

JOYUSING Scanpad100 Pro

JOYUSING Scanpad100 Pro Portable Document Scanner User Manual

Model: Scanpad100 Pro

1. INTRODUCTION

Thank you for choosing the JOYUSING Scanpad100 Pro Portable Document Scanner. This device is designed for fast, efficient, and high-quality digitization of various documents, drawings, photos, and more. Its compact, foldable design makes it ideal for both office and on-the-go use. This manual provides essential information for setting up, operating, and maintaining your scanner to ensure optimal performance.

2. SAFETY INFORMATION

- Do not expose the device to water or excessive humidity.
- Avoid placing the scanner in direct sunlight or near heat sources.
- Use only the provided USB cable or a certified equivalent.
- Keep the device away from strong magnetic fields.
- Do not attempt to disassemble or repair the scanner yourself. Contact customer support for assistance.
- Ensure the scanner is placed on a stable, flat surface during operation.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- JOYUSING Scanpad100 Pro Document Scanner
- USB-C to USB-A Cable
- USB-A to USB-C Adapter
- Quick Start Guide (refer to this manual for detailed instructions)

4. PRODUCT OVERVIEW

The JOYUSING Scanpad100 Pro features a high-resolution camera and a foldable design for portability and ease of use. Key components include:

- **Camera Head:** Houses the 16MP camera and built-in LED light.
- **Adjustable Arm:** Allows the camera head to be positioned over the scanning area.
- **Scanning Base:** Provides a stable surface for documents, with markings for A4 size.
- **USB-C Port:** For connecting to your computer.

Key Features:

- **High Resolution:** 16 Megapixel camera with 380 DPI for clear and detailed scans.
- **Fast Scanning:** Captures documents in approximately 1 second.
- **OCR Text Recognition:** Supports multi-language optical character recognition with high accuracy.
- **AI Enhancement:** Improves image quality and processing.
- **Foldable Design:** Compact for storage and easy portability.
- **Built-in LED Light:** Ensures optimal illumination for scanning, even in low-light conditions.
- **Versatile Compatibility:** Supports Windows, macOS, and Linux operating systems.
- **Visualizer Function:** Can be used for live projection, acting as a document camera.



Image: Overview of the 16MP camera, 380 DPI resolution, and 4K high-definition capabilities.

5. SETUP

1. **Unfold the Scanner:** Gently unfold the scanner arm from its compact position until it is fully extended and stable. The base will also unfold to provide a flat scanning surface.

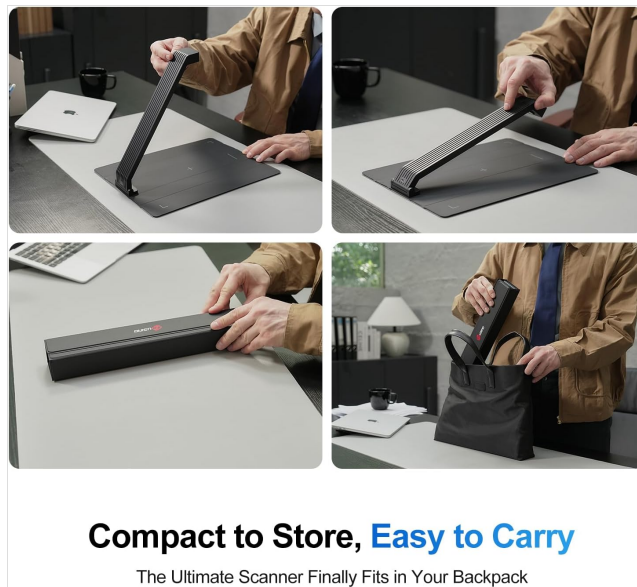


Image: The scanner's compact, foldable design for easy storage and portability.

2. **Place on a Stable Surface:** Position the scanner on a flat, stable desk or table.
3. **Connect to Computer:** Use the provided USB-C to USB-A cable (and adapter if needed) to connect the scanner's USB-C port to an available USB port on your computer.



