filter tray,

and filter.

2. **Wash Components:** Wash the stainless steel tank, water tray, and filter tray with mild soap and water. For thorough cleaning, these parts can be placed in a dishwasher.
3. **Clean Pump:** The pump should be cleaned regularly to prevent mineral buildup. Disassemble the pump carefully and clean all parts with a small brush.
4. **Rinse and Reassemble:** Rinse all components thoroughly to remove any soap residue. Reassemble the fountain as per the setup instructions.



Image: Demonstrating the ease of cleaning, including dishwasher compatibility.

Filter Replacement:

The 6-stage filtration system is crucial for water purity. Replace the filter every 2-4 weeks, or more frequently if you have multiple pets or notice reduced water flow.

- **6-Stage Filtration:** The filter combines KDF, Activated Carbon, Ionic Resin, Maifan Stone, Tourmaline, and Acupuncture Cotton to remove hair, sediment, dirt, odors, and heavy metals from the water.



Image: Detailed view of the 6-stage filtration system.

Video: How to Clean Your Fountain

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Video: A step-by-step guide on how to properly clean the WILKIEE cat water fountain.

Troubleshooting

Problem	Possible Cause	Solution
Fountain not dispensing water.	◦ Low water level. ◦ Battery is depleted. ◦ Pump is clogged or dirty. ◦ Filter is clogged.	◦ Refill water to the MAX line. ◦ Charge the fountain's battery. ◦ Clean the pump thoroughly. ◦ Replace the filter.
Fountain is noisy.	◦ Low water level. ◦ Pump is dirty or has debris. ◦ Improper assembly.	◦ Add water to the appropriate level. ◦ Clean the pump and ensure no debris is present. ◦ Reassemble the fountain, ensuring all parts are securely fitted.
Water tastes or smells bad.	◦ Filter needs replacement. ◦ Fountain needs cleaning.	◦ Replace the filter. ◦ Perform a thorough cleaning of all fountain components.
Battery not holding charge.	◦ Battery lifespan reached. ◦ Charging cable or adapter issue.	◦ Consider replacing the unit if battery life is significantly degraded. ◦ Try a different Type-C cable and USB power adapter.

Specifications

Feature	Detail
Model Number	FS11PLUS
Capacity	152 fl.oz / 4.5 L
Material	Food-Grade 304 Stainless Steel, Acrylonitrile Butadiene Styrene (ABS)
Battery	5000 mAh Lithium-Ion (built-in)
Noise Level	Ultra-Quiet, approximately 25 dB
Dimensions (L x W x H)	10" x 8.5" x 5"
Item Weight	1.29 kg (2.84 pounds)
Filtration System	6-Stage (KDF, Activated Carbon, Ionic Resin, Maifan Stone, Tourmaline, Acupuncture Cotton)
Water Modes	Smart Sensing, Timed Flow, Continuous (Plug-In)

Warranty and Support

The WILKIEE FS11PLUS Stainless Steel Cordless Cat Water Fountain comes with a**1-Year Manufacturer Warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use.

For warranty claims, technical support, or any questions regarding your product, please contact the seller or manufacturer directly. Keep your purchase receipt as proof of purchase.

Manufacturer: NEW-BUND TECHNOLOGY CO., LIMITED

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