

[Manuals.plus](#) /

› [Vexilar](#) /

› Vexilar W15 Robot Vacuum and Mop User Manual

Vexilar W15

Vexilar W15 Robot Vacuum and Mop User Manual

Model: W15

INTRODUCTION

The Vexilar W15 Robot Vacuum and Mop is designed to provide efficient and hands-free cleaning for your home. Featuring a powerful 10000Pa suction, intelligent LiDAR navigation, and a 4L self-emptying base, it simultaneously vacuums and mops, adapting to various floor types and carpet detection. Enjoy up to 180 minutes of runtime and smart control via app, voice, or remote.



Image: The Vexilar W15 Robot Vacuum and Mop with its self-emptying station.

PACKAGE CONTENTS

Before setup, ensure all components are present:

- Vexilar W15 Robot Vacuum
- Self-Emptying Base (W15 GreenBin)
- HEPA Filter (x2)
- Cleaning Cloth (x2)
- Mop Holder (x1)
- 2-in-1 Water Tank and Dustbin (x1)
- Cleaning Tool (x1)
- Side Brushes (x2)

- Remote Control
- Power Adapter
- User Manual
- Quick Start Guide

Contenido de la Caja

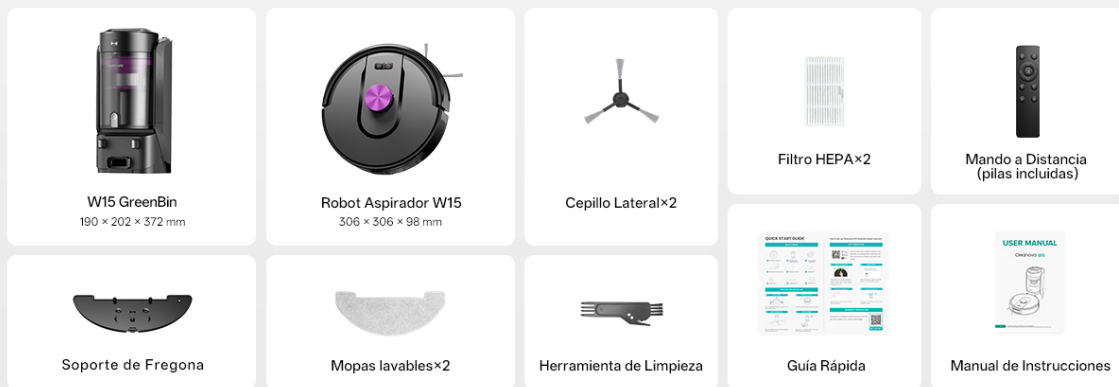


Image: A visual representation of all items included in the Vexilar W15 product box.

SETUP

1. **Unpack Components:** Carefully remove all items from the packaging.
2. **Position the Self-Emptying Base:** Place the base against a wall in an open area, ensuring there are no obstacles within 1 meter (3 feet) to the front and 0.5 meters (1.5 feet) to the sides. Ensure it is within range of your 2.4GHz Wi-Fi network.
3. **Install Side Brushes:** Snap the side brushes onto their designated posts on the underside of the robot.
4. **Charge the Robot:** Place the robot onto the charging contacts of the self-emptying base. The robot will automatically begin charging. Ensure it is fully charged before first use.
5. **Download the App:** Search for the 'Vexilar' app in your smartphone's app store. Follow the in-app instructions to connect your robot to your home Wi-Fi network (2.4GHz only).
6. **Initial Mapping:** Once connected, initiate an initial cleaning cycle through the app. The robot will map your home, which is crucial for advanced features like zone cleaning and virtual walls.

OPERATING INSTRUCTIONS

Cleaning Modes

The Vexilar W15 offers three specialized cleaning modes:

- **Vacuum & Mop:** Simultaneously vacuums and mops for comprehensive cleaning.
- **Vacuum Only:** Ideal for carpets or when mopping is not required. Features automatic carpet detection to boost suction.
- **Mop Only:** For hard floors that require only mopping.

Limpieza Perfecta para Cada Superficie

3 modos de limpieza : el modo Aspirado & Fregado limpia simultáneamente. Modo Solo Aspirado para alfombras, Modo Solo Fregado para suelos ya limpios.

