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TESSAN NT009-US

TESSAN Universal Travel Adapter PD 20W

MODEL: NT009-US

1. Introduction

The TESSAN Universal Travel Adapter PD 20W is designed to provide convenient power access for your electronic devices in over 150 countries. This compact adapter features multiple plug types, an AC outlet, and multiple USB charging ports, including Power Delivery (PD) enabled USB-C ports, to meet diverse charging needs while traveling.

2. Key Features

- **Worldwide Compatibility:** Covers over 150 countries with Type C, G, I, and A plugs.
- **Fast Charging:** Equipped with 2 USB-C ports (20W MAX per port) and 1 USB-A port (18W MAX) for rapid device charging.
- **4-in-1 Design:** Features 1 AC outlet and 3 USB ports (2 USB-C, 1 USB-A) to charge up to 4 devices simultaneously.
- **Compact & Portable:** Measures 3.33 × 2.01 × 1.24 inches and weighs 3.65 ounces, making it ideal for travel.
- **No Surge Protection:** Suitable for cruise ship travel.



Image: The TESSAN Universal Travel Adapter illustrating its 4-in-1 functionality with one AC outlet, one USB-A port, and two USB-C ports, supporting up to 2000W maximum power.



Image: Comparison of the TESSAN Universal Travel Adapter with a larger adapter, highlighting its compact and thin design. Dimensions are shown as 3.33 inches in height, 2.01 inches in width, and 1.24 inches in thickness.

3. Setup and Operation

The TESSAN Universal Travel Adapter features retractable pins for various international outlets. To use, simply slide the appropriate pin type out until it locks into place. Plug the adapter into the wall outlet, then connect your devices to the AC outlet or any of the three USB ports.



Image: The TESSAN Universal Travel Adapter demonstrating its versatility with Type C (EU), Type G (UK), Type A (US), and Type I (AU) plugs extended for use in different regions.

Charging Devices:

- **AC Outlet:** Provides up to 2000W max power for appliances.
- **USB-C Ports (C1 & C2):** Each port delivers up to 20W Power Delivery (PD) for fast charging compatible smartphones, tablets, and other devices.
- **USB-A Port:** Delivers up to 18W Quick Charge (QC) for compatible devices.
- You can charge up to 4 devices simultaneously using the AC outlet and the three USB ports.

Your browser does not support the video tag.

Video: Demonstration of the TESSAN Universal Travel Adapter PD 20W in use, showcasing its USB-C and USB-A charging capabilities for multiple devices simultaneously.

4. International Plug Compatibility

This adapter supports the following plug types:

- **Type C:** Widely used in Europe (e.g., Spain, France, Germany), Italy, Portugal, Greece, Iceland, Switzerland,

Netherlands, Turkey, Norway, Poland, Denmark, Austria, Croatia, Sweden, Belgium, Indonesia, Czech Republic, Hungary, Rome, Finland, Peru, Chile, Vietnam, Prague, Belarus.

- **Type G:** Standard in the UK, Ireland, Scotland, British, Kenya, Dubai, Singapore, United Kingdom, Hong Kong, Tanzania, Saudi Arabia, Qatar, Malaysia, Uganda, Ghana, Nigeria, Zimbabwe, Wales, Malta, Grenada, Zambia, Kuwait, Iraq, Bahrain, Oman, Sri Lanka, Malawi, Botswana, The UAE, Saint Lucia, Gambia, Yemen.
- **Type I:** Standard in Australia, New Zealand, China, Argentina, Fiji, Samoa, Tonga, Cook Islands, Kiribati, New Guinea, Solomon Islands, Saint Vincent and the Grenadines, Timor-Leste, Tuvalu, Vanuatu.
- **Type A:** Used in Japan, USA, Mexico, Canada, Philippines, Peru, Thailand, Tokyo, Colombia, Guatemala, Bolivia, Panama, Cuba, Puerto Rico, Haiti, Liberia, Antigua and Barbuda, Bahamas, Barbados.

Your browser does not support the video tag.

Video: An informational guide on how to choose the correct travel plug adapter for different countries, detailing various plug types and their regions of use.

5. Safety Information and Important Notes

IMPORTANT: This power adapter is NOT a voltage converter.

- Ensure your device supports dual voltage (100-250V) before plugging it into this adapter.
- If you plan to use high-wattage appliances such as hair dryers, straighteners, or curling irons, verify that they are dual voltage compatible. Failure to do so may damage your device or the adapter.
- The adapter does not provide surge protection.



Image: The TESSAN Universal Travel Adapter with a prominent warning indicating it is not a voltage converter. It highlights that the suitable voltage range is 100-250V and not 110/125V only, with icons of common travel appliances that require dual voltage.

6. Specifications

Brand	TESSAN
Model Number	NT009-US
Color	White
Input Voltage	100-250 Volts (AC)
Item Dimensions (L x W x H)	3.33 x 2.01 x 1.24 inches
USB-C Output	20W MAX per port
USB-A Output	18W MAX

AC Outlet Max Power	2000W

7. Troubleshooting

- **Device not charging:** Ensure the adapter is securely plugged into the wall outlet and your device's charging cable is properly connected to the adapter. Verify your device is compatible with the adapter's voltage and power output.
- **Adapter not fitting in outlet:** Confirm you have extended the correct plug type for the country you are in. Refer to the compatibility section. Do not force the adapter into an outlet.
- **Slow charging:** Ensure your charging cable is in good condition and supports fast charging protocols (PD/QC) if you expect fast charging speeds. Charging multiple devices simultaneously may distribute power, potentially affecting individual device charging speed.

8. Warranty and Support

This TESSAN product comes with an **18-month warranty** from the date of purchase.
For technical support, warranty claims, or any inquiries regarding your TESSAN Universal Travel Adapter, please contact **Tessan Direct** customer service. They typically respond within 24 hours.
You can reach them through the Amazon platform by visiting the seller's profile page and using the 'Ask a question' feature.

Ask a question about this manual

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Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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