

ZENS ZEPP10B/00

ZENS Pro 1 Slim 10000 mAh Wireless Power Bank User Manual

Model: ZEPP10B/00

INTRODUCTION

The ZENS Pro 1 Slim 10000 mAh Wireless Power Bank is a portable charging solution designed for convenience and efficiency. Featuring Qi2 magnetic technology, it provides fast wireless charging for compatible devices and offers additional wired charging capabilities via its USB-C port. Its compact and durable aluminum design makes it an ideal companion for daily use and travel.

WHAT'S IN THE BOX

- ZENS Pro 1 Slim Power Bank
- USB-C Cable
- User Manual
- Extended Warranty Card

Everything you need, in the box.



Powerbank
Pro 1



USB-C cable



User manual



Extended
warranty card



This image displays all items included in the product packaging: the ZENS Pro 1 Slim Power Bank, a USB-C cable, the user manual, and an extended warranty card.

SAFETY INFORMATION

Please read all safety instructions before using this product to ensure proper operation and prevent damage.

- Do not expose the power bank to water, moisture, or extreme temperatures.
- Avoid dropping, hitting, or disassembling the device.
- Keep out of reach of children.
- Do not use if the power bank is damaged or swollen.
- Use only certified chargers and cables for recharging the power bank.
- Do not place metal objects between the power bank and the device during wireless charging.

SETUP

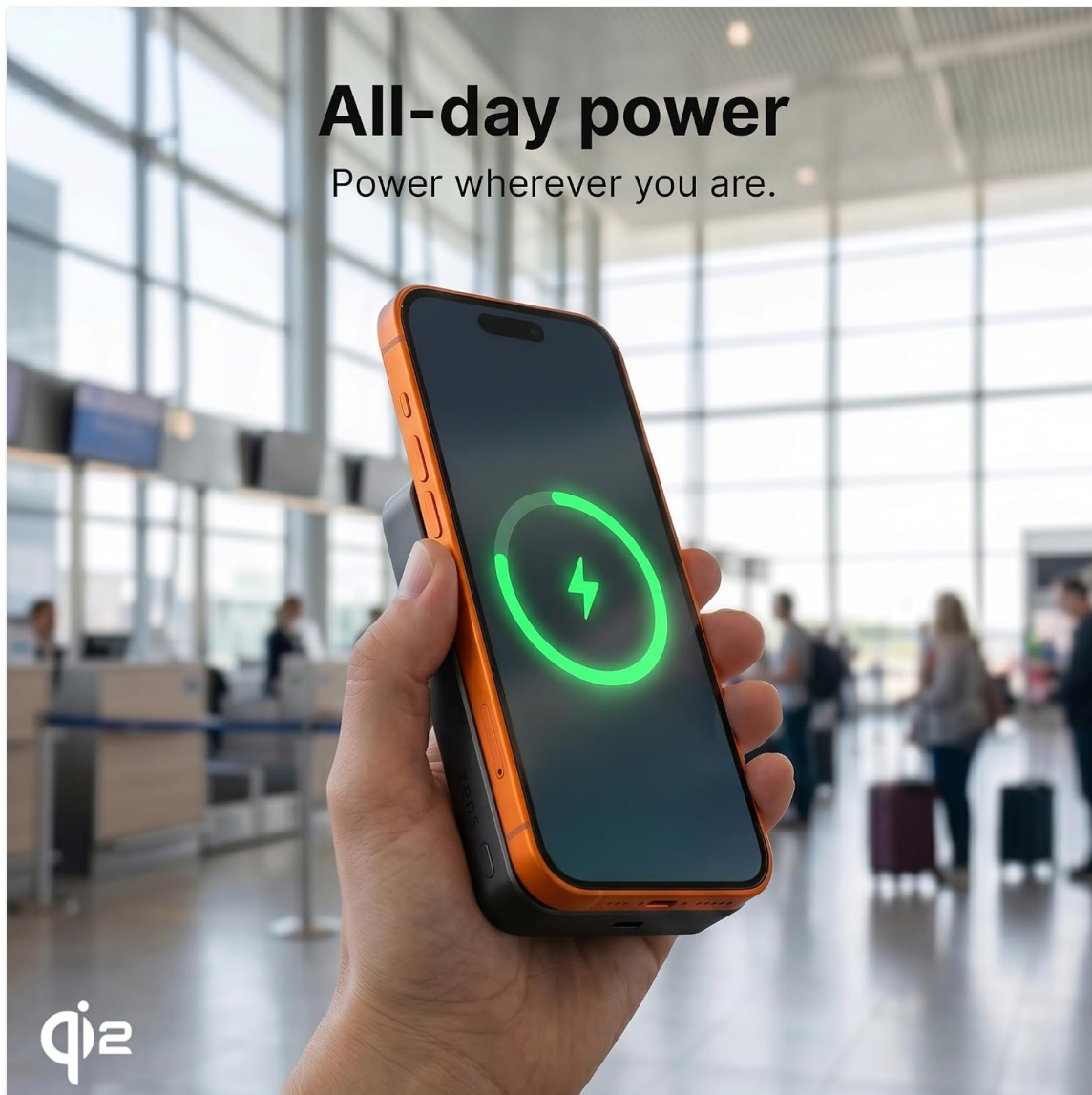
1. **Initial Charge:** Before first use, fully charge your ZENS Pro 1 Slim Power Bank. Connect the provided USB-C cable to the power bank's USB-C port and the other end to a compatible USB power adapter (not included). The LED indicators will show the charging progress.
2. **Check Battery Level:** Briefly press the power button on the side of the power bank to check the current

