

VOCIC Z12

VOCIC Z12 Rollator Walker with Seat Instruction Manual

Model: Z12

INTRODUCTION

This manual provides essential information for the safe and effective use of your VOCIC Z12 Rollator Walker. Please read it thoroughly before assembly and operation to ensure proper function and user safety.

SAFETY INFORMATION

Always ensure all parts are securely fastened before each use. Do not exceed the maximum weight capacity of 330 lbs. Use the brakes to secure the walker when sitting or standing. Regularly inspect the rollator for any signs of wear or damage. If any part is damaged, discontinue use immediately and contact customer support for replacement parts.

To use this rolling walker safely and effectively, follow these steps:

1. Adjust the height of the walker to fit your needs.
2. Position yourself correctly in front of the walker, with your arms slightly bent while gripping the handles.
3. Lift the walker slightly to move forward, then lower it to the ground.
4. Use the brakes to stop or slow down. Always keep your weight on the walker to maintain stability.

SETUP AND ASSEMBLY

The VOCIC Z12 Rollator Walker is designed for straightforward setup. Refer to the included user manual for detailed step-by-step instructions. The rollator arrives partially assembled and requires minimal effort to prepare for use.

Unfolding the Rollator

Carefully remove the rollator from its packaging. Place it on a flat, stable surface. Gently pull the sides of the frame apart until it fully extends and locks into place. Ensure all locking mechanisms are engaged before proceeding.

Attaching the Storage Bag

The rollator comes with an 11 lb large capacity storage bag. Attach the bag securely to the designated hooks or straps beneath the seat. Ensure it does not interfere with the folding mechanism.

Folding for Storage or Transport

To fold the rollator, first ensure the storage bag is empty. Pull the strap or handle located on the seat upwards to release the locking mechanism, then push the sides of the frame together until it is fully collapsed. This compact design allows for easy storage in small spaces or car trunks.



Image: A man demonstrates folding the VOCIC Z12 Rollator Walker and placing it into a car trunk, highlighting its compact design for easy transport.

Video: This video demonstrates the folding process of a VOCIC rollator walker, showing how to collapse it for storage or transport.

OPERATING INSTRUCTIONS

Adjusting Handle Height

The handle height can be adjusted to 5 different settings (36.6"–42.9"), accommodating users from 4'11" to 6'3".

1. Locate the adjustment pins on the handle shafts.
2. Press the pins and slide the handles up or down to the desired height.
3. Ensure the pins securely lock into place at the chosen height before use.



Image: A man adjusts the handle of the VOCIC Z12 Rollator Walker to his preferred height, demonstrating the 5-level adjustable feature.

Using the Brakes

The rollator features a high-sensitivity dual-brake system for safe stopping and parking.

1. To slow down or stop, squeeze the brake levers towards the handles.
2. To engage the parking brake, push the brake levers down until they lock into position. This secures the rollator when sitting or standing.
3. To release the parking brake, pull the levers back up.

