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> SUMERAIN S2043W-BG Brushed Gold 5-Hole Roman Tub Faucet User Manual

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Model: S2043W-BG

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your SUMERAIN S2043W-BG Brushed Gold 5-Hole Roman Tub Faucet with Hand Shower. Please read these instructions carefully before installation and retain them for future reference. Proper installation and care will ensure optimal performance and longevity of your faucet.



Figure 1: SUMERAIN S2043W-BG Brushed Gold 5-Hole Roman Tub Faucet installed in a modern bathroom.

2. PRODUCT OVERVIEW

2.1 Key Features

- **Waterfall Spout:** Delivers a wide, cascading stream of water for efficient tub filling.
- **Triple-Control Knobs:** Features three separate knobs for precise control over hot water, cold water, and a diverter to switch between the tub spout and hand shower.
- **Integrated Hand Shower:** Provides flexibility for rinsing, cleaning the tub, or bathing.
- **Durable Construction:** Manufactured from solid brass and stainless steel with a reliable ceramic disc cartridge for long-lasting, leak-free performance.
- **Deck-Mount Design:** Designed for installation directly onto the bathtub deck.

2.2 Components Included

Complete Kit for DIY Users



Figure 2: Complete kit contents for the SUMERAIN S2043W-BG Roman Tub Faucet.

The package typically includes:

- Waterfall Tub Spout
- Hot Water Control Knob
- Cold Water Control Knob
- Diverter Control Knob
- Hand Shower with Hose
- Mounting Hardware and Gaskets
- Supply Lines

3. SETUP AND INSTALLATION

Important: Professional installation is recommended. Ensure all local plumbing codes are followed. Turn off the main water supply before beginning installation.

3.1 Required Tools (Not Included)

- Adjustable Wrench
- Plumber's Putty or Silicone Sealant
- Phillips Head Screwdriver
- Measuring Tape
- Drill (if new holes are required)

3.2 Installation Steps

1. **Prepare the Mounting Surface:** Ensure the bathtub deck has five pre-drilled holes of appropriate size and spacing for the spout, three control knobs, and the hand shower base. Refer to the product dimensions for exact spacing.
2. **Install the Spout:** Insert the waterfall spout through its designated hole on the tub deck. Secure it from underneath with the provided washer and mounting nut. Apply plumber's putty or silicone sealant around the base of the spout on the deck for a watertight seal.
3. **Install Control Knobs:** Insert each of the three control knobs (hot, cold, diverter) through their respective holes. Secure them from underneath using the provided hardware. Ensure the hot and cold knobs are positioned correctly.
4. **Install Hand Shower Base:** Place the hand shower base through its hole and secure it from below.
5. **Connect Water Supply Lines:** Connect the hot and cold water supply lines to the corresponding inlets on the

faucet's valve body. Ensure all connections are tight to prevent leaks.

6. **Connect Hand Shower Hose:** Attach the hand shower hose to the designated outlet on the valve body and to the hand shower head.
7. **Test for Leaks:** Once all connections are secure, slowly turn on the main water supply and check for any leaks. Tighten connections as needed.



Figure 3: Product dimensions for installation planning.

4. OPERATING INSTRUCTIONS

The SUMERAIN S2043W-BG faucet features three control knobs for intuitive operation.

- **Hot Water Control:** Turn the designated hot water knob to increase or decrease the flow of hot water.
- **Cold Water Control:** Turn the designated cold water knob to increase or decrease the flow of cold water.
- **Temperature Adjustment:** Adjust both hot and cold knobs simultaneously to achieve the desired water temperature.
- **Diverter Control:** The central knob acts as a diverter. Turn this knob to direct water flow either to the main waterfall tub spout or to the hand shower.

User-Friendly Operation



Figure 4: Diverter knob operation for switching water flow.



Figure 5: Flow rate performance for efficient tub filling.

4.1 Hand Shower Usage

The hand shower offers versatile use for various tasks:

- **Rinsing the Tub:** Easily rinse soap residue or dirt from the bathtub surfaces.
- **Child Bathing:** Provides a controlled spray for bathing children.
- **Pet Washing:** Convenient for washing pets directly in the tub.
- **General Cleaning:** Can be used for other cleaning tasks around the bathroom.

Flexible and Versatile Hand Shower

1 Wash the Bathtub



2 Child Bath



3 Wash Pet



4 Flush Toilet



Figure 6: Versatile uses of the integrated hand shower.

5. MAINTENANCE

Regular cleaning and proper maintenance will help preserve the finish and functionality of your SUMERAIN faucet.

5.1 Cleaning the Faucet

- Use a soft, damp cloth and mild soap to clean the faucet surfaces.
- Avoid abrasive cleaners, harsh chemicals, or scouring pads, as these can damage the brushed gold finish.
- Rinse thoroughly with clean water and dry with a soft cloth to prevent water spots.

5.2 Cartridge Maintenance

The ceramic disc cartridge is designed for long-term, drip-free performance. If you experience persistent dripping or difficulty controlling water flow, the cartridge may need inspection or replacement. Contact customer support for assistance.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Low Water Flow	Clogged aerator or debris in supply lines.	Remove and clean the aerator. Flush supply lines. Ensure shut-off valves are fully open.
Leaks from Faucet Base	Loose mounting nuts or improper sealant.	Tighten mounting nuts. Reapply plumber's putty or silicone sealant if necessary.
Dripping Faucet	Worn or faulty ceramic disc cartridge.	Contact customer support for a replacement cartridge.
Water Not Diverting Properly	Diverter mechanism obstruction or malfunction.	Inspect the diverter knob and mechanism for any obstructions. Contact customer support if the issue persists.

7. SPECIFICATIONS

Feature	Detail
Brand	SUMERAIN
Model Number	S2043W-BG
Finish Type	Brushed Gold
Mounting Type	Deck Mount (5-Hole)
Material	Solid Brass, Stainless Steel
Number of Handles	3 (Knob Type)
Valve Type	Dual-Function Ceramic Disc
Spout Design	Waterfall Wide-Mouth
Special Features	Waterfall Spout, Dedicated Diverter, Hand Shower
Included Components	Roman Tub Faucet with Hand Shower, Supply Lines
Item Weight	6.55 Pounds

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**Durable,
Long Lasting**
Solid Brass Construction



Figure 7: Internal solid brass construction for durability.

8. WARRANTY INFORMATION

SUMERAIN products are manufactured to high-quality standards and are backed by a manufacturer's warranty. For specific warranty terms and conditions applicable to your S2043W-BG faucet, please refer to the warranty card included with your product or visit the official SUMERAIN website. Proof of purchase is typically required for warranty claims.

9. CUSTOMER SUPPORT

If you have any questions, require technical assistance, or need to order replacement parts, please contact SUMERAIN customer support:

- **Website:** Visit the official SUMERAIN website for FAQs and contact information.
- **Email:** Refer to your product packaging or the SUMERAIN website for the customer service email address.
- **Phone:** Refer to your product packaging or the SUMERAIN website for customer service phone numbers.

When contacting support, please have your model number (S2043W-BG) and purchase date available.

