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## Candy GWD 4968-S

# Candy Pro Wash&Dry 300 GWD 4968-S Washer Dryer User Manual

Model: GWD 4968-S | Brand: Candy

## 1. INTRODUCTION

This manual provides essential information for the safe and efficient operation, installation, and maintenance of your Candy Pro Wash&Dry 300 GWD 4968-S washer dryer. Please read these instructions carefully before using the appliance and keep them for future reference.

## 2. SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons. This appliance is intended for household use only.

- Ensure the appliance is properly grounded.
- Do not allow children to play with or operate the appliance.
- Keep packaging materials out of reach of children.
- Do not touch the appliance with wet hands.
- Unplug the appliance before cleaning or performing any maintenance.
- Do not overload the washer dryer. Refer to load capacities.
- Ensure all water connections are secure and leak-free.

## 3. PRODUCT OVERVIEW

The Candy Pro Wash&Dry 300 GWD 4968-S is a combined washer and dryer designed for efficient laundry care. It features a 9 kg washing capacity and a 6 kg drying capacity, powered by an Inverter Speed Drive motor for quiet and durable performance.

### Key Features:

- **ProActive Wash:** Deep cleaning system that removes up to 99% of daily stains without pre-treatment.
- **Inverter SpeedDrive Motor:** Offers enhanced durability, reduced vibrations, and optimized performance with a low

noise level of 70 dB during spin.

- **Smart Spray and Clean Shield System:** Improves hygiene by cleaning detergent residues and protecting against bacteria and mold.
- **Fresh Vapor Function:** Steam function to relax fibers and reduce wrinkles, simplifying ironing.
- **16 Wash and Dry Cycles:** A variety of programs to suit different fabric types and laundry needs.
- **24-Hour Delay Start:** Allows you to program the start of a cycle for convenience.
- **Child Lock:** Prevents accidental changes to settings during operation.

### **Product Dimensions:**

- Height: 850 mm
- Width: 595 mm
- Depth: 601 mm



Figure 3.1: Front view of the Candy Pro Wash&Dry 300 GWD 4968-S washer dryer, showcasing its white finish and control panel.



Consulta el dibujo técnico para más información

**Figure 3.2:** Diagram illustrating the height (85 cm), width (59.5 cm), and depth (60.1 cm) of the washer dryer.

## 4. INSTALLATION AND SETUP

The Candy Pro Wash&Dry 300 GWD 4968-S is a freestanding appliance. Proper installation is crucial for its performance and safety.

### Unpacking:

- Remove all packaging materials, including the polystyrene base and any protective film.
- Remove the transport bolts located at the rear of the appliance. Keep these bolts for future transport if needed.

## Positioning:

- Place the appliance on a firm, flat floor.
- Adjust the feet to ensure the machine is perfectly level. This prevents excessive vibration and noise during operation.

## Water Connection:

- Connect the water inlet hose to a cold water tap with a 3/4" thread.
- Ensure the drain hose is correctly positioned in a standpipe or connected to a sink trap, preventing siphoning.

## Electrical Connection:

- Connect the power cord to a properly grounded electrical outlet (230 Volts).
- Do not use extension cords or adapters.

## 5. OPERATING INSTRUCTIONS

Operating your Candy Pro Wash&Dry 300 GWD 4968-S is intuitive with its touch screen and rotary knob controls.

### Loading Laundry:

- Open the door and load laundry, ensuring not to exceed the maximum capacity (9 kg for wash, 6 kg for dry).
- Close the door firmly.

### Adding Detergent and Additives:

- Pull out the detergent drawer.
- Add detergent to the main wash compartment and fabric softener to its designated compartment.
- Close the detergent drawer.



**Figure 5.1:** Close-up of the control panel, showing the rotary program selector and digital display with touch buttons.

