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HP DeskJet 2955

HP DeskJet 2955 All-in-One Printer User Manual

Model: **DeskJet 2955** | Brand: **HP**

INTRODUCTION

This manual provides detailed instructions for setting up, operating, and maintaining your HP DeskJet 2955 All-in-One Color Inkjet Printer. The HP DeskJet 2955 is designed for home use, offering color printing, scanning, and copying functionalities. It features wireless connectivity, a 60-sheet paper capacity, and is compatible with HP Instant Ink services for convenient ink delivery.

HP DeskJet 2955

☒ Print ☒ Copy ☒ Scan



HP AI capable



Instant Ink enabled



Print up to 7.5 ppm black, 5.5 ppm color



Dual-band self-healing Wi-Fi® and wireless printing



60-sheet input tray

Image: Front view of the HP DeskJet 2955 All-in-One Printer.

1. SETUP

1.1 Unboxing and Package Contents

Carefully remove all components from the packaging. Ensure all items listed below are present:

- HP DeskJet 2955 All-in-One Printer
- HP 68 Setup Black Cartridge
- HP 68 Setup Tri-color Cartridge
- Regulatory flyer
- Setup guide
- Reference guide
- Power cord



Print, scan, and copy from the HP app.



Image: The HP DeskJet 2955 printer, setup ink cartridges, and power cord as found in the box.

1.2 Physical Setup and Power Connection

1. Place the printer on a stable, flat surface.
2. Connect the power cord to the printer and then to a wall outlet.
3. Press the Power button to turn on the printer.



America's most trusted printer brand

Image: Rear view of the printer highlighting the 60-sheet input tray and USB 2.0 port for PC connection.

1.3 Ink Cartridge Installation

Follow the on-screen instructions or the setup guide included in the box to install the HP 68 Black and Tri-color setup cartridges. Ensure they are securely seated in their respective slots.

1.4 Software Installation (HP Smart App)

For optimal functionality, download and install the HP Smart App on your smartphone or computer. This app facilitates printing, scanning, copying, and faxing directly from your device, and assists with printer setup.



Dual-band self-healing Wi-Fi® detects and resolves connectivity issues.



Image: A user printing, scanning, and copying directly from their smartphone using the HP app.

1.5 Wireless Connection

The HP DeskJet 2955 features dual-band Wi-Fi that automatically detects and resolves connection issues. Use the HP Smart App to connect your printer to your wireless network. This enables wireless printing from various devices.



Simple, Stress-Free Printing

Image: A user benefiting from the printer's dual-band self-healing Wi-Fi for seamless connectivity.

1.6 Loading Paper

Load paper into the 60-sheet input tray located at the rear of the printer. Adjust the paper guides to fit the paper size snugly.



Image: Overview of the HP DeskJet 2955, showing the 60-sheet input tray and 25-sheet output tray.

2. OPERATING THE PRINTER

2.1 Printing Documents

The HP DeskJet 2955 offers print speeds of up to 7.5 pages per minute (ppm) for black and white documents and 5.5 ppm for color documents. You can print from your computer or mobile device using the HP Smart App or standard print drivers.

60-sheet input tray



USB 2.0 port (for connection to PC)

Image: The HP DeskJet 2955 in operation, demonstrating simple, stress-free printing.

2.2 Copying Documents

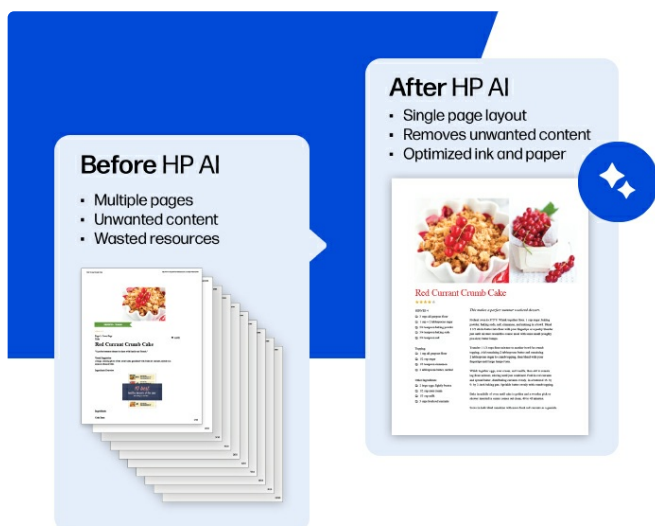
Place the document face down on the flatbed scanner glass. Use the intuitive Icon LCD control panel on the printer or the HP Smart App to select copy options and initiate the copy process. The printer supports up to 9 copies per run.