Image: The Type-C output port and compatibility with Windows, macOS, and Linux operating systems.

4. **Software Installation:** Before first use, you must install the JOYUSING scanning software. Refer to the "Software Installation and Usage" section for detailed instructions.

6. SOFTWARE INSTALLATION AND USAGE

The JOYUSING Scanpad100 Pro requires dedicated software for full functionality, including scanning, OCR, and image processing. It is crucial to download the correct and latest version of the software.

6.1 Software Download

1. **Visit the Official Website:** Go to the official JOYUSING website. You can find it by searching "Joyusing" on Google.
2. **Navigate to Support:** Look for a "SUPPORT" or "Download Center" section on the website.

3. **Select Your Device Model:** Choose "Scanpad100 Pro" from the list of devices.
4. **Download Software:** Select the appropriate software version for your operating system (Windows, macOS, or Linux). Ensure you download the latest version to avoid compatibility issues mentioned in some user reviews.
5. **Installation:** Follow the on-screen instructions to install the software. You may need to bypass security warnings on Windows as the software might not be Windows certified. Proceed only if you are confident in the source.

Note: If you encounter difficulties finding or installing the software, contact JOYUSING customer support via Amazon message or their official channels.

6.2 Basic Scanning Operation

1. **Launch Software:** Open the JOYUSING scanning application on your computer.
2. **Place Document:** Position the document you wish to scan flat on the scanning base, aligning it within the designated A4 area.

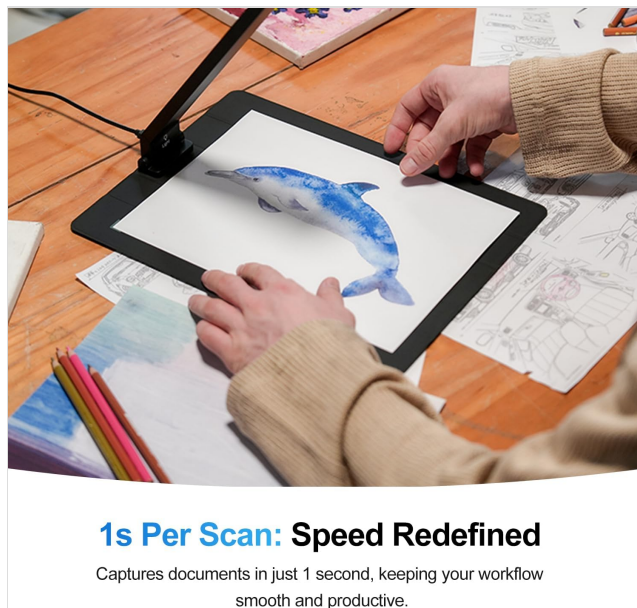


Image: Demonstrates the scanner capturing a document in approximately 1 second, highlighting its speed.

3. **Adjust Lighting (if necessary):** The built-in LED light can be activated or adjusted through the software interface to ensure optimal illumination.

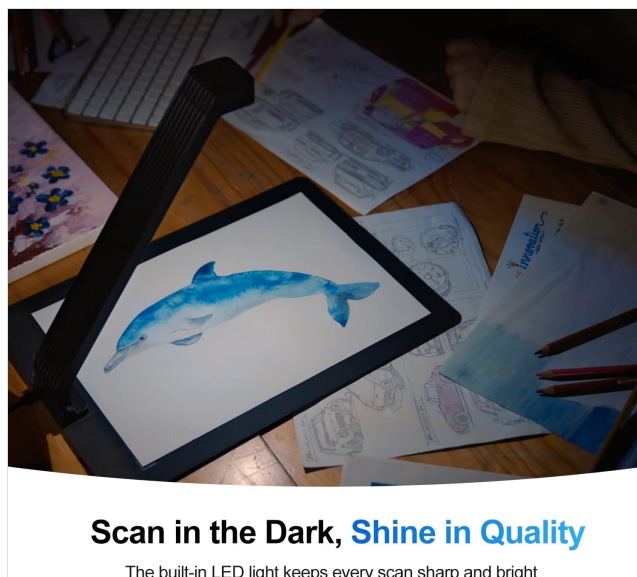


Image: The scanner operating in low light, utilizing its built-in LED light for clear scans.

