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› DREAME N20 Steam Carpet Cleaner Machine User Manual

DREAME N20 Steam

DREAME N20 Steam Carpet Cleaner Machine User Manual

Model: N20 Steam (HNR27A) | Brand: DREAME

INTRODUCTION

This manual provides essential instructions for the safe and effective operation, maintenance, and troubleshooting of your DREAME N20 Steam Carpet Cleaner Machine. Please read this manual thoroughly before first use and retain it for future reference.

The DREAME N20 is a versatile portable cleaning machine designed for deep cleaning carpets, upholstery, and hard surfaces using steam, hot water, and cold water modes. It features powerful suction and an auto-mix solution system for efficient cleaning.

WHAT'S IN THE BOX

Carefully unpack all components and ensure everything listed below is present. If any items are missing or damaged, contact customer support.

- Carpet Cleaner Main Body x1
- Standard Stain Brush x1
- Accessory Connector x1
- Small Round Brush x1
- Concentrator Nozzle x1
- Self-Cleaning Tool x1
- Fabric Cleaning Solution x1
- Grout Brush x1
- Cleaning Needle x1
- User Manual x1



Standard Stain
Brush x1



Main Body
x1



Attachment
Holder x1



Accessory
Connector x1



Grout Brush
x1



Small Round
Brush x1



Concentrator
Nozzle x1



Self-Cleaning
Tool x1



Fabric Cleaning
Solution x1



Cleaning Needle
x1



User Manual
x1

What's in the Box

Image: All included components of the DREAME N20 Steam Carpet Cleaner, neatly arranged and labeled.

SETUP

1. **Unpacking:** Remove all packaging materials and ensure no parts are left behind.
2. **Hose and Tool Attachment:** Connect the flexible hose to the main unit. Select the appropriate cleaning tool (e.g., Standard Stain Brush for carpets) and attach it to the end of the hose.
3. **Fill Clean Water Tank:** Open the clean water tank (usually marked with a blue cap or clear tank). Fill it with clean water up to the MAX line. For optimal performance and to prevent mineral buildup, distilled water is recommended.
4. **Add Cleaning Solution:** If using cleaning solution, fill the detergent tank with the recommended DREAME cleaning solution. The N20 features an auto-mix solution system, so it will dispense the correct amount. Do not overfill.
5. **Power Connection:** Plug the power cord into a grounded electrical outlet.



Image: The DREAME N20 unit showing the separate clean water and detergent tanks, ready for filling.

OPERATING INSTRUCTIONS

The DREAME N20 offers four cleaning modes for various cleaning needs. Select the appropriate mode using the control panel.

1. Cleaning Modes

- **212°F Steam Wash:** Ideal for deep cleaning and sanitizing carpets and upholstery, tackling hidden stains and odors. Steam generation begins approximately 35 seconds after activation.
- **150°F Hot Water Wash:** Effective for breaking down grease, grime, and tough stains on fabrics.
- **Cold Water Wash:** Suitable for delicate fabrics and protein-based stains (e.g., blood, milk, pet vomit) which can set with heat.
- **Steam (for Hard Surfaces):** Delivers pressurized steam for cleaning hard surfaces like tile grout, kitchen appliances, and tight corners. Use with appropriate attachments.

2. General Operation

1. **Power On:** Press the power button on the control panel.
2. **Select Mode:** Choose your desired cleaning mode (Steam Wash, Hot Wash, Cold Wash, or Steam) by pressing the mode selection button.
3. **Apply Solution/Steam:** Hold the cleaning tool over the area to be cleaned. Press the trigger on the handle to dispense water/solution or steam.
4. **Scrub and Extract:** Gently scrub the stained area with the brush attachment. Release the trigger and slowly pull the tool over the wet area to extract the dirty water. Repeat as necessary until the area is clean.
5. **Drying:** For best results, make several dry passes over the cleaned area to remove as much moisture as possible. Allow the cleaned surface to air dry completely.



**Heat to 150°F
to Dislodge Old Stains Fast**

Image: A user demonstrating the hot water wash mode on a sofa, effectively removing a stain.



17,000Pa Suction Effortlessly Lifts Deep Down Stains

Image: Visual representation of the 17,000Pa suction power lifting dirt from a carpet.



Conquer Hard Surface Grime with Pro-Steam Attachments

Image: Various attachments for the DREAME N20, including the concentrator nozzle, grout brush, and small round brush, used for hard surface cleaning.

3. Video Demonstrations

Your browser does not support the video tag.

Video: Demonstrates the DREAME N20 Steam Cleaner's high steam for deep stain removal on various surfaces.

Your browser does not support the video tag.

Video: An unboxing and initial setup guide for the DREAME N20 Steam Cleaner, showing components and basic assembly.

Your browser does not support the video tag.

Video: Showcases the DREAME N20 Steam Cleaner's versatility for multi-surface cleaning, including carpets and hard floors.