2.3 Scanning Documents

Place the document face down on the flatbed scanner glass. Open the HP Smart App on your device, select the scan function, and follow the prompts to scan your document. You can save scans to your device or cloud services.

2.4 Using HP AI for Optimized Printing

The HP DeskJet 2955 is AI-capable, allowing it to optimize print formatting. This feature helps remove unwanted content from web pages and emails, ensuring your prints are concise and free from unnecessary elements, thus reducing wasted pages and optimizing ink usage.



Optimize print formatting with HP AI.



Remove
unwanted
content



Optimize
ink
usage



Reduce
wasted
pages

Image: Illustration of HP AI optimizing print formatting, removing unwanted content and reducing wasted pages.

2.5 Mobile Printing

With the HP Smart App, you can print directly from your smartphone or tablet. The app provides an easy-to-use interface for managing print jobs, scanning, and copying on the go.

3. MAINTENANCE

3.1 Ink Management with Instant Ink

The HP DeskJet 2955 is eligible for the HP Instant Ink program. Enrolling allows ink to be automatically delivered to your door before you run out, potentially reducing ink costs. A 3-month trial of Instant Ink is included with your purchase.

**Instant Ink**
**Save money, save time,
never run out.**

 Up to 50% savings on ink

 Get fresh ink delivered automatically
based on your needs, not the date

 No contracts, no surprises



Image: Information about the HP Instant Ink program, highlighting the included 3-month trial.

For ink volume and page yield information, visit hp.com/go/learnaboutsupplies.

3.2 General Cleaning

To maintain optimal performance, regularly clean the exterior of the printer with a soft, damp cloth. Avoid using abrasive cleaners. Periodically clean the scanner glass to ensure clear scans and copies.

3.3 Sustainable Design

The HP DeskJet 2955 is designed with sustainability in mind, made with at least 70% recycled plastics. It is also ENERGY STAR and EPEAT certified, reflecting its energy efficiency and environmental considerations.

4. TROUBLESHOOTING

If you encounter issues with your HP DeskJet 2955 printer, consider the following common troubleshooting steps:

- **Connectivity Issues:** Ensure your printer is connected to your Wi-Fi network. The dual-band Wi-Fi is designed to self-heal, but restarting your router or printer can often resolve temporary connection problems.
- **Printing Problems:** Check ink levels, paper tray for jams, and ensure the correct paper size and type are selected

in your print settings.

- **Print Quality:** If prints are faded or streaky, check ink levels and consider running a printhead cleaning cycle through the HP Smart App or printer software.
- **HP AI Functionality:** HP AI requires optional HP AI software, Windows 11, and the HP app, along with being signed into your HP account or Smart Admin account. Ensure these requirements are met for optimal use.

For more detailed troubleshooting and support, visit the official HP support website:support.hp.com.

5. SPECIFICATIONS

Feature	Detail
Model Name	HP DeskJet 2955 All-in-One Printer
Functions	Print, Copy, Scan
Printing Technology	HP Thermal Inkjet
Connectivity Technology	Apple AirPrint; USB; Wireless (Wi-Fi); Wireless direct printing; Mopria
Print Speed (Black)	Up to 7.5 ppm
Print Speed (Color)	Up to 5.5 ppm
Maximum Print Resolution (Color)	Up to 4800 x 1200 optimized dpi
Input Tray Capacity	60 sheets
Output Tray Capacity	25 sheets
Scanner Type	Flatbed
Item Dimensions (D x W x H)	11.97"D x 16.73"W x 6.06"H
Item Weight	7.6 pounds
Compatible Cartridges	HP 68 Black Original Ink Cartridge 7FP21TN; HP 68 Tri-Color Original Ink Cartridge 7FP20TN; HP 68e EvoMore Black Original Ink Cartridge 7FP22TN.
Power Consumption	2.55 watts

Perfect for Home



Simple, affordable, stress-free
home printing

To-do lists, letters, financial
documents, recipes

Turn web pages and emails into neatly
formatted prints with **HP AI**.

Image: Dimensions of the HP DeskJet 2955 printer.

6. WARRANTY AND SUPPORT

Your HP DeskJet 2955 printer comes with a **one-year limited warranty**. Warranty and support options may vary by product, country, and local legal requirements.

For more information and full terms and conditions, please visit the official HP support website support.hp.com.

You can also visit the [HP Store on Amazon](#) for additional product information and accessories.

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Email

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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