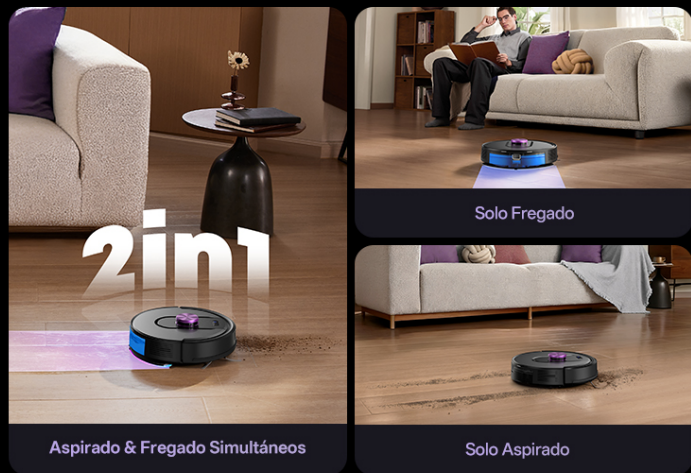


Image: Illustration of the three cleaning modes: Vacuum & Mop, Vacuum Only, and Mop Only.

LiDAR Navigation and Smart Mapping

The robot uses LiDAR technology for precise navigation and real-time mapping of your home. This allows it to plan optimal cleaning routes, avoid obstacles, and ensure thorough coverage.

- **Obstacle Avoidance:** 3D obstacle avoidance helps the robot navigate around furniture and other items.
- **Multi-Floor Mapping:** The robot can store up to 5 different maps, making it suitable for multi-story homes.



Image: Visual representation of the robot using LiDAR navigation to detect and avoid obstacles.

Control Options

Control your Vexilar W15 using various methods:

- **Smartphone App:** Access full features including scheduling, setting virtual walls and restricted zones, customizing cleaning order, and monitoring cleaning progress.
- **Voice Control:** Compatible with Siri, Google Assistant, and Alexa for hands-free commands.
- **Remote Control:** A physical remote control is included for basic functions like starting/pausing, directional control, and adjusting suction/water flow.
- **Apple Watch Control:** Manage cleaning tasks directly from your Apple Watch.

Mando a Distancia Práctico Sencillo para Jóvenes y Mayores

¿Prefieres simplicidad o sin internet?
Nuestro mando físico ofrece control direccional completo.
Sencillo para padres, accesible para todas las edades.



Image: Depicts various control methods including voice command, smartphone app, Apple Watch, and remote control.

Advanced Features

- **Scheduled Cleaning:** Program cleaning times and specific zones via the app.
- **No-Go Zones & Virtual Walls:** Define areas the robot should avoid using the app.
- **Automatic Carpet Boost:** The robot automatically increases suction power when it detects carpets.
- **Automatic Recharging & Resume:** The robot returns to its base when battery is low and resumes cleaning from where it left off once charged.



Image: An illustration showing how to set up virtual walls or no-go zones within the app to restrict the robot's cleaning area.

MAINTENANCE

Regular maintenance ensures optimal performance of your Vexilar W15.

Self-Emptying Base

The 4L bagless self-emptying base automatically transfers dust and debris from the robot's internal dustbin. The base's dustbin is washable and designed for easy maintenance without consumables.

Sin Bolsa & Ecológico

Sistema de Autovaciado Sin Bolsa

Se Acabaron las Bolsas de Polvo - Ahorra Dinero, Tiempo y el Planeta. Gran capacidad de 4L, ideal para familias con mascotas y ocupadas.

4000ml

Menos Vaciamientos

90 Días

de Limpieza Sin Manos



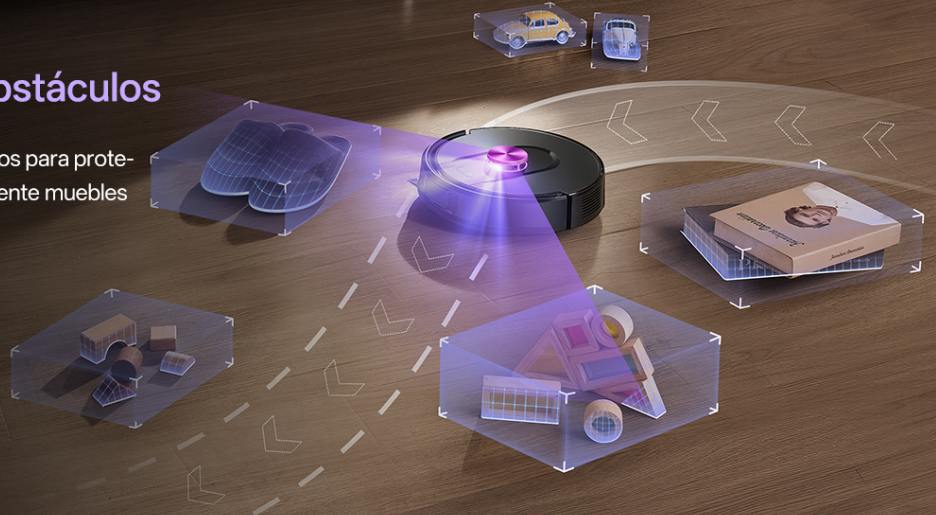
Image: The Vexilar W15 robot docked at its self-emptying station, illustrating the automatic dust transfer.