4. **Initiate Scan:** Click the "Scan" button within the software. The scanner will capture the image in approximately 1 second.

5. **Review and Edit:** The scanned image will appear in the software. You can use basic tools to rotate, crop, or adjust image settings.
6. **Save and Export:** Utilize the OCR function for text recognition and export your scans. The software supports one-click export to various formats such as Word, Excel, PDF, and editable PDF.

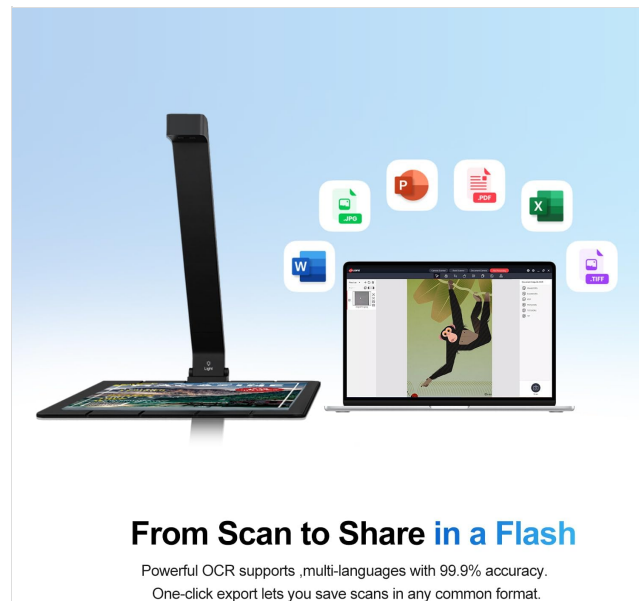


Image: Illustrates the powerful OCR capabilities and various export formats like JPG, PDF, Word, Excel, and TIFF.

6.3 Visualizer Function (Document Camera)

The Scanpad100 Pro can also function as a live document camera for real-time projection. This is useful for presentations, online teaching, or displaying physical objects.

- In the software, select the "Document Camera" or "Visualizer" mode.
- The live feed from the scanner's camera will be displayed on your screen.
- You can share this feed through video conferencing software or project it onto a larger display.

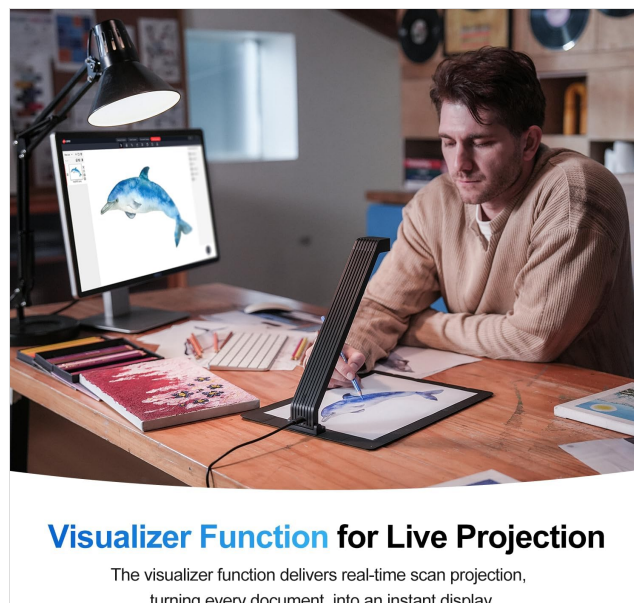


Image: A user demonstrating the visualizer function for live projection of a document onto a computer screen.

6.4 Versatile Scanning Applications

The scanner is capable of capturing a wide range of materials:

- Official documents and papers

- Drawings and sketches
- Photos (note: avoid highly glossy photos to prevent reflections from the LED light)
- Receipts and small items
- Not recommended for very glossy paper or thick books that cannot lie flat.

