Greenote PCC02

Greenote Portable Water and Steam Vacuum Cleaner PCC02 User Manual

Model: PCC02

1. Introduction

Thank you for choosing the Greenote Portable Water and Steam Vacuum Cleaner PCC02. This appliance is designed for deep cleaning of various textile surfaces, including carpets, upholstery, car seats, and pet beds, utilizing powerful suction and multiple cleaning modes (steam, hot water, cold water). Please read this manual thoroughly before operating the device to ensure safe and efficient use. Keep this manual for future reference.



Image 1.1: The Greenote Portable Water and Steam Vacuum Cleaner in use, demonstrating its application on a carpet in a home setting.

2. Product Components

Verify that all the following components are included in your package:

- Main Unit x1
- Steam Brush x1
- Crevice Nozzle x1
- Self-Cleaning Brush x1
- Hose x1
- User Manual x1



Image 2.1: A visual representation of all parts included in the product packaging.

3. Safety Instructions

To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions:

- Read all instructions before using the appliance.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not immerse the appliance in water or other liquids.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning or servicing.
- Do not use with a damaged cord or plug. If the appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Keep cord away from heated surfaces.
- Do not handle plug or appliance with wet hands.
- Use only cleaning products intended for use with this type of appliance.
- Do not direct steam at people, animals, or electrical components.

4. Setup

Follow these steps to prepare your vacuum cleaner for first use:

1. **Unpacking:** Carefully remove all components from the packaging. Retain packaging for storage or transport.
2. **Attach Hose:** Connect the flexible hose securely to the main unit's designated port. Ensure it clicks into place or is firmly twisted to prevent leaks.
3. **Fill Clean Water Tank:** Remove the clean water tank (1600ml capacity) from the main unit. Fill it with clean water. For hot water or steam modes, the unit will heat the water. Do not overfill past the MAX line. Reinsert the tank securely until it locks into position.
4. **Attach Cleaning Tool:** Select the appropriate cleaning tool (steam brush, crevice nozzle, or self-cleaning brush) and attach it firmly to the end of the hose.



Image 4.1: View of the dual detachable water tanks, indicating their capacities for clean and dirty water.

5. Operating Instructions

Learn how to effectively use your Greenote vacuum cleaner for optimal cleaning results:

1. **Power On:** Plug the power cord into a suitable electrical outlet (127V, 60Hz). Press the power button on the smart touch screen to turn on the unit.
2. **Select Cleaning Mode:** Use the smart touch screen to select your desired cleaning mode. The unit offers:
    - **Steam Mode:** For deep cleaning and sanitization. Steam is ready in approximately 15 seconds.
    - **Hot Water Mode:** For tackling stubborn stains. The unit can heat water up to 100 degrees Celsius.
    - **Cold Water Mode:** Suitable for daily cleaning and delicate surfaces.
3. **Adjust Suction:** The touch screen also allows you to select between strong and standard suction power (up to 18kPa) based on your cleaning needs.
4. **Cleaning Process:**

Hold the cleaning tool firmly against the surface to be cleaned. Press the trigger on the handle to spray water or steam. Move the tool slowly over the stained area, allowing the solution to penetrate. Release the trigger and pull the tool back to vacuum up the dirty water. Repeat as necessary until the area is clean.

5. **Using Specific Brushes:**
   The appliance comes with multiple brushes for different applications:
   - **Steam Brush:** Ideal for general upholstery and carpet cleaning.
   - **Crevice Nozzle:** Designed for tight spaces and corners, such as car seats or sofa crevices.
   - **Self-Cleaning Brush:** Use this brush for cleaning the unit itself or for specific tasks as indicated in the manual.

