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> Hotpoint HB 123 CARE IT Washing Machine User Manual

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Model: HB 123 CARE IT | Brand: Hotpoint

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1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your Hotpoint HB 123 CARE IT washing machine. Designed for large families, this 12 kg front-load washing machine offers advanced fabric care technologies, including PetHair Care, FabricCare, ColorCare, SteamCare, and Anti Macchia programs, ensuring optimal cleaning and garment protection. Please read these instructions carefully before installation and operation, and keep them for future reference.

2. SAFETY INFORMATION

General Safety:

- Ensure the appliance is properly grounded.
- Do not allow children to play with or operate the washing machine.
- Keep packaging materials out of reach of children.
- Do not touch the appliance with wet hands or feet.
- Unplug the appliance before cleaning or maintenance.
- Do not use extension cords or multiple adapters.

Installation Safety:

- Install the appliance on a firm, level floor.
- Ensure all transit bolts are removed before use.
- Connect the water inlet hose to a cold water tap.
- The drain hose must be securely fixed to prevent leaks.

3. INSTALLATION

Your Hotpoint HB 123 CARE IT washing machine is designed for free-standing installation. Follow these steps for proper setup:

3.1 Unpacking

Carefully remove all packaging materials. Ensure all transit bolts, located at the rear of the machine, are removed before connecting to power or water. Keep the transit bolts for future transport of the appliance.



Figure 1: Front view of the Hotpoint HB 123 CARE IT washing machine. This image shows the overall design, including the control panel, detergent drawer, and large front-loading door, essential for understanding the appliance's layout during installation.

3.2 Leveling the Appliance

Place the washing machine on a flat, stable surface. Adjust the adjustable feet at the bottom of the machine to ensure it is perfectly level. A level appliance reduces vibration and noise during operation.

3.3 Water Connection

Connect the water inlet hose to a cold water tap with a 3/4" thread. Ensure the connection is tight to prevent leaks. Position the drain hose into a standpipe or over the edge of a sink, ensuring it is securely fastened and not kinked.

3.4 Electrical Connection

Plug the power cable into a grounded electrical outlet. Ensure the voltage and frequency match the specifications on the appliance's rating plate. The power cable is included with the product.

4. OPERATION

Operating your Hotpoint HB 123 CARE IT washing machine is straightforward with its intuitive touch controls and program dial.

4.1 Control Panel Overview



Figure 2: Close-up of the control panel, showing the program selection dial, touch buttons for various options (temperature, spin, steam, Pet Hair Care), and the digital display. This panel allows users to select and customize wash cycles.

The control panel features a central program dial for selecting wash cycles, and touch-sensitive buttons for adjusting temperature, spin speed, or activating special functions like SteamCare or PetHair Care. The digital display shows cycle time and status.

4.2 Loading Laundry

Open the washing machine door and load your laundry. Do not overload the machine; ensure there is enough space for clothes to tumble freely. For optimal results, sort laundry by fabric type, color, and soil level.



Figure 3: The washing machine with its front door open, revealing the stainless steel drum. This view is useful for demonstrating how to load laundry and inspect the drum.

4.3 Adding Detergent and Additives

Pull out the detergent drawer. It typically has three compartments:

- **Compartment 1 (Pre-wash):** For pre-wash detergent.
- **Compartment 2 (Main wash):** For main wash detergent (powder or liquid).
- **Compartment 3 (Fabric softener/additives):** For fabric softener or other laundry additives.

Refer to your detergent packaging for recommended dosages. Close the drawer gently after adding detergents.



Figure 4: The detergent dispenser drawer, showing its three compartments for pre-wash, main wash, and fabric softener. This image helps users correctly identify where to add their laundry products.

4.4 Program Selection and Start

1. Turn the program dial to select the desired wash cycle (e.g., Cotton, Synthetics, Delicates).
2. Use the touch buttons to adjust temperature, spin speed, or activate special functions as needed.
3. Press the Start/Pause button to begin the wash cycle.

5. SPECIAL FEATURES

The Hotpoint HB 123 CARE IT washing machine incorporates several advanced technologies to enhance your laundry experience:

5.1 PetHair Care

This program is specifically designed for households with pets. Through a combination of pre-wash and extra rinses, it effectively removes pet hair and residues from garments, ensuring a deep clean while being gentle on fabrics.

5.2 FabricCare

FabricCare technology utilizes controlled and delicate drum movements to preserve the quality of your clothes over time. This ensures that all fabrics, from robust cottons to delicate items, remain soft, bright, and in optimal condition for longer.

5.3 ColorCare

With patented drum movements, ColorCare delivers the same washing results as a 40°C wash cycle but uses unheated water. This protects garment colors from fading and significantly reduces energy consumption.

5.4 SteamCare

SteamCare harnesses the power of steam to sanitize clothes, reduce wrinkles, and simplify ironing. It is ideal for refreshing garments in just 17 minutes without the need for water or detergent, perfect for quick revitalization.

5.5 Anti Macchia (Anti-Stain)

The Anti Macchia program is designed to eliminate up to 24 common types of stains, from coffee to ketchup, without requiring pre-treatment. It adjusts the washing power according to the soil level, ensuring impeccable results for everyday laundry needs.

6. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your washing machine.

6.1 Cleaning the Detergent Drawer

Periodically remove and clean the detergent drawer to prevent residue buildup. Rinse it under running water and use a brush if necessary. Ensure all compartments are clear before reinserting.

