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LAVNA LA24

LAVNA LA24 Smart Door Lock Instruction Manual

Model: LA24

1. Product Overview

The LAVNA LA24 is an advanced smart door lock designed to provide secure and convenient access to your home. It features multiple unlocking methods, including Face Recognition, Fingerprint, Mobile App (WiFi + Bluetooth), RFID Card, OTP, PIN, and a traditional Mechanical Key. This lock also includes a built-in camera and screen for enhanced security and monitoring.

The LA24 is constructed from durable Zinc material and features a heavy-duty mortise with 5 bolts made from 304 Grade Stainless Steel, ensuring robust security for wooden doors with a minimum thickness of 35mm.

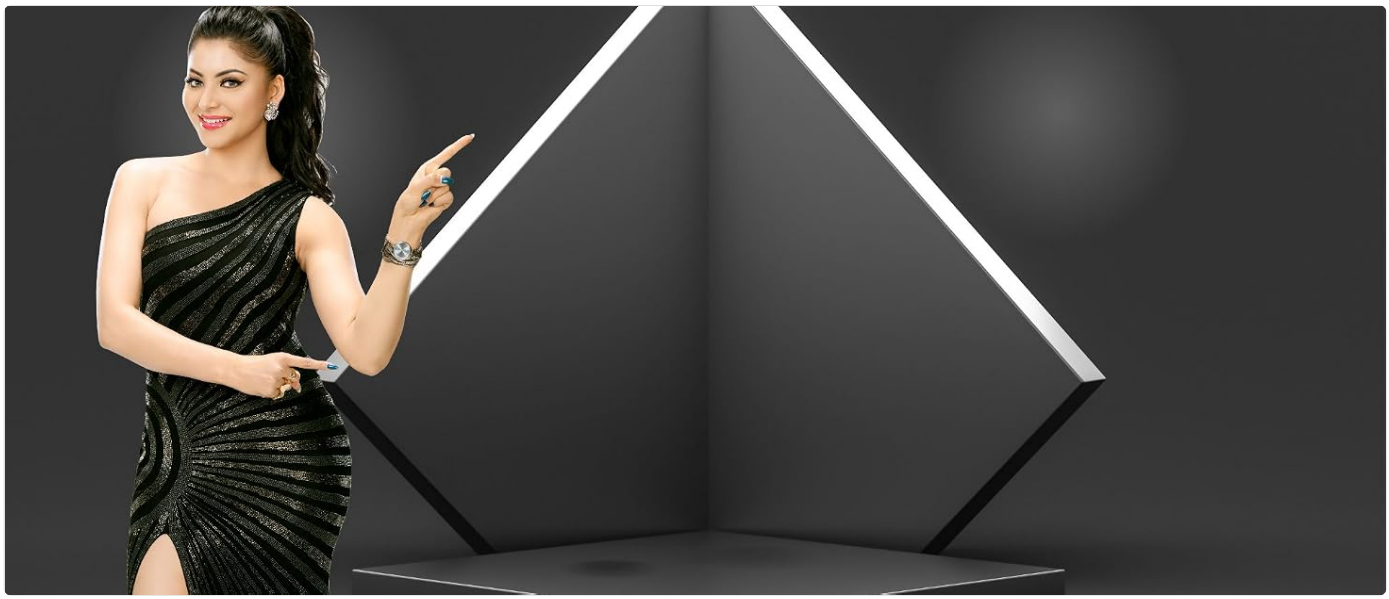


Image 1.1: LAVNA LA24 Smart Door Lock demonstrating Face Vault Access.



Image 1.2: Overview of the 8 unlocking methods available with the LAVNA LA24 Smart Door Lock.

2. Installation and Setup

Proper installation is crucial for the optimal performance and security of your LAVNA LA24 Smart Door Lock. It is highly recommended to utilize professional installation services. The package includes all necessary components for installation, such as the front and back panels, mortise, strike plate, 2 RFID cards, 2 manual keys, fitting screws, and a door cutting diagram.

