## S-Link IP-G12N

# S-Link IP-G12N 10.000mAh Powerbank User Manual

Model: IP-G12N

### Introduction

Thank you for choosing the S-Link IP-G12N 10.000mAh Powerbank. This portable charger is designed to provide reliable power for your mobile devices on the go. With its high capacity and versatile input/output options, it ensures your devices stay charged when you need them most. Please read this manual carefully to ensure proper use and maintenance of your power bank.

### Product Overview

The S-Link IP-G12N Powerbank features a 10,000mAh capacity in a slim design. It includes multiple ports for charging the power bank itself and for charging your external devices.

- **High Capacity:** 10,000mAh for extended device charging.
- **Dual Input Ports:** Micro-USB and USB Type-C for convenient power bank recharging.
- **Dual USB-A Output:** Charge two devices simultaneously.
- **LED Indicators:** Blue LEDs display the remaining battery level.
- **Compact Design:** Slim and portable for easy carrying.




*Image: Top view of the S-Link IP-G12N Powerbank, showing the two USB-A output ports, one Micro-USB input port, one USB Type-C input port, and four blue LED battery indicators.*

## Setup

### Initial Charging of the Powerbank

1. Before first use, fully charge your S-Link IP-G12N Powerbank.
2. Connect a Micro-USB cable or a USB Type-C cable (not included) to the corresponding input port on the power bank.
3. Connect the other end of the cable to a USB wall charger (DC 5V/2A or 2.1A recommended) or a computer's USB port.
4. The blue LED indicators will light up, showing the charging progress. All four LEDs will be solid when the power bank is fully charged.

### Understanding LED Indicators

The blue LED lights indicate the remaining battery capacity:

- **1 LED:** 0-25% capacity
- **2 LEDs:** 25-50% capacity
- **3 LEDs:** 50-75% capacity

- **4 LEDs:** 75-100% capacity

## Operating Instructions

### Charging External Devices

1. Ensure your S-Link IP-G12N Powerbank is sufficiently charged.
2. Connect your device's USB charging cable to one of the USB-A output ports on the power bank.
3. Connect the other end of the cable to your smartphone, tablet, or other compatible device.
4. The power bank will automatically begin charging your device. The blue LEDs will indicate the power bank's remaining charge.
5. To stop charging, simply disconnect the cable from your device or the power bank.

The power bank can charge two devices simultaneously using both USB-A output ports.



*Image: A person is shown using the S-Link IP-G12N Powerbank to charge a smartphone, which is placed next to a laptop and a coffee cup on a wooden table. The power bank is white and connected to the phone via a white cable.*

## Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the surface of the power bank. Do not use harsh chemicals or abrasive materials.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight, extreme temperatures, and humidity.
- **Battery Care:** To prolong battery life, fully charge the power bank at least once every three months, even if not in use.
- **Avoid Drops:** Do not drop or subject the power bank to strong impacts.
- **Water Exposure:** Keep the power bank away from water and other liquids.

## Troubleshooting

### Power Bank Not Charging

- Ensure the charging cable is securely connected to both the power bank's input port (Micro-USB or Type-C) and the power source.
- Try a different charging cable or wall adapter.
- Verify the power source (wall outlet, computer USB port) is functional.

### Device Not Charging from Power Bank

- Check if the power bank has sufficient charge (refer to LED indicators).
- Ensure the charging cable is securely connected to both the power bank's USB-A output port and your device.
- Try a different USB charging cable.
- Test with a different device to confirm the power bank's output functionality.

### Slow Charging

- Ensure you are using a high-quality charging cable.
- For charging the power bank, use a 5V/2A or 5V/2.1A wall adapter for optimal speed.
- For charging devices, ensure your device supports 2.1A input for faster charging.

## Specifications

| | |
|---|---|
| **Model** | S-Link IP-G12N |
| **Product Type** | Powerbank / Portable Battery Charger |
| **Capacity** | 10,000 mAh |
| **Color** | White |
| **Input Ports** | 1x Micro-USB, 1x USB Type-C |
| **Micro-USB Input** | DC 5V / 2.1A (Max) |
| **Type-C Input** | DC 5V / 2A (Max) |
| **Output Ports** | 2x USB-A (Dual USB) |

| | |
|---|---|
| **Total Output** | DC 5V / 2.1A (Max) |
| **Indicator** | Blue LED battery status indicator |
| **Safety Features** | Safe Charge circuit |
| **Product Weight** | 235g |
| **Product Dimensions (L x W x H)** | 138 x 70 x 15.5 mm |
| **Compatible Devices** | Smartphones (iOS and Android compatible), Tablets, Wireless headphones, Smartwatches, Portable gaming consoles, E-readers |

## Warranty Information

The S-Link IP-G12N Powerbank comes with a**2-year warranty** from the date of purchase. This warranty covers manufacturing defects. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear. Please retain your proof of purchase for warranty claims.

## Customer Support

If you encounter any issues or have questions regarding your S-Link IP-G12N Powerbank that are not addressed in this manual, please contact S-Link customer support. Refer to the product packaging or the official S-Link website for the most up-to-date contact information.

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### Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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**Question**

Example: How do I reset this device or fix this error?

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Model number, symptoms, what you tried, or the section of the manual you are using.

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