Amazon Ember Artline 55" QL55M800A

Amazon Ember Artline 55" with Fire TV User Manual

Model: QL55M800A

Introduction

The Amazon Ember Artline 55" with Fire TV is a 4K Ultra HD QLED smart television designed to function as both an entertainment hub and a digital art display. It features an anti-glare matte screen, custom frame options, HDR10+, Dolby Vision, Wi-Fi 6 connectivity, and integrated Alexa voice control. This manual provides instructions for setup, operation, maintenance, and troubleshooting to ensure optimal use of your device.



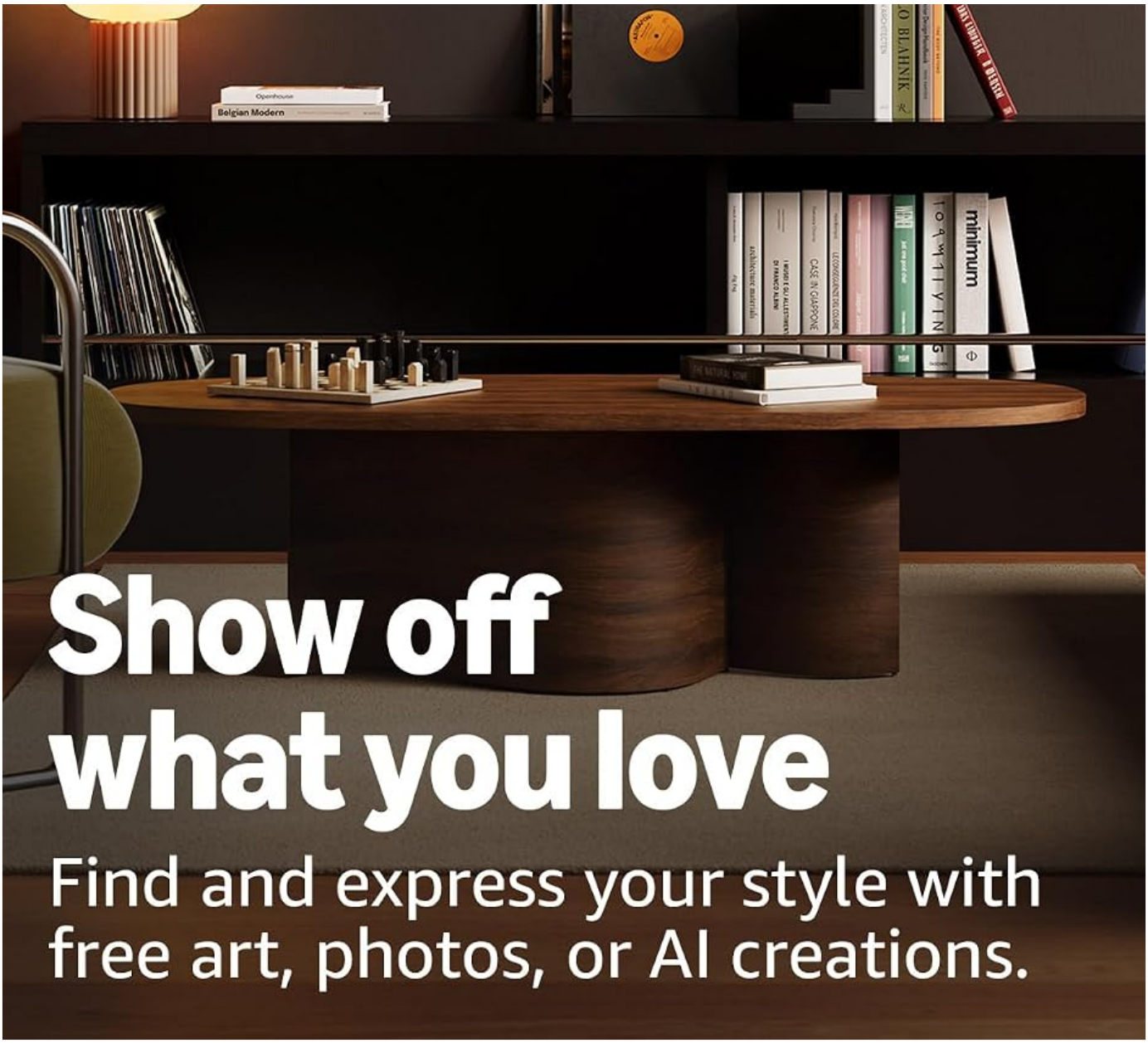


Image: The Amazon Ember Artline TV showcasing its key features: anti-glare screen, art and photos display capabilities, hands-free Alexa integration, and Omnisense technology for automatic display activation.