2.1 Pre-Installation Checks

- **Door Type:** Suitable for wooden doors only.
- **Door Thickness:** The door must have a minimum thickness of 35mm.
- **Door Handles:** The lock features reversible door handles, suitable for both left and right-handed doors.
- **Door Frame Clearance:** Ensure the distance between the main door and the safety door is at least 80mm for proper fitment.



Image 2.1: Important checks before installing the LAVNA LA24 Smart Door Lock.

2.2 Professional Installation Service

LAVNA offers free installation services in various cities. Please refer to the list below for service availability. For booking an installation, contact customer care.

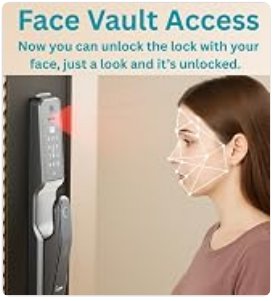


Image 2.2: Benefits of WiFi + Bluetooth technology in the LAVNA LA24 lock.

Available Installation Cities: Bangalore, Mumbai, Kalyan, Gurugram, Panipat, Ludhiana, Ahmedabad, Mehsana, Chennai, Navi Mumbai, Pune, Chandigarh, Jalandhar, Rajkot, Kolkata, Hyderabad, Thane, Delhi, Faridabad, Mohali, Amritsar, Surat, Jaipur.

3. Operating Instructions

The LAVNA LA24 Smart Door Lock offers multiple convenient and secure ways to unlock your door.

3.1 Unlocking Methods

3.1.1 Face Recognition (Face Vault Technology)

The lock features advanced facial recognition technology, allowing you to unlock the door with a simple glance. Register your face for quick and secure access without needing keys or a phone.

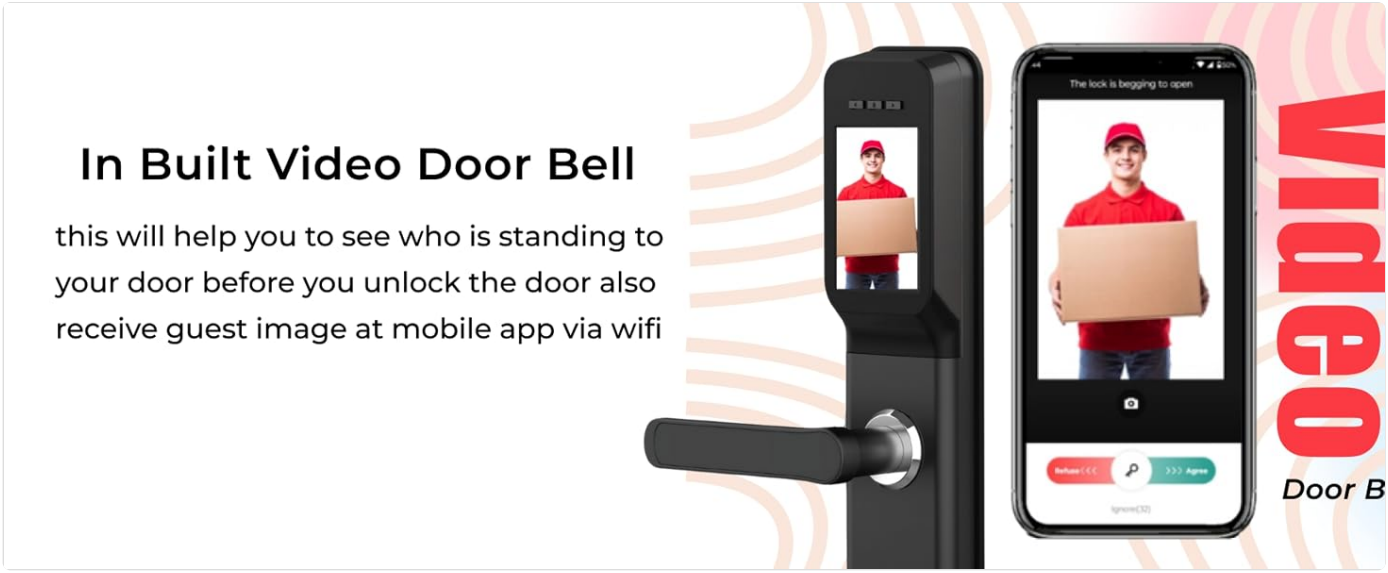


Image 3.1: Face Unlock in action, showing facial recognition for door access.

