

B331MA

Generic Go Link 5G Hotspot (B331MA) User Manual

Model: B331MA

1. INTRODUCTION

The Generic Go Link 5G Hotspot (Model B331MA) is a portable device designed to provide high-speed 5G internet connectivity for multiple devices. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your hotspot to ensure optimal performance. Key features include:

- 1.77" LCD color display for intuitive navigation.
- Connects up to 15 Wi-Fi enabled devices simultaneously.
- Long-lasting 4,000mAh battery for extended usage.
- Online WebUI Manager for network settings and security.

2. PACKAGE CONTENTS

Please check the package for the following items:

- Go Link 5G Hotspot (B331MA)
- USB Cable

If any items are missing or damaged, please contact your retailer or customer support.

3. DEVICE OVERVIEW

3.1 Top View

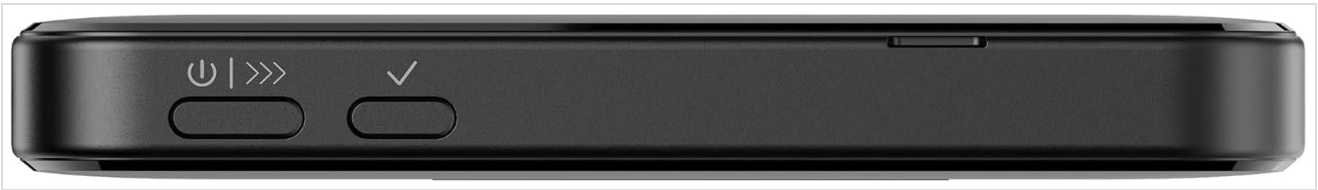


Figure 3.1: Top view of the Go Link 5G Hotspot. This image displays the top edge of the device, featuring two physical buttons. The left button is the Power/Wake button, indicated by a power symbol and three radiating lines. The right button is the Selection/Confirm button, marked with a checkmark symbol. A small LED indicator is visible to the right of the buttons.

1. **Power/Wake Button:** Press and hold to power on/off. Press briefly to wake the screen.

2. **Selection/Confirm Button:** Used to navigate menus and confirm selections on the LCD display.

3.2 Side View



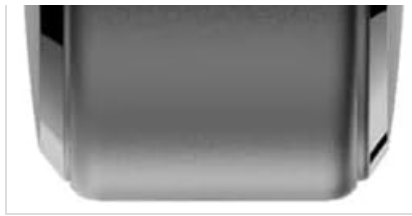


Figure 3.2: Side view of the Go Link 5G Hotspot. This image shows the right side of the device, which includes a small pinhole labeled 'Reset' and a USB-C port located below it. The USB-C port is used for charging the device and for wired data connection.

1. **Reset Pinhole:** Insert a thin object (e.g., paperclip) to reset the device to factory settings.
2. **USB-C Port:** Used for charging the device and for connecting to a computer for data transfer or tethering.

3.3 Front Display

The 1.77" LCD color display provides information such as signal strength, battery level, connected devices, data usage, and network status. Use the Power/Wake and Selection/Confirm buttons to navigate through the display menus.

4. SETUP

4.1 Inserting the SIM Card

1. Ensure the device is powered off.
2. Locate the SIM card slot, typically under a cover or near the battery compartment.
3. Insert a nano-SIM card into the slot with the gold contacts facing down and the notched corner aligned correctly.
4. Gently push until the SIM card clicks into place.

4.2 Charging the Device

1. Connect the provided USB cable to the USB-C port on the hotspot.
2. Connect the other end of the USB cable to a compatible USB power adapter (not included) or a computer's USB port.
3. The battery indicator on the display will show charging status. Fully charge the device before first use.

4.3 Powering On/Off

- **To Power On:** Press and hold the Power/Wake button (Figure 3.1, item 1) for a few seconds until the display lights up.
- **To Power Off:** Press and hold the Power/Wake button until the power-off option appears on the display. Use the Selection/Confirm button to confirm.
- **To Wake Screen:** Briefly press the Power/Wake button.

