

HAPAW P002

HAPAW P002 Cat Water Fountain Instruction Manual

INTRODUCTION

Thank you for choosing the HAPAW P002 Cat Water Fountain. This manual provides essential information for the safe and efficient use, setup, operation, and maintenance of your new pet water fountain. Please read these instructions carefully before use and retain them for future reference.

PRODUCT OVERVIEW

The HAPAW P002 Cat Water Fountain is designed to provide fresh, circulating water for your pets, encouraging increased water intake. It features a unique wastewater separation system and smart functionalities for convenience.

Key Features:

- Separate Clean Water (3L) and Wastewater (1.35L) Tanks
- No Filter Cotton Needed (utilizes a black sponge for pipeline blockage prevention)
- App Remote Control and Notifications (requires 2.4G Wi-Fi)
- AC and Battery Powered (5000mAh rechargeable battery for portability)
- Supremely Silent Operation (noise level below 25dB)
- Dual Flow Modes: Continuous Flow Mode and Sensor-Activated Flow Mode
- Smart Alerts for Wastewater Tank Full and Clean Water Tank Empty
- 304 Stainless Steel Drinking Tray to reduce bacterial growth
- Automatic or Manual Drainage options (every 24/48 hours)
- Auto Refill Function based on low water detection
- Anti-bite Power Cord and Non-slip Mat

Components:

- Main Unit with Pump and Control Panel
- 304 Stainless Steel Drinking Tray
- Clean Water Tank (3 Liters)
- Wastewater Tank (1.35 Liters)
- Fountain Spout
- Black Sponge (pre-installed)

- Power Adapter and Anti-bite USB Cable
- Non-slip Mat

Separate Clean Water & Wastewater Tank

Manual or automatic drainage every 24/48 hours



The HAPAW P002 Cat Water Fountain, showcasing its design with clear water tanks.

Fountain Flow Patterns

Attract your cat to drink more water



Illustration of the separate clean water (3L) and wastewater (1.35L) tanks.

Easy to Disassemble and Clean

Note: Main unit is not water washable



The black sponge system, eliminating the need for traditional filter cotton.

SETUP INSTRUCTIONS

1. **Unpack Components:** Carefully remove all parts from the packaging. Ensure all components listed in the Product Overview section are present.
2. **Assemble Tanks:** Place the clean water tank (3L) and wastewater tank (1.35L) into their respective positions in the base unit.
3. **Install Main Unit:** Place the main unit, which includes the pump and control panel, securely on top of the tanks. Ensure the stainless steel drinking tray is properly seated.
4. **Fill Clean Water Tank:** Fill the 3L clean water tank with fresh, clean water. Do not overfill beyond the maximum fill line.
5. **Connect Power:** Connect the anti-bite USB cable to the fountain and plug the power adapter into a standard electrical outlet. Alternatively, the fountain can operate on its internal 5000mAh rechargeable battery.

6. **Download App (Optional):** For remote control and notifications, download the HAPAW app from your device's app store. Follow the in-app instructions to connect the fountain to your 2.4G Wi-Fi network.
7. **Initial Operation:** Once powered, the fountain will begin circulating water. Observe for any leaks or unusual noises.

OPERATING INSTRUCTIONS

Powering On/Off:

- To power on, connect the fountain to AC power or ensure the internal battery is charged. The fountain will typically start automatically.
- To power off manually, unplug from AC power and then press and hold the power button on the control panel for 2 seconds. Note: The machine cannot be turned off via the power button when plugged in.

Flow Modes:

The HAPAW P002 offers two operating modes:

- **Mode 1: Continuous Flow Mode:** The fountain continuously circulates water. This mode is ideal for pets who prefer constant access to moving water.
- **Mode 2: Sensor-Activated Flow Mode:** The fountain dispenses water when a pet approaches, detected by the motion sensor. This conserves battery life and reduces noise when not in use.

Switch between modes using the control panel buttons or through the mobile application.

No Filter Cotton Needed

Saving a large cost



Black sponge is used to prevent pipeline blockage.

Visual representation of the Continuous Flow Mode and Sensor-Activated Flow Mode.

App Remote Control and Notifications:

Once connected to the app, you can:

- Remotely switch between flow modes.
- Receive notifications for low clean water levels or full wastewater tanks.
- Initiate manual drainage or set automatic drainage intervals (24/48 hours).
- Monitor the fountain's status.

Supremely Silent

Noise level < **25dB**

Moderate rainfall
50dB

Whisper
30dB

HAPAW
water fountain
<**25dB**



Controlling the fountain and receiving notifications via the mobile app.

Automatic Drainage and Refill:

- The fountain can be set to automatically drain wastewater every 24 or 48 hours, or you can initiate drainage manually via the app or control panel.
- The auto-refill function detects low water levels in the drinking tray and automatically replenishes it from the clean water tank to a set level.

MAINTENANCE

Regular cleaning is crucial for the longevity and hygiene of your pet's water fountain. The HAPAW P002 is designed for easy disassembly to facilitate cleaning.

Cleaning Frequency:

- It is recommended to clean the stainless steel drinking tray and sponge at least once a week.

