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› GSEICE Commercial Frozen Drink Machine RLC15*2-JP (30L, Black) User Manual

GSEICE RLC15*2-JP

GSEICE Commercial Frozen Drink Machine RLC15*2-JP User Manual

Model: RLC15*2-JP | Brand: GSEICE

IMPORTANT NOTICES

Please read carefully before use.

1. If you encounter any malfunctions or have questions, please feel free to contact us at any time.
2. The currently sold RLC15*2 model frozen machine (as of June 23, 2026) includes a Brix refractometer and its Japanese instruction manual.
3. A slight operating sound may occur during operation, but this is not a malfunction.
4. As the raw material solidifies, the motor's rotation speed may slow down due to load; this is normal operation.

おいしいスラッシュの作り方



Image: Important notices regarding product usage, including contact information for issues, inclusion of a Brix refractometer manual, normal operating sounds, and expected motor speed changes with material solidification.

PRODUCT OVERVIEW

The GSEICE RLC15*2-JP is a commercial-grade frozen drink machine designed for efficient and versatile beverage production. It features two 15-liter tanks, allowing for simultaneous preparation of different frozen beverages.

Key Features:

- **Dual 15L Tanks:** Produce up to 100 cups (200ml each) per batch.
- **Rapid Freezing:** Approximately 85 minutes for production.
- **5 Preset Modes:** Easily switch between various drink types like frozen drinks, smoothies, cocktails, milkshakes, and frappes.
- **LED Lighting:** Enhances visual appeal and ambiance, especially in low-light settings.
- **Durable Construction:** Food-grade PC tanks and stainless steel components ensure safety and longevity.
- **User-Friendly Design:** Features include an openable lid for easy refilling, a condensation collection arc, and a removable drip

重要なお知らせ

必ずお読みください

- 1.機器に不具合やご不明な点がございましたら、いつでもお気軽にお問い合わせください。
- 2.現在販売中のRLC15*2型フローズンマシン（2026年6月23日以降）には、糖度計および糖度計の日本語版取扱説明書が同梱されています。
- 3.運転中、わずかに動作音が発生しますが、故障ではありません
- 4.原料が固まってくると、負荷によりモーターの回転速度が遅くなりますが、これは正常な動作です。

Image: The GSEICE commercial frozen drink machine with two transparent tanks filled with blue and green frozen beverages, ready for dispensing.

15L*2 業務用フロースンマシン



≈100杯
200ml/杯
85分成型

(環境温度32℃、原料温度28℃)



大容量



業務用



氷不要



5つの
プリセット



7色ライト



Image: Detailed view highlighting the machine's quality features: food-grade safe bowls, 360-degree rotating spiral for smooth texture, and a large diameter outlet for efficient dispensing.

SETUP

Proper setup ensures optimal performance and longevity of your frozen drink machine. Follow these steps carefully.

Unpacking and Placement:

1. Carefully remove the machine from its packaging. Retain all packaging materials for future transport or storage.
2. Place the machine on a stable, level surface capable of supporting its weight (approximately 37 kg). Ensure adequate ventilation around the unit.
3. Ensure the power supply matches the machine's requirements (100V, 50/60Hz).

Component Assembly:

The machine comes with several components that need to be assembled before first use. Refer to the diagram below for visual guidance.

- Apply Vaseline to the back sealing ring and fit it into the cylinder base.
- Apply Vaseline to the mouse sealing ring and fit it into the slot inside the front part of the spiral.
- Insert the spiral, pushing and rotating it until it clicks into place.
- Attach the bowls securely to the main unit.
- Ensure all seals and rings are correctly positioned to prevent leaks.



Image: A step-by-step diagram illustrating the assembly process, including placing sealing rings, inserting the spiral, and attaching the bowls.

OPERATING INSTRUCTIONS

This section details how to prepare and dispense frozen beverages using your GSEICE machine.

Preparation:

1. Prepare your desired beverage mix. Ensure the sugar content is between 13% and 18% for optimal freezing. Do not use unsweetened ingredients or plain water, as this can damage the machine.
2. If using alcohol, ensure the alcohol content is 13% or less.
3. Stir the raw material mix thoroughly.
4. Pour the mixed liquid into the machine's bowls. The openable lid design makes refilling convenient.

Operation:

1. Plug in the machine and turn on the power.
2. Select your desired mode using the control panel. The machine offers 5 preset modes for various frozen drinks.
3. Wait approximately 85 minutes for the drink to freeze to the desired consistency.
4. Press the "Lighting" button to activate the 7-color LED lights, enhancing the visual presentation of your drinks.
5. To dispense, place a cup under the large-diameter outlet and pull the dispenser handle.

スマート設計

小さなスペースに、大きな価値を。

37kg

限られた店舗スペースにも
設置可能

リンゴ型ボディ

広々とした取り出し空間
を確保、ドリンクの提供
がスムーズになります

855mm

低ノイズ
≤60db

528mm

476mm

Image: The control panel of the frozen drink machine, showing the 5 preset options for different beverage types.

「5つのプリセット」ワンボタンで

幅広いメニューに対応。店舗の集客力アップにも貢献！



Image: The frozen drink machine with its 7-color LED lighting illuminated, showcasing the vibrant colors of the drinks.

簡単な使い方



1.原料ミックスを攪拌する



2.ボウルに入れる



3.モードを選ぶ



4.美味しいドリンクを待つ

Image: A visual guide demonstrating the four simple steps to use the machine: mixing ingredients, pouring into the bowl, selecting a mode, and

waiting for the delicious drink.

