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> EZICLEAN PureFlow ULTRA Robot Vacuum Cleaner and Mop User Manual

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Model: PureFlow ULTRA

INTRODUCTION

Thank you for choosing the EZICLEAN PureFlow ULTRA Robot Vacuum Cleaner and Mop. This advanced cleaning device combines powerful vacuuming with intelligent mopping, featuring a self-emptying and self-cleaning base for a truly autonomous cleaning experience. This manual provides essential information for safe operation, setup, maintenance, and troubleshooting to ensure optimal performance of your PureFlow ULTRA.

IMPORTANT SAFETY INSTRUCTIONS

Please read all safety warnings and instructions before using this appliance to reduce the risk of fire, electric shock, or injury. Keep this manual for future reference.

- This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Only use the charging base provided by the manufacturer.
- Do not use the appliance in environments with open flames or fragile objects.
- Ensure the power cord is not damaged and is placed away from heated surfaces.
- Do not immerse the robot or charging base in water.
- Before cleaning or performing maintenance, ensure the robot is turned off and unplugged from the power source.
- Do not use the robot to pick up large debris, liquids, or burning objects.

PACKAGE CONTENTS

Verify that all components are present in the package:

- EZICLEAN PureFlow ULTRA Robot Vacuum Cleaner
- Self-Emptying and Self-Cleaning Base (Docking Station)
- Water Tank
- Instruction Guide (this manual)
- Power Cord
- Mop Pads (pre-installed or separate)
- Side Brushes (pre-installed or separate)



Image: EZICLEAN PureFlow ULTRA robot vacuum cleaner and its self-emptying and self-cleaning base.

PRODUCT OVERVIEW

The PureFlow ULTRA is designed for comprehensive floor cleaning with several innovative features:

- **AquaClean Auto-Refresh:** The robot automatically returns to its station every 10 minutes to rinse its mop pads with clean water, ensuring continuous effective mopping without spreading dirty water.
- **EdgeMop Cleaning Pro:** Features a lateral mop that extends to clean along walls and baseboards more effectively, addressing dust accumulation in edges.
- **SlimMotion 10 cm:** With a height of 10 cm, the robot can easily access and clean under furniture. It can also cross thresholds up to 2 cm.
- **FloorSens 2.0:** Automatically detects different floor surfaces and adjusts suction power (up to 22,000 Pa) and mop position for optimal cleaning and floor protection.
- **HeatDry 60°C:** Mop pads are dried at 60°C after each cleaning session to prevent odors and maintain hygiene.
- **AllFloor Master 320 m²:** Capable of cleaning up to 320 m² on a single charge.
- **HyperForce 22 (22,000 Pa):** Provides powerful suction for thorough cleaning of various debris, from fine dust to embedded dirt in carpets.
- **LiDAR X6 AI Navigation:** Advanced LiDAR system with AI for detailed mapping, efficient navigation, and obstacle recognition, ensuring comprehensive coverage without redundant passes.
- **FastCharge 4h:** Rapid charging system allows the robot to fully recharge in just 4 hours.
- **DualMopLift 15 mm:** Mop pads can lift up to 15 mm, allowing the robot to transition over carpets and rugs without wetting them while vacuuming.
- **TwistFlow 4.0:** Self-cleaning central brush prevents hair and pet fur from tangling, reducing manual maintenance.
- **UltraBattery 5200 mAh:** Offers an exceptional runtime of up to 450 minutes (over 7 hours) for large cleaning areas.
- **EZiClean App & VoiceSync:** Control the robot via the EZiClean app for multi-floor mapping, zone programming, scheduling, and real-time monitoring. Compatible with Alexa and Google Home.
- **DustCollector 3.2 L:** Large dustbin in the base provides up to 75 days of hands-free dust disposal.

SETUP GUIDE

1. Unpacking and Placement

1. Remove all packaging materials from the robot and the self-emptying base.
2. Place the self-emptying base against a wall in an open area, ensuring there are no obstacles within 1 meter (3 feet) to the front and 0.5 meters (1.5 feet) to the sides.
3. Plug the power cord into the base and then into a wall outlet. Ensure the base is powered on.



FastCharge™ 4h



Image: The EZICLEAN PureFlow ULTRA robot vacuum charging at its self-emptying and self-cleaning base, illustrating the FastCharge 4h feature.

2. Initial Charging

Place the robot onto the charging base. The robot will automatically align itself. Allow the robot to fully charge for approximately 4 hours before its first use. The indicator light on the robot or base will change to indicate a full charge.

3. EZIclean App Setup

1. Download the "EZIclean" app from your smartphone's app store (iOS or Android).
2. Open the app and create an account.
3. Follow the in-app instructions to add your PureFlow ULTRA robot. This typically involves connecting the robot to your home Wi-Fi network.
4. Once connected, you can access features like multi-floor mapping, zone cleaning, scheduling, and real-time monitoring.

OPERATING INSTRUCTIONS

1. Starting a Cleaning Cycle

- **Via Robot Button:** Press the power button on the robot once to start a standard cleaning cycle. Press again to pause. Hold to send it back to the base.
- **Via EZIClean App:** Open the app, select your robot, and tap "Start Cleaning." You can choose specific cleaning modes (e.g., vacuum only, mop only, vacuum & mop), adjust suction power, and water flow.
- **Voice Control:** If connected to Alexa or Google Home (VoiceSync), use voice commands like "Alexa, start EZICLEAN robot" or "Hey Google, tell EZICLEAN to clean."



Image: The EZICLEAN PureFlow ULTRA robot vacuum demonstrating its HyperForce 22 (22,000 Pa) suction power on a carpeted surface.

