

CrossBeats Hertz

CrossBeats Hertz ANC TWS Ear Buds User Manual

Model: Hertz

INTRODUCTION

This manual provides instructions for the safe and effective use of your CrossBeats Hertz ANC TWS Ear Buds. Please read this manual thoroughly before using the product and retain it for future reference.

PACKAGE CONTENTS

Verify that all items are present in your package:

- CrossBeats Hertz ANC TWS Ear Buds
- Charging Case
- Ear Cushions (various sizes)
- Eartips (various sizes)
- USB Charging Cable
- User Manual (this document)

ON YOUR COMMAND

Instant Voice Assistant
Access Activate



Image: Contents of the CrossBeats Hertz package, including the earbuds, charging case, and various ear tips.

PRODUCT OVERVIEW

The CrossBeats Hertz ANC TWS Ear Buds are designed for an immersive audio experience with advanced features.

Key Features:

- **AI Noise Cancellation & AI ENC Mic:** Reduces surrounding noise for clear music and calls.
- **Immersive Audio Experience:** 13mm titanium drivers deliver rich, detailed sound.
- **Up to 60 Hours Playtime with SnapCharge:** Extended battery life and fast charging.
- **One-Tap Seamless Control:** Instant auto-pairing and responsive touch controls.
- **40 ms Low-Latency Gaming Mode:** Synchronized audio for gaming.



Image: Diagram illustrating key features of the CrossBeats Hertz Ear Buds, including AI ANC+ENC, touch controls, 60-hour playtime, titanium drivers, Hall Switch, and 3D surround sound.

SETUP

1. Charging the Ear Buds and Case

Before first use, fully charge the ear buds and the charging case.

1. Place the ear buds into the charging case.
2. Connect the USB charging cable to the charging port on the case and to a power source.
3. The indicator light on the case will show charging status. Once fully charged, the light will change or turn off.



Image: The CrossBeats Hertz Ear Buds in their open charging case, highlighting the 60-hour playtime and SnapCharge fast charging capability.

2. Pairing with a Device

The ear buds feature Hall Switch technology for instant auto-pairing.

1. Open the charging case. The ear buds will automatically enter pairing mode.
2. On your device (smartphone, tablet, laptop), go to Bluetooth settings.
3. Search for "CrossBeats Hertz" in the list of available devices and select it to connect.
4. Once connected, you will hear a confirmation tone.



Image: A pair of CrossBeats Hertz Ear Buds in their charging case, positioned next to a smartphone playing music, demonstrating the one-tap seamless synchronization feature.

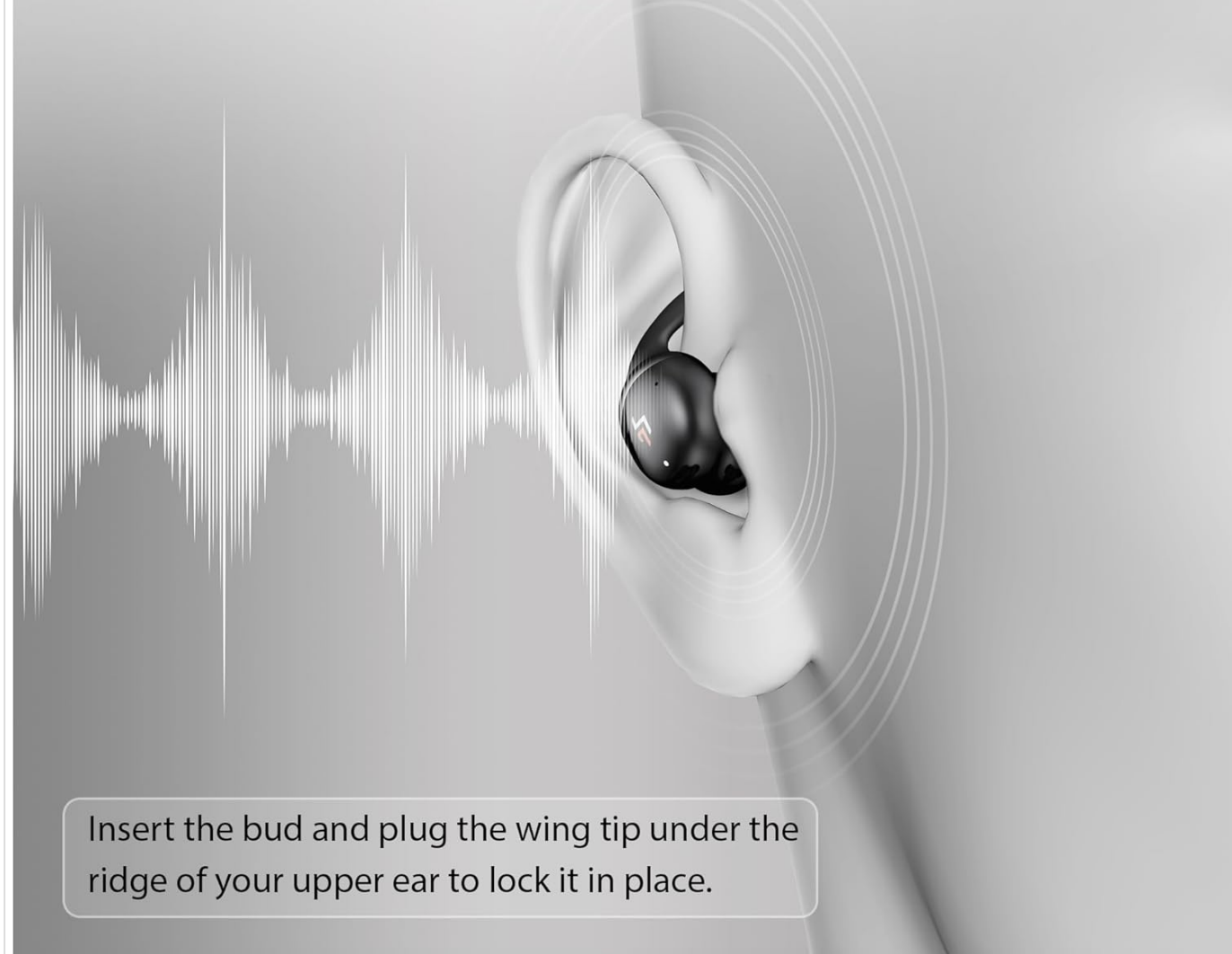
3. Wearing the Ear Buds

For optimal sound quality and comfort, ensure a proper fit.