Setup

Unpacking and Initial Inspection

Carefully remove all components from the packaging. Verify that all items listed in the "Included in the box" section are present and undamaged. Retain packaging for future transport or service needs.

Included Components

- Amazon Ember Artline TV
- Alexa Voice Remote Enhanced
- Wall mount kit
- Power cord
- 2 AAA batteries
- Quick Start Guide
- Amazon Ember Artline 55” Frame (four pieces, ships separately)

- Frame installation card

Mounting Options

The Amazon Ember Artline 55" TV includes a non-VESA wall mount kit. Follow the provided directions in the Quick Start Guide for installation. The TV is also VESA compatible (300mm x 400mm) for use with separately purchased VESA wall mounts.

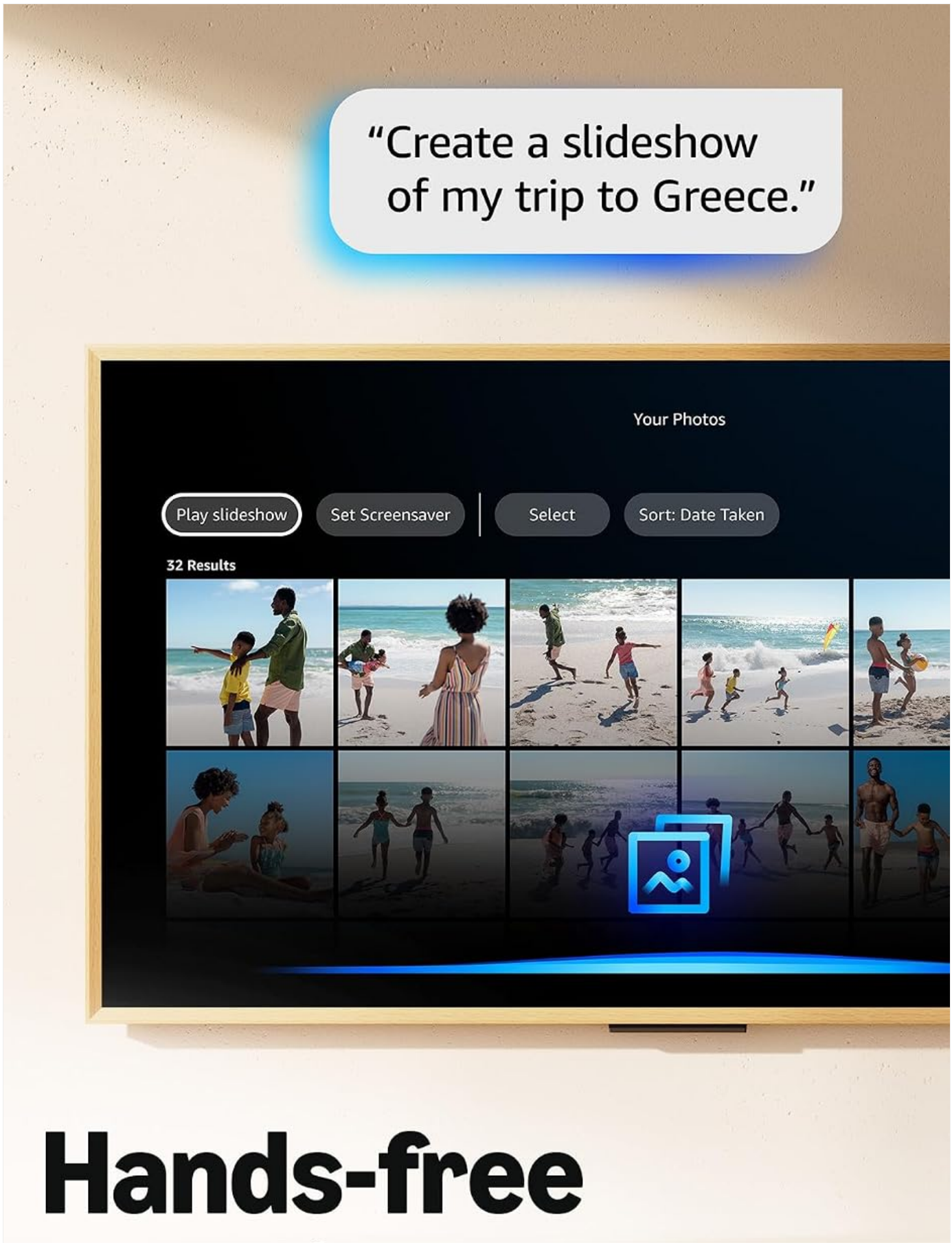




Image: A side view of the Ember Artline TV, illustrating its slim profile when wall-mounted using the included kit.

Connecting Peripherals

Connect your devices to the available ports:

- **HDMI:** 3 HDMI 2.0 ports + 1 HDMI 2.1 port with eARC for audio devices.
- **USB:** 1 USB 3.0 port for external storage or accessories.
- **Digital Optical Audio Output:** 1 port for connecting to sound systems.
- **Ethernet:** 1 Ethernet port for wired network connection.

Power Connection

Connect the power cord to the TV and then to a power outlet. The TV will automatically power on or enter standby mode.

Operating Instructions

Initial Power On and Fire TV Setup

Upon first power-on, follow the on-screen instructions to set up your Fire TV. This includes connecting to Wi-Fi 6, logging into your Amazon account, and pairing the Alexa Voice Remote Enhanced.

Navigation and Content Access

Use the Alexa Voice Remote Enhanced to navigate the Fire TV interface. Access movies, TV episodes, and apps from various streaming services. Subscription fees may apply for certain content.





Image: The Fire TV home screen, showing a selection of popular streaming applications available for quick access.

Alexa Voice Control

The TV supports hands-free Alexa voice control. Simply say "Alexa" followed by your command to find content, manage smart home devices, or ask questions. Alternatively, use the voice button on the Alexa Voice Remote Enhanced.