2. Mopping Function (AquaClean Auto-Refresh & DualMopLift)

Ensure the water tank is filled with clean water. The robot will automatically manage its mop pads.

- During a cleaning cycle, the robot will periodically return to its base to rinse and re-wet its mop pads (AquaClean Auto-Refresh).

- When transitioning from hard floors to carpets, the DualMopLift feature will automatically lift the mop pads by 15 mm to prevent wetting the carpet while vacuuming.
- The EdgeMop Cleaning Pro ensures thorough cleaning along edges and corners.



Image: The EZICLEAN PureFlow ULTRA robot vacuum cleaning along a wall, highlighting its EdgeMop Cleaning Pro feature for edge-to-edge cleaning.

3. Smart Navigation and Mapping (LiDAR X6 AI)

The LiDAR X6 AI system creates a detailed map of your home.

- During the first cleaning cycle, the robot will map your home. Ensure all doors are open to allow it to map all accessible areas.
- Use the EZIclean app to view and edit maps, set no-go zones, virtual walls, and specific cleaning areas.
- The robot's AI will optimize cleaning paths and adapt to obstacles for efficient coverage.

4. Scheduling and Customization

The EZIclean app allows for advanced customization:

- Set daily or weekly cleaning schedules.
- Adjust suction power and water flow levels for different rooms or floor types.
- Manage multi-floor maps if you have more than one level in your home.

MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your EZICLEAN PureFlow ULTRA.

1. Dust Collector (Base)

- The 3.2 L DustCollector in the base can hold debris for up to 75 days.
- When the dust bag is full, the app will notify you. Replace the dust bag as needed.

2. Mop Pads and Water Tank

- The AquaClean Auto-Refresh system automatically cleans the mop pads during operation.
- After each cleaning cycle, the HeatDry 60°C function dries the mop pads to prevent mildew and odors.
- Periodically, remove and hand-wash or machine-wash the mop pads for deeper cleaning.
- Empty and rinse the dirty water tank in the base regularly. Refill the clean water tank as needed.

3. Central Brush (TwistFlow 4.0)

- The TwistFlow 4.0 technology helps prevent hair tangles.
- Inspect the central brush weekly. If any hair or debris is wrapped around it, use the cleaning tool provided (if applicable) to remove it.
- The central brush can be removed for easier cleaning.

4. Side Brushes

- Check side brushes regularly for wear or damage.
- Clean any hair or debris tangled around the side brushes. Replace them if they are worn out.

5. Sensors and Charging Contacts

- Wipe the cliff sensors, wall sensors, and charging contacts on both the robot and the base with a clean, dry cloth monthly. This ensures proper navigation and charging.

TROUBLESHOOTING

If you encounter issues with your EZICLEAN PureFlow ULTRA, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Robot does not start or respond.	Low battery; Power switch off; Robot stuck.	Ensure robot is fully charged. Check if the main power switch is on. Clear any obstructions around the robot.
Robot cannot return to charging base.	Base is obstructed; Base is unplugged; Robot too far from base.	Ensure the area around the base is clear. Check if the base is plugged in and powered. Manually place the robot near the base.

Problem	Possible Cause	Solution
Poor cleaning performance.	Dustbin full; Brushes tangled; Filters clogged; Mop pads dirty.	Empty the dustbin. Clean the central and side brushes. Clean or replace filters. Clean or replace mop pads.
Robot makes unusual noise.	Debris in brushes; Wheel obstruction; Fan issue.	Check and clean the main brush and side brushes. Inspect wheels for obstructions. If noise persists, contact customer support.
App connection issues.	Wi-Fi signal weak; Incorrect Wi-Fi password; Robot offline.	Ensure strong 2.4GHz Wi-Fi signal. Re-enter Wi-Fi password. Restart robot and router. Re-pair robot with app if necessary.

SPECIFICATIONS

Feature	Detail
Brand	EZICLEAN
Model Name	PureFlow ULTRA
Model Number	PureFlow ULTRA
Color	Black
Dimensions (L x W x H)	33L x 33W x 10H cm
Item Weight	14.24 Kilograms
Maximum Suction Power	22,000 Pa (HyperForce 22)
Battery Capacity	5200 mAh (UltraBattery)
Runtime	Up to 450 minutes (7+ hours)
Charging Time	4 hours (FastCharge 4h)
Dust Collector Capacity (Base)	3.2 Liters (Up to 75 days hands-free)
Navigation System	LiDAR X6 AI
Mop Lift Height	15 mm (DualMopLift)
Mop Drying Temperature	60°C (HeatDry 60°C)
Threshold Climbing Ability	2 cm
Control Type	App Control, Voice Control (Alexa, Google Home)
Recommended Surface	All floor types, including carpets
Special Features	Auto-docking, Cyclonic action, Anti-fall, Anti-collision, Continuous suction, AquaClean Auto-Refresh, EdgeMop Cleaning Pro, SlimMotion, FloorSens 2.0, TwistFlow 4.0
Voltage	220 Volts
Included Components	Instruction Guide, Water Tank, Docking Station

WARRANTY AND SUPPORT

Warranty Information

The EZICLEAN PureFlow ULTRA comes with a **2-year legal warranty**. An additional **1-year extended warranty** is offered upon registration of your product on the official EZICLEAN website. Please refer to the official EZICLEAN website for detailed warranty terms and conditions.

Customer Support

For technical assistance, troubleshooting not covered in this manual, or warranty claims, please contact EZICLEAN customer support.

- **Website:** Visit the official EZICLEAN website for FAQs, support articles, and contact forms.
- **Email:** Refer to your product packaging or the EZICLEAN website for customer service email addresses.
- **Phone:** Contact numbers may be available on the EZICLEAN website for your region.