Important Notes on Ingredients:

Alcohol Content: Must be 13% or less.

Sugar Content: Raw material mix sugar content must be maintained between 13% and 18% before making slush.

Avoid: Do not operate the machine with unsweetened ingredients or plain water.

注意：

アルコールの度数は
13%以下でなければなりません
スラッシュを作る前に、原料ミックスの
糖分含有量は13%～18%に保たなければなりません
加糖していない原料や水だけ
入れて作動しないでください



Image: A visual warning emphasizing the correct alcohol and sugar content requirements for the raw material mix to ensure proper machine function and prevent damage.

MAINTENANCE

Regular cleaning and maintenance are crucial for hygiene, optimal performance, and extending the lifespan of your machine.

Daily Cleaning:

1. After each use, empty any remaining liquid from the bowls.
2. Fill the bowls with clean water.
3. Press the "Cleaning/Lighting" button once to initiate the automatic cleaning cycle.
4. Drain the water from the bowls.
5. Remove the drip tray for separate cleaning. Wash it with mild soap and water, then dry thoroughly.
6. Wipe down the exterior of the machine with a damp cloth.

簡単な洗浄しかた

1.



水を入れる

2.



「洗浄/照明」ボタンを一回押す

3.



水を排出する

Image: A visual guide demonstrating the three simple steps for cleaning the machine: adding water, pressing the cleaning button, and draining the water.

Periodic Maintenance:

- Regularly inspect the sealing rings (plunger seal ring, mouse seal ring, back bowl seal ring) for wear and tear. Replace them as needed using the included spare parts.
- Ensure the machine's ventilation grilles are free from dust and debris to maintain efficient cooling.
- If the machine is not in use for an extended period, clean it thoroughly, dry all components, and store it in a cool, dry place.

TROUBLESHOOTING

This section provides solutions to common issues you might encounter. If the problem persists, please contact customer support.

Problem	Possible Cause	Solution
Machine does not turn on	No power supply; Power cord not properly connected; Fuse blown	Check power outlet; Ensure power cord is securely plugged in; Check and replace fuse if necessary.
Liquid not freezing or freezing too slowly	Sugar content too low; Ambient temperature too high; Insufficient ventilation; Machine overloaded	Adjust sugar content to 13-18%; Ensure machine is in an environment between 10-33°C; Clear ventilation grilles; Reduce load if necessary.
Liquid leaking from bowls	Sealing rings improperly installed or worn; Bowls not securely attached	Reinstall or replace sealing rings; Ensure bowls are firmly attached to the main unit.
Motor rotation speed slows down	Raw material solidifying (normal operation); Overload	This is normal as the mixture thickens. If excessive, check for overload.
Unusual noise during operation	Slight operating sound (normal); Loose components; Foreign object in mechanism	A slight sound is normal. If loud or unusual, check for loose parts or foreign objects. Contact support if persistent.

SPECIFICATIONS

Detailed technical specifications for the GSEICE RLC15*2-JP frozen drink machine.

主な仕様

型番	RLC15*2
製造能力	90分成型（環境温度32℃、8L原料温度28℃）
ボウル容量	15L*2
電源	単相100V 50/60Hz
消費電力	800W
定格電流	8.2A
商品質量	37kg
外形寸法	528*476*855mm
冷却方式	空冷式
環境温度	10-33℃



Image: A table summarizing the main specifications of the frozen drink machine, including model number, capacity, power, dimensions, and cooling method.

Specification	Detail
Brand	GSEICE
Model Number	RLC15*2-JP
Color	Black
Capacity	30 L (2 x 15L tanks)
Material	Stainless Steel, Food-grade PC
Product Dimensions (L x W x H)	52.8 x 47.6 x 85.5 cm
Product Weight	37 kg
Power Supply	Single phase 100V, 50/60Hz
Power Consumption	800W
Rated Current	8.2A
Cooling Method	Air Cooling
Environmental Temperature Range	10-33℃
Production Capacity	Approx. 90 minutes (at ambient 32℃, raw material 28℃)
Included Components	Main unit, Vaseline*1, Plunger seal ring*4, Mouse seal ring*2, Back bowl seal ring*2
Country of Origin	China

WARRANTY AND SUPPORT

GSEICE is committed to providing high-quality products and excellent customer service.

Warranty Information:

This product comes with a **1-year manufacturer's warranty** from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers defects in materials and workmanship under normal use.

Customer Support:

If you have any questions, require assistance with setup, operation, or encounter any issues with your machine, please do not hesitate to contact our customer support team.

Official LINE: GSEICE

Email: service-jp@gseice.com

Our customer service is available 24 hours a day, 365 days a year. We aim to respond to emails within 24 hours.

Service Hours (Weekdays):

10:00 AM - 1:00 PM

2:30 PM - 6:00 PM

Please note that these hours exclude Saturdays, Sundays, and public holidays. We appreciate your understanding.

アフターサービス
公式line: GSEICE
メール: service-jp@gseice.com

GSEICE(ジーエスイーアイス)は、ご注文は24時間365日受け付けております。
24時間以内でのメール返信を提供します。
何かご不明な点がございましたら、遠慮なくお問い合わせください。

平日受付時間
午前10: 00 ~ 13: 00、
午後14: 30 ~ 18: 00 土日、祝日は除く。
(お客様には大変ご不便をお掛けいたしますが、何卒ご理解のほどよろしくお願い申し上げます。)

Image: Contact details for GSEICE after-sales service, including official LINE account and email address, along with service hours.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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