3.1.2 Fingerprint Access

Utilize the 360° fingerprint sensor for rapid unlocking in approximately 0.4 seconds. The lock supports registration of up to 100 unique fingerprints.



Image 3.2: Fingerprint sensor for quick and secure unlocking.

3.1.3 Mobile App Control (WiFi + Bluetooth)

The LAVNA SmartLife mobile application allows you to control your door lock remotely via WiFi or locally via Bluetooth. Features include:

- Remote unlocking from anywhere, anytime.
- Adding or deleting users (fingerprints, PINs, cards).
- Generating temporary OTPs for guests.
- Checking past unlocking records.
- Setting up Public Mode for easy access without authentication.
- Configuring Time-Based Access for limited periods.



Image 3.3: Mobile app interface for remote unlocking and management.

3.1.4 RFID Card Access

Register up up to 100 RFID cards for convenient tap-to-unlock access. The included RFID cards are specifically designed for secure operation with this lock.

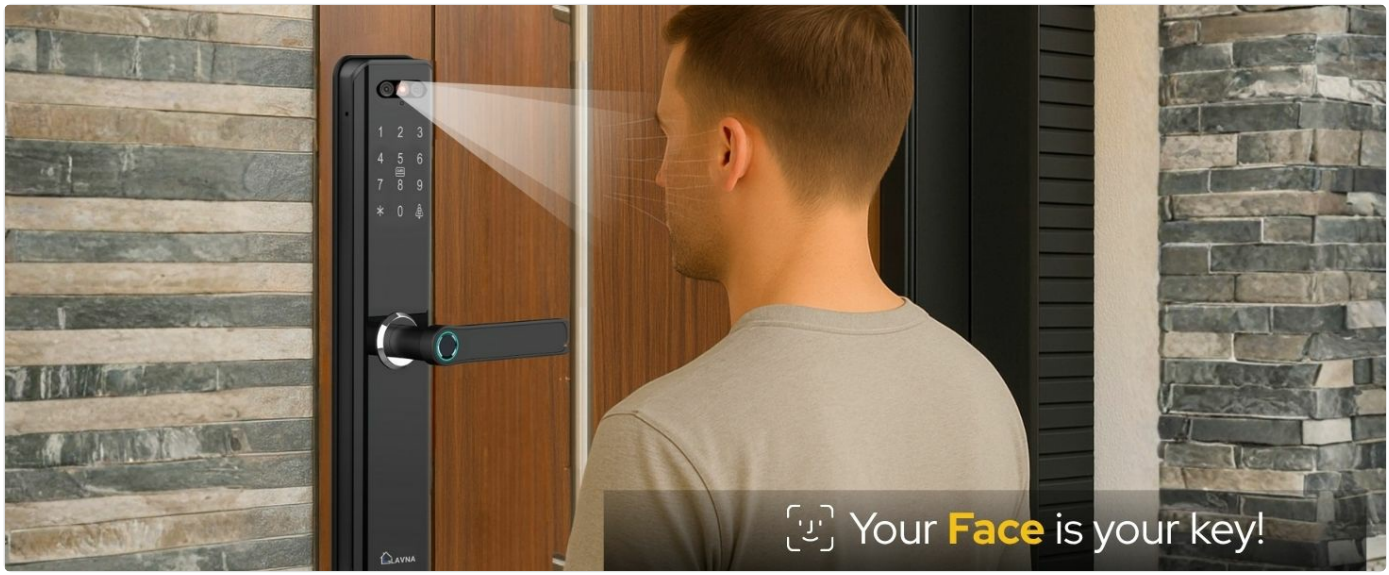


Image 3.4: RFID card being used to unlock the door.

