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> roborock Saros 20 Robot Vacuum and Mop Instruction Manual

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Model: Saros 20

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INTRODUCTION

Thank you for choosing the roborock Saros 20 Robot Vacuum and Mop. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your device. Please read it thoroughly before use and retain it for future reference.

SETUP

Unpacking and Placement

Carefully remove all components from the packaging. Ensure all parts listed in the packing list are present. Place the RockDock charging station in an open area with sufficient clearance for the robot to maneuver.

- Ensure at least 75cm (29.5 inches) clearance above the dock for tank removal.
- Ensure at least 40cm (15.7 inches) clearance on both sides of the dock.
- Ensure at least 120cm (47.2 inches) clearance in front of the dock.

AdaptiLift Chassis 3.0

Coverage of Multiple Household Cleaning Scenarios



Image: All components of the roborock Saros 20, including the robot vacuum, RockDock, mop pads, power cord, cleaning solution, and user manual.

Connecting the RockDock

1. Connect the power cord to the back of the RockDock.
2. Plug the power adapter into a wall outlet.
3. Install the dock base by sliding it into the designated slot at the bottom front of the RockDock.

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Video: A quick start guide demonstrating the initial setup of the roborock Saros 20, including unboxing, dock placement, and power connection.

Initial Charging and App Connection

Place the robot vacuum onto the RockDock to charge. For first-time use, download the Roborock app and follow the on-screen instructions to connect your device to your home Wi-Fi network (supports both 2.4 GHz and 5 GHz networks).

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Video: Instructions on how to connect the roborock Saros 20 to the mobile application for smart control and mapping.

Important:

- For optimal mapping, run the robot in "Vacuum Only" mode twice before enabling mopping functions.
- Ensure your phone is on a 2.4GHz or 5GHz mixed Wi-Fi network during setup.

OPERATING INSTRUCTIONS

Cleaning Modes

The roborock Saros 20 offers various cleaning modes accessible via the Roborock app:

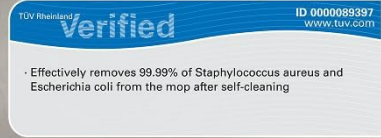
- **Vacuum Only:** For dry debris on all surfaces.
- **Mop Only:** For wet cleaning on hard floors.
- **Vacuum & Mop:** Simultaneous vacuuming and mopping.
- **Customized Cleaning:** Adjust suction power, water flow, and cleaning routes for specific rooms or zones.

Smart Features

- **AdaptiLift Chassis 3.0:** Dynamically adjusts the robot's height to cross thresholds up to 3.46 inches and clean carpets up to 1.18 inches deep. The robot learns and remembers the best strategy for crossing obstacles.
- **StarSight Autonomous System 2.0:** Advanced 3D ToF sensors and an RGB camera enable precise navigation and obstacle recognition (over 300 types). The robot can detect and avoid small objects and cables.
- **DirTect Technology:** Identifies different types of messes (dry debris, liquid spills) and automatically adjusts cleaning strategy (boosts suction for dry, switches to mop-focused for liquid).
- **FlexiArm Technology:** Extends the side brush and mop to reach corners, edges, and under furniture (as low as 3.13 inches) for comprehensive coverage.
- **AI-Powered App Control (SmartPlan 3.0):** Learns your home layout and routines, optimizes cleaning sequences, and allows for voice control (e.g., "Hello Rocky").

Brand New RockDock

Smarter Maintenance, Hands-Free Experience



-  Auto Mop Removal
-  Smart Re-Wash & Re-Mop
-  131°F Warm Air Drying
-  Warm Water Tank Refilling
-  Auto Dust Emptying
-  Auto Detergent Dispenser
-  2.5-Hour Fast Charge



Image: The roborock Saros 20 robot vacuum navigating around various household items on a wooden floor, demonstrating its obstacle avoidance capabilities.

FlexiArm Technology

Cleaner Home, Down to the Edges

100%

Edge and Corner
Coverage

0 in

Along the
Edge and Corner



FlexiArm Arc Side Brush
No Gaps Left Under Furniture



FlexiArm Edge Mopping
Extended to Clean Edges

Image: The roborock Saros 20 robot vacuum extending its side brush to clean along a wall and into a corner, highlighting its edge cleaning feature.

MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your roborock Saros 20.

