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> Vexilar W9 Robot Vacuum and Mop User Manual

Vexilar W9

Vexilar W9 Robot Vacuum and Mop User Manual

Model: W9

INTRODUCTION

Thank you for choosing the Vexilar W9 Robot Vacuum and Mop. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your device. Please read it thoroughly before use and keep it for future reference.

IMPORTANT SAFETY INFORMATION

To reduce the risk of injury or damage, read these safety instructions carefully and keep them handy when setting up, using, and maintaining your robot.

- This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Use only the original power adapter provided by the manufacturer.
- Do not use the robot in wet environments or near water.
- Keep the robot away from open flames or heating devices.
- Do not allow children or pets to play with the robot.
- Ensure all cables and small objects are cleared from the floor before operation to prevent entanglement.

PACKAGE CONTENTS

Verify that all components are present and in good condition:

- Vexilar W9 Robot Vacuum and Mop
- Charging Base

- Power Adapter
- Remote Control
- Side Brushes (2 pairs)
- HEPA Filter (1 pre-installed, 1 spare)
- Mop Pad (1 pre-installed, 1 spare)
- Cleaning Tool
- User Manual

PRODUCT OVERVIEW

Robot Components

Familiarize yourself with the main parts of your Vexilar W9 robot.



Navigazione LiDAR 360°
Scansiona. Mappa. Pulisci. Perfetto.

Image: The Vexilar W9 Robot Vacuum and Mop, showcasing its sleek design and compact form factor, positioned next to its charging base.

- **LiDAR Sensor:** For 360° mapping and navigation.
- **Bumper:** Detects obstacles and prevents collisions.
- **Charging Contacts:** Connects with the charging base.
- **Main Brush:** For deep cleaning carpets and hard floors.
- **Side Brushes:** Sweeps debris from edges and corners.
- **Dust Bin:** Collects dust and debris.
- **Water Tank:** Holds water for mopping function.
- **Power Button:** To turn on/off and start/pause cleaning.

Key Features

- **360° LiDAR Navigation:** Advanced laser technology creates precise home maps in minutes, ensuring optimal cleaning paths and accurate obstacle avoidance.
- **Powerful 10,000Pa Suction & Effective Mopping:** Delivers deep cleaning on all surfaces, removing dirt, pet hair, and dust with 3 adjustable water flow levels.
- **Customizable Cleaning:** Divide or merge rooms, define cleaning order, and set parameters for each area via the app.
- **Extended 3-Hour Runtime & Smart Resume:** Operates for up to 180 minutes. Automatically returns to the charging base when battery is low and resumes cleaning from where it left off.
- **Multi-Floor Mapping:** Stores up to 5 different maps, ideal for multi-story homes, with personalized options for each room.
- **Carpet Boost:** Automatically increases suction power on carpets for thorough cleaning.
- **Quiet Operation:** Features a 'Do Not Disturb' mode and operates at a low noise level of 55dB, suitable for night-time cleaning.
- **Multiple Control Options:** Control via the dedicated app, voice commands (Alexa, Google Assistant, Siri), or the included remote control.

SETUP

1. Unpacking and Initial Preparation

- Remove all packaging materials and protective films from the robot and charging base.
- Install the side brushes by pressing them onto their respective posts until they click into place.

2. Charging Base Placement

Place the charging base against a wall on a hard, level surface. Ensure the following:

- Approximately 1 meter (3.3 feet) of clear space to the left and right of the base.
- Approximately 2 meters (6.6 feet) of clear space in front of the base.
- No large obstacles (e.g., furniture, rugs) blocking the robot's path to the base.



Memoria Multi-Mappa, Padronanza Multi-Piano

Memorizza diverse planimetrie e si adatta istantaneamente a diversi layout -consentendo pulizia a zone, nessuna nuova mappatura e transizioni senza interruzioni per la massima efficienza.

Image: The Vexilar W9 robot vacuum returning to its charging base, illustrating the recommended clear space around the base for optimal docking.