5. OPERATING INSTRUCTIONS

5.1 Connecting Devices via Wi-Fi

1. Ensure the Go Link 5G Hotspot is powered on and has an active cellular connection.
2. On your Wi-Fi enabled device (smartphone, tablet, laptop), open the Wi-Fi settings.
3. Search for available Wi-Fi networks. The hotspot's SSID (network name) and password are typically displayed

on the hotspot's screen or on a label inside the device.

4. Select the hotspot's SSID and enter the password when prompted.
5. Once connected, your device will have internet access through the hotspot.

5.2 Using the LCD Display

The LCD display provides real-time information and allows for basic device management. Use the Power/Wake button to cycle through information screens and the Selection/Confirm button to enter menus or confirm actions.

- **Home Screen:** Displays signal strength, battery level, network name (SSID), and number of connected devices.
- **Data Usage:** Shows current data consumption.
- **Wi-Fi Info:** Provides SSID and password details.
- **Settings:** Access basic device settings like Wi-Fi band, display brightness, and power-saving options.

5.3 Managing Connected Devices

The hotspot can connect up to 15 devices simultaneously. You can view and manage connected devices through the device's LCD display or the WebUI Manager.

6. WEBUI MANAGER

The WebUI Manager is a web-based interface that allows for advanced configuration and monitoring of your Go Link 5G Hotspot. To access it:

1. Connect your computer or device to the hotspot's Wi-Fi network.
2. Open a web browser and enter the IP address of the hotspot (usually 192.168.1.1 or 192.168.0.1, check the hotspot's display or documentation for the exact address).
3. Enter the administrator username and password (default credentials are often admin for both, but check your device's label or initial setup guide).
4. From the WebUI, you can:
 - Change Wi-Fi SSID and password.
 - Configure security protocols (WPA2, WPA3).
 - Manage connected devices and block unwanted users.
 - Set up parental controls.
 - Monitor data usage and network status.
 - Update firmware.

7. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the device. Avoid liquid cleaners or abrasive materials.
- **Storage:** Store the device in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. If storing for a long period, charge the battery to about 50% and recharge every few months.
- **Firmware Updates:** Regularly check for and install firmware updates via the WebUI Manager to ensure optimal performance and security.

8. TROUBLESHOOTING

Problem	Possible Solution
No internet connection	• Check if the SIM card is properly inserted and activated. • Verify cellular signal strength on the hotspot's display. • Ensure your data plan is active and not exhausted. • Restart the hotspot and the connected device.
Cannot connect to Wi-Fi	• Ensure the Wi-Fi password is correct. • Check if the hotspot has reached its maximum number of connected devices (15). • Restart both the hotspot and the device attempting to connect.
Slow internet speed	• Move to an area with better cellular signal. • Reduce the number of connected devices. • Check for background data usage on connected devices. • Ensure the hotspot's firmware is up to date.
Device not powering on	• Ensure the battery is charged. Connect to a power source. • Try a different USB cable and power adapter. • Perform a factory reset using the reset pinhole (Figure 3.2, item 1).

9. SPECIFICATIONS

Feature	Detail
Model Name	AT&T GoLink 5G Hotspot (B331MA)
Connectivity Technology	Wi-Fi, 5G
Wireless Communication Standard	802.11ac, 802.11b, 802.11g, 802.11n
Frequency Band Class	Dual-Band
Security Protocol	WPA2, WPA3
Battery Capacity	4,000mAh
Display	1.77" LCD color display
Max Connected Devices	15
Special Features	Access Point Mode, Parental Control, QoS
Included Components	Hotspot, USB Cable

10. WARRANTY AND SUPPORT

This product comes with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included in your product packaging or visit the manufacturer's official website. Keep your proof of purchase for warranty claims.

For technical support, troubleshooting assistance beyond this manual, or to inquire about warranty service, please contact the manufacturer's customer support or your service provider.

You may find additional resources and FAQs on the official AT&T support website or the Generic brand support page.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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