Ceretone CE-A18A

Ceretone Torch OTC Hearing Aids User Manual

Model: CE-A18A

1. Introduction

Welcome to the Ceretone Torch OTC Hearing Aids user manual. These hearing aids are designed to provide clear sound and enhance your hearing experience with advanced digital technology. This manual will guide you through the setup, operation, and maintenance of your new device.



Figure 1: Ceretone Torch OTC Hearing Aids in their portable charging case.

2. What's Included

Your Ceretone Torch OTC Hearing Aids package includes the following items:

- 1x Pair of Hearing Aids (Red & Blue for left/right identification)
- 1x Portable Charging Case
- 1x Charging Cable (USB Type-C)
- 3x Pairs of Eartips (Sizes S, M, L)
- 1x Cleaning Tool
- 1x User Manual

- 1x Quick Start Guide
- 1x User Experience Pamphlet



Figure 2: All components included in the Ceretone Torch OTC Hearing Aids package.

3. Product Features

The Ceretone Torch OTC Hearing Aids are equipped with advanced features for an optimized hearing experience:

- **Intricon® 16-Channel Digital Chip:** Provides precise sound processing for clear audio.
- **Knowles Speaker:** Enhances natural sound and reduces whistling.
- **Advanced Wind Noise Management:** Significantly reduces discomfort from wind noise, improving speech clarity in outdoor settings.
- **Tinnitus Masking:** Helps alleviate symptoms of tinnitus.
- **Rechargeable Battery:** Offers 25-30 hours of continuous use per charge, with over 100 hours total battery life with the charging case.
- **Automatic Turn On/Off:** Devices automatically power on when removed from the charging case and off when returned.
- **Memory Function:** Retains your last volume and hearing mode settings.
- **Ergonomic One-Click Button:** Allows for 6-level volume adjustment (short press) and 5-hearing mode switching (long press).
- **Discreet & Fashionable Appearance:** Small and lightweight design for comfortable and confident wearing.



Figure 3: Illustration of the Intricon 16-channel digital chip and its role in noise reduction.

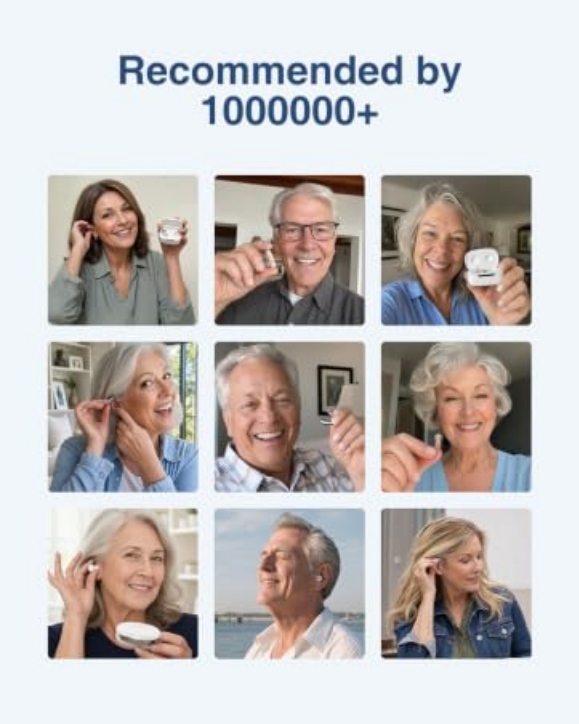


Figure 4: Key components and design elements of the Ceretone Torch hearing aid.

4. Setup

1. **Charge the Device:** Before first use, fully charge the hearing aids and the charging case. Connect the provided USB Type-C cable to the charging case and a 5V/1A power adapter (not included). The indicator lights on the case will turn blue while charging and white when fully charged.
2. **Select Eartips:** Choose the appropriate eartip size (S, M, L) for a comfortable and secure fit. A proper fit is crucial for optimal sound quality and to prevent feedback.
3. **Insert Hearing Aids:** The hearing aids are color-coded: Red for the Right ear and Blue for the Left ear. Gently insert each hearing aid into your ear canal. They will automatically power on once removed from the charging case and placed in your ears.