RockDock Maintenance

- **Empty Dirty Water Tank:** When the dirty water tank is full, remove it, empty the contents, rinse thoroughly, and securely close before reinstalling.
- **Refill Clean Water Tank:** Remove the clean water tank, fill with clean water, and securely close before reinstalling.
- **Replace Dust Bag:** When the dust bag is full, open the front panel, remove the old dust bag (the carrying handle will seal it), wipe the filter, and insert a new disposable dust bag securely.

- **Clean Cleaning Tray:** Remove the cleaning tray from the dock, rinse it clean, and wipe it dry before reinstalling.
- **Clean Charging Contacts and Dock Location Beacon:** Use a dry, soft cloth to wipe these components.

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Video: A detailed guide on how to clean and maintain the RockDock of the roborock Saros 20, including emptying tanks and replacing the dust bag.

Robot Vacuum Maintenance

- **Clean Dustbin and Filter:** Remove the top cover, take out the dustbin, open the filter cover, remove the washable filter, and rinse both the dustbin and filter with water. Air-dry for at least 24 hours before reinstalling. (Do not use a brush or your fingers on the filter).
- **Clean Mop Pads:** Remove the mop pads from the robot. Clean them with water and air-dry.
- **Clean Side Brushes:** Remove the side brushes (using a screwdriver if necessary), clean any tangled hair or debris, and reinstall.
- **Clean Omni-directional Wheel:** Remove the omni-directional wheel, clean any tangled hair or debris, rinse with water, air-dry, and reinstall.
- **Clean Main Brushes:** Remove the main brush cover, remove the main brushes, clean any tangled hair or debris, wipe the main wheels, and reinstall the brushes and cover ensuring correct fitting.

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Video: Instructions on how to maintain the roborock Saros 20 robot vacuum, covering cleaning of the dustbin, filters, brushes, and wheels.

TROUBLESHOOTING

If you encounter issues with your roborock Saros 20, refer to the following common solutions:

Problem	Possible Cause	Solution
Robot not turning on.	Low battery level.	Place the robot on the RockDock to charge.
Robot gets stuck frequently.	Obstacles (cables, small items) or high thresholds.	Clear the area of obstacles. Ensure AdaptiLift Chassis 3.0 is enabled in the app for high thresholds.
Poor cleaning performance.	Clogged brushes/filters, full dustbin, or dirty mop pads.	Clean/replace brushes and filters. Empty dustbin. Clean mop pads.
Mop pads detaching during cleaning.	Improper installation or worn-out pads.	Ensure mop pads are securely attached. Replace if worn.

Problem	Possible Cause	Solution
App connection issues.	Incorrect Wi-Fi password, wrong network band, or robot not in pairing mode.	Ensure correct Wi-Fi credentials. Check phone is on 2.4/5GHz mixed network. Reset Wi-Fi on robot (press Power and Dock buttons simultaneously for 3 seconds).

For more detailed troubleshooting, please refer to the Roborock app or the official Roborock website.

SPECIFICATIONS

Feature	Detail
Brand	roborock
Model Name	Roborock Saros 20
Suction Power	36,000 Pa
Obstacle Crossing	Up to 3.46 inches (double-layer threshold)
Carpet Cleaning Depth	Up to 1.18 inches
Robot Height	3.14 inches (Ultra Slim)
Mop Washing Temperature	212°F (Hot Water Wash)
Mop Drying Temperature	131°F (Hot Air Drying)
Dust Emptying Interval	Up to 65 days (auto dust emptying)
Navigation System	StarSight Autonomous System 2.0 (3D ToF sensors, RGB camera)
Obstacle Recognition	Over 300 types of obstacles
Battery Life	180 minutes
Noise Level	55 Decibels
Control Method	App, Push Button, Voice (Amazon Alexa, Google Home, Siri, Matter)
Item Dimensions (L x W x H)	15"L x 18.7"W x 19.2"H
Item Weight	27.12 Pounds

WARRANTY & SUPPORT

The roborock Saros 20 comes with a standard manufacturer's warranty. For specific warranty details and to register your product, please visit the official roborock website.

Protection Plans

Extended protection plans are available for purchase:

- **2-Year Protection Plan:** One-time payment of \$119.99
- **3-Year Protection Plan:** One-time payment of \$159.99
- **Complete Protect:** Monthly payment of \$16.99 (covers all eligible past and future purchases)

For technical support, troubleshooting assistance, or to inquire about service, please contact roborock customer service through the app or their official website.

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Product appearance and actual use may vary slightly by model. Please refer to the user manual and the latest version of the app for the most accurate information.