

## TehanId THCBWC

# TehanId Bottom Loading Water Cooler Dispenser (Model THCBWC) User Manual

Model: THCBWC

## INTRODUCTION

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Thank you for choosing the TehanId Bottom Loading Water Cooler Dispenser. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new appliance. Please read these instructions thoroughly before use and retain them for future reference.



Figure 1: Tehanld Bottom Loading Water Cooler Dispenser

## IMPORTANT SAFETY INSTRUCTIONS

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- Always place the dispenser on a flat, stable surface to prevent tipping.
- Ensure the power cord is plugged into a grounded outlet.
- Keep the dispenser away from direct sunlight and heat sources.
- Do not operate the dispenser if the power cord or plug is damaged.
- For hot water dispensing, always engage the child safety lock to prevent accidental burns.
- Do not immerse the dispenser in water or other liquids.

- Unplug the unit before cleaning or performing any maintenance.


# 3 Temperatures

The freely adjustable temperature and convenient indicators



Child Safety Lock



 **Hot**  
185-194°F



 **Room Temperature**




 **Cold**  
46.4-51°F

Figure 2: Child Safety Lock and Temperature Indicators

## PRODUCT OVERVIEW

The Tehanld Bottom Loading Water Cooler Dispenser offers convenient access to hot, cold, and room temperature water. Its innovative bottom-loading design eliminates the need for heavy lifting, making bottle replacement simple and safe. The unit features a quiet operation and a sleek stainless steel design, suitable for various environments.

- **Three Temperature Settings:** Provides instant hot (185-194°F), cold (46.4-51°F), and room temperature water.
- **Bottom Loading:** Easy and safe 5-gallon bottle replacement without heavy lifting.
- **Child Safety Lock:** Prevents accidental hot water dispensing.
- **Quiet Operation:** Designed for minimal noise, ideal for home or office use.
- **Detachable Drip Tray:** For easy cleaning and maintenance.

