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› [HP Series 5 Pro 534pm 34-inch Curved Conferencing Monitor User Manual](#)

HP 534pm

HP Series 5 Pro 534pm 34-inch Curved Conferencing Monitor User Manual

Model: 534pm

INTRODUCTION

This manual provides essential information for the proper setup, operation, and maintenance of your HP Series 5 Pro 534pm 34-inch Curved Conferencing Monitor, including the bundled desk mount stand and HP USB-C Multiport G5 Dock. Please read this manual thoroughly before using the product to ensure optimal performance and safety.

SAFETY INFORMATION

- Ensure the monitor is placed on a stable, level surface to prevent tipping.
- Do not block ventilation openings. Allow adequate space around the monitor for proper airflow.
- Use only the power adapter and cables supplied by the manufacturer.
- Avoid exposing the monitor to extreme temperatures, humidity, or direct sunlight.
- Disconnect the power cord from the outlet before cleaning. Use a soft, dry cloth for cleaning.
- Do not attempt to service the product yourself. Refer all servicing to qualified service personnel.

PACKAGE CONTENTS

Verify that all items are present in the package:

- Two (2) HP Series 5 Pro 534pm 34-inch Curved Conferencing Monitors
- Two (2) Monitor Stands (base and riser)
- One (1) Dual Monitor Desk Mount Stand
- One (1) HP USB-C Multiport G5 Dock
- Power Cables for Monitors and Dock
- DisplayPort Cables
- USB-C Cable (for dock connection)
- Documentation (Quick Setup Guide, Warranty Information)

PRODUCT OVERVIEW

HP Series 5 Pro 534pm Monitor



Figure 1: Front view of the HP Series 5 Pro 534pm curved monitor.

The HP Series 5 Pro 534pm is a 34-inch curved WQHD monitor designed for conferencing and productivity. It features an integrated pop-up webcam, dual microphones, and front-facing speakers.



Figure 2: Rear view of the HP Series 5 Pro 534pm monitor ports.

Key ports on the rear include DisplayPort, HDMI, USB-C with power delivery, and USB-A ports for connectivity.

HP USB-C Multiport G5 Dock



Figure 3: HP USB-C Multiport G5 Dock and accessories.

The HP USB-C Multiport G5 Dock provides expanded connectivity for your laptop, including additional USB ports, video outputs (HDMI, DisplayPort), and an Ethernet port, all connected via a single USB-C cable to your host device.

Dual Monitor Desk Mount Stand



Figure 4: Dual monitor desk mount stand components.

The included desk mount stand supports two monitors and offers full adjustability for ergonomic positioning.

SETUP

1. Monitor Stand Assembly (Optional)

If you choose to use the individual monitor stands instead of the desk mount:

1. Attach the stand base to the riser using the provided screw.
2. Align the riser with the mounting slot on the back of the monitor and push until it clicks into place.

2. Dual Monitor Desk Mount Installation

The desk mount can be installed using either a C-clamp or grommet mount method.

1. **C-Clamp Installation:** Secure the C-clamp to the edge of your desk. Ensure it is tightened firmly.
2. **Grommet Mount Installation:** If your desk has a grommet hole, use the grommet base and secure it through the hole.
3. Attach the main pole to the installed base.
4. Slide the monitor arms onto the main pole and secure them at the desired height.
5. Attach the VESA plates to the back of each monitor (75x75mm or 100x100mm pattern).
6. Mount the monitors onto the arms. Adjust tension as needed for smooth movement.

3. HP USB-C Multiport G5 Dock Connection

1. Connect the dock's power adapter to the dock and then to a power outlet.
2. Connect the provided USB-C cable from the dock to your laptop or host computer.
3. Connect any desired peripherals (keyboard, mouse, external drives) to the USB-A ports on the dock.
4. For wired network access, connect an Ethernet cable to the RJ-45 port on the dock.

4. Monitor Connections

1. **Power:** Connect the power cable to each monitor and then to a power outlet.
2. **Video Input:**
 - **Option A (Direct to PC):** Connect a DisplayPort or HDMI cable from your computer's video output to the corresponding input on each monitor.
 - **Option B (Via Dock):** Connect DisplayPort or HDMI cables from the HP USB-C G5 Dock to the corresponding input on each monitor.
 - **Option C (USB-C Direct):** If your computer supports DisplayPort Alternate Mode over USB-C, you can connect a USB-C cable directly from your computer to the monitor's USB-C input. This will also provide power delivery and USB data.
3. **USB Upstream (for monitor's USB hub, webcam, mic, speakers):**
 - If using Option A or B for video, connect a USB-B to USB-A cable (not explicitly listed in package contents, but standard for monitor USB hubs) from the monitor's upstream USB port to an available USB port on your computer or the HP USB-C G5 Dock.
 - If using Option C (USB-C Direct), the USB-C cable handles both video and USB data.

