

Dioche Diochepoyrb8d2kg

Dioche USB 56K External Dial-Up Voice Fax Data Modem User Manual

Model: Diochepoyrb8d2kg

1. INTRODUCTION

Thank you for choosing the Dioche USB 56K External Dial-Up Voice Fax Data Modem. This device provides reliable dial-up internet access, fax capabilities, and data transfer functions for your computer. Its compact and lightweight design ensures portability and ease of use.

Package Contents

- 1 x USB 56K External Data Modem
- 1 x CD Driver
- 1 x Telephone Cable
- 1 x User Manual (this document)

2. SETUP AND INSTALLATION

2.1 Driver Installation

1. Insert the provided CD Driver into your computer's CD-ROM drive.
2. Follow the on-screen instructions to install the modem drivers. If the installation does not start automatically, navigate to the CD drive in 'My Computer' or 'This PC' and run the setup file (e.g., 'setup.exe').
3. Restart your computer if prompted after the driver installation is complete.

Operating System Compatibility:



Image: The Dioche USB 56K External Modem, showing its compact black casing and integrated USB cable. This modem is compatible with Windows 98 SE, ME, 2000, XP, Vista, and Win 7.

2.2 Hardware Connection

1. Connect the USB plug of the modem to an available USB port on your computer.
2. Connect one end of the provided telephone cable to the RJ11 port on the modem.
3. Connect the other end of the telephone cable to an active analog telephone wall jack.



Image: The Dioche USB 56K External Modem shown alongside its USB cable and the included white telephone cable, illustrating the components for connection.

3. OPERATION

3.1 Dial-Up Internet Connection

After successful driver installation and hardware connection, your operating system should recognize the modem. You can then set up a new dial-up connection through your computer's network settings. Refer to your operating system's documentation for specific steps on creating a dial-up connection.

- **Windows XP/Vista/7:** Go to Control Panel > Network and Sharing Center (or Network Connections) > Set up a new connection or network > Set up a Dial-up connection.
- Enter your Internet Service Provider (ISP) dial-up number, username, and password.
- Click 'Connect' to establish an internet connection.

3.2 Fax Functionality

This modem supports sending and receiving faxes directly from your computer. You will need fax software installed on your computer (e.g., Windows Fax and Scan, or a third-party application) to utilize this feature.

- **Sending a Fax:** Open your fax software, create a new fax, enter the recipient's fax number, attach your document, and send.

- **Receiving a Fax:** Configure your fax software to answer incoming calls automatically or manually. Received faxes will typically be saved as image files on your computer.

3.3 Data Transfer

The modem facilitates data transfer over a telephone line. This is primarily used for dial-up internet and fax services. The maximum downstream data transfer rate is 56 Kbps, and the maximum upstream data transfer rate is 0.05 Mbps (50 Kbps).

Operating System:
Fit For WINDOWS 98 SE, Fit For ME, Fit For 2000,
Fit For X, Fit For Vista, Fit For Win 7



Image: A detailed view of the Dioche USB 56K External Modem, highlighting the RJ11 telephone port for connecting to a phone line.

4. MAINTENANCE

To ensure the longevity and optimal performance of your modem, follow these simple maintenance guidelines:

- Keep the modem in a clean, dry environment, away from dust, moisture, and extreme temperatures.
- Avoid dropping or subjecting the modem to strong impacts.
- Do not attempt to open the modem casing, as this may void the warranty.
- Clean the exterior with a soft, dry cloth. Do not use liquid cleaners or solvents.

5. TROUBLESHOOTING

If you encounter issues with your modem, please refer to the following common troubleshooting steps:

- **Modem Not Detected:**

- Ensure the modem is securely plugged into a working USB port.
- Verify that the drivers are correctly installed. Check Device Manager (Windows) for any yellow exclamation marks next to the modem device. Reinstall drivers if necessary.
- Try a different USB port on your computer.

- **Cannot Connect to Internet/Fax:**

- Check if the telephone cable is securely connected to both the modem and the wall jack.
- Ensure the telephone line is active and not in use by another device.
- Verify your dial-up settings (phone number, username, password) are correct.
- Contact your ISP to confirm dial-up service is active and there are no line issues.

- **Slow Connection Speed:**

- Dial-up connections are inherently slower than broadband. The maximum speed is 56 Kbps.
- Ensure there are no other devices on the same phone line causing interference.

6. SPECIFICATIONS

Feature	Detail
Model Number	Diochepoyrb8d2kg
ASIN	B0GFGR1GL9
Color	Black
Compatible Devices	Personal Computers, Laptops
Operating System Compatibility	Windows 98 SE, ME, 2000, XP, Vista, Win 7
Maximum Downstream Data Transfer Rate	56 Megabits Per Second (56 Kbps)
Maximum Upstream Data Transfer Rate	0.05 Megabits Per Second (50 Kbps)
Parcel Dimensions	20 x 15 x 3 cm
Weight	101 g
Country of Origin	China



Image: Front and back views of the Dioche USB 56K External Modem, showing the USB cable on one side and the product label with "USB 2.0 56K Modem MADE IN CHINA" on the other.

7. WARRANTY AND SUPPORT

7.1 Warranty Information

This product comes with a manufacturer warranty for 90 days from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers defects in materials and workmanship under normal use.

7.2 Customer Support

For technical assistance or warranty inquiries, please contact your retailer or the manufacturer directly. Refer to the product packaging or the manufacturer's official website for contact details.