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> Vivi MT26GUL Electric Bike User Manual

Vivi MT26GUL

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Model: MT26GUL



Image: The Vivi MT26GUL 26" Step-Through Electric Bicycle in black.

INTRODUCTION

This manual provides essential information for the safe and efficient operation, assembly, and maintenance of your Vivi MT26GUL 26" Step-Through Electric Bicycle. Please read this manual thoroughly before your first ride and keep it for future reference.



Image: A woman riding the Vivi MT26GUL Electric Bike on a paved road.

SAFETY INFORMATION

Always wear a helmet when riding. Ensure all components are securely fastened before each ride. Do not operate the e-bike under the influence of alcohol or drugs. Adhere to local traffic laws and regulations. Regular maintenance is crucial for safe operation. This electric bike is SGS certified to UL 2849, indicating compliance with safety standards for electrical systems.

PACKAGE CONTENTS

Your Vivi MT26GUL Electric Bike package includes the following items:

- Electric Bike
- Charger
- Tool Kit

ASSEMBLY INSTRUCTIONS

Your Vivi MT26GUL electric bike comes 85% assembled. Follow these steps to complete the assembly:

1. Handlebar Installation

Carefully attach the handlebar to the stem. Ensure all cables are free from kinks or obstructions. Tighten the handlebar clamp bolts securely using the provided tools.

Your browser does not support the video tag.

Video: VIVI 26" Electric City Bike Installation Video (0:09 - 0:30)

This video demonstrates the installation of the handlebar, ensuring it is correctly aligned and secured.

2. Front Wheel Installation

Install the front wheel into the fork. Ensure the brake rotor is correctly seated within the caliper. Secure the wheel using the quick-release skewer or axle nuts, making sure it is centered and tight.

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Video: Quick-install front wheel

This video provides a detailed guide on how to quickly and securely install the front wheel of your electric bike.

26 inch Carbon Steel
Wheel with Anti-Slip
Resistant Tire



Image: The 26-inch carbon steel wheel with an anti-slip resistant tire, designed for various terrains.



Image: Close-up of the front and rear disc brakes, highlighting the braking mechanism for reliable stopping power.

3. Fender Installation

Attach the front and rear fenders to protect against splashes. Secure them using the provided hardware, ensuring they do not rub against the tires.

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Video: VIVI 26" Electric City Bike Installation Video (1:09 - 1:53)

This segment of the video illustrates the proper installation of the front and rear fenders.

4. Seat Adjustment

Adjust the seat height to a comfortable position, ensuring your feet can touch the ground when stopped. Secure the seat post clamp firmly.

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Video: VIVI 26" Electric City Bike Installation Video (1:54 - 2:02)

This part of the video shows how to adjust and secure the seat for optimal riding comfort.



Image: Illustration of the adjustable seat and front fork suspension, designed for comfort and shock absorption.

5. Battery Installation

Insert the removable 48V 374.4Wh battery into its waterproof bag located at the front of the e-bike. Ensure it is properly connected and secured.

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Video: VIVI 26" Electric City Bike Installation Video (2:26 - 2:55)

This video segment demonstrates the correct procedure for installing the battery into its designated compartment.



Image: The 48V 374.4Wh Lithium-ion battery, showing its waterproof design and estimated range.

6. Pedal Installation

Attach the pedals to the crank arms. Remember that pedals are typically marked 'L' for left and 'R' for right. The left pedal tightens counter-clockwise, and the right pedal tightens clockwise. Use a wrench to secure them firmly.

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Video: VIVI 26" Electric City Bike Installation Video (2:56 - 3:10)
This video segment demonstrates the correct installation of the pedals.

OPERATING INSTRUCTIONS

Your Vivi MT26GUL electric bike offers multiple riding modes for various preferences and conditions:

- **Ebike Mode:** Provides full electric power without pedaling.
- **Assisted Bicycle Mode (Pedal-Assist):** The motor provides assistance as you pedal, extending your range and reducing effort.
- **Cruise Control Mode:** Allows you to maintain a consistent speed without continuously pedaling or using the throttle. Activate and deactivate according to the display instructions.

