

DES37

Generic TWS Earbuds DES37 User Manual

Model: DES37

1. INTRODUCTION

This manual provides essential instructions for the safe and efficient use of your Generic TWS Earbuds DES37. Please read this manual thoroughly before using the product and retain it for future reference.

2. PACKAGE CONTENTS

Ensure all items are present in the package:

- 1 pair of Bluetooth earbuds
- 1 x Charging case
- 1 x Charging cable
- 1 x User manual (this document)

3. SETUP

3.1 Initial Charging

Before first use, fully charge the earbuds and the charging case. Connect the charging cable to the charging case and a suitable power source. The charging indicator will show the charging status. Disconnect the charging case from the cable once fully charged to prevent damage.

3.2 Pairing with a Device

1. Ensure the earbuds are in the charging case and the case is open.
2. On your device (smartphone, tablet, laptop), enable Bluetooth.
3. Search for available Bluetooth devices and select "DES37" or "AirBudsDES37" from the list.
4. Once connected, the earbuds will automatically pair with this device when the charging case is opened in the future.

The earbuds feature Bluetooth 5.3 for a fast and stable connection up to 10 meters (33 feet).

4. OPERATING INSTRUCTIONS

4.1 Touch Controls

The earbuds are equipped with highly sensitive touch controls. Specific functions may vary slightly depending on your device and operating system.

- **Play/Pause Music:** Single tap on either earbud.
- **Next Song:** Double tap on the right earbud.
- **Previous Song:** Double tap on the left earbud.
- **Volume Up:** Triple tap on the right earbud.
- **Volume Down:** Triple tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold either earbud for 2 seconds.
- **Activate Voice Assistant (Siri/Google Assistant):** Press and hold either earbud for 3 seconds.

4.2 Wearing the Earbuds

Insert the earbuds gently into your ears. Adjust them for a comfortable and secure fit. The ergonomic design with curved edges helps ensure they stay in place during activities.

5. MAINTENANCE

5.1 Charging Guidelines

- Always charge in a safe environment.
- Disconnect the charging case from the power source once fully charged to prevent overcharging and potential damage.

5.2 Cleaning

Gently wipe the earbuds and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.

5.3 Water Resistance (IPX7)

The earbuds are IPX7 waterproof, meaning they can withstand sweat and rain. They are not designed for swimming or prolonged submersion. Ensure the earbuds are dry before placing them back in the charging case.

6. TROUBLESHOOTING

6.1 Earbuds Not Pairing

1. Delete the earbud's name ("DES37" or "AirBudsDES37") from your device's Bluetooth list.
2. Place both earbuds back into the charging case, then open the case.
3. On your device, search for Bluetooth devices again and re-select the earbuds to pair.
4. If only one earbud connects, try double-clicking the non-connected earbud to initiate pairing between the two earbuds.

6.2 No Sound or Low Volume

- Ensure the earbuds are properly paired and connected to your device.
- Check the volume level on both your device and using the earbud touch controls.
- Ensure the earbuds are clean and free from debris that might block the sound output.

6.3 General Usage Notes

- Avoid using the headphones in places with strong sources of interference.
- Do not use the earbuds in corrosive environments, as this may affect their function.
- Adjust volume to an appropriate level to protect your hearing, especially in noisy environments.

7. SPECIFICATIONS

Model Number	DES37
Bluetooth Version	5.3
Wireless Range	Up to 10 meters (33 feet)
Earbud Playback Time	6-8 hours per charge
Total Playback Time (with case)	Up to 48 hours
Noise Cancellation	ENC (Environmental Noise Cancellation)
Water Resistance Rating	IPX7
Earbud Weight	Approximately 3.8 grams per earbud
Compatible Devices	iOS, Android, Windows/Mac (Bluetooth-enabled devices)
Material	Plastic, Silicone

8. WARRANTY

This product comes with a **3-month warranty** from the date of purchase. Please retain your proof of purchase for warranty claims.

9. SUPPORT

If you encounter any issues or have questions regarding your Generic TWS Earbuds DES37, please contact customer support. For prompt assistance, it is recommended to fully charge the product before contacting support if experiencing power-related issues.