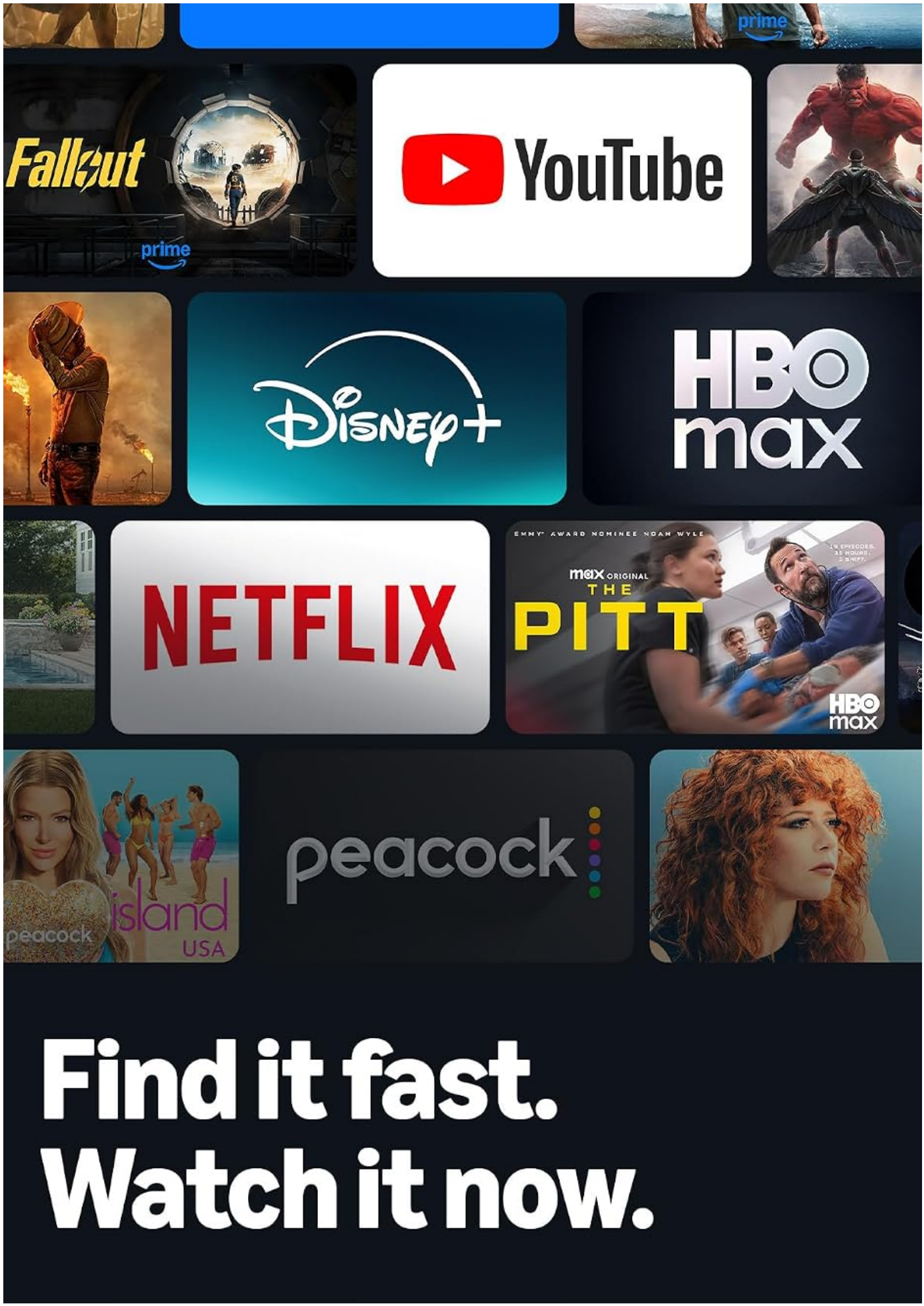


Image: The TV screen showing a photo slideshow, demonstrating hands-free Alexa curation by voice command.

Art Mode and Display Features

The Ember Artline TV can display a gallery of over 2,000 free artworks. You can search by style, photography collection, or create AI-generated art. The matte, anti-glare display enhances the art viewing experience.

- **Tailored Art Recommendations:** Upload photos of your room to receive art recommendations that complement your decor.
