

## CHUWI Hi10 X2

# CHUWI Hi10 X2 2-in-1 Laptop Tablet Instruction Manual

Model: Hi10 X2 | Brand: CHUWI

## 1. INTRODUCTION

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This manual provides essential information for setting up, operating, maintaining, and troubleshooting your CHUWI Hi10 X2 2-in-1 Laptop Tablet. Please read it thoroughly before using your device.

### What's in the Box

- Hi10 X2 Tablet
- Magnetic Keyboard
- Case with Stand
- Charger Set
- User Manual (this document)

# Intel 10th Gen Core i3 Processor

Better performance for daily computing tasks, ensuring a smoother experience. Beats **M3-8100Y/N4120/N4020/N4500**.

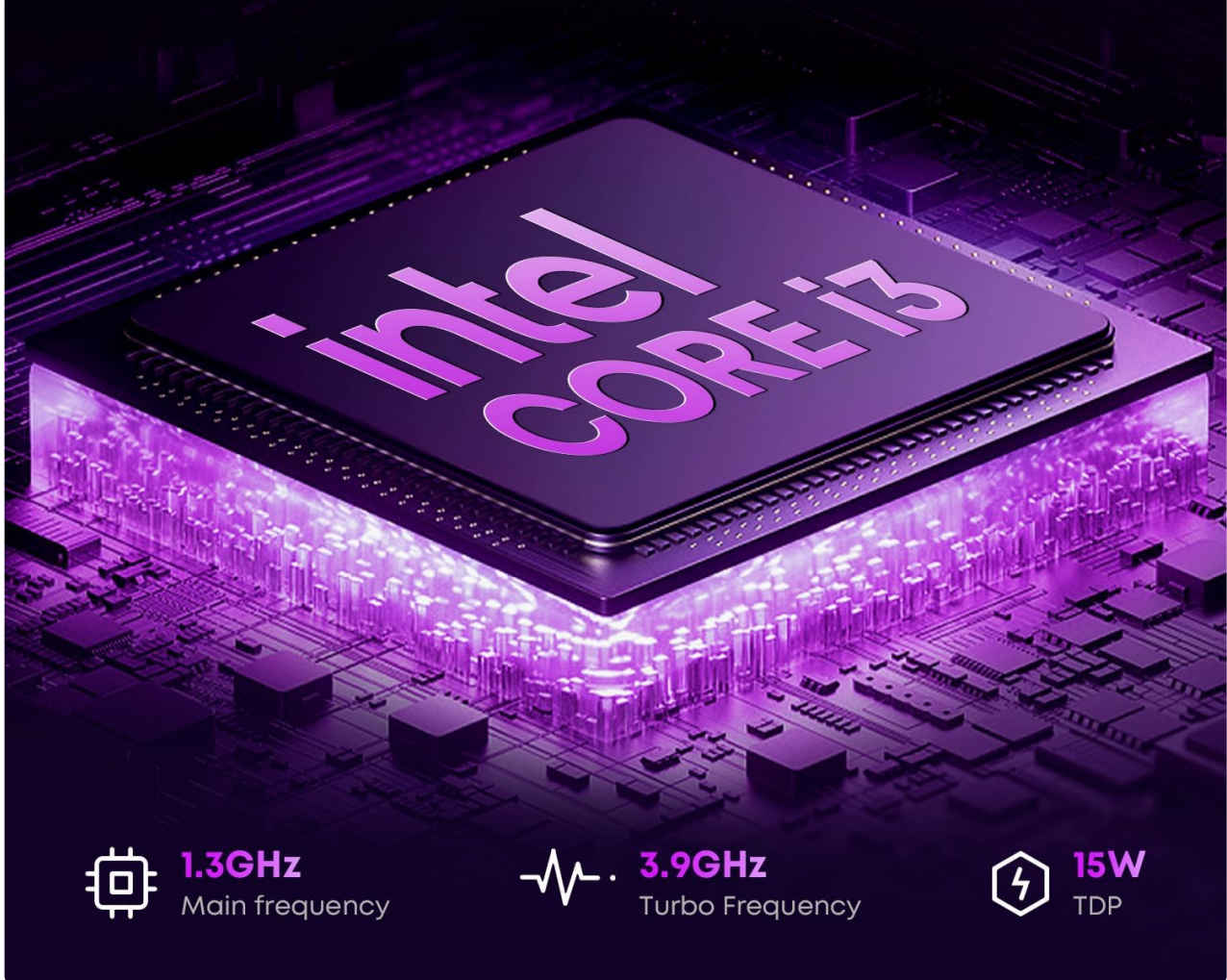


Image 1.1: CHUWI Hi10 X2 Tablet with Magnetic Keyboard and Case.

## 2. SETUP

### 2.1 Initial Charging

Before first use, fully charge your CHUWI Hi10 X2 tablet using the provided charger set. Connect the charger to the Type-C port on the tablet and plug it into a power outlet. The charging indicator light will illuminate.

### 2.2 Attaching the Magnetic Keyboard and Case

Align the tablet with the magnetic connectors on the keyboard. The magnets will secure the tablet in place. The case with stand can be adjusted to your preferred viewing angle.

# Stylish and Portable

**10.1in**  
Portable

**1.34lb**  
Light

**0.39in**  
Thin



## Detachable Accessories



Image 2.1: Detachable accessories including the magnetic keyboard and adjustable stand case.

### 2.3 First Boot-Up and Windows Activation

Press and hold the power button until the screen turns on. Follow the on-screen instructions to complete the initial Windows 11 setup. If your Windows system arrives unactivated, please send the serial number (located on the back of the device) to CHUWI support via Amazon for your activation key.

