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MENDUNER MENDUNER64ycd3elpm-11

MENDUNER Smartphone User Manual

Model: MENDUNER64ycd3elpm-11

Introduction Package Contents Setup Operating Instructions Maintenance Troubleshooting Specifications Warranty & Support

1. Introduction

This manual provides detailed instructions for the MENDUNER Smartphone, Model MENDUNER64ycd3elpm-11. This device features a 5.0-inch HD display, 4GB RAM, 32GB ROM, dual SIM card slots, and face recognition technology. Please read this manual thoroughly before using your new smartphone to ensure proper operation and to maximize its features.

2. Package Contents

Verify that all items listed below are included in your package. If any items are missing or damaged, please contact customer support.

- 1 x MENDUNER Smartphone
- 1 x Screen Protector
- 1 x Protective Case
- 1 x Data Cable (USB)
- 1 x Earphones
- 1 x User Manual



Image: MENDUNER Smartphone with screen protector, protective case, data cable, and earphones.

3. Setup

3.1. SIM Card and Memory Card Installation

The smartphone supports dual SIM cards and one small memory card (up to 128GB, not included). Ensure the device is powered off before inserting or removing cards.

1. Locate the SIM/memory card tray on the side of the device.
2. Use the provided SIM ejector tool (if included) to open the tray.
3. Carefully place your SIM cards (SIM 1 and SIM 2) into their respective slots.
4. Insert a small memory card (MicroSD) into its designated slot, if desired.
5. Gently push the tray back into the device until it clicks into place.



Image: Close-up view of the smartphone's card slot, showing positions for two SIM cards and one memory card.

3.2. Powering On/Off

- **To Power On:** Press and hold the power button located on the right side of the device until the screen illuminates.
- **To Power Off:** Press and hold the power button on the right side. A menu will appear; select "Power Off" and confirm.

3.3. Initial Setup

Upon first power-on, the device will guide you through the initial setup process. This includes selecting your language, connecting to a Wi-Fi network, setting up your Google account, and configuring security options like face recognition.

4. Operating Instructions

4.1. Basic Navigation

The MENDUNER Smartphone operates on the Android 12 system, utilizing a touchscreen interface. Use gestures such as tapping, swiping, pinching, and spreading to interact with the device. Physical buttons include the power button and volume buttons (up/down) on the side.



Image: The smartphone's 5.0-inch HD screen displaying a colorful image, highlighting its visual quality.

4.2. Connectivity

- **Wi-Fi:** Access Wi-Fi settings from the Quick Settings panel or the Settings app to connect to available networks.
- **Bluetooth:** Pair with Bluetooth devices like headphones or speakers via the Bluetooth settings.
- **GPS:** Location services are enabled by default for navigation and location-based apps. Manage GPS settings in the Location section of the Settings app.
- **FM Radio:** The device includes an FM radio. Connect earphones (acting as an antenna) to use this feature.

4.3. Camera Usage

The smartphone is equipped with an 8MP front camera (f/2.0 aperture, fixed focal length) and an 8MP rear camera (f/1.8 aperture, autofocus).

1. Open the Camera application from the home screen or app drawer.
2. Switch between front and rear cameras using the camera icon.
3. Tap the screen to focus on a specific area.
4. Press the shutter button to capture photos or start/stop video recording.



Image: The smartphone displaying images captured by its 8MP front and rear cameras, demonstrating image quality.

4.4. Face Recognition

The device supports face recognition for secure unlocking. To set up:

1. Go to **Settings** > **Security & Privacy** > **Face Unlock**.
2. Follow the on-screen instructions to register your face. Ensure good lighting during registration.
3. Once set up, you can unlock your phone by looking at the front camera.



Image: A visual representation of the smartphone's face recognition feature in action, showing a user unlocking the device.

4.5. Battery Management

The smartphone is equipped with a built-in 6800mAh lithium-ion battery. To optimize battery life:

- Charge the device using the provided data cable and a compatible power adapter.
- Avoid extreme temperatures.
- Adjust screen brightness and close unused applications to conserve power.



Image: A graphic highlighting the 6800mAh battery capacity of the MENDUNER Smartphone.

5. Maintenance

5.1. Cleaning Your Device

To clean your smartphone, use a soft, lint-free cloth. Avoid using harsh chemicals or abrasive materials, which can damage the screen or casing. For stubborn smudges, slightly dampen the cloth with water or a screen-cleaning solution.

5.2. Software Updates

Your MENDUNER Smartphone runs on Android 12. Regularly check for system updates to ensure optimal performance, security, and access to the latest features. Go to **Settings** > **System** > **System Update** to check for and install updates.

5.3. Storage Management

The device comes with 32GB of internal storage. To manage storage effectively:

- Regularly delete unnecessary files, photos, and videos.
- Uninstall unused applications.
- Utilize cloud storage services.
- Expand storage with a MicroSD card (up to 128GB).

6. Troubleshooting

If you encounter issues with your smartphone, refer to the common solutions below. If the problem persists, contact customer support.

Problem	Possible Solution
Device does not power on	Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again. If unresponsive, perform a force restart by holding the power button for 10-15 seconds.
Poor network signal or no service	Check if SIM cards are correctly inserted. Ensure you are within network coverage. Try restarting the device. Verify mobile data settings are correct.
Applications crashing or freezing	Close and reopen the application. Clear the app's cache and data in Settings. Ensure the app is updated to the latest version. Free up storage space if it's low.
Battery drains quickly	Reduce screen brightness. Close background apps. Disable Wi-Fi, Bluetooth, or GPS when not in use. Check battery usage in Settings to identify power-hungry apps.

Problem	Possible Solution
Face recognition not working	Ensure your face is well-lit and unobstructed. Re-register your face in Settings. Clean the front camera lens.

7. Specifications

Below are the key technical specifications for the MENDUNER Smartphone.

Feature	Detail
Brand	MENDUNER
Model Number	MENDUNER64ycd3elpm-11
Operating System	Android 12
CPU	MT6580M
RAM	4 GB
Internal Storage (ROM)	32 GB
Expandable Storage	Up to 128 GB (MicroSD, not included)
Display Size	5.0 Inch HD
Display Resolution	1440 x 3040
Refresh Rate	60 Hz
Front Camera	8 MP, f/2.0 aperture, fixed focal length
Rear Camera	8 MP, f/1.8 aperture, autofocus
Battery Capacity	6800 mAh Lithium-ion
SIM Card Slots	Dual SIM
Network Support	GSM: 850/900/1800/1900 MHz, WCDMA: 850/2100 MHz (4G LTE)
Connectivity	Wi-Fi, Bluetooth, FM, GPS
Security Features	Face Recognition
Interface Type	1 x USB, 1 x 3.5 mm Audio Jack
Color	Black



Image: The MENDUNER Smartphone with an overlay of its main technical specifications.

8. Warranty & Support

8.1. Warranty Information

The MENDUNER Smartphone comes with a manufacturer's warranty for 90 days from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear. Please retain your proof of purchase for warranty claims.

8.2. Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty inquiries, please contact MENDUNER customer support. Refer to the contact information provided with your purchase or visit the official MENDUNER website for support details.

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