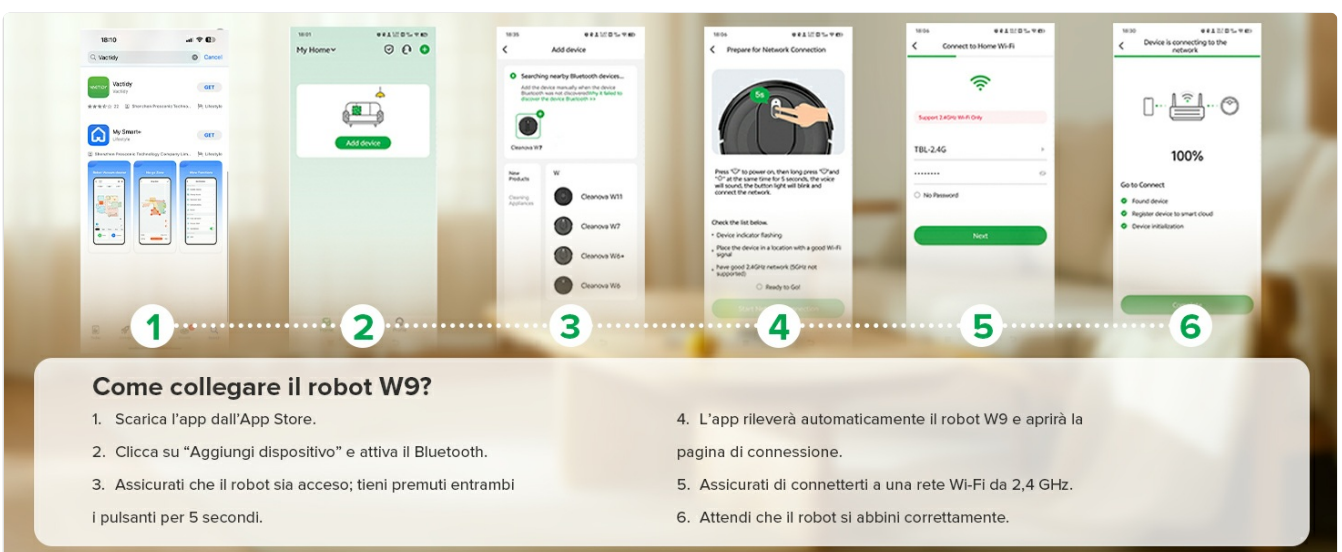
3. Initial Charging

Connect the power adapter to the charging base and plug it into a wall outlet. Place the robot onto the charging base, ensuring the charging contacts align. The robot will begin charging. Fully charge the robot before its first use.

4. App Connection Guide

Control your Vexilar W9 with the dedicated mobile application. Follow these steps to connect:

1. Download the Vexilar app from your device's App Store.
2. Open the app and click on "Add device". Activate Bluetooth on your smartphone.
3. Ensure the robot is powered on. Press and hold both buttons on the robot for 5 seconds until you hear a voice prompt.
4. The app will automatically detect the W9 robot and open the connection page.
5. Ensure your smartphone is connected to a **2.4 GHz Wi-Fi network**. The robot does not support 5 GHz Wi-Fi.
6. Follow the on-screen prompts to complete the pairing process.



Come collegare il robot W9?

1. Scarica l'app dall'App Store.
2. Clicca su "Aggiungi dispositivo" e attiva il Bluetooth.
3. Assicurati che il robot sia acceso; tieni premuti entrambi i pulsanti per 5 secondi.
4. L'app rileverà automaticamente il robot W9 e aprirà la pagina di connessione.
5. Assicurati di connetterti a una rete Wi-Fi da 2,4 GHz.
6. Attendi che il robot si abbinerà correttamente.

Image: A sequence of mobile app screenshots illustrating the step-by-step process for connecting the Vexilar W9 robot to the smartphone application.

1. Power On/Off

Press and hold the power button on the robot for a few seconds to turn it on or off.

2. Starting/Pausing Cleaning

Press the power button once to start or pause a cleaning cycle. Alternatively, use the app or remote control.

3. Cleaning Modes

The Vexilar W9 offers various cleaning modes to suit your needs:

- **Auto Clean:** The robot intelligently maps and cleans your entire home.
- **Spot Clean:** Directs the robot to clean a specific small area intensively.
- **Zone Clean:** Define specific areas on the app map for the robot to clean.
- **Scheduled Clean:** Set specific times and days for the robot to automatically clean.



Modalità Solo Aspirazione

Focalizzato su zone con tappeti/lettiere, periodi ad alta polvere e priorità peli di animali.

Image: The Vexilar W9 robot vacuum demonstrating its ability to vacuum, mop, or perform both functions simultaneously, adapting to different cleaning needs.

4. Adjusting Suction Power and Water Flow

You can adjust the suction power and water flow levels via the mobile app or the remote control to optimize cleaning for different floor types and dirt levels.



Aspirare & Lavare In Un'unica Passata

Perfetto per la pulizia domestica quotidiana e la manutenzione rapida.

3 Livelli
Flusso D'acqua

350ml
Serbatoio Dell'acqua

Image: The Vexilar W9 robot vacuum illustrating its powerful 10,000Pa suction by effectively cleaning various types of debris like dust, pet hair, coffee beans, and cereal.