### 2.4 Connecting to Wi-Fi

During setup, you will be prompted to connect to a Wi-Fi network. Select your network and enter the password. The device supports Wi-Fi 6 for fast and stable connections.

## 3. OPERATING INSTRUCTIONS

### 3.1 Power On/Off and Sleep Mode

- **Power On:** Press and hold the power button until the screen illuminates.

- **Power Off:** From the Windows Start menu, select Power > Shut down.
- **Sleep Mode:** Briefly press the power button to enter or exit sleep mode.

### 3.2 Using the Touchscreen

The 10.1-inch HD touchscreen supports 10-point multi-touch gestures. Use taps, swipes, and pinches for navigation and interaction with applications.



Image 3.1: The 10.1-inch HD touchscreen display.

### 3.3 Laptop and Tablet Modes

The magnetic keyboard allows for seamless switching between laptop and tablet modes. Attach the keyboard for typing and productivity, or detach it for a pure tablet experience.

## 2-in-1 Windows Tablet Laptop



Image 3.2: Usage scenarios demonstrating laptop, tablet, and tablet with case modes.

### 3.4 Connectivity

- **USB Ports:** The tablet features a full-featured Type-C port and a USB 3.2 Gen1 port for data transfer and connecting peripherals.
- **Micro HDMI:** Connect to external monitors or TVs using the Micro HDMI port for extended display options, supporting up to 4K video output.
- **Bluetooth 5.3:** Pair with wireless headphones, mice, and other Bluetooth accessories.
- **Wi-Fi 6:** Enjoy high-speed internet connectivity for streaming and browsing.



Image 3.3: Detailed view of the tablet's ports and connectors.

### 3.5 Camera Usage

The tablet is equipped with a 5MP autofocus rear camera for capturing photos and videos, and a 2MP front camera for video calls and selfies.



Image 3.4: Camera and wireless connectivity features.

### 3.6 Processor and Storage

Powered by a 10th Gen Intel Core i3 processor (up to 3.9GHz) and 8GB RAM, the tablet handles multitasking efficiently. The 256GB SSD provides ample storage and fast access to your files.

# 4K UHD Dual Display

Supports 4K 60Hz video output to external monitors



Image 3.5: Intel 10th Gen Core i3 Processor details.

## 3.7 Product Overview Video

Your browser does not support the video tag.

Video 3.6: An overview of the CHUWI Hi10 X2 2-in-1 Laptop Tablet, highlighting its features and functionality.

## 4. MAINTENANCE

### 4.1 Cleaning the Device

Use a soft, lint-free cloth to clean the screen and body of the tablet. For stubborn smudges, slightly dampen the cloth with water or a screen-cleaning solution. Avoid harsh chemicals or abrasive materials.

### 4.2 Battery Care

To prolong battery life, avoid exposing the tablet to extreme temperatures. It is recommended to keep the battery charge between 20% and 80% for optimal longevity. Avoid fully discharging the battery frequently.

### 4.3 Software Updates

Regularly check for and install Windows updates to ensure your system has the latest security patches and performance improvements. Go to Settings > Windows Update.

### 4.4 Storage Management

Periodically review and delete unnecessary files and applications to free up storage space on the 256GB SSD. This helps maintain optimal device performance.

## 5. TROUBLESHOOTING

### 5.1 Device Not Powering On

- Ensure the device is fully charged. Connect the charger and wait a few minutes before attempting to power on.
- Press and hold the power button for 10-15 seconds to perform a hard reset.

### 5.2 Wi-Fi Connectivity Issues

- Restart your Wi-Fi router and the tablet.
- Check if other devices can connect to the same Wi-Fi network.
- Forget the network in Windows settings and reconnect.

### 5.3 Screen Not Responding to Touch

- Restart the tablet.
- Ensure the screen is clean and free of debris.

### 5.4 Keyboard Not Working

- Ensure the tablet is correctly aligned and securely connected to the magnetic keyboard.
- Restart the tablet.

For further assistance, please refer to the Support section.

## 6. SPECIFICATIONS

Feature	Specification
Brand	CHUWI
Model Name	Hi10 X2
Processor	Intel Core i3 (10th Gen, up to 3.9 GHz)
Operating System	Windows 11 Home
RAM	8 GB

Storage	256 GB SSD
Screen Size	10.1 Inches
Display Resolution	1280x800 Pixels
Connectivity	Wi-Fi 6, Bluetooth 5.3
Ports	Full-featured Type-C, USB 3.2 Gen 1, Micro HDMI, 3.5mm Audio Jack
Cameras	5MP Autofocus Rear, 2MP Front
Weight	1.3 Pounds (approx. 0.59 kg)
Dimensions (L x W x Th)	9.6" x 6.49" x 0.39"
Battery Capacity	3400 mAh

## 7. WARRANTY INFORMATION

The CHUWI Hi10 X2 2-in-1 Laptop Tablet comes with a **1-year limited warranty**. This warranty covers manufacturing defects and malfunctions under normal use. Please retain your proof of purchase for warranty claims.

For detailed warranty terms and conditions, please refer to the official CHUWI website or contact customer support.

## 8. SUPPORT

If you encounter any issues not covered in the Troubleshooting section, or require assistance with Windows activation, please contact CHUWI customer support. You can typically find support contact information on the official CHUWI website or through your purchase platform (e.g., Amazon seller messaging).

When contacting support, please have your device's serial number and proof of purchase readily available.