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> HP 17.3" Touchscreen Laptop User Manual - Model 17-cp3602nr

## HP 17-cp3602nr

# HP 17.3" Touchscreen Laptop User Manual

Model: 17-cp3602nr

## INTRODUCTION

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This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP 17.3" Touchscreen Laptop, model 17-cp3602nr. Please read this guide thoroughly to ensure proper use and to maximize the lifespan of your device.

## PACKAGE CONTENTS

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Verify that all items are present in the package:

- HP 17.3" Touchscreen Laptop (Model 17-cp3602nr)
- AC Power Adapter and Cord
- Quick Start Guide (if included)



Image: The HP 17.3" Touchscreen Laptop and its included power adapter.

## SETUP

### 1. Initial Power On and Charging

1. Connect the AC power adapter to the laptop's AC smart pin port and then to a power outlet.
2. Open the laptop lid. The laptop may power on automatically, or you may need to press the power button located on the keyboard.
3. Allow the battery to charge fully before initial use, though you can begin setup while charging.

### 2. Windows 11 Setup

Follow the on-screen instructions to complete the Windows 11 Home setup. This typically includes:

- Selecting your region and keyboard layout.
- Connecting to a Wi-Fi network.

- Signing in with or creating a Microsoft account.
- Setting up a PIN or password.
- Configuring privacy settings.

### 3. Fingerprint Reader Setup

During or after Windows setup, you can configure the fingerprint reader for secure login. Navigate to **Settings > Accounts > Sign-in options** and follow the prompts to add your fingerprint.



Image: Close-up of the backlit keyboard and the integrated fingerprint reader on the HP laptop.

## OPERATING INSTRUCTIONS

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### Using the Touchscreen Display

The 17.3" HD+ (1600 x 900) display supports touch input. You can interact with Windows 11 and applications directly on the screen using gestures similar to a tablet or smartphone. Ensure your screen is clean for optimal touch responsiveness.



Image: The 17.3-inch touchscreen display of the HP laptop, illustrating its touch capabilities.

### Keyboard and Touchpad

- **Backlit Keyboard:** Press the **Fn + F5** (or similar function key with a keyboard backlight icon) to toggle the keyboard backlight on/off or adjust its brightness.

- **Numeric Keypad:** Utilize the dedicated numeric keypad for efficient data entry.
- **Touchpad:** The large click pad supports multi-touch gestures for navigation. Refer to Windows settings for customizing touchpad gestures.

## Connecting External Devices (Ports)

Your laptop is equipped with various ports for connecting peripherals:

- **USB Type-C (5Gbps signaling rate):** For connecting modern USB-C devices.
- **USB Type-A (5Gbps signaling rate):** Two ports for standard USB devices like mice, keyboards, or external drives.
- **HDMI 1.4b:** Connect to external monitors or TVs for extended display.
- **Headphone/Microphone Combo Jack:** For audio input/output with a single jack.
- **AC Smart Pin:** For connecting the power adapter.

