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> ACECONN Sword PRO+ 4K UHD Media Streamer User Manual

## ACECONN Sword PRO+

# ACECONN Sword PRO+ 4K UHD Media Streamer User Manual

Model: Sword PRO+

## 1. INTRODUCTION

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The ACECONN Sword PRO+ is an Android IPTV Box designed for 4K streaming. It operates on Android 11 OS and features an Amlogic S905W2 quad-core processor, supporting 4K Ultra HD visuals at 60fps with HDMI 2.1. The device is compatible with AV1/HEVC/H.265 decoding for efficient video playback. It includes 2GB RAM and 16GB storage, 2.4G/5G dual-band Wi-Fi, USB 2.0 ports, optical audio output, TF card expansion, and Bluetooth 5.1. This manual provides instructions for setup, operation, and maintenance of your Sword PRO+ device.

## 2. PACKAGE CONTENTS

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Verify that all items listed below are included in your package. If any items are missing or damaged, please contact customer support.

# PACKAGE CONTAINS



**Image 2.1:** Contents of the ACECONN Sword PRO+ package, showing the TV Box, Remote Control Unit (RCU), Power Adapter, HDMI Cable, and User Manual.

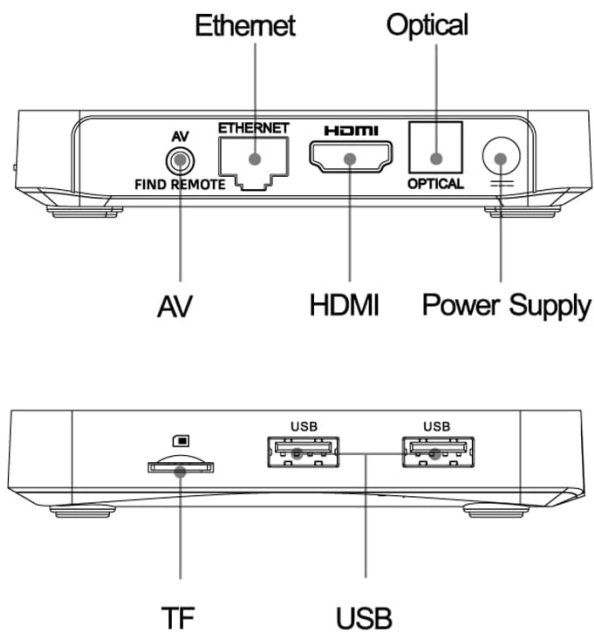
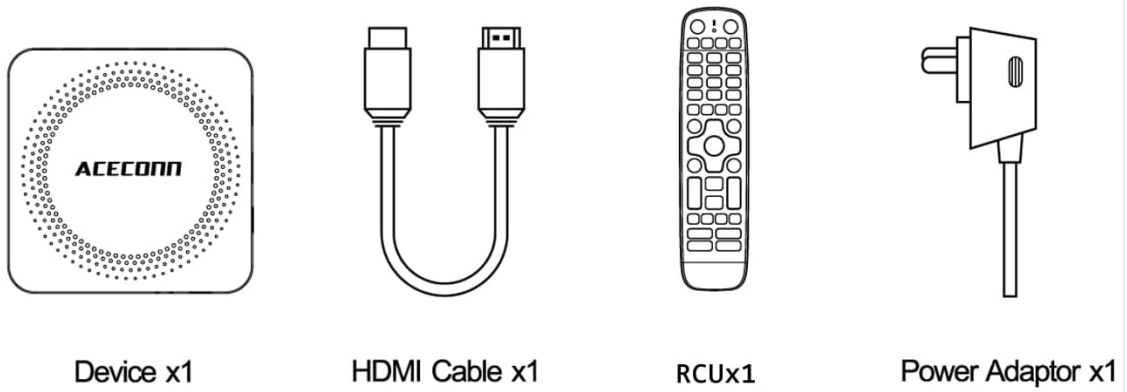
- ACECONN Sword PRO+ TV Box (x1)
- Remote Control Unit (RCU) (x1)
- Power Adapter (x1)
- HDMI Cable (x1)
- User Manual (x1)

## 3. DEVICE OVERVIEW

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Familiarize yourself with the ports and indicators on your ACECONN Sword PRO+ device.