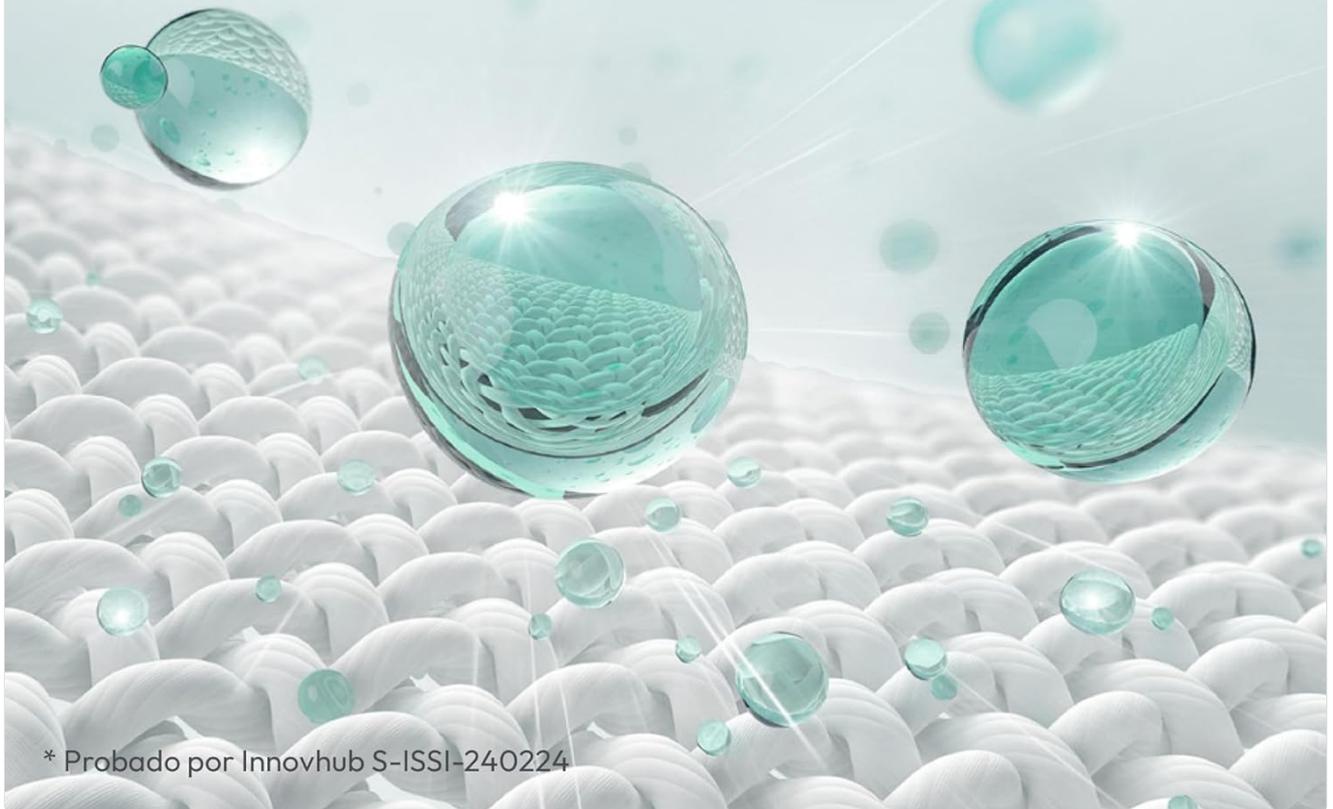
### Selecting a Program:

- Turn the rotary knob to select one of the 16 available programs (e.g., Cotton, Synthetics, Eco 40-60, Rapid 15', Wash+Dry, Steam Function).
- The digital display will show the default time and settings for the selected program.

### Customizing Settings:

- Use the touch buttons to adjust temperature, spin speed, delay start (up to 24 hours), or activate special functions like Fresh Vapor.
- To activate the Child Lock, press and hold the designated button for a few seconds until the indicator appears.

# ProActive Wash elimina el 99% de las manchas diarias sin pre-tratamiento\*



\* Probado por Innovhub S-ISSI-240224

**Figure 5.2:** Illustration of the ProActive Wash technology, showing water droplets penetrating fabric to remove stains effectively.

# Elimina las arrugas de tus prendas



**Fresh Vapor es un tratamiento de vapor para eliminar arrugas en prendas en seco.**

**Figure 5.3:** Before and after comparison of a shirt, demonstrating the wrinkle-reducing effect of the Fresh Vapor steam function.