5. Using the Remote Control

The included remote control provides convenient access to basic functions without needing the app.

Basta parlare o un semplice tocco dell'orologio.


Oltre a supportare più di 20 comandi vocali, si controlla direttamente dal tuo Apple Watch. Pulisci i tuoi pavimenti senza il minimo sforzo, nessun telecomando necessario.



Funziona con Alexa/Google Assistant



Funziona con Siri



Controllo dal tuo Apple Watch

Image: A detailed view of the Vexilar W9 remote control, highlighting buttons for recharging, spot cleaning, directional movement, and adjusting suction and water flow.

- **Recharge Button:** Sends the robot back to the charging base.
- **Start/Pause Button:** Initiates or pauses cleaning.
- **Spot Clean Button:** Activates spot cleaning mode.
- **Directional Buttons:** Manually controls the robot's movement.
- **Suction/Water Flow Adjustment:** Increases or decreases cleaning intensity.

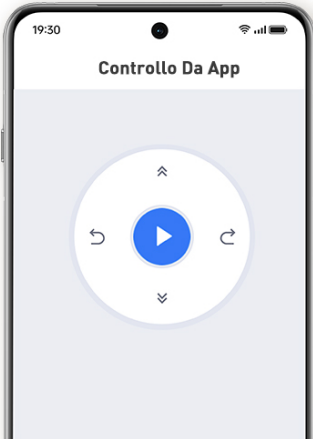
6. Voice Control

Integrate your Vexilar W9 with smart home assistants for hands-free control.

Gestito Dall'app

**Pulizia Istantanea -
In Qualsiasi Momento, Ovunque**

Accedi a tutte le funzioni del robot dallo smartphone: programmazione intelligente, modalità di pulizia, gestione mappe, zone vietate, impostazioni lingua e altro ancora.






Image: Demonstrates various smart control methods for the Vexilar W9, including voice commands via Alexa and Google Assistant, Siri integration on a smartphone, and control through an Apple Watch.

- **Compatible with:** Amazon Alexa, Google Assistant, and Apple Siri.
- **Example Commands:** "Alexa, turn on W9." "Hey Google, start cleaning." "Hey Siri, activate W9."

7. Multi-Floor Mapping and Restricted Zones

The Vexilar W9 can store up to 5 different maps, making it ideal for multi-level homes. Use the app to define specific areas where the robot should not go (no-go zones) or virtual walls to restrict access.



Image: The Vexilar W9 robot vacuum on a wooden floor with an overlay showing multiple floor plans (1F to 5F), illustrating its multi-map memory capability for different levels of a home.