# Package Contents



**Image 3.1:** Rear and side view of the ACECONN Sword PRO+ showing available ports. The rear panel includes AV, Ethernet, HDMI, Optical audio output, and Power Supply input. The side panel features TF card slot and two USB ports.

## Rear Panel Ports:

- **AV:** Analog video/audio output.
- **ETHERNET:** RJ45 port for wired network connection.
- **HDMI:** High-Definition Multimedia Interface for connecting to a TV or display.
- **OPTICAL:** Digital optical audio output.
- **Power Supply:** DC 5V power input.

## Side Panel Ports:

- **TF:** MicroSD card slot for expandable storage.
- **USB:** Two USB 2.0 ports for connecting external devices (e.g., USB drives, keyboards, mice).

## 4. REMOTE CONTROL DESCRIPTION

The included Remote Control Unit (RCU) allows you to navigate and control your Sword PRO+ device. Below is a diagram of the remote control with key functions labeled.



**Image 4.1:** Detailed layout of the ACECONN Sword PRO+ remote control, indicating buttons for TV Power On/Off, STB Power On/Off, OK key for TV Source, TV Volume +/-, Number Keys, Mouse Color Keys, Information, Open TV Guide, Up/Down/Left/Right navigation, Confirm/Select, Exit, Menu, Home, Volume +/-, Page Up/Down, Channel Up/Down, Hot Keys, Voice Assistant, Play/Pause, Record, Setup Favorite, and Search.

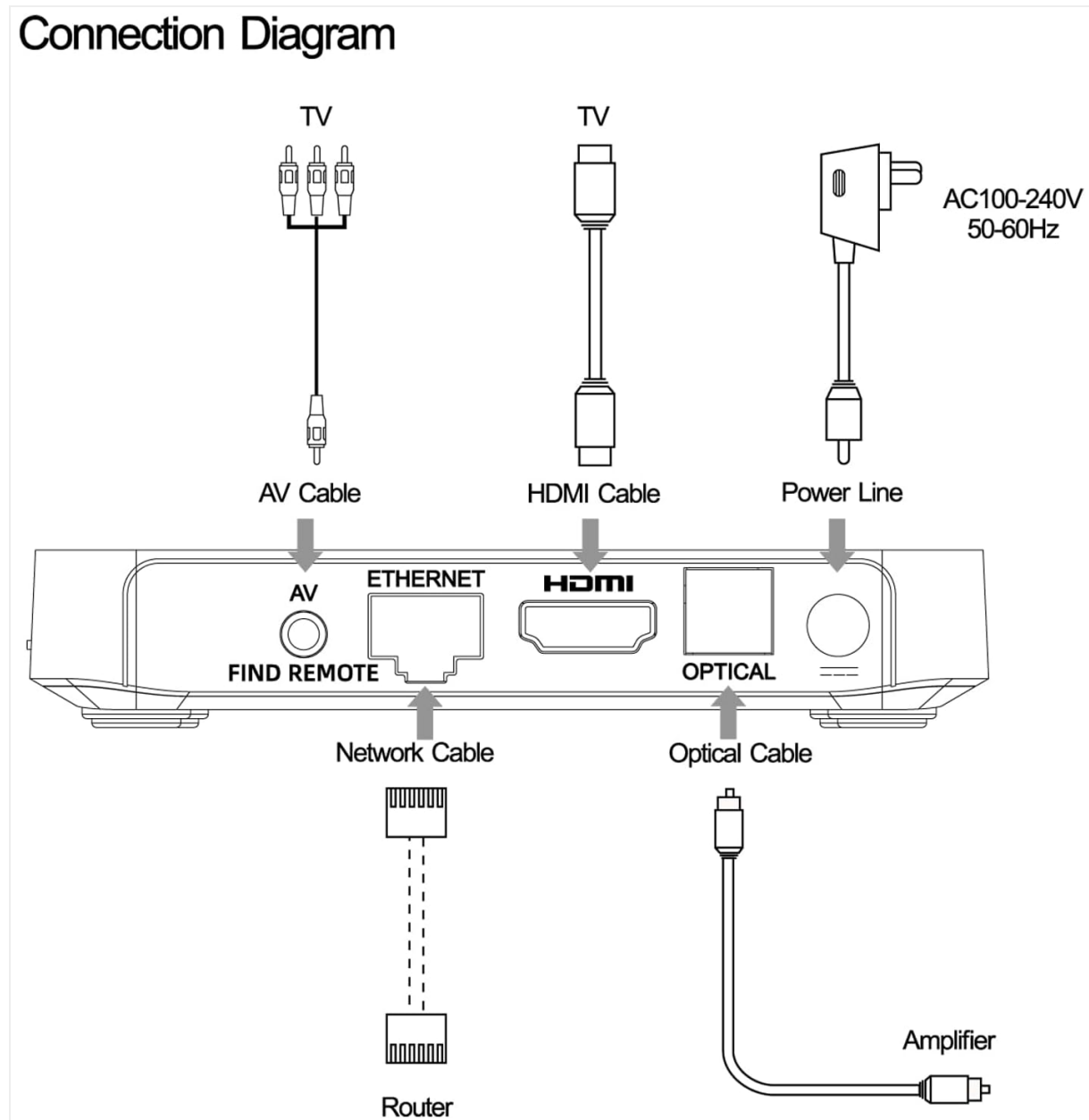
## Key Functions:

- **TV Power On/Off:** Controls the power of your television.
- **STB Power On/Off:** Controls the power of the Sword PRO+ device.
- **OK key for TV Source:** Selects the input source on your television.
- **TV Volume +/-:** Adjusts the television volume.
- **Number Keys (0-9):** For direct input of numbers.
- **Mouse Color Keys:** Specific functions may vary by application.
- **Information:** Displays program or system information.
- **Guide:** Opens the TV program guide.
- **Navigation (Up/Down/Left/Right):** Moves cursor or selection.
- **OK:** Confirms selection or enters menu.
- **Exit:** Returns to the previous screen or exits current application.
- **Menu:** Opens the main menu.

- **Home:** Returns to the home screen.
- **VOL +/-:** Adjusts the device volume.
- **PAGE Up/Down:** Scrolls through pages.
- **Voice Assistant:** Activates voice control (if supported by application).
- **Play/Pause, Record, Setup Favorite, Search:** Media playback and specific function buttons.

## 5. SETUP GUIDE

Follow these steps to connect your ACECONN Sword PRO+ to your television and network.



**Image 5.1:** Connection diagram for the ACECONN Sword PRO+, illustrating how to connect the device to a TV using an HDMI cable or AV cable, to a router via an Ethernet cable, and to a power source using the power line. An optional optical cable connection to an amplifier is also shown.

### 1. Connect to TV:

- For optimal 4K resolution, connect the provided HDMI cable from the HDMI port on the Sword PRO+ to an HDMI input port on your television.
- Alternatively, for older TVs, connect an AV cable (not included) from the AV port on the Sword

PRO+ to the corresponding AV input ports on your television.

## 2. Connect to Network:

- **Wired Connection:** Connect an Ethernet cable from the ETHERNET port on the Sword PRO+ to your router.
- **Wireless Connection:** The device supports 2.4G/5G dual-band Wi-Fi. After powering on, you can configure Wi-Fi settings in the system menu.

## 3. Connect Power:

- Connect the power adapter to the Power Supply input port on the Sword PRO+.
- Plug the power adapter into a wall outlet (AC100-240V, 50-60Hz).

## 4. Optional Audio Connection:

- If you have an external audio system, connect an optical cable from the OPTICAL port on the Sword PRO+ to your amplifier or soundbar.

## 5. Power On:

- Turn on your television and select the correct HDMI or AV input source.
- The Sword PRO+ will automatically power on once connected to power.

# 6. OPERATING INSTRUCTIONS

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This section provides basic instructions for operating your ACECONN Sword PRO+ device.

## 6.1 Initial Setup and Navigation

- Upon first boot, follow the on-screen prompts to complete initial setup, including language selection, network connection (if not wired), and Google account login.
- Use the remote control's navigation buttons (Up/Down/Left/Right) and the OK button to move through menus and select options.
- The Home button will always return you to the main Android home screen.

## 6.2 Network Settings

- To configure Wi-Fi, go to **Settings > Network & Internet**. Select your Wi-Fi network and enter the password.
- For wired connections, ensure the Ethernet cable is securely connected. The device should automatically detect the wired network.