## **Starting the Cycle:**

- Press the Start/Pause button to begin the selected program.

## **End of Cycle:**

- The appliance will signal the end of the cycle.
- Open the door and remove your laundry.

## **6. MAINTENANCE**

Regular maintenance ensures the longevity and optimal performance of your washer dryer.

### **Cleaning the Detergent Drawer:**

- Remove the detergent drawer and rinse it under running water to remove any residue.
- Clean the housing of the drawer with a brush.

### **Cleaning the Drum:**

- Use the dedicated drum cleaning program (if available) or run an empty cycle with a descaling agent.
- The Smart Spray and Clean Shield system helps maintain drum hygiene by preventing detergent buildup.

### **Cleaning the Filter:**

- Regularly check and clean the filter located at the bottom front of the appliance. This prevents blockages and ensures efficient drainage.

### **Exterior Cleaning:**

- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

## **7. TROUBLESHOOTING**

If you encounter issues with your washer dryer, refer to the following common troubleshooting steps. For more detailed solutions, consult the full user manual.

### **Appliance Does Not Start:**

- Check if the power cord is securely plugged in.
- Ensure the door is fully closed.
- Verify that the water tap is open.
- Check if a program has been selected and the Start/Pause button pressed.

### **Excessive Vibration or Noise:**

- Ensure the appliance is level by adjusting its feet.
- Check if the transport bolts have been removed.
- Verify that the load is balanced inside the drum.