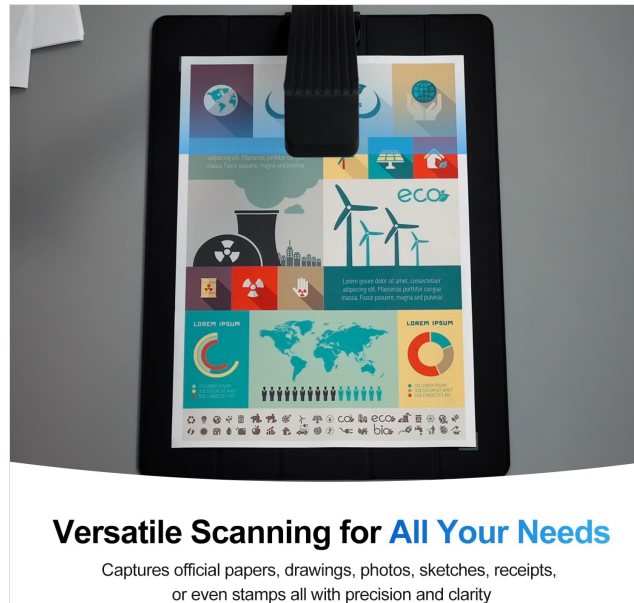


Image: Illustrates the scanner's ability to capture various documents, including official papers, drawings, and photos, with precision.

7. MAINTENANCE

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the scanner's exterior. For the camera lens, use a specialized lens cleaning cloth. Do not use liquid cleaners or abrasive materials.
- **Storage:** When not in use, fold the scanner into its compact form and store it in a dry, dust-free environment.
- **Cable Care:** Avoid bending or crimping the USB cable excessively to prevent damage.

8. TROUBLESHOOTING

- **Scanner Not Detected:**
 - Ensure the USB cable is securely connected to both the scanner and the computer.
 - Try a different USB port on your computer.
 - Verify that the correct JOYUSING software is installed and running. Some reviews indicate issues with older software versions not detecting the hardware.
 - Restart your computer and the scanner.
- **Poor Scan Quality / Blurry Images:**
 - Ensure the document is placed flat and smooth on the scanning base.
 - Clean the camera lens with a soft, lint-free cloth.
 - Check lighting conditions. Activate the built-in LED light if scanning in a dim environment.
 - Avoid scanning highly glossy materials, as the LED light can cause reflections.
- **Shadows in Scans:**
 - The scanner arm can sometimes cast a shadow depending on overhead lighting. Try adjusting the position of the scanner relative to your room's light source.

- Ensure the built-in LED light is on, as it helps to minimize shadows.

• **Software Issues (Crashes, Freezes):**

- Ensure your operating system is up to date.
- Reinstall the JOYUSING software, making sure to download the latest version from the official website.
- Close other demanding applications while using the scanner software.

• **OCR Not Working or Inaccurate:**

- Ensure the document is clear and well-lit.
- Check if the correct language is selected in the OCR settings within the software.
- The accuracy of OCR can vary with font type, size, and document quality.

9. SPECIFICATIONS

Feature	Detail
Brand	JOYUSING
Model	Scanpad100 Pro
Scanner Type	Document Camera Scanner
Camera Resolution	16 Megapixels
Optical Resolution	380 DPI
Scan Speed	Approx. 1 second per scan
Max Scan Size	A4 (21 x 29.7 cm / 8.27 x 11.69 inches)
Connectivity	USB (Type-C output)
OCR Support	Yes, multi-language with 99.9% accuracy
AI Enhancement	Yes
Operating Systems	Windows, macOS, Linux
Built-in Light	LED

10. WARRANTY AND SUPPORT

JOYUSING products are designed for reliability and performance. For warranty information, please refer to the documentation included with your purchase or visit the official JOYUSING website.

If you encounter any issues or have questions regarding your Scanpad100 Pro, please contact JOYUSING customer support. You can typically reach support via the Amazon messaging system or through the contact information provided on the official JOYUSING website.

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question