

HP HP EliteOne 800 G5 AIO Desktop Computer

HP EliteOne 800 G5 All-in-One Desktop PC User Manual

Model: HP EliteOne 800 G5 AIO Desktop Computer

1. INTRODUCTION

This manual provides essential information and instructions for the HP EliteOne 800 G5 All-in-One Desktop PC. It covers the initial setup, operational guidelines, maintenance procedures, troubleshooting tips, and detailed product specifications. Please read this manual thoroughly before using your new computer to ensure proper operation and longevity.

2. WHAT'S IN THE BOX

Upon unpacking your HP EliteOne 800 G5 All-in-One Desktop PC, verify that all components are present:

- HP EliteOne 800 G5 All-in-One Desktop PC (23.8-inch FHD display)
- Power Cord
- Keyboard
- Mouse
- Documentation (this manual, warranty information)



Image 2.1: HP EliteOne 800 G5 All-in-One Desktop PC with included keyboard and mouse.

3. SETUP INSTRUCTIONS

3.1 Unpacking and Placement

1. Carefully remove the computer and all accessories from the packaging.
2. Place the All-in-One PC on a stable, flat surface, ensuring adequate ventilation around the unit. Avoid placing it near heat sources or in direct sunlight.

3.2 Connecting Peripherals

Connect the included keyboard and mouse to the available USB ports on the rear of the computer.



Image 3.1: Rear view of the HP EliteOne 800 G5 AIO, highlighting various ports for peripheral connections.



Image 3.2: Detailed view of the rear ports on the HP EliteOne 800 G5 AIO, including USB, DisplayPort, HDMI, and Ethernet.

3.3 Power Connection

1. Connect the power cord to the power input on the back of the All-in-One PC.
2. Plug the other end of the power cord into a grounded electrical outlet.

3.4 Initial Power-On and Operating System Setup

1. Press the power button, typically located on the side or bottom bezel of the display.
2. Follow the on-screen instructions to complete the Windows 11 Pro initial setup, including language selection, network connection, and user account creation.

4. OPERATING INSTRUCTIONS

4.1 Basic Operation

- **Power On/Off:** Press the power button to turn the computer on. To shut down, click the Start button in Windows, then Power > Shut down.
- **Display:** The 23.8-inch Full HD (1920x1080) display provides crisp visuals. Adjust brightness and other display settings through Windows settings.

4.2 Connecting External Devices

The HP EliteOne 800 G5 features a comprehensive array of ports:

- **USB Ports:** Connect USB devices such as external hard drives, printers, or other peripherals.
- **HDMI & DisplayPort:** Use these ports to connect external monitors for an extended desktop experience.
- **RJ-45 Ethernet:** Connect an Ethernet cable for a wired network connection.
- **USB-C:** For compatible USB-C devices.

4.3 Network Connectivity

- **Wired Connection:** Plug an Ethernet cable into the RJ-45 port.
- **Wireless Connection (via adapter):** If an external Wi-Fi/Bluetooth adapter is provided or purchased separately, plug it into an available USB port. Follow the adapter's instructions for driver installation if necessary, then connect to your Wi-Fi network via Windows settings.

WIFI & Bluetooth



+



Adapter



Image 4.1: Example of a USB Wi-Fi and Bluetooth adapter that can be used with the system for wireless connectivity.

4.4 System Performance and Features

This system is equipped with an Intel Core i5-9500 processor, 16GB DDR4 RAM, and a 256GB SSD, providing efficient performance for business and everyday tasks. Windows 11 Pro offers advanced features such as BitLocker encryption for data security and Remote Desktop for remote access.



Image 4.2: The HP EliteOne 800 G5 AIO PC integrated into a modern office workspace.

5. MAINTENANCE

5.1 Cleaning

- **Screen:** Use a soft, lint-free cloth slightly dampened with water or a screen cleaner. Do not spray liquid directly onto the screen.
- **Chassis:** Wipe the exterior surfaces with a soft, dry cloth. Avoid abrasive cleaners.
- **Ventilation:** Ensure the ventilation openings are clear of dust and obstructions to prevent overheating.

5.2 Software Updates

Regularly update your Windows 11 Pro operating system and drivers to ensure optimal performance, security, and compatibility. Access updates via Windows Settings > Windows Update.

5.3 Data Backup

Periodically back up your important data to an external drive or cloud storage to prevent data loss.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your HP EliteOne 800 G5 AIO PC.

6.1 No Power

- Ensure the power cord is securely connected to both the computer and the electrical outlet.
- Verify the electrical outlet is functional by plugging in another device.

6.2 No Display

- Check if the computer is powered on.

- If an external monitor is connected, ensure it is powered on and correctly connected.

6.3 Peripherals Not Responding

- Ensure the keyboard and mouse are properly connected to the USB ports.
- Try connecting the peripherals to different USB ports.
- Restart the computer.

6.4 System Slowdown

- Close unnecessary applications running in the background.
- Check for and install any pending Windows updates.
- Run a disk cleanup and defragmentation (for HDD, though SSDs manage this differently).
- Scan for malware or viruses.

7. SPECIFICATIONS

Feature	Specification
Brand	HP
Model Name	HP EliteOne 800 G5 AIO Desktop Computer
Operating System	Windows 11 Pro
CPU Model	Intel Core i5-9500 (6 Cores, 3.0 GHz base, up to 4.4 GHz Turbo)
RAM Memory	16 GB DDR4 (2666 MHz)
Storage	256 GB SSD
Screen Size	23.8 inches
Display Resolution	1920 x 1080 (Full HD)
Graphics Coprocessor	Intel UHD Graphics 630 (Integrated)
Ports	DisplayPort, HDMI, RJ-45 Ethernet, Multiple USB ports, USB-C
Connectivity Technology	Ethernet, HDMI, USB (Wi-Fi/Bluetooth via adapter)
Included Peripherals	Keyboard, Mouse
UPC	762221967486
ASIN	B0GG3V96GQ

8. WARRANTY AND SUPPORT

8.1 Warranty Information

This HP EliteOne 800 G5 All-in-One Desktop PC comes with a **90-DAY warranty**. Please refer to the separate warranty document included with your product for full terms and conditions.

8.2 Technical Support

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact the reseller or HP customer support. Have your product model number and serial number ready when contacting support.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question