

Mivi TEWSMY

Mivi SuperPods Harmony TWS Earbuds User Manual

Model: TEWSMY

INTRODUCTION

Welcome to the Mivi SuperPods Harmony TWS Earbuds user manual. This guide provides detailed instructions for setting up, operating, maintaining, and troubleshooting your new true wireless earbuds. Please read this manual thoroughly to ensure optimal performance and longevity of your device.

The Mivi SuperPods Harmony are designed to deliver a superior audio experience with features such as 35dB Quad-mic Active Noise Cancellation, Spatial Audio, and extended playtime.

WHAT'S IN THE BOX

- Mivi SuperPods Harmony TWS Earbuds
- Wireless Charging Case
- Charging Cable
- Eartips (various sizes)
- User Manual (this document)

SETUP

1. Initial Charging

Before first use, fully charge the Mivi SuperPods Harmony earbuds and their charging case. Connect the provided charging cable to the charging case and a compatible USB power source. The indicator lights on the case will show the charging status.

Charging Time: Approximately 1 hour for a full charge.



Image: Mivi SuperPods Harmony TWS Earbuds in their charging case, ready for use.

2. Bluetooth Pairing

1. **Power On:** Open the charging case. The earbuds will automatically power on and enter pairing mode. The indicator lights on the earbuds will flash.
2. **Activate Bluetooth:** On your device (smartphone, tablet, laptop), enable Bluetooth.
3. **Select Device:** In your device's Bluetooth settings, search for "Mivi SuperPods Harmony" and select it to connect.
4. **Confirmation:** Once connected, you will hear an audio prompt, and the earbud indicator lights will stop flashing.

The earbuds feature **Bluetooth v5.4** for faster pairing and stable connectivity.

3. Dual Device Pairing Mode

The Mivi SuperPods Harmony support simultaneous connection to two devices. To enable this:

1. Connect the earbuds to your first device as described above.

2. Disconnect the earbuds from the first device (do not unpair). The earbuds will re-enter pairing mode.
3. Connect the earbuds to your second device.
4. Reconnect the earbuds to your first device from its Bluetooth menu. The earbuds should now be connected to both devices.