MAINTENANCE

1. After Each Use

- 1. Empty Dirty Water Tank:** Remove the dirty water tank and dispose of the contents. Rinse the tank thoroughly with clean water.

2. **Self-Cleaning Hose:** Engage the self-cleaning function for the hose. This flushes out hidden dirt and odors, keeping the hose clean. (Note: Self-cleaning is available in Wash/Hot Wash modes, not Steam/Steam Wash modes).
3. **Clean Attachments:** Rinse all used attachments under running water. Use the provided cleaning needle if any nozzles are clogged.
4. **Wipe Down Unit:** Wipe the exterior of the machine with a damp cloth.
5. **Store:** Wrap the hose and power cord around the designated areas for compact storage.

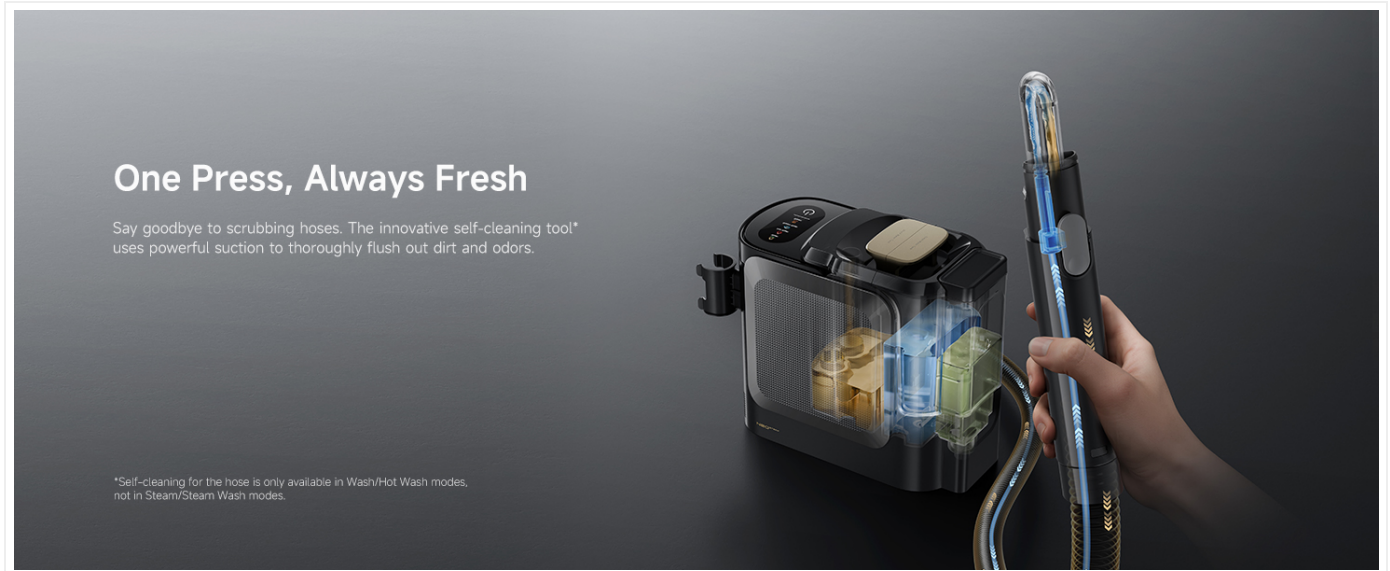


Image: The self-cleaning tool connected to the DREAME N20, illustrating how the hose is flushed clean.

2. Regular Maintenance

- **Descaling:** If using tap water, periodic descaling may be necessary to prevent mineral buildup, especially in the steam components. Refer to the full user manual for descaling instructions.
- **Filter Cleaning:** Check and clean any filters as instructed in the detailed user manual to maintain optimal suction performance.

TROUBLESHOOTING

If you encounter issues with your DREAME N20, refer to the following common solutions. For more complex problems, consult the full user manual or contact customer support.

Problem	Possible Cause	Solution
No power	Not plugged in; power outlet fault; circuit breaker tripped.	Ensure unit is securely plugged in. Check power outlet with another device. Reset circuit breaker if necessary.
No steam/water dispensed	Water tank empty; nozzle clogged; unit not heated sufficiently (for steam).	Refill clean water tank. Clean nozzle with cleaning needle. Allow 35 seconds for steam to generate.
Low suction	Dirty water tank full; hose/nozzle clogged; tank not properly seated.	Empty dirty water tank. Clear any blockages in hose or nozzle. Ensure dirty water tank is securely in place.
Unit leaks	Tanks not properly sealed; hose connections loose.	Ensure all tanks are correctly installed and sealed. Check all hose connections for tightness.