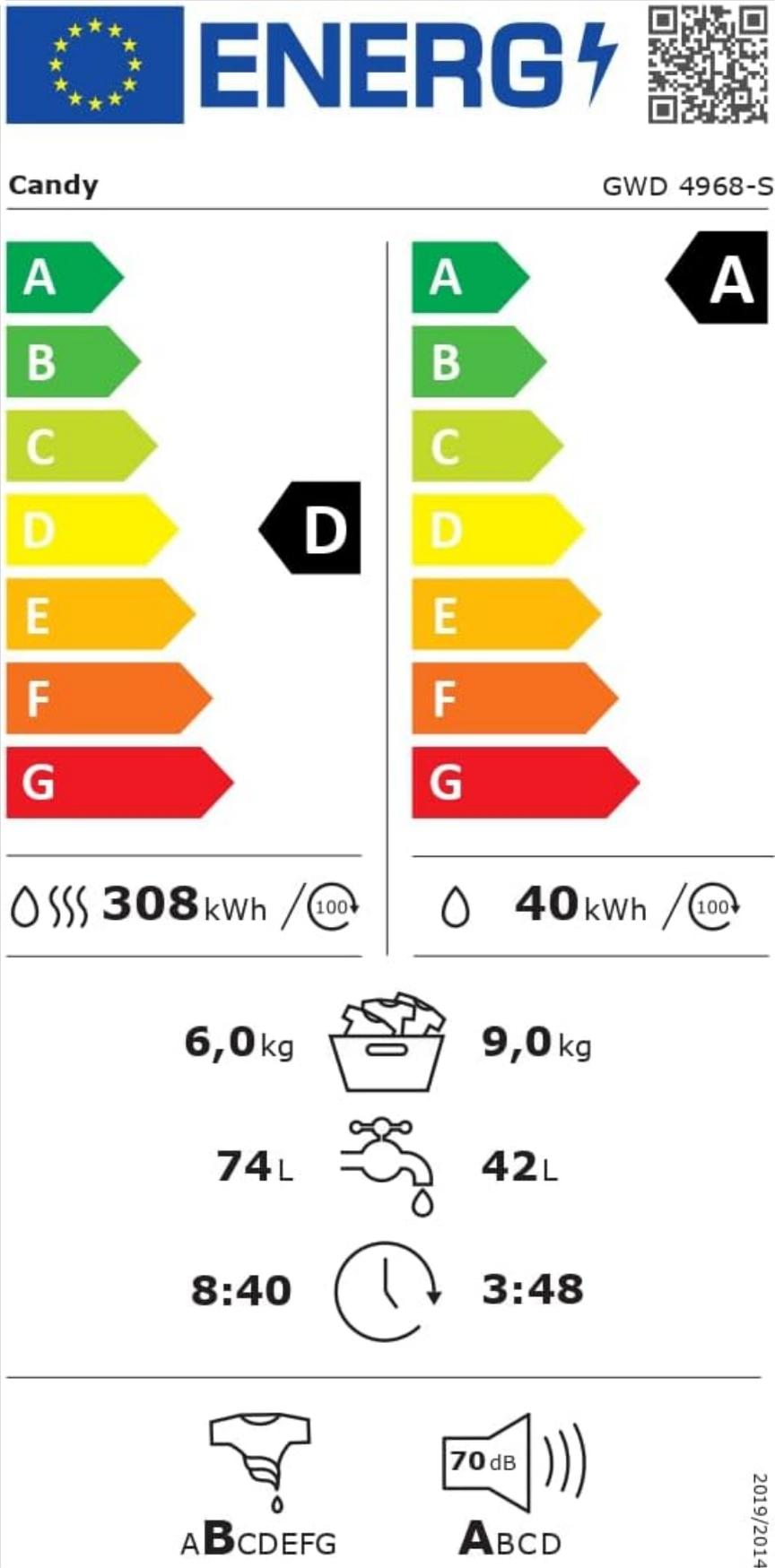
### **Poor Drying Performance:**

- Do not overload the dryer. Ensure the load size is appropriate for the 6 kg drying capacity.
- Clean the lint filter.
- Select the correct drying program for the fabric type.

## **8. SPECIFICATIONS**

<b>Feature</b>	<b>Specification</b>
Brand	Candy

<b>Feature</b>	<b>Specification</b>
Model Number	31020955 (GWD 4968-S)
Product Dimensions (H x W x D)	85 cm x 59.5 cm x 60.1 cm
Weight	66 kg
Washing Capacity	9 kg
Drying Capacity	6 kg
Maximum Spin Speed	1400 RPM
Number of Programs	16
Motor Type	Inverter SpeedDrive
Noise Level (Spin)	70 Decibels
Voltage	230 Volts
Installation Type	Freestanding
Control Type	Touch and Rotary Knob
Special Features	Steam Function, ProActive Wash, Smart Spray, Clean Shield, Child Lock, Delay Start



**Figure 8.1:** Energy efficiency label for the Candy GWD 4968-S washer dryer, detailing energy consumption, capacities, and noise levels. For more information, visit the official EPREL database: [EPREL Product Information](#)

Ficha de información del producto			
REGULAMENTO DELEGADO (UE) 2019/2014 DE LA COMISIÓN en lo relativo al etiquetado energético de las lavadoras domésticas y las lavadoras secadoras domésticas			
Nombre o marca comercial del proveedor: Candy			
Dirección del proveedor: Candy Hoover Group contact, Via Comoli 16, 20861 Brugherio MB, IT			
Identificador del modelo: GWD 4968-S			
Parámetros generales del producto:			
Parámetro	Valor	Parámetro	Valor
Capacidad asignada (kg)	Capacidad 6,0	Dimensiones en cm	Altura 85

	Capacidad asignada <sup>M</sup>	9,0		Anchura	60
	Capacidad asignada de lavado <sup>H</sup>			Profundidad	60
Índice de eficiencia energética	IEE <sub>lab</sub> <sup>H</sup>	41,6	Clase de eficiencia energética	IEE <sub>lab</sub> <sup>H</sup>	A
	IEE <sub>sec</sub> <sup>H</sup>	67,0		IEE <sub>sec</sub> <sup>H</sup>	D
Índice de eficiencia de lavado	I <sub>lab</sub> <sup>H</sup>	1,031	Eficacia del aclarado (g/kg de tejido seco)	I <sub>lab</sub> <sup>H</sup>	5,0
	I <sub>sec</sub> <sup>H</sup>	1,031		I <sub>sec</sub> <sup>H</sup>	5,0
Consumo de energía en kWh por ciclo, correspondiente al ciclo de lavado de la lavadora-secadora doméstica, utilizando el programa «eco 40-60» en una combinación a plena carga y con parte de la carga. El consumo real de energía dependerá de cómo se utilice el aparato.		0,397	Consumo de energía en kWh por ciclo, correspondiente al ciclo de lavado y secado de la lavadora-secadora doméstica, en una combinación a plena carga y con la mitad de la carga. El consumo real de energía dependerá de cómo se utilice el aparato.		3,078
Consumo de agua en litros por ciclo, correspondiente al programa «eco 40-60» en una combinación a plena carga y con parte de la carga. El consumo real de agua dependerá de cómo se uti-		42	Consumo de agua en litros por ciclo, correspondiente al ciclo de lavado y secado de la lavadora-secadora doméstica, en una combinación a plena carga y con la mitad de la carga. El consumo real de agua dependerá de cómo se utilice el aparato y de la dureza del agua.		74