battery level via the LED indicators.

OPERATING INSTRUCTIONS

1. Wireless Charging (Qi2/MagSafe):

Align your Qi2/MagSafe compatible device (e.g., iPhone 12 or newer, Android device with a magnetic case) to the magnetic surface of the power bank. The device will snap into place, and charging will begin automatically at up to 15W. Ensure proper alignment for optimal charging efficiency.



This image shows the ZENS Pro 1 Slim Power Bank wirelessly charging a smartphone, demonstrating its magnetic attachment and active charging status.

2. Wired Charging (USB-C):

Connect your device to the power bank's USB-C port using a compatible USB-C cable. The power bank will automatically detect the connected device and begin charging. This port also functions as the input for recharging the power bank itself.

Charges two devices at the same time.



This image depicts the ZENS Pro 1 Slim Power Bank charging two devices at once: a smartphone wirelessly and earbuds through its USB-C port.

3. Charging Multiple Devices:

The ZENS Pro 1 Slim Power Bank can charge one device wirelessly and another via the USB-C port simultaneously.

MAINTENANCE

- **Cleaning:** Wipe the power bank with a soft, dry cloth. Do not use liquid cleaners, aerosols, or solvents.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight, extreme temperatures, and humidity.
- **Battery Care:** To prolong battery life, fully charge the power bank at least once every three months if not in regular use.

TROUBLESHOOTING

• Device not charging wirelessly:

Ensure your device is Qi2/MagSafe compatible and properly aligned on the magnetic surface. Remove any thick cases that might interfere with the magnetic connection or wireless charging.

• Device not charging via cable:

Check if the USB-C cable is securely connected to both the power bank and your device. Try using a

different USB-C cable to rule out a faulty cable.

- **Power bank not recharging:**

Verify that the USB-C cable is connected to a working power source and that the power adapter is functional. Ensure the cable is inserted correctly into the power bank's USB-C port.

- **Slow charging:**

Confirm that your device supports fast charging. For wireless charging, ensure optimal alignment. If using wired charging, check the power adapter's output. The power bank's battery level may also affect charging speed.

SPECIFICATIONS

Model Number	ZEPP10B/00
Battery Capacity	10000 mAh
Wireless Output	Up to 15W (Qi2/MagSafe compatible)
Input/Output Port	USB Type-C
Voltage	5 Volts
Dimensions (L x W x H)	10.2 x 7 x 1.5 cm (approx.)
Weight	189.94 g (6.7 ounces)
Material	High-quality Aluminum
Compatible Devices	iPhone 12 and newer, Qi-compatible Android devices with magnetic cases, AirPods (2, 3, Pro), Galaxy Buds (2, Pro, Live, Plus), other wireless charging earbuds.

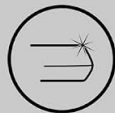
Two full charges, wherever you are.



Capacity
10000mAh /
38.7Wh



Compatible
with iPhone 12
and Newer



Aluminium
Design



This image provides a visual summary of the ZENS Pro 1 Slim Power Bank's key features: 10000mAh capacity, iPhone 12+ compatibility, and aluminum build.

Remarkably thin aluminium



This image illustrates the slim profile and premium aluminum construction of the ZENS Pro 1 Slim Power Bank compared to a thicker, generic power bank.

WARRANTY AND SUPPORT

The ZENS Pro 1 Slim Power Bank comes with an extended warranty. Please refer to the included warranty card for specific terms and conditions regarding your product's coverage.

Designed to last.

Backed for 2 years by ZENS, since 2011.



2-Year
Protection

This image highlights the robust design and the 2-year warranty offered with the ZENS Pro 1 Slim Power Bank.

For further assistance, technical support, or to inquire about warranty claims, please visit the official ZENS website or contact their customer service department. Contact details can typically be found on the ZENS website or on your warranty card.