- **Normal Bike Mode:** The electric assist is off, and the bike functions as a traditional bicycle.
- **Booster Mode:** Provides an extra burst of power when needed.

Refer to the LCD display for current speed, battery level, and mode selection. The 7-speed gear system allows for efficient pedaling across different terrains.



Image: Diagram illustrating the 48V-500W powerful brushless motor, highlighting its maximum speed of 21.7 MPH, 7-speed gears, and 65 NM torque.

BATTERY INFORMATION

The Vivi MT26GUL is equipped with a removable 48V 374.4Wh Lithium-ion battery. This battery is SGS certified to UL 2849 for safety.

- **Range:** Approximately 25-31 miles in pure electric mode and 44-50 miles in pedal-assist mode on a single charge.
- **Charging Time:** Typically 4-6 hours for a full charge.
- **Charging:** Use only the provided charger. Do not use damaged chargers or batteries.
- **Storage:** Store the battery in a cool, dry place away from direct sunlight and extreme temperatures.

MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your e-bike:

- **Tires:** Check tire pressure before each ride. Maintain recommended pressure for optimal performance and safety.
- **Brakes:** Inspect brake pads and rotors regularly for wear. Ensure brake levers are responsive and provide adequate stopping power.
- **Chain:** Keep the chain clean and lubricated to prevent rust and ensure smooth gear changes.
- **Fasteners:** Periodically check all bolts and nuts for tightness, especially on critical components like handlebars, seat post, and wheels.
- **Battery:** Keep battery terminals clean. Avoid fully discharging the battery frequently.
- **Cleaning:** Clean the bike with a damp cloth. Avoid high-pressure washing directly on electrical components.

TROUBLESHOOTING

Here are some common issues and their potential solutions:

Problem	Possible Cause	Solution
Motor not assisting	Battery low or disconnected; assist level set to zero; loose motor cable.	Charge battery; check battery connection; increase assist level on display; inspect motor cable.
Brakes feel weak	Worn brake pads; loose brake cable; air in hydraulic system (if applicable).	Replace brake pads; adjust brake cable tension; consult a professional for hydraulic brake issues.
Unusual noises	Loose components; dry chain; rubbing fenders.	Check all fasteners; lubricate chain; adjust fender position.
Display not working	Loose connection; battery issue; display damage.	Check all electrical connections; ensure battery is charged and connected; contact support if damaged.

If you encounter issues not listed here or cannot resolve a problem, please contact Vivi customer support.

SPECIFICATIONS

Feature	Detail
Bike Type	Mountain Bike
Age Range	Adult (Ideal for riders between 4'8" and 6'2")
Brand	Vivi
Number of Speeds	7
Color	Black
Wheel Size	26 Inches

Feature	Detail
Frame Material	Aluminum
Suspension Type	Dual (Front Fork Suspension)
Special Feature	LCD-Display, Cruise Control, Low-Step Frame
Motor	500W Powerful Brushless Motor (750W Peak)
Battery	48V 374.4Wh Removable Lithium-ion (SGS Certified to UL 2849)
Top Speed	21.7 Mph
Range	Up to 50 Miles (Pedal-Assist)
Brake Style	Disc (Front and Rear)
Assembly Required	Yes (85% assembled)
Minimum User Height	56 Inches