# Bottom-Mounted Cooler

The center of gravity is stable and it is not easy to tip over



No Heavy Lifting



Space Saving



More Elegant



Figure 3: Bottom Loading Mechanism for Easy Bottle Replacement

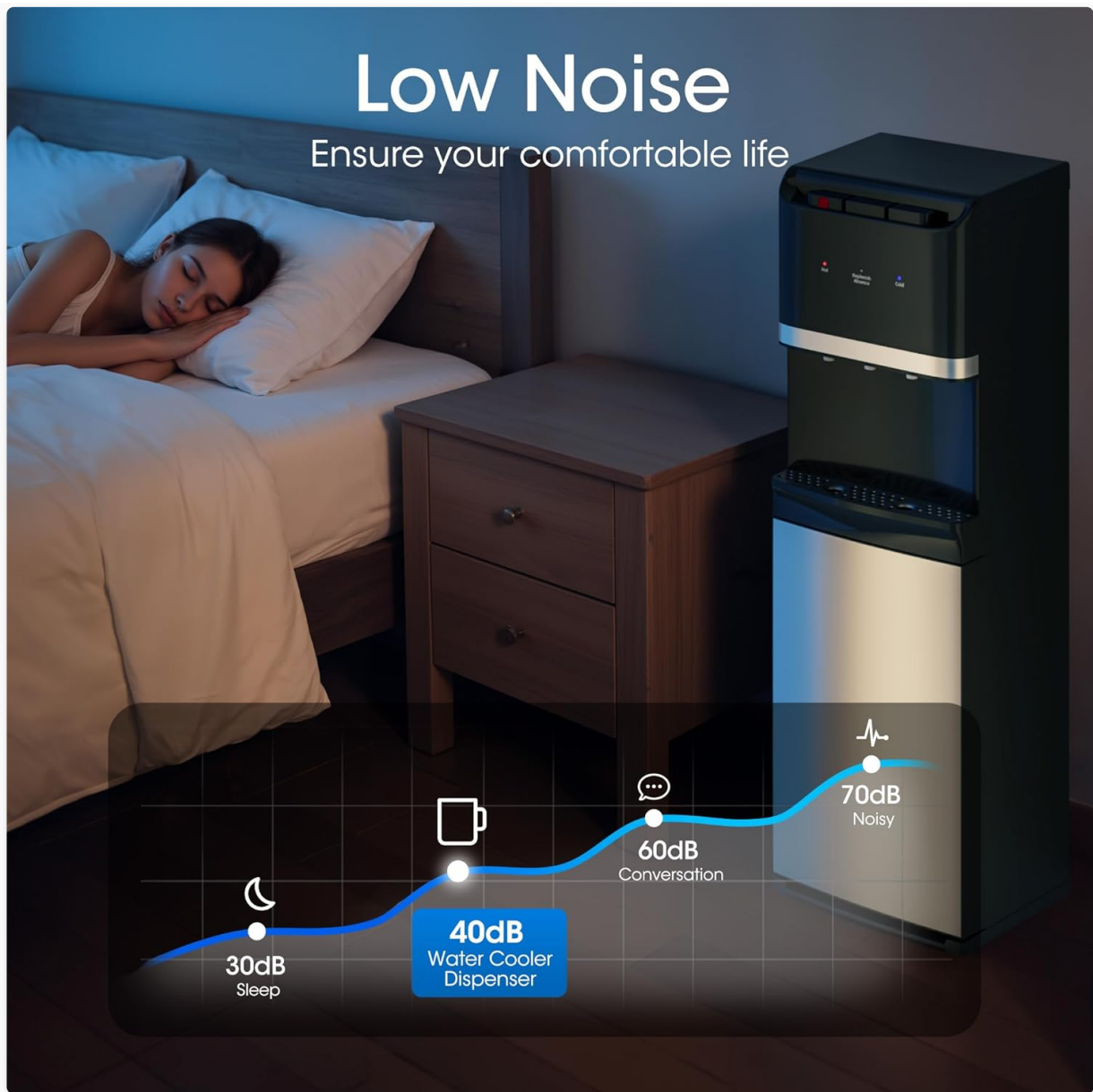


Figure 4: Quiet Operation for Comfortable Environments

## SETUP GUIDE

1. **Unpacking:** Carefully remove the dispenser from its packaging. Inspect for any damage.
2. **Placement:** Place the dispenser on a level, stable surface. Ensure there is at least 4 inches of clearance from the wall for proper ventilation.
3. **Water Bottle Installation:**
  - Open the lower cabinet door.
  - Remove the cap from a new 5-gallon water bottle.
  - Insert the probe into the bottle opening. Ensure the probe is securely seated.
  - Slide the bottle into the cabinet and close the door.
4. **Initial Flushing:** Before initial use, dispense at least 1 to 1.5 gallons of water from each tap (hot, cold, room temperature) to flush the system and remove any residual manufacturing taste.
5. **Power Connection:** Plug the power cord into a grounded electrical outlet.

Video 1: This video demonstrates the easy bottom-loading mechanism of the water cooler, highlighting how to insert and

# Why You Choose us ?



Long  
Service Life



Clean and  
hygienic



## Premium Material for Pure Taste

High-quality PE pipe preserves the natural  
taste of water without any plastic odor.

Figure 5: Ergonomic Design for Easy Access

## OPERATING YOUR DISPENSER

1. **Powering On/Off:** Use the power switches located on the back of the unit to turn on/off the heating and cooling functions.
2. **Dispensing Hot Water:** Press the hot water button. For safety, simultaneously slide the child safety lock to release the hot water.
3. **Dispensing Cold Water:** Press the cold water button.
4. **Dispensing Room Temperature Water:** Press the room temperature water button.

Video 2: Watch this video to see the quick dispensing of hot water, perfect for making hot beverages instantly.

Video 3: This video illustrates the child safety lock feature, demonstrating how it prevents accidental hot water dispensing, making it safe for all users.

## MAINTENANCE AND CLEANING

Regular cleaning ensures optimal performance and hygiene of your water cooler.

- **Drip Tray:** The drip tray is detachable for easy cleaning. Remove it, wash with mild soap and water, rinse thoroughly, and reattach.
- **Exterior Cleaning:** Wipe the exterior surfaces with a soft, damp cloth. Avoid abrasive cleaners.
- **Internal System Cleaning:** Periodically, it is recommended to clean the internal water lines. This can be done by flushing the system with a mixture of water and food-grade vinegar or a small amount of bleach, followed by several rinses with clean water. Refer to the full instruction manual for detailed steps.
- **Water Inlet Hose:** The stainless steel inlet hose is designed for durability and hygiene. Ensure it remains clean and free from damage.



Figure 6: Premium Material for Pure Taste and Hygiene

## TROUBLESHOOTING

If you encounter any issues, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Water not dispensing	Water bottle empty or not properly connected.	Check the 'Replenish Absence' indicator. Replace the water bottle or ensure the probe is correctly inserted.
Water not cold enough	Cooling function not activated or insufficient time for cooling.	Ensure the cooling switch on the back is ON. Allow 1-2 hours for water to cool after initial setup or bottle change.
Water has a metallic taste	New unit residue.	Perform an initial flush by dispensing 1-1.5 gallons of water from each tap. If taste persists, clean the internal system as described in the Maintenance section.
Unit is noisy	Normal compressor operation or unit not level.	Some noise is normal during pumping/cooling cycles. Ensure the unit is on a level surface.

## PRODUCT SPECIFICATIONS

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Feature	Detail
Brand	TehanId
Model Number	THCBWC
Color	Charcoal Black
Material	Stainless Steel
Product Dimensions	12.3"D x 13.02"W x 40.6"H
Installation Type	Freestanding
Hot Water Temperature	Up to 194°F (90°C)
Cold Water Temperature	46.4-51°F (8-10.5°C)
Item Weight	36.7 pounds
Manufacture Year	2025

# Enjoy Anywhere



Figure 7: Product Dimensions

# Product Specifications

Perfectly Sized to Fit Space



Figure 8: Versatile Placement Options

## WARRANTY AND CUSTOMER SUPPORT

TehanId is committed to providing high-quality products. For any questions, concerns, or warranty claims, please contact our customer support team. While specific warranty details are not provided in this document, our support team is available to assist with product inquiries, troubleshooting, and any issues you may encounter.

Please have your model number (THCBWC) and purchase information ready when contacting support for faster service.

For further assistance, please visit the [TehanId Store on Amazon](#).