SPECIFICATIONS

- **Brand:** DREAME
- **Model Name:** N20 Steam
- **Model Number:** HNR27A
- **Color:** Black
- **Item Weight:** 12 Pounds
- **Product Dimensions:** 14"D x 9"W x 11"H
- **Capacity (Clean Tank):** 1.2 Liters
- **Suction Power:** 17,000Pa
- **Steam Temperature:** Up to 212°F (100°C)
- **Hot Water Temperature:** Up to 150°F (65°C)
- **Power Cord Length:** Approximately 15.1 ft
- **Hose Length:** Approximately 4.9 ft
- **UPC:** 810142563574

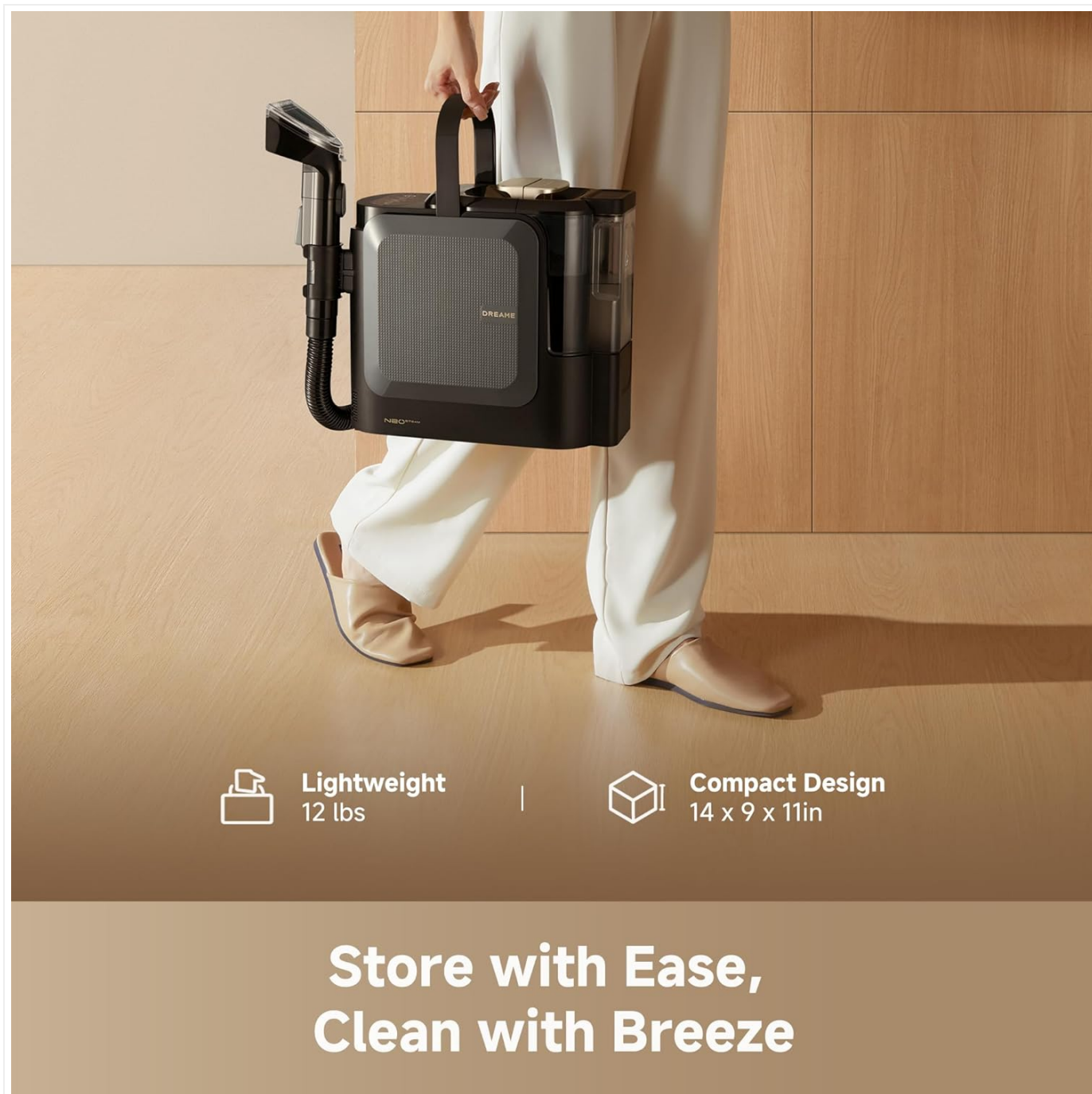


Image: The DREAME N20 unit highlighting its lightweight and compact design for easy storage and portability.

WARRANTY AND SUPPORT

The DREAME N20 Steam Carpet Cleaner Machine comes with a **2-Year Warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use conditions.

For warranty claims, technical support, or any questions regarding your product, please contact DREAME customer support. Keep your proof of purchase for warranty validation.

- **Dedicated Customer Support**
- **30-Day Hassle-Free Returns**
- **2-Year Product Warranty**
- **Trusted, Fast & Local Warranty Repair Service**