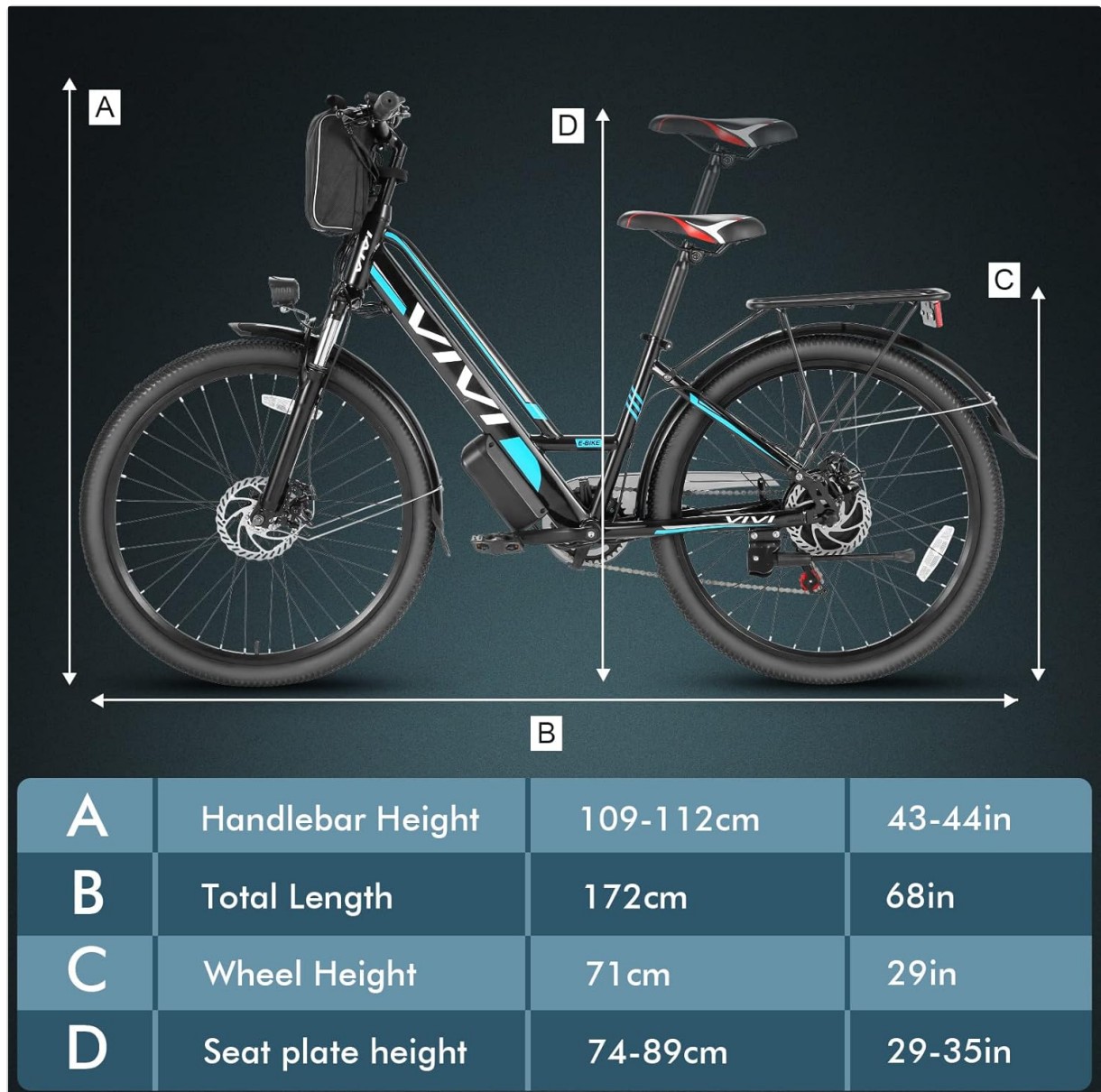


Image: Detailed dimensions of the Vivi MT26GUL Electric Bike, including handlebar height, total length, wheel height, and seat plate height.

WARRANTY AND SUPPORT

Vivi offers a 1-year warranty on its e-bikes. For any questions or assistance, please reach out to our professional service team (we reply within 24 hours).

Additional protection plans are available for purchase:

- **2-Year Protection Plan:** One-time billing for 24 months of coverage.
- **Complete Protect:** Monthly billing for comprehensive coverage on eligible past and future purchases.

For further details, please refer to the warranty card included with your product or contact Vivi customer service.