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Temperatura máxima en el interior del tejido tratado (°C) para el ciclo de lavado de la lavadora-secadora doméstica, utilizando el programa «eco 40-60»	Capacidad asignada de lavado	28	Temperatura máxima en el interior del tejido tratado (°C) para el ciclo de lavado de la lavadora-secadora doméstica, utilizando el ciclo de lavado y secado	Capacidad asignada	25
	Mitad	26		Mitad	25
	Cuarta parte	25			
Velocidad de centrifugado (rpm) <sup>H</sup>	Capacidad asignada de lavado	1 330	Contenido de humedad residual ponderado (%) <sup>H</sup>		53,9
	Mitad	1 330			
	Cuarta parte	1 330			
Duración del programa «eco 40-60» (h:min)	Capacidad asignada de lavado	3:48	Clase de eficiencia de centrifugado <sup>H</sup>	B	
	Mitad	2:52			
	Cuarta parte	2:48			
Ruido acústico aéreo emitido en la fase de centrifugado del ciclo de lavado «eco 40-60» a la capacidad asignada de lavado [dB(A) re 1 pW]		70	Duración del ciclo de lavado y secado (h:min)	Capacidad asignada	8:40
				Mitad	5:20
Tipo	de libre instalación		Ruido acústico aéreo emitido correspondiente a la fase de centrifugado del programa «eco 40-60» a la capacidad asignada de lavado		A
Modo apagado (W) (si procede)		0,50	Modo preparado (W) (si procede)		0,50
Inicio aplazado (W) (si procede)		4,00	Modo preparado en red (W) (si procede)		No aplicable
Duración mínima de la garantía ofrecida por el proveedor: 24 meses					
Este producto ha sido diseñado para liberar iones de plata durante el ciclo de lavado		NO			

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**Información adicional:**  
 Enlace al sitio web del proveedor, en el que se encuentra la información contemplada en el punto 9 del anexo II del Reglamento (UE) 2019/2023: <https://manuals.haier-services/>

<sup>H</sup> Para el programa «eco 40-60».

<sup>H</sup> Para el ciclo de lavado y secado.

Modelo introducido en el mercado de la Unión desde 17/07/2025



Número de registro EPREL: 2385973

<https://eprel.ec.europa.eu/qr/2385973>

Proveedor: CANDY HOOVER GROUP SRL (fabricante)

Sitio web: <https://corporate.haier-europe.com/>

Servicio de atención al cliente:

Nombre: Candy Hoover Group contact

Sitio web:

Correo electrónico: [eprel\\_info@haier-europe.com](mailto:eprel_info@haier-europe.com)

Teléfono: +3903920661

Dirección:

Via Comelli 16  
 20861 Brugherio  
 Italia



**Figure 8.2:** Detailed product information sheet, providing comprehensive technical data and compliance details for the appliance.

## 9. WARRANTY AND SUPPORT

Your Candy Pro Wash&Dry 300 GWD 4968-S comes with a standard manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms and conditions.

### Customer Support:

For technical assistance, spare parts, or service requests, please contact Candy customer support. Ensure you have your appliance's model number (GWD 4968-S) and serial number ready when contacting support. A detailed user manual is included with the appliance for further information.