Robot Components

- **Dustbin and Filter:** The robot's internal dustbin and HEPA filter should be emptied and cleaned regularly. The filter is washable; ensure it is completely dry before reinstallation.
- **Side Brushes:** Check for tangled hair or debris and clean as needed. Replace if worn.
- **Main Brush:** Remove the main brush cover and clean any tangled hair or debris from the brush.
- **Mop Pad:** Remove and wash the mop pad after each mopping cycle.
- **Sensors:** Wipe all sensors (cliff sensors, wall sensors, charging contacts) with a dry cloth to ensure proper function.

3D Evitación de Obstáculos

Detecta y evita activamente objetos para proteger tu hogar. Sortea automáticamente muebles y obstáculos.



*Conforme RGPD - usa láseres, no cámaras.

Image: A person demonstrating how to remove and rinse the robot's filter under running water.

TROUBLESHOOTING

If you encounter issues with your Vexilar W15, refer to the following common solutions:

Problem	Possible Cause	Solution
---------	----------------	----------

Problem	Possible Cause	Solution
Robot does not turn on or charge.	Battery depleted; charging contacts dirty; power adapter not connected.	Ensure robot is correctly placed on the charging base. Clean charging contacts on both robot and base. Check power adapter connection.
Robot cannot connect to Wi-Fi.	Incorrect Wi-Fi password; 5GHz Wi-Fi network; weak signal.	Ensure you are connecting to a 2.4GHz Wi-Fi network. Verify password. Move robot closer to router. Reset Wi-Fi on robot and try again.
Robot gets stuck frequently.	Obstacles in path; tangled brushes; cliff sensors dirty.	Clear cables, small objects, and loose rugs. Clean main brush and side brushes. Wipe cliff sensors. Use virtual walls in the app for problem areas.
Poor cleaning performance.	Full dustbin/water tank; clogged filter; worn brushes.	Empty dustbin and refill water tank. Clean or replace filter. Clean or replace brushes. Ensure suction power is set appropriately in the app.
Self-emptying function not working.	Dustbin in base is full; suction port blocked; robot not aligned correctly.	Empty the 4L dustbin in the self-emptying base. Check for blockages in the robot's and base's suction ports. Ensure the robot is properly docked.

For further assistance, please refer to the contact information in the Warranty & Support section.

SPECIFICATIONS

Feature	Detail
Brand	Vexilar
Model Name	Cleanova (W15)
Suction Power	10000Pa
Battery Life	Up to 180 minutes
Robot Dustbin Capacity	300ml
Robot Water Tank Capacity	200ml
Self-Emptying Base Capacity	4 Liters (bagless)
Navigation Type	LiDAR
Control Type	App, Voice (Alexa, Google Assistant, Siri), Remote Control
Noise Level	60 Decibels
Product Dimensions (L x W x H)	30.6 x 30.6 x 9.8 cm
Item Weight	5.4 Kilograms
Filter Type	Cyclone, HEPA
Recommended Surfaces	Hard floors, low-pile carpets, pet hair

Feature	Detail
Special Features	Automatic emptying, LiDAR navigation, 3-in-1 vacuum/mop, fast mapping, 15 forbidden zones, 3D obstacle avoidance, automatic charging and resume.

WARRANTY AND SUPPORT

Vexilar is committed to providing excellent customer service.

- **Customer Service:** Professional 24-hour customer service (Monday-Friday).
- **After-Sales Service:** 2 years of after-sales service.
- **Contact:** For any questions or support, please contact us at service-es@vactidy.com.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question