3.1.5 PIN Code Access

The touch keypad allows registration of up to 100 PIN codes. For enhanced security, use the **Spy Code** feature: enter random numbers before or after your actual PIN to prevent others from guessing your code.



Image 3.5: PIN code entry on the lock's keypad.

3.1.6 OTP (One-Time Password) Access

Generate temporary OTPs via the mobile app to grant access to visitors or service personnel when you are not at home.



Image 3.6: Mobile app screen showing OTP generation for temporary access.

3.1.7 Mechanical Key Access

For traditional backup, the lock includes two computerized mechanical keys, allowing manual unlocking in case of power failure or other issues.

3.2 Built-in Camera and Screen

The integrated camera allows you to view visitors on your mobile app and on the internal screen of the lock before granting access. This feature eliminates the need for a separate video doorbell.



Image 3.7: Viewing a visitor via the built-in camera on the lock's screen and mobile app.

4. Maintenance

4.1 Battery Management

The LAVNA LA24 Smart Door Lock is powered by a rechargeable battery. When the battery level drops below 15%, the lock will provide a low power reminder. It is recommended to charge the battery monthly using the USB-C port. In case the battery completely drains, an external power bank can be connected to the lock from the outside to temporarily power it and gain access.

4.2 Cleaning

Clean the lock's exterior surfaces, including the fingerprint sensor and keypad, with a soft, dry cloth. Avoid using abrasive cleaners or solvents that could damage the finish or electronic components.

5. Troubleshooting

- **Lock Not Responding:** Check battery level. If low, charge the battery or use an external power bank.
- **Fingerprint Not Recognized:** Ensure your finger is clean and dry. Re-register your fingerprint if issues persist.

- **PIN Code Entry Issues:** Ensure correct PIN is entered. Try using the Spy Code feature if concerned about privacy.
- **Mobile App Connectivity Problems:** Verify your home WiFi network is active and the lock is within range. Ensure Bluetooth is enabled on your phone for local connection.
- **Complete Power Failure:** Use the provided mechanical keys for emergency access.

For further assistance, please contact LAVNA customer support.

6. Product Specifications

Feature	Detail
Brand	LAVNA
Model Name	LAVNA LA24 Face
Item Model Number	LAVNA LA24
Lock Type	Biometric
Special Features	Camera N Back Display, Face Access, Smart Home compatible, WiFi + Bluetooth Technology
Material	Zinc
Mortise Material	304 Grade Stainless Steel (5 Bolts)
Recommended Uses	Wooden Doors
Minimum Door Thickness	35mm
Item Dimensions (L x W x H)	7.5 x 7.5 x 37.5 Centimeters
Item Weight	3 Kilograms
Connectivity Protocol	Bluetooth, Wi-Fi
Control Method	App, Fingerprint Control
Included Components	Front Panel, Back Panel, Mortise, Strike Plate, 2 RFID Cards, 2 Manual Keys, Fitting Screws, Door Cutting Diagram, User Manual
Country of Origin	China



Image 6.1: Detailed dimensions of the LAVNA LA24 Smart Door Lock.



Image 6.2: Illustration of the heavy-duty 304 Grade Stainless Steel mortise with 5 bolts.

7. Warranty Information

The LAVNA LA24 Smart Door Lock comes with a**1-year on-site warranty**. For any warranty claims or service requests, please contact LAVNA customer support.

8. Customer Support

For installation booking, technical assistance, troubleshooting, or any other inquiries, please reach out to LAVNA customer care:

Phone: 9667771077 or 1800-313-4491

WhatsApp: Click here to chat on WhatsApp

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How do I reset the admin code for the LAVNA LA24 Smart Door Lock?

The provided manual for the LAVNA LA24 Smart Door Lock does not explicitly list a physical "reset button" sequence or a specific factory reset code. However, you can manage and reset user credentials through...

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