Figure 5: Guide to selecting the correct eartip size and proper insertion technique.

5. Operating Instructions

Power On/Off

- **Power On:** Remove the hearing aids from the charging case. They will automatically power on.
- **Power Off:** Place the hearing aids back into the charging case. They will automatically power off and begin charging if needed.

Adjusting Volume

Each hearing aid features an ergonomic one-click button:

- **Short Press:** Briefly press the button to cycle through 6 volume levels. A voice prompt will indicate the current volume level.

Switching Hearing Modes

The device offers 5 preset hearing modes:

- **Long Press:** Press and hold the button for 3 seconds to switch between the 5 hearing modes. A voice prompt will announce the selected mode.

Figure 6: The multi-function button for easy control of volume and hearing modes.



Figure 7: Visual representation of various hearing modes designed for different listening environments.

6. Maintenance

Regular cleaning and proper care will ensure the longevity and optimal performance of your hearing aids:

- **Daily Cleaning:** Use the provided cleaning tool to gently remove any earwax or debris from the eartips and the sound outlet.
- **Wipe Down:** Use a soft, dry cloth to wipe the surface of the hearing aids and the charging case. Do not use water or cleaning solutions directly on the devices.
- **Storage:** When not in use, store the hearing aids in their charging case to protect them and keep them charged.
- **Avoid Moisture:** Keep the hearing aids away from water, humidity, and extreme temperatures.

7. Troubleshooting

If you encounter any issues, please refer to the following common solutions:

Problem	Possible Cause	Solution
No Sound	Low battery, clogged eartip, incorrect volume setting.	Charge the hearing aids. Clean the eartips. Increase volume.
Weak Sound	Low battery, clogged eartip, improper fit.	Charge the hearing aids. Clean the eartips. Adjust eartip size or position.

Problem	Possible Cause	Solution
Whistling/Feedback	Improper fit, eartip too small, earwax buildup.	Ensure proper insertion. Try a larger eartip. Clean ear canal or consult a professional.
Hearing Aids not charging	Charging cable not connected properly, dirty charging contacts.	Ensure cable is securely connected. Clean charging contacts on aids and case.

If the issue persists, please contact Ceretone customer service for further assistance.

8. Specifications

Feature	Detail
Brand	Ceretone
Model Name	CE-A18A
Power Source	Rechargeable
Special Features	Intricon® 16-Channel-Digital Processing Chip, Knowles Speaker, Tinnitus Masking, Wind Noise Management
Fit Type	In-Ear
Control Type	Button Control
Battery Life (Single Charge)	25-30 hours
Total Battery Life (with Case)	100+ hours
Charging Time	Approx. 2 hours for full recharge
Manufacturer	HEARLUX INC

9. Warranty & Support

Ceretone is committed to providing excellent customer service and support:

- **Warranty:** Enjoy a 365-day warranty from the date of purchase.
- **Return Policy:** A 60-day free trial and free return policy are available.
- **Customer Service:** U.S.-based customer service is available to assist you.
- **Contact Information:**
  Email: Support@Ceretone.com

Phone: (866) 283-4262 or (909) 850-4788 (Monday to Friday 9:00 AM to 6:00 PM PST)



Figure 8: Ceretone provides comprehensive customer support.

10. Product Videos

Unboxing and Using Experience

Video 1: A detailed guide on unboxing and the initial user experience of the Ceretone Torch Hearing Aids.

Wind Noise Management

Video 2: Demonstrates the effectiveness of the Torch's wind noise management feature in various environments.

Outdoor Review & Comfortable Fit

Video 3: An outdoor review highlighting the comfortable fit and discreet design of the hearing aids.

Discreet Hearing Aids Overview

Video 4: A brief overview of the discreet design and clear sound provided by Ceretone OTC Hearing Aids.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question