

Monster AC328

Monster AC328 Open Ear Wireless Earbuds User Manual

Model: AC328 (E81)

1. INTRODUCTION

This manual provides instructions for the proper use and maintenance of your Monster AC328 Open Ear Wireless Earbuds. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

Package Contents

The package should contain the following items:

- Monster AC328 Open Ear Wireless Earbuds (Left and Right)
- Charging Case
- USB-C Charging Cable
- User Manual

Note: The "Blu-ray" component listed in some product descriptions is an error and not included with this product.

2. PRODUCT OVERVIEW

The Monster AC328 Open Ear Wireless Earbuds are designed for comfort and situational awareness, featuring an open-ear design, Bluetooth 6.0 connectivity, and long battery life.



Monster Open Ear AC328

Always lead, never follow



ENC
Call Noise



Water
Resistance



6.0
Bluetooth



Touch
Control

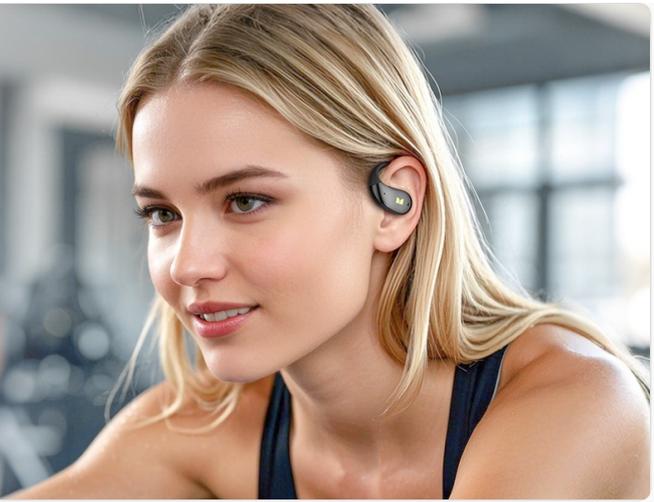


Figure 2.1: Ergonomic Open Ear Design and Key Features.

The earbuds feature an ergonomic design that rests comfortably on the ear without blocking the ear canal, allowing you to stay aware of your surroundings. They are equipped with Bluetooth 6.0 for stable connections and are IPX5 water-resistant, making them suitable for sports and outdoor activities.



Figure 2.2: Designed for All-Day Comfort.

The lightweight construction ensures comfort even during extended wear.

3. SETUP AND PAIRING

3.1 Wearing the Earbuds

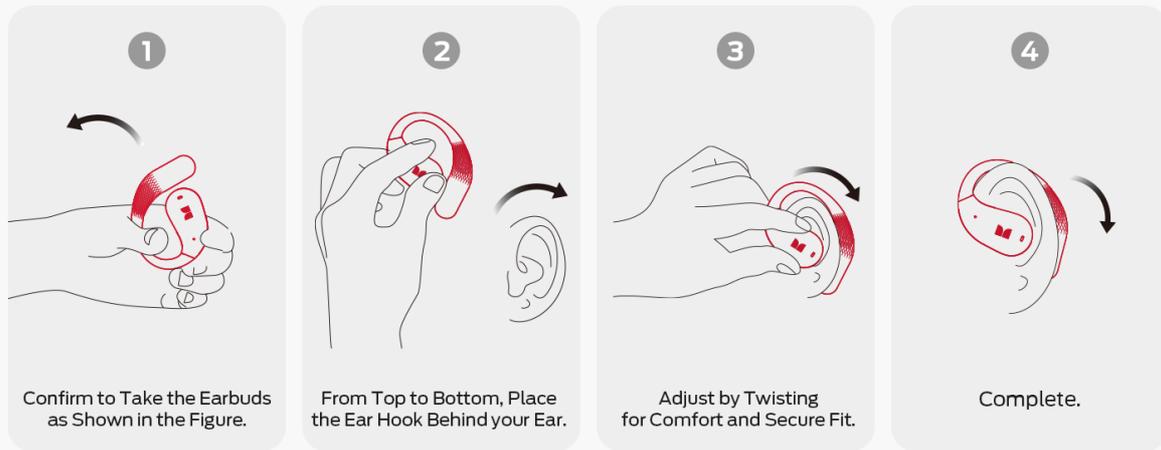


Figure 3.1: Correct Wearing Procedure.

1. **Confirm to take the earbuds as shown in the figure, ensuring the correct orientation.**
2. **From top to bottom, place the ear hook behind your ear.**
3. **Adjust the earbud by twisting it gently for a comfortable and secure fit.**
4. **Ensure both earbuds are securely and comfortably positioned.**

3.2 Initial Pairing



Figure 3.2: Bluetooth Pairing Process.

