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## Trust DOORCAM-4000 (Model 71401)

# Trust DOORCAM-4000 Wireless Outdoor Video Doorbell

MODEL: 71401

## Introduction

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This manual provides detailed instructions for the installation, operation, and maintenance of your Trust DOORCAM-4000 Wireless Outdoor Video Doorbell. This device features a 2K HD 3MP camera, two-way audio communication, person detection, night vision, and can be controlled via the free Trust WiFi application. It includes a wireless chime for indoor alerts.

## Package Contents

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Please verify that all items are present in the package:

- Video Doorbell Camera
- Wireless Chime Unit
- Mounting Materials (screws, wall plugs)
- USB-C Charging Cable
- User Manual

## Key Features

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- **2K HD 3MP Camera:** Provides clear video recording and live view.
- **2.4GHz WiFi Connectivity:** Ensures stable connection to your home network.
- **Two-Way Audio:** Communicate with visitors directly through the app.
- **Person Detection:** Advanced motion detection to minimize false alerts.
- **IP65 Waterproof Rating:** Designed for outdoor use in various weather conditions.
- **Night Vision:** Clear visibility even in low-light conditions.
- **App Control:** Manage settings, view live feed, and receive notifications via the Trust WiFi app.
- **Local Storage:** Supports Micro SD card up to 256GB for secure video storage (card not included).
- **Flexible Power Options:** Can be powered wirelessly via battery or wired (8-24V).

- **Wireless Chime Included:** Hear doorbell rings inside your home.

# Mira lo que ocurre en casa

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The Trust Video Doorbell features 2K HD 3MP video, night vision, motion detection, and IP65 splash resistance for reliable outdoor performance.

## Setup

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Follow these steps to set up your Trust DOORCAM-4000 Video Doorbell and connect it to the Trust WiFi app.

### App Installation and Device Pairing

1. **Step 1: Download the Trust WiFi App.**  
Search for "Trust WiFi" in your smartphone's app store (iOS or Android) and install the application.
2. **Step 2: Open the Trust WiFi App.**  
Launch the Trust WiFi application on your smartphone.



The Trust WiFi app allows full control and monitoring of your doorbell.

**3. Step 3: Add Device.**

In the app, select "Add Device" or tap the "+" icon. Ensure Bluetooth is enabled on your smartphone.

**4. Step 4: Select Doorbell Camera.**

From the list of device categories, navigate to "Doorbell Camera" and select your doorbell model (DOORCAM-3000/4000).

**5. Step 5: Reset Device.**

Follow the on-screen instructions to activate the doorbell camera by holding down the ON/OFF button for 5 seconds. Ensure the LED indicator is flashing red and a tone is heard. If the LED is not flashing red or no tone is heard, press the reset button for 5 seconds. Then select "Next step" in the app.

**6. Step 6: Connect to 2.4GHz WiFi.**

Select your 2.4 GHz WiFi network and enter the password. **Important:** The camera only operates on a 2.4 GHz WiFi network. Click "Next".

**7. Step 7: Confirm WiFi Credentials.**

Review your WiFi details and click "Confirm and Proceed".

**8. Step 8: Scan QR Code.**

Scan the QR code displayed on your smartphone screen with the doorbell camera. Hold the camera at a distance of 15 to 20 cm from the QR code. The camera will emit a confirmation signal. Select "I Heard a Prompt" in the app.

**9. Step 9 (Optional): Name Your Camera.**

You can assign a custom name to your doorbell camera. Press "Done" to confirm.

**10. Step 10: Installation Complete.**

The device will now be added to your app. Once the installation is complete, you can access the live feed and settings.

## Physical Installation

The doorbell offers flexible installation options, either wireless (battery-powered) or wired (8-24V).

# Instalación flexible: Cable o inalámbrico



The doorbell can be installed wirelessly or wired, offering flexible placement options.

- **Wireless Installation:** Use the provided mounting materials to secure the doorbell to your desired outdoor location. Ensure the battery is charged via the USB-C cable before installation.
- **Wired Installation:** Connect the doorbell to existing 8-24V doorbell wiring. Consult a qualified electrician if you are unsure about wiring procedures.

## Video Installation Guide

Your browser does not support the video tag.

This video provides a visual guide for the application installation process of the Trust DOORCAM-3000B/4000 WiFi Video Doorbell.

## Operating Instructions

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Once installed and connected, operate your video doorbell using the Trust WiFi app.

- **Live View:** Open the app to view a live feed from your doorbell camera at any time.
- **Two-Way Communication:** When a visitor presses the doorbell or motion is detected, you will receive a notification. Tap the notification to answer and speak with the visitor using the built-in microphone and

speaker.

- **Recording:** The camera can optionally record in 3MP (2K) HD when the doorbell is pressed or motion is detected. Recordings are saved to a Micro SD card (if installed).
- **Night Vision:** The doorbell automatically switches to night vision mode in low-light conditions, providing clear images.
- **Chime Operation:** The included wireless chime will sound when the doorbell button is pressed, alerting you inside your home.

# Todo bajo control 24/7



Monitor your entrance 24/7 with motion detection and night vision capabilities.

# Habla con tus visitantes



Engage in two-way audio communication with visitors directly from your smartphone.

## Maintenance

- **Cleaning:** Wipe the camera lens and doorbell surface with a soft, damp cloth. Avoid abrasive cleaners.
- **Battery Charging:** If using wireless installation, monitor the battery level via the app. Recharge the doorbell using the provided USB-C cable when necessary.
- **Firmware Updates:** Regularly check the Trust WiFi app for available firmware updates to ensure optimal performance and security.
- **Micro SD Card:** If using local storage, periodically check the Micro SD card for storage capacity and data integrity. Format the card through the app if needed.

# Carga fácil



CABLE USB-C  
INCLUIDO

Easily recharge your doorbell using the included USB-C cable.

## Troubleshooting

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- **Doorbell not connecting to WiFi:** Ensure your WiFi network is 2.4 GHz. Check your WiFi password. Move the doorbell closer to your router.
- **No notifications:** Check app notification settings on your smartphone and within the Trust WiFi app. Ensure the doorbell has a stable internet connection.
- **Poor video quality:** Ensure the camera lens is clean. Check your WiFi signal strength.
- **Motion detection issues:** Adjust motion detection sensitivity in the app. Ensure the detection area is clear of obstructions.
- **Chime not ringing:** Ensure the wireless chime is powered on and paired with the doorbell. Check its proximity to the doorbell.
- **Battery draining quickly:** Reduce motion detection sensitivity or frequency of recordings. Ensure the doorbell is not in an area with constant activity.

## Specifications

<b>Model Name</b>	DOORCAM-4000
<b>Model Number</b>	71401
<b>Camera Resolution</b>	3MP (2K HD)
<b>Connectivity Technology</b>	2.4 GHz WiFi
<b>Power Source</b>	USB-C / 8-24V (Wired)
<b>Water Resistance Level</b>	IP65 (Waterproof)
<b>Storage</b>	Micro SD up to 256 GB (not included)
<b>Control Method</b>	Application (Trust WiFi App)
<b>Product Dimensions</b>	35 x 53 x 142 mm
<b>Product Weight</b>	478 Grams
<b>Recommended Use</b>	Outdoor Security

## Warranty and Support

The Trust DOORCAM-4000 Video Doorbell comes with a **2-year warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use.

For technical support, troubleshooting assistance, or warranty claims, please visit the official Trust website or contact their customer service. Keep your proof of purchase for warranty validation.