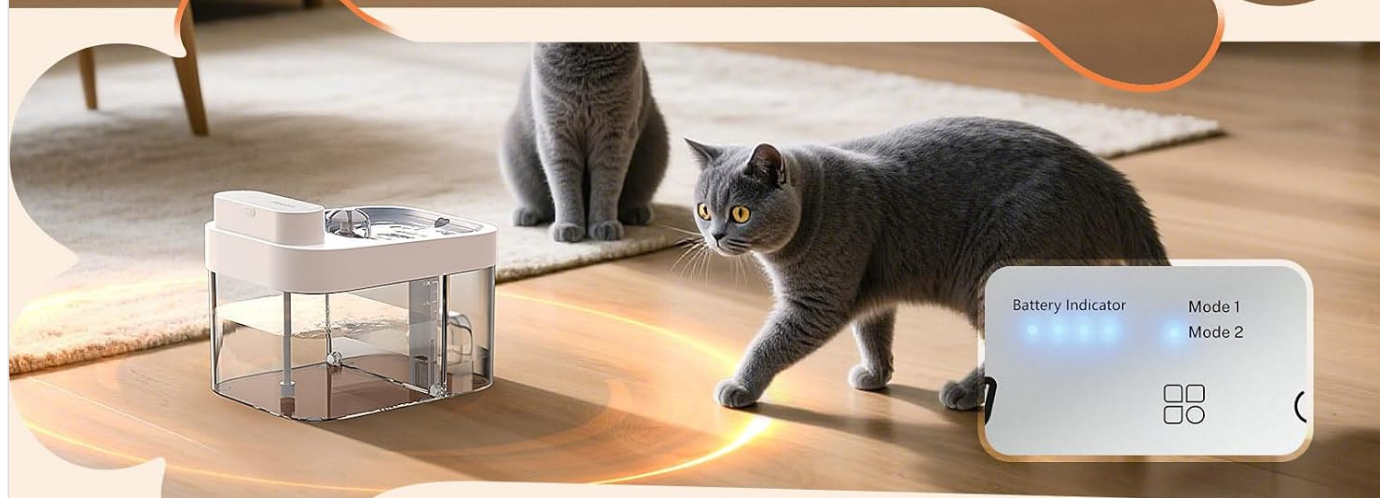
- The clean water and wastewater tanks should be cleaned thoroughly every 1-2 weeks, or more frequently depending on usage and water quality.

Cleaning Steps:

1. **Disconnect Power:** Always unplug the fountain from the power source before cleaning.
2. **Disassemble:** Carefully remove the main unit from the tanks. Separate the stainless steel drinking tray and the fountain spout.
3. **Clean Tanks and Tray:** Wash the clean water tank, wastewater tank, stainless steel drinking tray, and fountain spout with mild soap and water. Rinse thoroughly to remove all soap residue.
4. **Clean Sponge:** Remove the black sponge and rinse it under running water. Gently squeeze to remove any debris. Replace the sponge if it shows signs of wear or damage.
5. **Clean Main Unit:** The main unit, which contains electronics, is **NOT water washable**. Wipe the exterior of the main unit with a damp cloth. Ensure no water enters the electronic components.
6. **Reassemble:** Ensure all parts are completely dry before reassembling the fountain. Place the sponge back into its slot, reattach the fountain spout, and secure the stainless steel tray. Place the main unit back onto the tanks.

Mode1: Continuous Flow Mode

The fountain continues flow



When the cat close, the fountain flows

Mode2: Sensor-activated Flow Mode

Disassembly of the fountain for easy cleaning of components.

TROUBLESHOOTING

If you encounter issues with your HAPAW P002 Cat Water Fountain, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fountain not dispensing water or low flow	Low water level in clean tank; Clogged sponge; Pump malfunction.	Ensure clean water tank is adequately filled. Clean or replace the black sponge. If problem persists, contact customer support.
Fountain is noisy	Low water level; Improper assembly; Debris in pump.	Ensure clean water tank is filled. Reassemble all parts correctly. Clean the pump area for any debris (ensure power is off).

Problem	Possible Cause	Solution
Sensors are unreliable (e.g., not detecting pet, incorrect water level alerts)	Sensors are dirty or obstructed; Wi-Fi connectivity issues (for app alerts).	Clean the sensor areas on the fountain. Ensure stable 2.4G Wi-Fi connection for app functionality.
App cannot connect to fountain	Incorrect Wi-Fi password; Not on 2.4G Wi-Fi network; Fountain not in pairing mode.	Verify Wi-Fi password. Ensure your router is broadcasting a 2.4G network. Follow app instructions to put the fountain into pairing mode.
Water leakage	Improper assembly of tanks or main unit; Damaged seals.	Disassemble and reassemble carefully, ensuring all parts are correctly seated. Inspect seals for damage. Contact customer support if leakage continues.

SPECIFICATIONS

Feature	Detail
Model Number	P002
Product Dimensions	10.8 x 7 x 7 inches
Item Weight	1.8 Kilograms (3.96 Pounds)
Clean Water Capacity	3 Liters
Wastewater Capacity	1.35 Liters
Power Source	AC Power / 5000mAh Rechargeable Battery
Noise Level	<25dB
Material (Drinking Tray)	304 Stainless Steel
Connectivity	2.4G Wi-Fi (for app control)
Color	White

WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the documentation included with your product or contact HAPAW customer service directly. Details for contacting support are typically found on the product packaging or the official HAPAW website. Please have your model number (P002) and purchase date available when contacting support.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question

and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question