## 6.3 App Installation and Usage

- Access the Google Play Store from the home screen to download and install streaming apps, games, and other utilities.
- Navigate through installed apps using the remote. Select an app with the OK button to launch it.

## 6.4 Media Playback

- The Sword PRO+ supports various video formats including MKV, AVI, MP4, MOV.
- You can play media from connected USB drives, TF cards, or network sources using a media player app.
- The device supports 4K/60fps playback, ensuring high-quality visuals on compatible displays.

## 6.5 Bluetooth Connectivity

- To connect Bluetooth devices (e.g., headphones, game controllers), go to **Settings > Connected devices > Pair new device**.
- Ensure your Bluetooth device is in pairing mode.

## 6.6 Parental Controls

- The device includes parental control features. Access these settings via **Settings** to manage content restrictions and usage limits.

## 7. SPECIFICATIONS

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Detailed technical specifications for the ACECONN Sword PRO+.

Feature	Description
Model Name	Sword PRO+
Operating System	Android 11
Processor	Amlogic S905W2 Quad-Core
RAM	2 GB
Storage	16 GB
Resolution	4K (60fps)
Video Codecs	AV1, HEVC, H.265
Connectivity	2.4G/5G Dual-band Wi-Fi, Bluetooth 5.1, Ethernet
Ports	HDMI 2.1, 2x USB 2.0, Optical Audio, AV, TF Card Slot, Ethernet
Product Dimensions	11 x 11 x 2 cm
Compatible Devices	Television
Special Features	Parental Controls

## 8. TROUBLESHOOTING

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If you encounter issues with your Sword PRO+, refer to the following common problems and solutions.

Problem	Possible Solution
No power / Device not turning on	<ul style="list-style-type: none"><li>◦ Ensure the power adapter is securely connected to the device and a working power outlet.</li><li>◦ Check if the power outlet is functional by plugging in another device.</li></ul>

Problem	Possible Solution
No signal on TV / Blank screen	<ul style="list-style-type: none"> <li>◦ Verify the HDMI or AV cable is securely connected to both the Sword PRO+ and the TV.</li> <li>◦ Ensure your TV is set to the correct input source (e.g., HDMI 1, AV).</li> <li>◦ Try a different HDMI port or cable.</li> </ul>
Remote control not working	<ul style="list-style-type: none"> <li>◦ Check and replace the batteries in the remote control.</li> <li>◦ Ensure there are no obstructions between the remote and the device's IR receiver.</li> </ul>
Wi-Fi connection issues	<ul style="list-style-type: none"> <li>◦ Go to <b>Settings &gt; Network &amp; Internet</b> and ensure Wi-Fi is enabled.</li> <li>◦ Verify you have selected the correct network and entered the password accurately.</li> <li>◦ Restart your router and the Sword PRO+ device.</li> <li>◦ Ensure the device is within range of your Wi-Fi router.</li> </ul>
Slow performance / App crashes	<ul style="list-style-type: none"> <li>◦ Close unused applications running in the background.</li> <li>◦ Clear cache for problematic apps via <b>Settings &gt; Apps</b>.</li> <li>◦ Ensure the device has sufficient free storage.</li> <li>◦ Restart the device.</li> </ul>

## 9. MAINTENANCE

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Proper care and maintenance will extend the lifespan of your ACECONN Sword PRO+.

- **Cleaning:** Use a soft, dry cloth to clean the device. Do not use liquid cleaners or aerosols.
- **Ventilation:** Ensure the device is placed in a well-ventilated area to prevent overheating. Do not block ventilation openings.
- **Environment:** Keep the device away from direct sunlight, heat sources, and moisture.
- **Power Off:** If the device will not be used for an extended period, disconnect it from the power supply.
- **Software Updates:** Periodically check for system updates via **Settings** to ensure optimal performance and security.

## 10. WARRANTY AND SUPPORT

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Your ACECONN Sword PRO+ comes with a manufacturer's warranty and customer support.

- **Warranty:** This product is covered by a 1-Year Manufacturer Warranty. Please retain your proof of purchase for warranty claims.
- **Manufacturer:** shenzhenshiniulinkejijouxiangongsi
- **Contact Information:** For technical support or warranty inquiries, please contact zengkkoo@gmail.com.