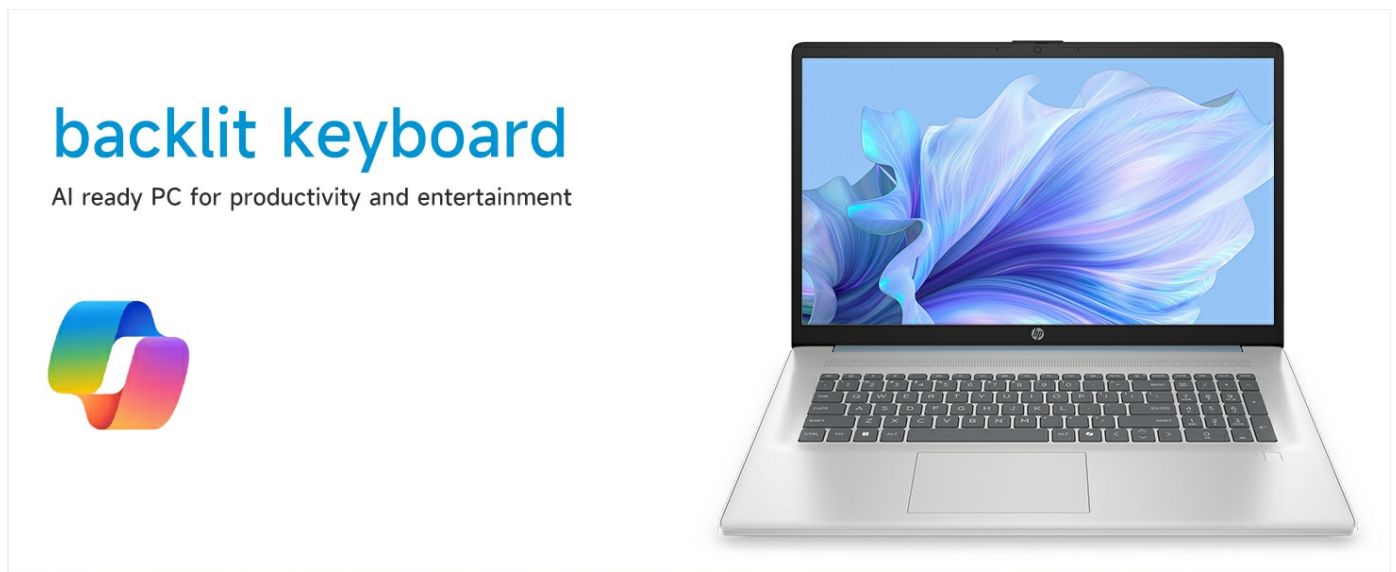


Image: Detailed view of the laptop's side ports, including USB-A, USB-C, HDMI, and audio jack.

## Wi-Fi 6 Connectivity

The laptop supports Wi-Fi 6 (802.11ax) for fast and reliable wireless internet connectivity. To connect, click the Wi-Fi icon in the taskbar, select your network, and enter the password.

## MAINTENANCE

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### Cleaning Your Laptop

- **Screen:** Use a soft, lint-free cloth slightly dampened with water or a screen cleaner. Avoid harsh chemicals.
- **Keyboard and Chassis:** Use a soft, dry cloth. For stubborn dirt, a slightly damp cloth can be used, ensuring no liquid enters openings.
- **Ports:** Keep ports free of dust and debris using compressed air if necessary.

### Software Updates

Regularly check for and install Windows updates to ensure your system has the latest security patches and performance improvements. Go to **Settings > Windows Update** to manage updates.

### Battery Care

To prolong battery life, avoid extreme temperatures and fully discharging the battery frequently. For long-term storage, charge the battery to about 50%.

## TROUBLESHOOTING

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This section addresses common issues you might encounter.

### Laptop Does Not Power On

- Ensure the AC adapter is securely connected to both the laptop and a working power outlet.
- Verify the power outlet is functional by plugging in another device.
- If the battery is completely drained, it may take a few minutes of charging before the laptop can power on.

### Screen Remains Blank

- Check if the laptop is powered on (power indicator light).
- Try adjusting the screen brightness using the function keys (e.g., **Fn + F2/F3**).
- If an external monitor is connected, ensure it is properly configured in Windows display settings.

### Wi-Fi Connectivity Issues

- Ensure Wi-Fi is enabled in Windows settings.
- Restart your router and modem.
- Forget the network and reconnect, entering the password again.
- Update Wi-Fi drivers via Device Manager.

### System Restarts Unexpectedly

Unexpected restarts can be caused by software conflicts, outdated drivers, or hardware issues. Ensure all Windows updates are installed and drivers are current. If the issue persists, consider running Windows diagnostic tools or contacting HP Support.

## SPECIFICATIONS

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Feature	Detail
Brand	HP
Model Name	17-cp3602nr
Screen Size	17.3 Inches
Display Resolution	HD+ (1600 x 900)
Display Features	Touch, Anti-glare, 250 nits, 60% NTSC
Processor	AMD Ryzen 5 7430U (6 Cores, 12 Threads, up to 4.3 GHz)
Graphics	AMD Radeon Graphics (Integrated)
RAM	8 GB DDR4 SDRAM (3200 MHz)
Storage	128 GB PCIe NVMe M.2 SSD
Operating System	Windows 11 Home
Ports	1x USB Type-C 5Gbps, 2x USB Type-A 5Gbps, 1x HDMI 1.4b, 1x Headphone/Microphone Combo, 1x AC Smart Pin
Wireless Connectivity	Wi-Fi 6 (802.11ax)

Feature	Detail
Special Features	Backlit Keyboard, Fingerprint Reader, Numeric Keypad, Webcam
Dimensions (L x W x Thickness)	15.78"L x 10.15"W x 0.81"Th



Image: An infographic highlighting key specifications such as the AMD Ryzen 5 processor, Windows 11 Home, storage, and connectivity options.

## WARRANTY AND SUPPORT

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### Manufacturer's Warranty

Your HP laptop is covered by a standard manufacturer's warranty. For specific terms and conditions, please refer to the warranty documentation included with your product or visit the official HP support website. Warranty duration and coverage may vary by region.

### Technical Support

For technical assistance, driver downloads, or further troubleshooting, please visit the official HP Support website:

<https://support.hp.com>

When contacting support, have your laptop's model number (17-cp3602nr) and serial number ready.



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