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PAISEEC Q5

PAISEEC Q5 Carbon Fiber Folding Electric Wheelchair User Manual

Model: Q5

1. Introduction

Thank you for choosing the PAISEEC Q5 Carbon Fiber Folding Electric Wheelchair. This manual provides essential information for the safe and efficient use, maintenance, and care of your new electric wheelchair. Please read it thoroughly before initial use and retain it for future reference.

2. Safety Information

Always prioritize safety when operating the wheelchair. Adhere to all local traffic laws and regulations. Ensure the battery is fully charged before extended use. Avoid operating the wheelchair on excessively steep inclines or uneven terrain that exceeds its capabilities.

3. Unboxing and Setup

Upon receiving your PAISEEC Q5 wheelchair, carefully unpack all components. Inspect for any shipping damage. The wheelchair comes largely pre-assembled.

3.1 What's in the Box



Image: Contents of the PAISEEC Q5 box.

- Electric Wheelchair x1
- Battery x1

- Charger x1
- Silicone Joystick x2
- Toolkit x1
- User Manual x1

3.2 Initial Assembly and Unfolding

The PAISEEC Q5 is designed for quick and easy setup. Follow these steps to unfold your wheelchair:

1. Place the folded wheelchair on a flat, stable surface.
2. Pull the straps located under the seat upwards to begin unfolding the chair.
3. Gently push down on the armrests until the chair locks into its expanded position.
4. Ensure all locking mechanisms are securely engaged before use.



Image: Steps for folding the PAISEEC Q5 wheelchair.

For a visual guide on installation and use, please refer to the official video:

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Video: How to Install and Use PAISEEC Q5 Ultralight Wheelchair.

4. Operating Instructions

The PAISEEC Q5 offers intuitive controls for a smooth and confident ride.

4.1 Joystick Control

The joystick allows for precise control over speed and direction. Push the joystick gently in the desired direction to move. Releasing the joystick will engage the electromagnetic brakes, bringing the wheelchair to an instant stop for enhanced safety.



Image: Safer, More Confident Driving features.

4.2 LED Headlight Operation

For improved visibility during low-light conditions, the PAISEEC Q5 is equipped with an LED headlight. Briefly press the horn button on the joystick controller to activate or deactivate the headlight. To sound the horn, press and hold the horn button.



Image: LED Headlight for Safer Night Driving.

4.3 Optional Rear Control

For caregiver convenience, the PAISEEC Q5 offers an optional rear control feature. This allows a caregiver to operate the wheelchair from behind. The rear controller typically includes buttons to increase/decrease speed and a joystick for directional control.

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Video: How to Use the Rear Controller (Optional Feature).

5. Battery and Charging

The PAISEEC Q5 is powered by a 24V 10Ah Lithium Battery, offering a range of up to 14 miles (28 miles with optional dual battery). The battery is removable and airline approved for travel.

5.1 Charging Methods

There are two methods to charge your PAISEEC Q5 battery:

1. **Direct Battery Charging:** Remove the battery from the wheelchair and connect it directly to the charger.
2. **On-Board Charging:** Connect the charger to the charging port located under the controller while the battery is installed in the wheelchair.

Charging typically takes 4-6 hours for a full charge.

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Video: Two Charging Methods for the PAISEEC Q5.

6. Maintenance and Care

Regular maintenance ensures the longevity and optimal performance of your PAISEEC Q5 wheelchair.

6.1 Cleaning

The wheelchair features a soft, waterproof PU leather cushion. Wipe down surfaces with a damp cloth and mild detergent. Avoid using abrasive cleaners or solvents. Ensure all electrical components remain dry.

6.2 Carbon Fiber Frame

The 100% carbon fiber frame is highly durable and corrosion-resistant. Periodically inspect the frame for any signs of damage or wear. Contact support if any structural issues are observed.

6.3 Storage

When not in use, store the wheelchair in a dry, cool place. The compact folding design (28.3"L x 10.4"W x 27.5"H) allows for easy storage in tight spaces or car trunks.

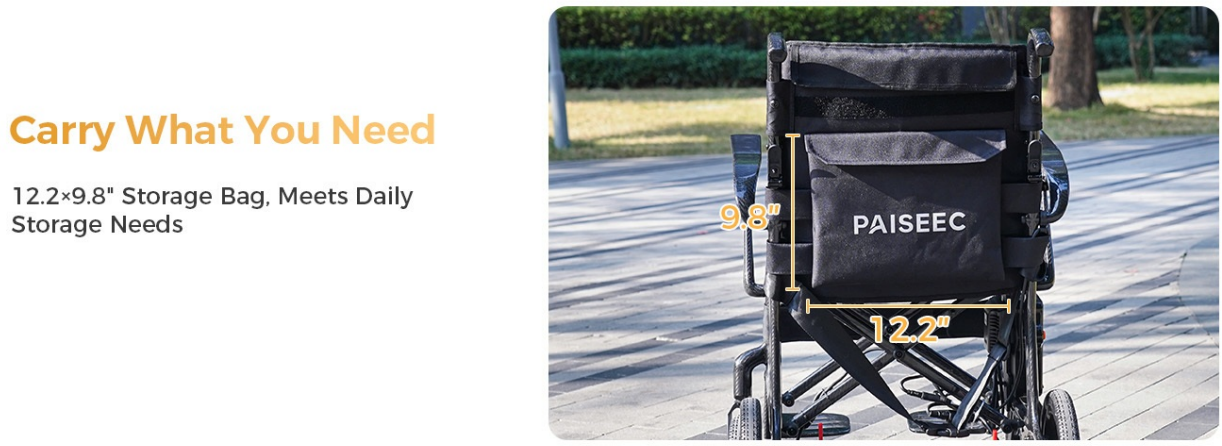


Image: Rear storage bag for daily essentials.

7. Specifications

Feature	Specification
Product Dimensions (Expanded)	35.1"D x 23.2"W x 34.4"H
Product Dimensions (Folded)	35.1"L x 10.4"W x 27.5"H
Item Weight	22 lbs
Maximum Weight Recommendation	265 lbs
Frame Material	100% Carbon Fiber
Battery Type	24V 10Ah Lithium Battery (Nonstandard)
Max Range	14 miles (Single Battery), 28 miles (Dual Battery)
Max Speed	3.7 mph
Brake Style	Electromagnetic
Turning Radius	34.5 inches
Seat Width	15.8 inches
Seat Height	18.9 inches
Seat Depth	16 inches
Wheel Size	11 inches

Additional Features	LED Light, Foldable, Portable, Airline Approved

8. Warranty and Support

PAISEEC is committed to providing excellent customer service and support for your Q5 electric wheelchair.

8.1 Warranty Coverage

- **Battery:** 18-month coverage
- **Frame:** 12-month coverage

8.2 Returns and Refunds

- **30-Day Free Return:** PAISEEC provides a prepaid return label for quality issues within 30 days of purchase.
- **30-Day Price Match:** Refund for the price difference if the item's price changes within 30 days.
- **Lightning Refund:** Refunds are issued upon receipt of the returned item.

8.3 Customer Support

Our dedicated customer service team is available to assist you with any questions or concerns.

- **Phone Support:** 1 (833) 612-2678 (Mon-Sun 9:00 AM - 6:00 PM EST)
- **Email Support:** support@paiseec.com (Replies within 24 hours)
- **Lifetime Technical Support**

9. Important Information

Legal Disclaimer: Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition. This product is a mobility aid and should be used as directed.

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Question

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Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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