1. **Charge the Earbuds:** Before first use, ensure the earbuds and charging case are fully charged. Place the earbuds into the charging case and connect the USB-C cable to a power source.
2. **Activate Pairing Mode:** Open the charging case. The earbuds will automatically enter pairing mode. The indicator lights on the earbuds will flash (refer to LED indicator section for details).
3. **Enable Bluetooth:** On your smartphone or device, go to Bluetooth settings and enable Bluetooth.
4. **Select Device:** Look for "Monster Open Ear AC328" in the list of available devices and select it to connect.
5. **Confirmation:** Once connected, you will hear an audio prompt, and the indicator lights on the earbuds will stop flashing.

The earbuds will automatically reconnect to the last paired device when taken out of the case, provided Bluetooth is enabled on the device.

4. OPERATING THE EARBUDS

4.1 Touch Controls

The Monster AC328 earbuds feature intuitive touch controls on each earbud. Refer to the diagram below for specific functions:



Figure 4.1: Earbud Touch Control Functions.

Touch Control Guide

Action	Earbud	Function
Single Click (x1)	Right (R)	Volume +
Single Click (x1)	Left (L)	Volume -
Single Click (x1)	Left/Right (L/R)	Pause/Play
Double Click (x2)	Left/Right (L/R)	Answer Calls / Hang Up Calls
Triple Click (x3)	Left (L)	Previous Song
Triple Click (x3)	Right (R)	Next Song
Long Press (3s)	Right (R)	Activate Voice Assistant
Long Press (3s)	Left (L)	Spatial Audio Mode Toggle

4.2 Charging the Earbuds and Case



Figure 4.2: Battery Life and Charging.

- **Earbud Charging:** Place the earbuds into the charging case. They will automatically begin charging.
- **Case Charging:** Connect the provided USB-C cable to the charging port on the case and to a USB power adapter (not included). The indicator light on the case will show charging status.
- **Battery Life:** The earbuds provide up to 8 hours of playback on a single charge. The charging case extends the total playtime to approximately 32 hours.

5. MAINTENANCE AND CARE

- **Cleaning:** Gently wipe the earbuds and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Water Resistance:** The earbuds are IPX5 water-resistant, meaning they can withstand splashes and sweat. Do not submerge them in water or expose them to heavy rain. Ensure they are dry before placing them back in the charging case.
- **Storage:** When not in use, store the earbuds in their charging case to protect them from dust and damage. Store in a cool, dry place.
- **Battery Care:** To preserve battery life, charge the earbuds and case regularly, even if not used frequently. Avoid extreme temperatures.

6. TROUBLESHOOTING

Common Issues and Solutions

Problem	Possible Cause	Solution
Earbuds not pairing	Bluetooth off, earbuds not in pairing mode, device too far.	<ul style="list-style-type: none"> ◦ Ensure Bluetooth is enabled on your device. ◦ Place earbuds in case, close lid, then open to re-enter pairing mode. ◦ Ensure earbuds are within 10 meters of your device. ◦ Forget "Monster Open Ear AC328" from your device's Bluetooth list and re-pair.

Problem	Possible Cause	Solution
No sound or low volume	Volume too low, earbuds not connected, dirty speaker.	<ul style="list-style-type: none"> ◦ Increase volume on both earbuds and connected device. ◦ Ensure earbuds are properly connected to your device. ◦ Clean the speaker mesh gently with a dry cotton swab.
Earbuds not charging	Poor contact, faulty cable/charger, dirty charging contacts.	<ul style="list-style-type: none"> ◦ Ensure earbuds are correctly seated in the charging case. ◦ Try a different USB-C cable and power adapter. ◦ Clean the charging contacts on both earbuds and case with a dry cotton swab.
Call quality issues	Environmental noise, microphone obstruction.	<ul style="list-style-type: none"> ◦ Move to a quieter environment. ◦ Ensure the microphone area on the earbuds is not covered.

7. SPECIFICATIONS

Technical Specifications

Feature	Detail
Model Name	AC328 (E81)
Connectivity Technology	Wireless (Bluetooth 6.0)
Bluetooth Range	Up to 10 meters (33 feet)
Battery Life (Earbuds)	Up to 8 hours (single charge)
Total Playtime (with Case)	Up to 32 hours
Charging Port	USB-C
Water Resistance	IPX5
Noise Control	Environmental Noise Cancellation (ENC) for calls
Speaker Driver Size	14.2mm
Ear Placement	Open Ear
Material	Plastic
Compatible Devices	Smartphones, Tablets, Laptops, Desktops, Smart Speakers

8. SAFETY INFORMATION

- Do not disassemble or modify the product.
- Keep away from extreme temperatures, direct sunlight, and open flames.
- Avoid exposing the earbuds to strong magnetic fields.

- Do not use the product at excessively high volumes for prolonged periods to prevent hearing damage.
- Use caution when using earbuds in situations requiring awareness of surroundings (e.g., driving, cycling).
- Dispose of the product and its battery responsibly according to local regulations.

9. WARRANTY AND SUPPORT

Monster products are designed and manufactured to the highest quality standards. For warranty information and customer support, please refer to the official Monster website or contact your local distributor. Keep your purchase receipt as proof of purchase.

For further assistance, visit the [Monster Store on Amazon](#).