1. Select the ear tips that best fit your ear canal.
2. Insert the ear bud into your ear.
3. Gently twist the ear bud until it sits securely and comfortably, with the wing tip (if present) tucked under the ridge of your upper ear.

PLUG TO LOCK IN

3D Surround Sound



Insert the bud and plug the wing tip under the ridge of your upper ear to lock it in place.

Image: An illustration demonstrating the correct way to insert a CrossBeats Hertz Ear Bud into the ear, ensuring a secure fit for optimal 3D surround sound.

OPERATING INSTRUCTIONS

Touch Controls

The CrossBeats Hertz Ear Buds feature intuitive touch controls for various functions.

Action	Function
Single Tap (Left/Right Ear Bud)	Play/Pause Music, Answer/End Call
Double Tap (Right Ear Bud)	Next Track
Double Tap (Left Ear Bud)	Previous Track

Action	Function
Triple Tap (Left/Right Ear Bud)	Activate Voice Assistant (Siri/Google Assistant)
Long Press (Right Ear Bud)	Volume Up
Long Press (Left Ear Bud)	Volume Down
Long Press (Either Ear Bud, 2 seconds)	Toggle ANC/Transparency Mode
Long Press (Either Ear Bud, during incoming call)	Reject Call



Navigate music, calls,
and voice assistant effortlessly with
multi-touch controls

Image: An illustration of the CrossBeats Hertz Ear Bud highlighting its touch-sensitive surface and various control functions such as play/pause, track navigation, voice assistant activation, and call management.

Active Noise Cancellation (ANC) and Transparency Mode

The ear buds feature Adaptive Noise Cancellation and a Transparency Mode.

- **ANC Mode:** Reduces ambient noise, ideal for noisy environments.
- **Transparency Mode:** Allows you to hear your surroundings while listening to audio, useful for awareness.

To switch between modes, long press either ear bud for 2 seconds.

Gaming Mode (Low Latency)

Activate Gaming Mode for reduced audio latency, enhancing your gaming experience.

- To activate/deactivate Gaming Mode, refer to your device's settings or specific app controls, or check for a dedicated touch gesture (not explicitly stated in product features, but common for low-latency modes).
- This mode reduces audio delay to 40 ms for better synchronization of sound and visuals.

MAINTENANCE AND CARE

Proper maintenance ensures the longevity and performance of your ear buds.

- **Cleaning:** Regularly clean the ear buds and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Ear Tips:** Remove and clean ear tips with mild soap and water, then dry thoroughly before reattaching.
- **Charging Port:** Keep the charging port free of dust and debris.
- **Storage:** When not in use, store the ear buds in their charging case to protect them and keep them charged.
- **Water Resistance:** The ear buds are water-resistant (Water Resistance Level: Water Resistant). Avoid submerging them in water or exposing them to excessive moisture.

TROUBLESHOOTING

If you encounter issues with your CrossBeats Hertz Ear Buds, refer to the following solutions:

Problem	Possible Solution
Ear buds not pairing	<div>1. Ensure ear buds are charged.</div> <div>2. Place ear buds back in the case, close, then open to re-enter pairing mode.</div> <div>3. Turn off and on Bluetooth on your device.</div> <div>4. Forget "CrossBeats Hertz" from your device's Bluetooth list and try pairing again.</div>
No sound or low volume	<div>1. Check device volume and ear bud volume.</div> <div>2. Ensure ear buds are properly seated in your ears.</div> <div>3. Reconnect the ear buds to your device.</div> <div>4. Clean any debris from the ear bud speakers.</div>
Charging issues	<div>1. Ensure the charging cable is securely connected.</div> <div>2. Try a different USB cable or power adapter.</div> <div>3. Clean the charging contacts on the ear buds and inside the case.</div>

Problem	Possible Solution
ANC not effective	<ol style="list-style-type: none">1. Ensure ear buds are properly sealed in your ear canal. Try different sized ear tips.2. Confirm ANC mode is activated (long press either ear bud).

SPECIFICATIONS

- Model Name:** Hertz
- Connectivity Technology:** Bluetooth, Wireless
- Bluetooth Version:** 5.3
- Bluetooth Range:** 20 Metres
- Audio Driver Size:** 13 Millimetres
- Frequency Response:** 20000 Hz
- Noise Control:** Adaptive Noise Cancellation, AI ENC Mic
- Audio Latency:** 40 Milliseconds (Gaming Mode)
- Battery Life:** Up to 60 Hours (with charging case, ANC off)
- Charging Time:** 2 Hours
- Control Method:** Touch
- Water Resistance Level:** Water Resistant
- Item Weight:** 48 Grams
- Material:** Plastic
- Compatible Devices:** Cellphones, Laptops, Tablets

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official CrossBeats website or contact their customer service directly. The product includes a user manual and eartips as part of the package.

Manufacturer: Crossbeats, BANGALORE, INDIA

Importer: Sellbrite digital-Ground floor, brigade tower, brigade road, bangalore-560025