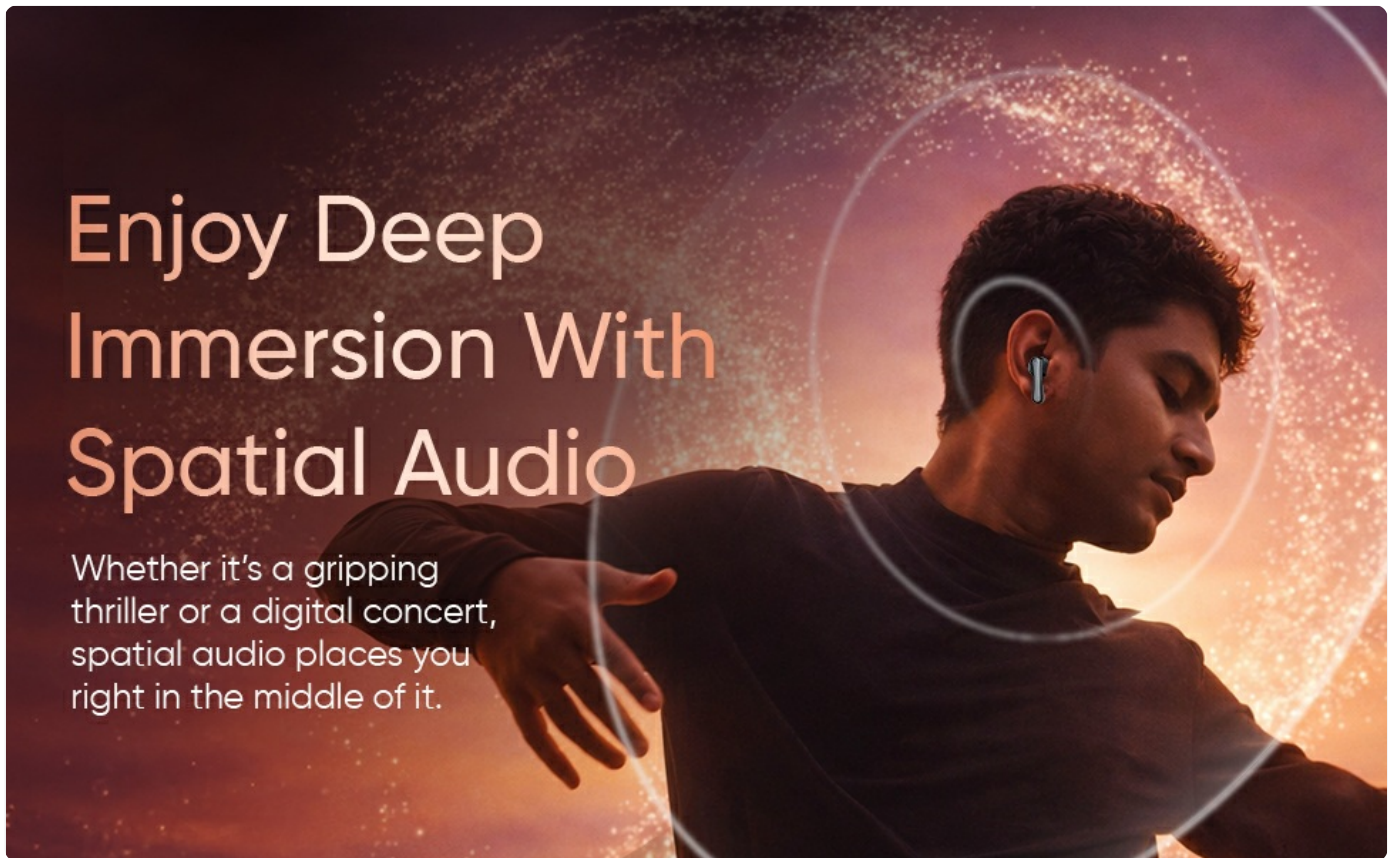


Image: Earbuds connected to multiple devices, demonstrating the dual device pairing feature.

OPERATING INSTRUCTIONS

Touch Controls

The Mivi SuperPods Harmony feature intuitive touch controls on each earbud. Specific functions may vary slightly based on your device and application.

Action	Function
Single Tap (Left/Right)	Play/Pause Music, Answer/End Call
Double Tap (Right)	Next Track
Double Tap (Left)	Previous Track
Triple Tap (Left/Right)	Activate Voice Assistant
Long Press (Left/Right)	Toggle ANC Modes (ANC On / Transparency / ANC Off)
Incoming Call Long Press	Reject Call

Active Noise Cancellation (ANC)

The earbuds feature 35dB Quad-mic ANC to reduce ambient noise. You can switch between three modes:

- **ANC On:** Maximizes noise reduction for focused listening.
- **Transparency Mode:** Allows you to hear your surroundings while listening to audio, enhancing awareness.
- **ANC Off:** Disables noise cancellation.

Toggle these modes by long-pressing either earbud.