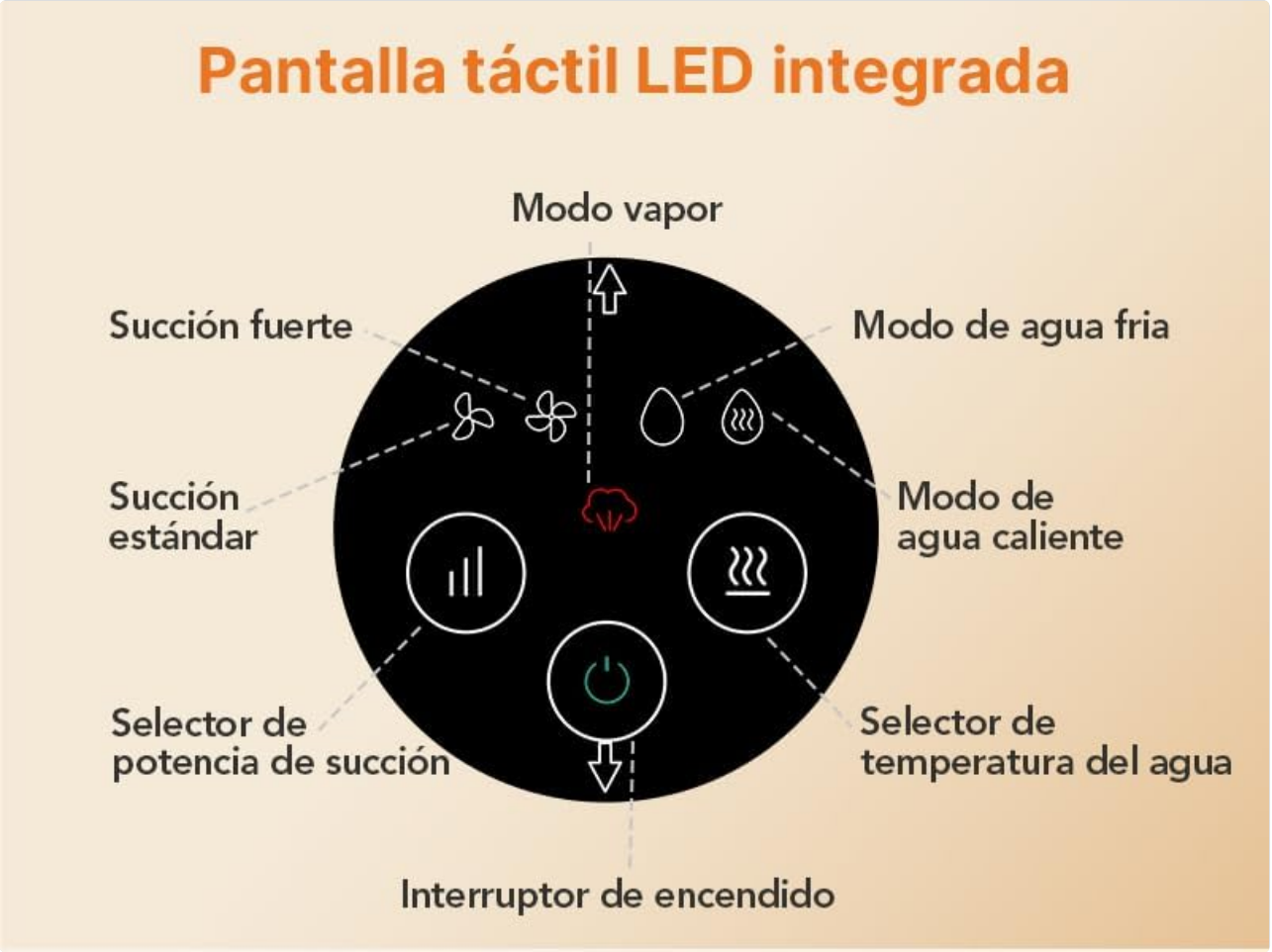


Image 5.1: Detailed view of the smart touch screen interface and its functions.



Image 5.2: Demonstrating the rapid steam function for effective cleaning on upholstery.



Image 5.3: Visual explanation of the 18kPa powerful suction for stain removal.



Image 5.4: The versatility of the vacuum cleaner with its multiple included brushes for various cleaning tasks.

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Video 5.1: An official Greenote video demonstrating the portable carpet cleaner in action, highlighting its ease of use and effectiveness on various surfaces.

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Video 5.2: A video showcasing the product's cleaning process, from spraying to suction, illustrating how it removes dirt and stains.

6. Maintenance

Proper maintenance ensures the longevity and optimal performance of your vacuum cleaner:

1. **Empty Dirty Water Tank:** After each use, or when the dirty water tank (960ml capacity) reaches its MAX line, remove it from the unit and empty the contents. Rinse the tank thoroughly with clean water.
2. **Clean Clean Water Tank:** Periodically rinse the clean water tank to prevent residue buildup.

3. **Clean Brushes and Hose:** Detach all cleaning tools and rinse them under running water. Ensure no debris is left in the hose. The self-cleaning brush can be used to clean the hose internally if needed.
4. **Wipe Down Unit:** Wipe the exterior of the main unit with a damp cloth. Do not use harsh chemicals.
5. **Storage:** Store the unit in a cool, dry place, away from direct sunlight and extreme temperatures. The compact design (32cm D x 31cm W x 24cm H) allows for easy storage in cabinets or closets.



Image 6.1: Demonstrating the compact size and portability of the unit for easy storage.



Image 6.2: Illustrating the detachable design of the water tanks for easy cleaning and maintenance.

7. Troubleshooting

If you encounter any issues with your Greenote vacuum cleaner, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No Spray/Low Spray	Clean water tank is empty or not properly seated. Nozzle is blocked.	Refill clean water tank and ensure it is securely in place. Check and clear any blockages in the spray nozzle.
Low Suction	Dirty water tank is full or not properly seated. Suction path/hose is blocked. Incorrect suction mode selected.	Empty dirty water tank and ensure it is securely in place. Check and clear any blockages in the hose or cleaning tool. Verify the suction mode on the touch screen.
Unit Not Turning On	Power cord not securely plugged in. Power outlet is not working.	Ensure the power cord is firmly plugged into a functional electrical outlet. Test the outlet with another appliance.
Steam Not Generating	Insufficient heating time. Clean water tank is empty.	Allow approximately 15 seconds for the unit to heat up. Ensure the clean water tank has sufficient water.

8. Specifications

Technical details of the Greenote Portable Water and Steam Vacuum Cleaner PCC02:

- **Brand:** Greenote
- **Model:** PCC02
- **Motor Power:** 1700W
- **Boiler Power:** 2000W
- **Suction Power:** 18kPa
- **Voltage:** 127 Volts
- **Frequency:** 60Hz
- **Clean Water Tank Capacity:** 1600 ml
- **Dirty Water Tank Capacity:** 960 ml
- **Heating Time (for steam):** Approximately 15 seconds
- **Maximum Temperature:** 100 Degrees Celsius
- **Hose Length:** 1.9 m
- **Power Cable Length:** 4 m
- **Dimensions (Depth x Width x Height):** 32 cm x 31 cm x 24 cm

- **Weight:** 4.4 kg
- **Water Protection Rating:** IPX4
- **UPC:** 768152111820

9. Warranty and Support

Warranty: This Greenote product is covered by a manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms, conditions, and duration. Keep your purchase receipt as proof of purchase for warranty claims. Extended warranty options may be available from third-party providers.
Support: For technical assistance, troubleshooting beyond this manual, or inquiries regarding replacement parts, please contact Greenote customer service. You can typically find contact information on the official Greenote website or within the product packaging. When contacting support, please have your product model (PCC02) and purchase details ready.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question