6.2 Cleaning the Drum

Use the dedicated "Pulizia Cestello" (Drum Clean) program to clean the interior of the drum. This program helps remove detergent residues and bacteria, preventing odors.

6.3 Cleaning the Filter

Locate the drain pump filter, usually at the bottom front of the machine. Open the cover, drain any residual water,

and carefully unscrew the filter. Clean it of any lint, coins, or debris, then reassemble securely.

6.4 External Cleaning

Wipe the exterior of the washing machine with a soft, damp cloth. Do not use abrasive cleaners or solvents.

7. TROUBLESHOOTING

Before contacting customer service, refer to the following common issues and solutions:

- **Machine does not start:**
 - Check if the power cord is securely plugged in.
 - Ensure the door is fully closed.
 - Verify that the water supply tap is open.
 - Check if a program is selected and the Start/Pause button is pressed.
- **Water not draining:**
 - Check if the drain hose is kinked or blocked.
 - Clean the drain pump filter (refer to Section 6.3).
- **Excessive vibration/noise:**
 - Ensure the machine is level (refer to Section 3.2).
 - Check if all transit bolts have been removed.
 - Verify that the load is balanced inside the drum.
- **Detergent residue in drawer:**
 - Clean the detergent drawer regularly (refer to Section 6.1).
 - Ensure water pressure is adequate.

8. SPECIFICATIONS

Technical details for the Hotpoint HB 123 CARE IT Washing Machine:

Feature	Detail
Brand	Hotpoint
Model Name	HB 123 CARE IT
Capacity	12 Kilograms
Dimensions (DxWxH)	63P x 60l x 84,5H cm (63 x 60 x 84.5 cm)
Maximum Spin Speed	1400 rpm
Energy Efficiency Class	A (as per EU Regulation 2017/1369)
Control Type	Touch
Drum Material	Stainless Steel
Installation Type	Free-standing

Feature	Detail
Special Features	PetHair Care, FabricCare, ColorCare, SteamCare, Anti Macchia
Included Components	Power cable
Manufacturer	Hotpoint
Country of Origin	Turkey

For detailed energy information, please refer to the official EU EPREL database: [EPREL Product Information Sheet](#)

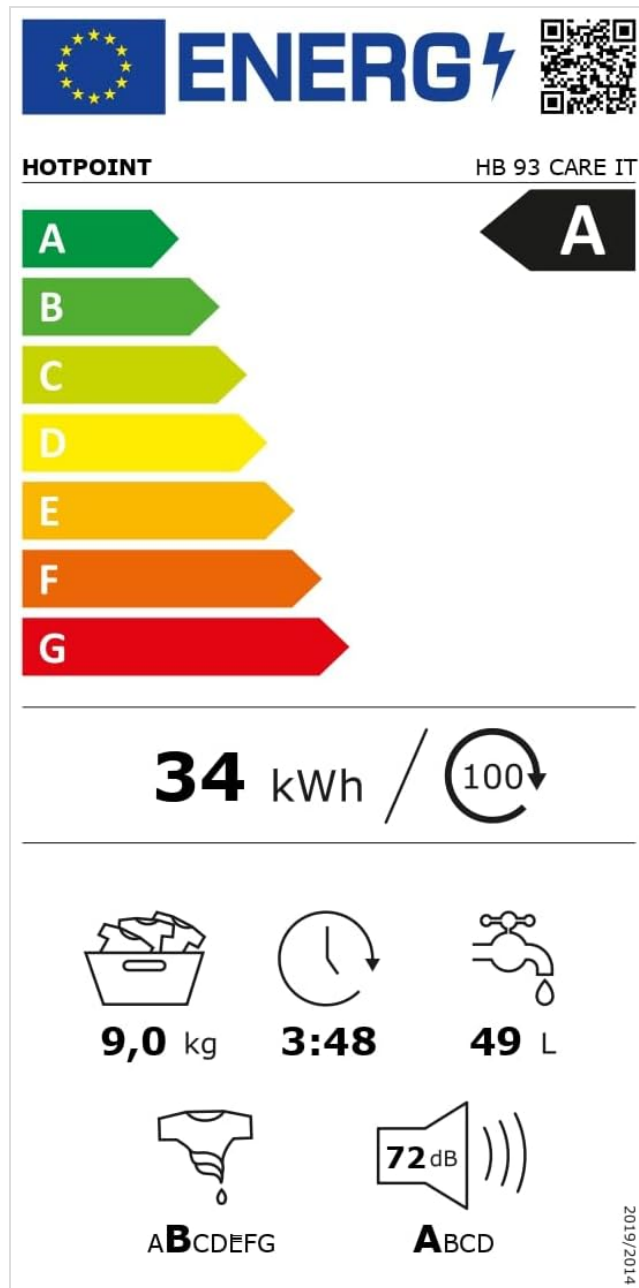


Figure 5: EU Energy Label for a similar Hotpoint CARE IT model (HB 93 CARE IT, 9kg capacity). This label provides information on energy efficiency class, energy consumption, water consumption, and noise levels. Note that the specific model in this manual is 12kg, and its energy label details may vary slightly.

9. WARRANTY AND SUPPORT

Warranty:

This Hotpoint HB 123 CARE IT washing machine comes with a **2-year manufacturer's warranty**. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects and malfunctions under normal use conditions.

Customer Support:

For technical assistance, spare parts, or to schedule a service appointment, please contact Hotpoint customer support. Refer to the official Hotpoint website or your purchase documentation for local contact details.