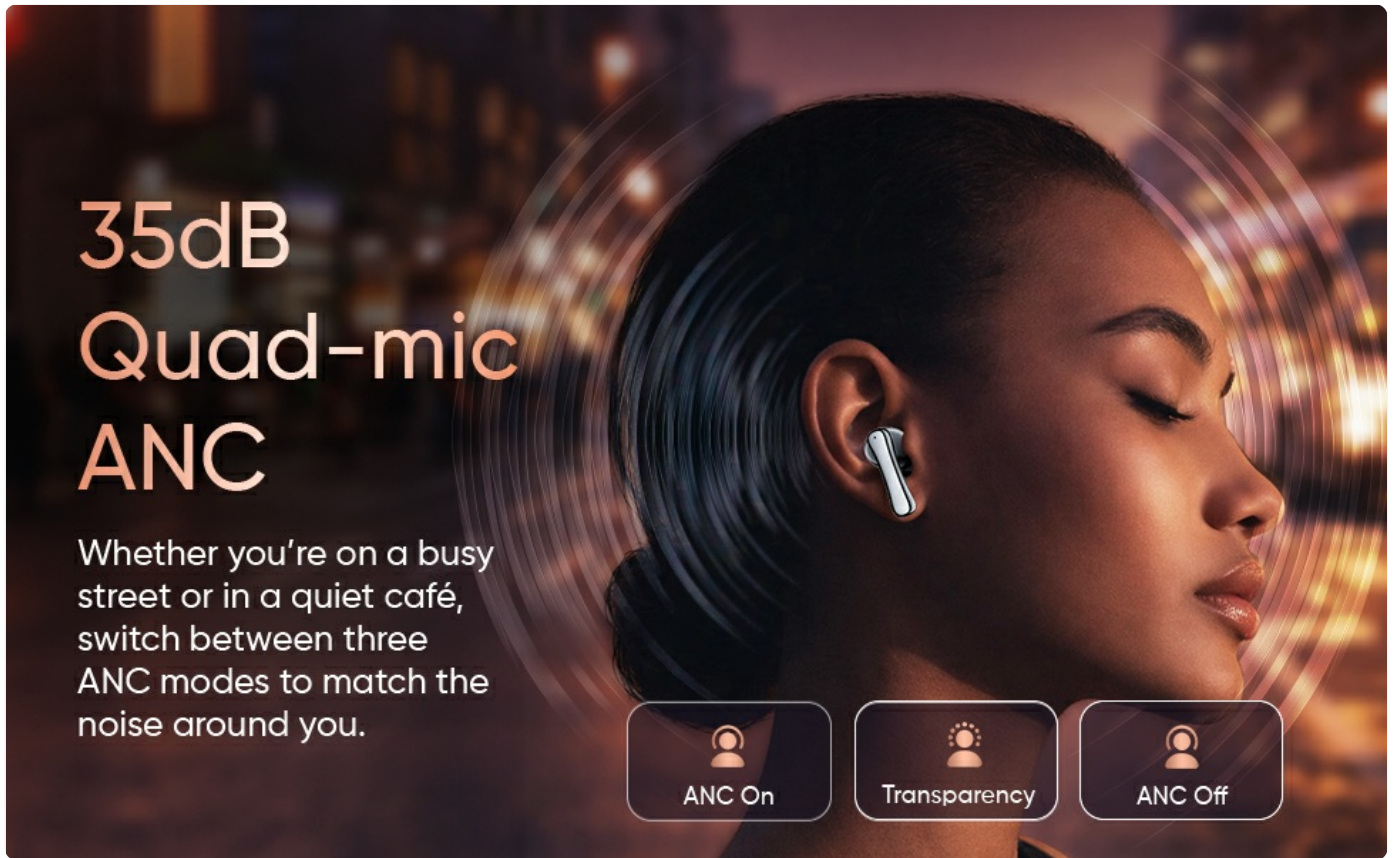


Image: Illustration of Active Noise Cancellation (ANC) modes: ANC On, Transparency, and ANC Off.

Spatial Audio & 3D Soundstage

Experience immersive sound with Spatial Audio, which creates a three-dimensional soundstage. This feature enhances audio depth and instrument separation, making your listening experience more engaging.

**Non-stop
65 hours
Playtime**

Whether it's calls, music,
or movies, enjoy hours of
uninterrupted use on a
single charge.

8.5 hours buds on-buds playtime | Swift charge technology

Image: A person experiencing spatial audio, indicated by sound waves around their head.

Battery Life and Playtime

The Mivi SuperPods Harmony offer extended battery life:

- **Earbuds Playtime:** Up to 8.5 hours on a single charge.
- **Total Playtime (with charging case):** Up to 65 hours.

Actual battery life may vary based on volume level, ANC usage, and audio content.

Grab your favourite shade

Step out in style with a pristine mirror-glass finish in three stunning shades.



Image: Earbuds and charging case with a large '65 Hrs' graphic, representing total playtime.

MAINTENANCE

Cleaning

Regular cleaning helps maintain sound quality and hygiene.

- Use a soft, dry, lint-free cloth to wipe the earbuds and charging case.
- Gently remove any earwax or debris from the earbud mesh using a small, clean brush or cotton swab.
- Avoid using abrasive materials, alcohol, or chemical cleaners.

Storage

When not in use, store the earbuds in their charging case to protect them and keep them charged. Store the case in a cool, dry place away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

If you encounter issues with your Mivi SuperPods Harmony, refer to the following common solutions:

No Sound or Pairing Issues

- Ensure both earbuds are charged.
- Make sure Bluetooth is enabled on your device and the earbuds are within range (up to 10 feet).
- Try unpairing "Mivi SuperPods Harmony" from your device's Bluetooth list and then re-pairing.
- Restart your audio source device.

Earbuds Not Charging

- Ensure the charging cable is securely connected to both the case and the power source.

- Check if the charging contacts on the earbuds and inside the case are clean and free of debris.
- Try a different charging cable or power adapter.

Poor Sound Quality

- Ensure the earbuds are properly seated in your ears for a good seal. Try different sized eartips.
- Clean the earbud mesh to remove any obstructions.
- Move closer to your connected device to avoid interference.

Factory Reset (General Guidance)

If issues persist, a factory reset may resolve them. The exact procedure can vary, but typically involves:

1. Place both earbuds back into the charging case.
2. Press and hold a specific button on the case or earbuds for a duration (e.g., 10-15 seconds) until indicator lights flash in a specific pattern. Refer to the manufacturer's official support for precise instructions if needed.
3. After resetting, re-pair the earbuds with your device.

SPECIFICATIONS

Feature	Detail
Model Name	SuperPods Harmony
Model Number	TEWSMY
Bluetooth Version	5.4
Bluetooth Range	10 Feet
Noise Control	Active Noise Cancellation (35dB Quad-mic)
Audio Driver Type	Dynamic Driver
Audio Driver Size	13 Millimetres
Audio Latency	33 Milliseconds
Controller Type	Touch
Earbuds Playtime	Up to 8.5 hours
Total Playtime (with case)	Up to 65 hours
Battery Charge Time	1 Hour
Weight	44 Grams (total)
Enclosure Material	Plastic
Country of Origin	India

13mm High Fidelity Bass Drivers

From mellow tracks to heavy drops, every beat lands with rich depth, driven by precision-tuned 13mm dynamic bass drivers.



Image: Close-up illustration of the 13mm high-fidelity bass drivers.

WARRANTY INFORMATION

The Mivi SuperPods Harmony TWS Earbuds come with a **1 Year Manufacturer Warranty** from the date of purchase. This warranty covers manufacturing defects. Please retain your purchase receipt for warranty claims. The warranty does not cover damage caused by misuse, accidents, unauthorized repairs, or normal wear and tear.

CUSTOMER SUPPORT

For further assistance, technical support, or warranty claims, please contact Mivi customer service:

- **Manufacturer Address:** Mivi, Plot No, 29, Rd Number 76, Jubilee Hills, Hyderabad, Telangana 500033, India.
- Refer to the official Mivi website for the latest contact information and support resources www.mivi.in