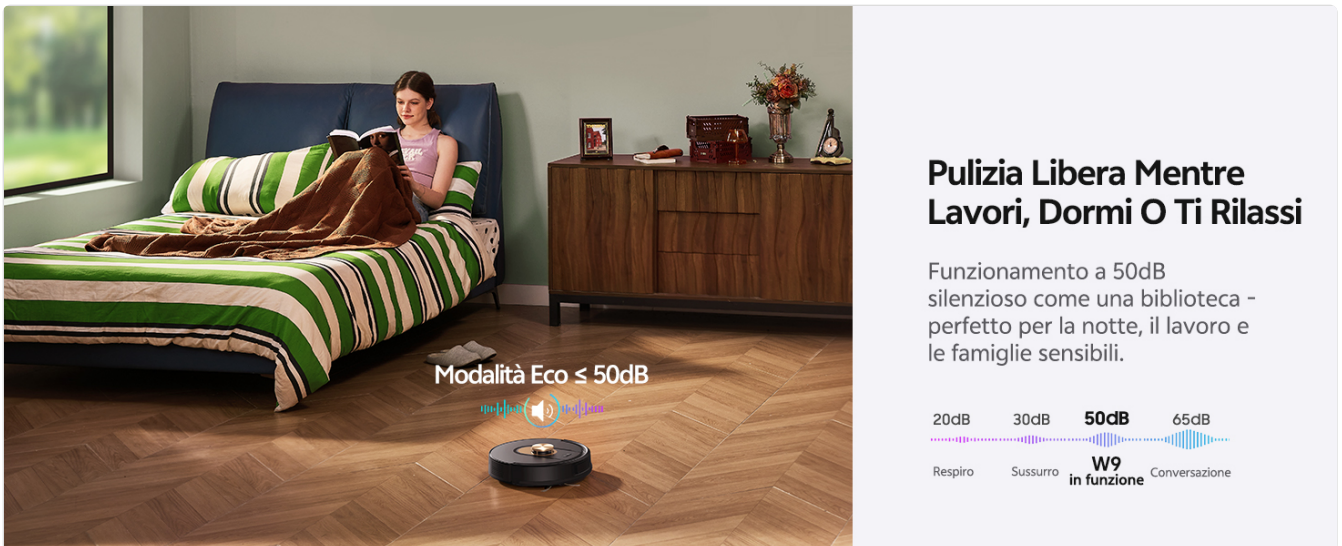


Image: The Vexilar W9 robot vacuum operating near a dog bed, with an overlay indicating a 'Pet-Friendly Mode' and the concept of setting restricted zones to protect pets or valuable items.

MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your Vexilar W9.

1. Emptying the Dust Bin

Empty the dust bin after each cleaning cycle. Press the release button, remove the bin, and discard collected debris.

2. Cleaning Filters

Remove the filter from the dust bin. Tap it gently to remove dust. If the filter is washable (check product specifications), rinse it with water and allow it to air dry completely before reinserting. Replace filters every 3-6 months, or as needed.

3. Cleaning the Main Brush

Remove the main brush cover and lift out the brush. Use the provided cleaning tool to cut and remove any tangled hair or debris. Reinstall the brush and cover.

4. Cleaning the Side Brushes

Periodically check the side brushes for tangled hair or debris. Gently pull them off their posts, clean them, and reattach. Replace worn or damaged side brushes.

5. Cleaning the Water Tank and Mop Pad

After mopping, empty any remaining water from the tank. Remove and wash the mop pad. Allow both to air dry completely before storing or refilling.

6. Cleaning Sensors and Charging Contacts

Wipe all sensors (LiDAR, cliff, anti-collision) and the charging contacts on both the robot and the base with a clean, dry cloth. This ensures accurate navigation and charging.

TROUBLESHOOTING

If you encounter issues with your Vexilar W9, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Robot does not turn on	Low battery; Power button not pressed correctly	Place robot on charging base; Press and hold power button for a few seconds.
Robot does not charge	Charging contacts dirty; Charging base not powered	Clean charging contacts on robot and base; Ensure charging base is plugged in.
Poor suction performance	Dust bin full; Filter clogged; Main brush tangled	Empty dust bin; Clean or replace filter; Clean main brush.
Poor mopping performance	Water tank empty; Mop pad dirty; Water flow setting too low	Refill water tank; Clean mop pad; Adjust water flow in app.
Navigation issues / Robot gets stuck	Sensors dirty; Obstacles in path; Reflective surfaces confusing LiDAR	Clean all sensors; Clear floor of obstacles; During initial mapping, temporarily cover very low mirrors or large reflective surfaces.
App connection failure	Incorrect Wi-Fi frequency; Bluetooth off; Robot not in pairing mode	Ensure Wi-Fi is 2.4 GHz; Activate Bluetooth; Put robot in pairing mode (hold buttons for 5s); Restart app and robot.

SPECIFICATIONS

Technical details for the Vexilar W9 Robot Vacuum and Mop:

Feature	Detail
Brand	Vexilar
Model Name	W9 Robot Vacuum
Color	Black

Feature	Detail
Recommended Surfaces	Carpets, Hard Floors
Special Features	5 map memory, 15 restricted zones, 360° LiDAR navigation, 10,000Pa suction, 180 min runtime, custom cleaning, carpet boost, quiet mode, remote control, Alexa/Google/Siri compatible
Filter Type	HEPA
Battery Life	Up to 180 Minutes
Cleaning Path Width	30 Centimeters
Battery Composition	Lithium-ion
Voltage	15 Volts
Power Source	Battery Powered
Batteries Included	Yes
Control Method	App, Remote, Voice
Compatible Devices	Google Home, Smartphone
Form Factor	Disc
Included Components	Remote Control
Item Dimensions (LxWxH)	30L x 30W x 8H cm
Item Weight	3 Kilograms
Noise Level	55 Decibels
Number of Power Levels	3
Number of Speeds	3

WARRANTY AND SUPPORT

Warranty Information

The Vexilar W9 Robot Vacuum and Mop comes with a **2-year warranty** from the date of purchase, covering manufacturing

defects and malfunctions under normal use. Please retain your proof of purchase for warranty claims.

Customer Support

Vexilar is committed to providing excellent customer service. We offer **24/7 customer assistance** and have service and repair centers located throughout Europe. For any questions, technical support, or warranty inquiries, please refer to the contact information provided on the Vexilar official website or within the mobile application.