OPERATING THE MONITOR

Power On/Off

Press the power button located on the monitor's bezel to turn the monitor on or off. The power indicator light will illuminate when the monitor is on.

On-Screen Display (OSD) Menu

Use the control buttons on the monitor's bezel to navigate and adjust settings via the OSD menu. Common settings include brightness, contrast, color temperature, input selection, and audio volume.

- Press a menu button to activate the OSD.
- Use the navigation buttons to move through menu options.
- Press the select button to enter a submenu or confirm a setting.
- Press the exit button to close the OSD menu.

Integrated Webcam, Microphone, and Speakers

The monitor features an integrated pop-up webcam, dual microphones with AI noise reduction, and front-facing speakers for conferencing.

- **Webcam:** The webcam is designed to pop up when needed and retract for privacy. Ensure the USB upstream connection is established for the webcam to function.
- **Microphone:** The integrated microphones will be detected by your operating system as an audio input device. Select it in your communication software settings.
- **Speakers:** The front-facing speakers will be detected as an audio output device. Adjust volume via the OSD menu or your operating system.

Daisy Chaining (DisplayPort Out)

The HP 534pm monitor supports DisplayPort daisy chaining, allowing you to connect multiple monitors using a single DisplayPort cable from your computer to the first monitor, and then from the first monitor's DisplayPort Out to the second monitor's DisplayPort In. Consult your graphics card and operating system documentation for specific multi-monitor setup instructions.

OPERATING THE HP USB-C MULTIPORT G5 Dock

Once connected to your host computer via USB-C, the dock extends your connectivity options.

- **Video Output:** Connect up to two external displays (including your HP 534pm monitors) to the dock's DisplayPort and HDMI outputs.
- **USB Peripherals:** Use the four USB-A ports for connecting keyboards, mice, external storage, or other USB devices.
- **Network:** The RJ-45 Ethernet port provides a stable wired network connection.
- **Power Delivery:** The dock delivers up to 100W of power to your connected laptop via the USB-C cable, charging it while you work.

MAINTENANCE

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, lightly dampen the cloth with water or a non-abrasive screen cleaner. Do not spray liquid directly onto the screen.
- **Cleaning the Casing:** Use a soft, dry cloth to wipe the monitor casing and stand.
- **Cable Management:** Periodically check and organize cables to prevent tangles and damage.

TROUBLESHOOTING

No Power

- Ensure the power cable is securely connected to the monitor/dock and the power outlet.
- Verify the power outlet is functional by plugging in another device.
- Check the power indicator light on the monitor/dock.

No Image on Screen

- Confirm the monitor is powered on.
- Check that the video cable (DisplayPort, HDMI, USB-C) is securely connected to both the monitor and the computer/dock.
- Select the correct input source using the OSD menu.

- Ensure your computer's graphics drivers are up to date.
- If using the dock, ensure the dock is powered and connected correctly to the computer.

Webcam/Microphone Not Working

- Ensure the monitor's USB upstream cable is connected to your computer or dock.
- Check your operating system's privacy settings to ensure camera and microphone access is granted to applications.
- Verify the webcam is popped up and not retracted.
- Select the correct camera and microphone device in your conferencing software settings.

No Audio from Speakers

- Check the volume settings on the monitor's OSD menu and your computer's operating system.
- Ensure the monitor's speakers are selected as the default audio output device in your operating system.
- Verify the video cable (DisplayPort, HDMI, USB-C) is capable of transmitting audio and is properly connected.

SPECIFICATIONS

| | |
|-------------------------------------|---|
| Brand | HP |
| Model Number | 534pm |
| Screen Size | 34 Inches |
| Resolution | 3440 x 1440 Pixels (WQHD Wide 1440p) |
| Aspect Ratio | 21:9 |
| Refresh Rate | 100 Hz |
| Response Time | 5 ms GtG |
| Panel Type | IPS |
| Curvature | 1500R |
| Connectivity (Monitor) | HDMI, DisplayPort, USB Hub, USB-C with 100W Power Delivery, RJ-45 |
| Integrated Features | 5 MP Webcam, Integrated Microphone (AI noise reduction), 2 x 2W Integrated Speakers |
| Connectivity (Dock) | 1x USB-C, 4x USB-A, 1x HDMI, 2x DisplayPort, 1x RJ-45, Combo Audio Jack |
| Dock Power Delivery | 100 W |
| Product Dimensions (Monitor) | 31.81 x 21.54 x 10.61 inches |
| Item Weight (Bundle) | 54 pounds (includes monitors, dock, and mount) |

WARRANTY AND SUPPORT

For warranty information, please refer to the documentation included with your product or visit the official HP support website. Technical support is available through HP's customer service channels.

Online Support: www.hp.com/support

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