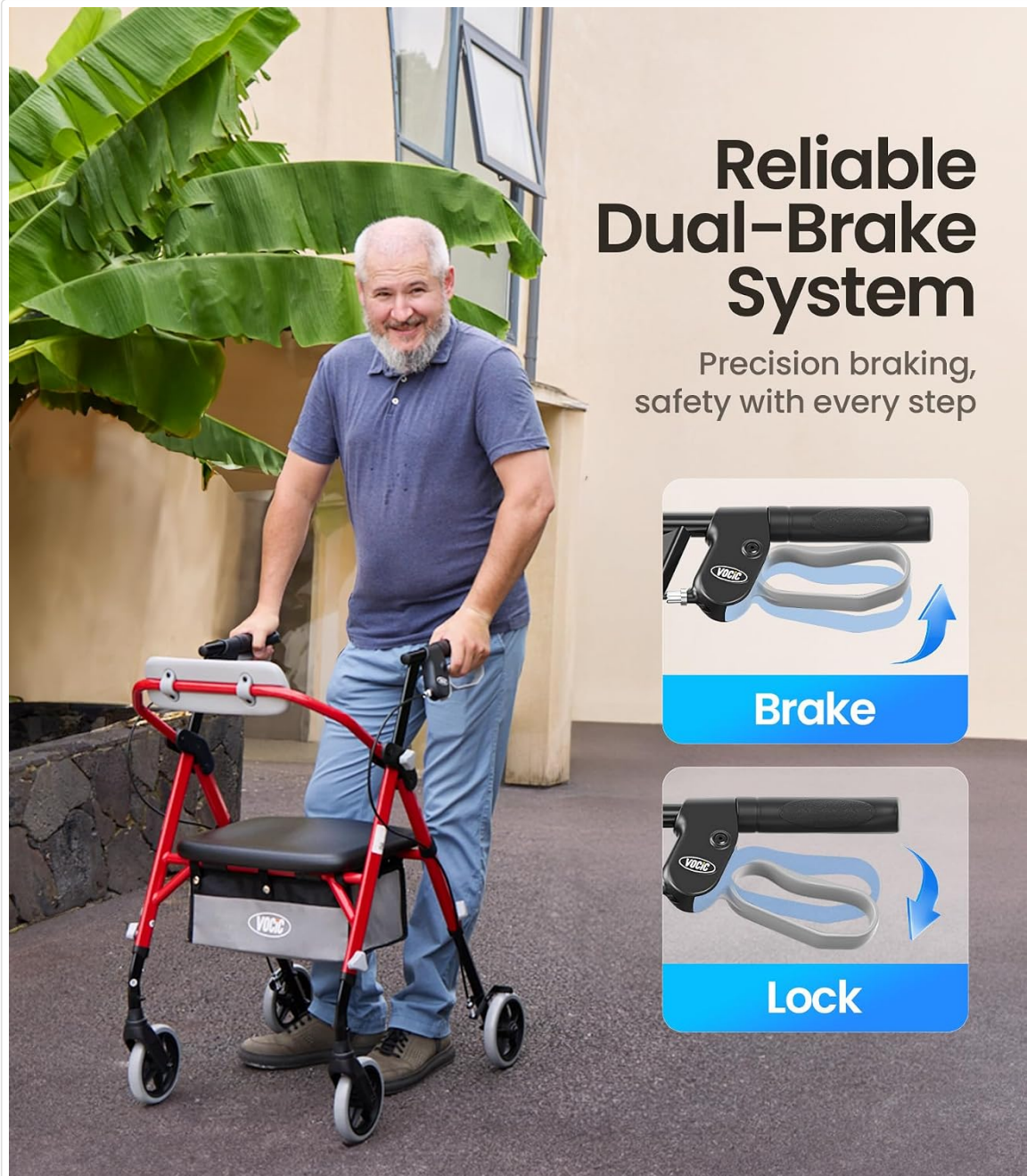


Image: A visual guide illustrating how to engage the hand brakes and parking lock on the VOCIC Z12 Rollator Walker for safety and stability.

Using the Seat

The Ergo Cushion seat and Ergo Dual-arc Back Support provide comfort. Always ensure the parking brakes are engaged before sitting.

1. Engage both parking brakes to prevent the rollator from moving.
2. Carefully turn around and sit on the seat, ensuring your weight is centered.

3. Use the backrest for support.

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VOCiC innovative design, leads the market



Image: A man is seated on the VOCiC Z12 Rollator Walker, demonstrating the comfort provided by its Ergo Cushion seat and Ergo Dual-arc Back Support.

MAINTENANCE

Cleaning

Wipe down the frame and seat with a damp cloth and mild detergent. Avoid using abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish and materials. Dry thoroughly after cleaning.

Inspection

Regularly check all screws, bolts, and fasteners to ensure they are tight. Inspect the wheels for any debris, damage, or excessive wear. Check the brake cables for any kinks, fraying, or proper tension.

Ensure the brake pads make full contact with the wheels when engaged.

Storage

Store the rollator in a dry, cool place away from direct sunlight and extreme temperatures. The foldable design allows for compact storage, helping to preserve its condition and extend its lifespan.

TROUBLESHOOTING

Brakes Not Engaging Properly

If the brakes feel loose or do not engage effectively, check the brake cables for any kinks or damage. Ensure the brake levers are fully pushed down to engage the parking brake. If issues persist, the brake cables may need adjustment or replacement. Contact customer support for assistance.

Rollator Feels Unstable

Verify that all frame connections are secure and fully locked into place. Ensure the handle height adjustment pins are fully engaged. Do not exceed the maximum weight capacity of 330 lbs. Uneven surfaces can also affect stability; use on flat, stable ground whenever possible.

Difficulty Folding

Ensure the storage bag is empty and not obstructing the folding mechanism. Check for any debris or objects caught in the folding joints. Follow the folding instructions carefully, ensuring the seat strap is pulled upwards to release the lock.

SPECIFICATIONS

Feature	Detail
Model Number	Z12
Manufacturer	VOCIC
Material Type	Carbon Steel
Walker Type	Rollator Walker
Age Range Description	Adult/Senior
Maximum Weight Capacity	330 Pounds
Adjustable Handle Height Range	36.6 Inches - 42.9 Inches
Recommended User Height	4'11" - 6'3"
Foldable	Yes
Unit Count	1.0 Count
UPC	810190251454

Feature	Detail
Package Dimensions	20.8 x 18.7 x 7.4 inches
Package Weight	16.2 Pounds

WARRANTY AND SUPPORT

The VOCIC Z12 Rollator Walker comes with professional after-sales support, including no-hassle returns and parts replacement for eligible issues. We are committed to ensuring your satisfaction with our product.

For any issues, questions, or inquiries, our dedicated customer care team is available 24/7 and aims to resolve concerns within 24 hours. Please refer to the contact information provided with your purchase for direct support channels.