- **Photo Slideshows:** Use Alexa to curate and display slideshows from your Amazon Photos.



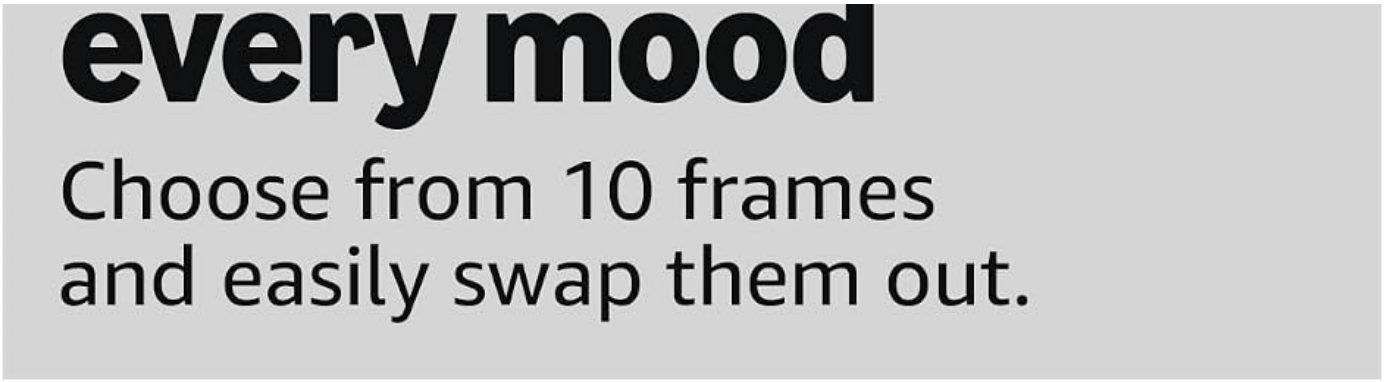


Image: The Ember Artline TV displaying a piece of art, integrated into a living space, showcasing its ability to blend with home decor.

Omnisense Technology

The TV features Omnisense technology, which uses built-in sensors to detect presence. The display will automatically wake to show artwork or allow instant viewing when you enter the room and turn off when you leave, conserving energy.

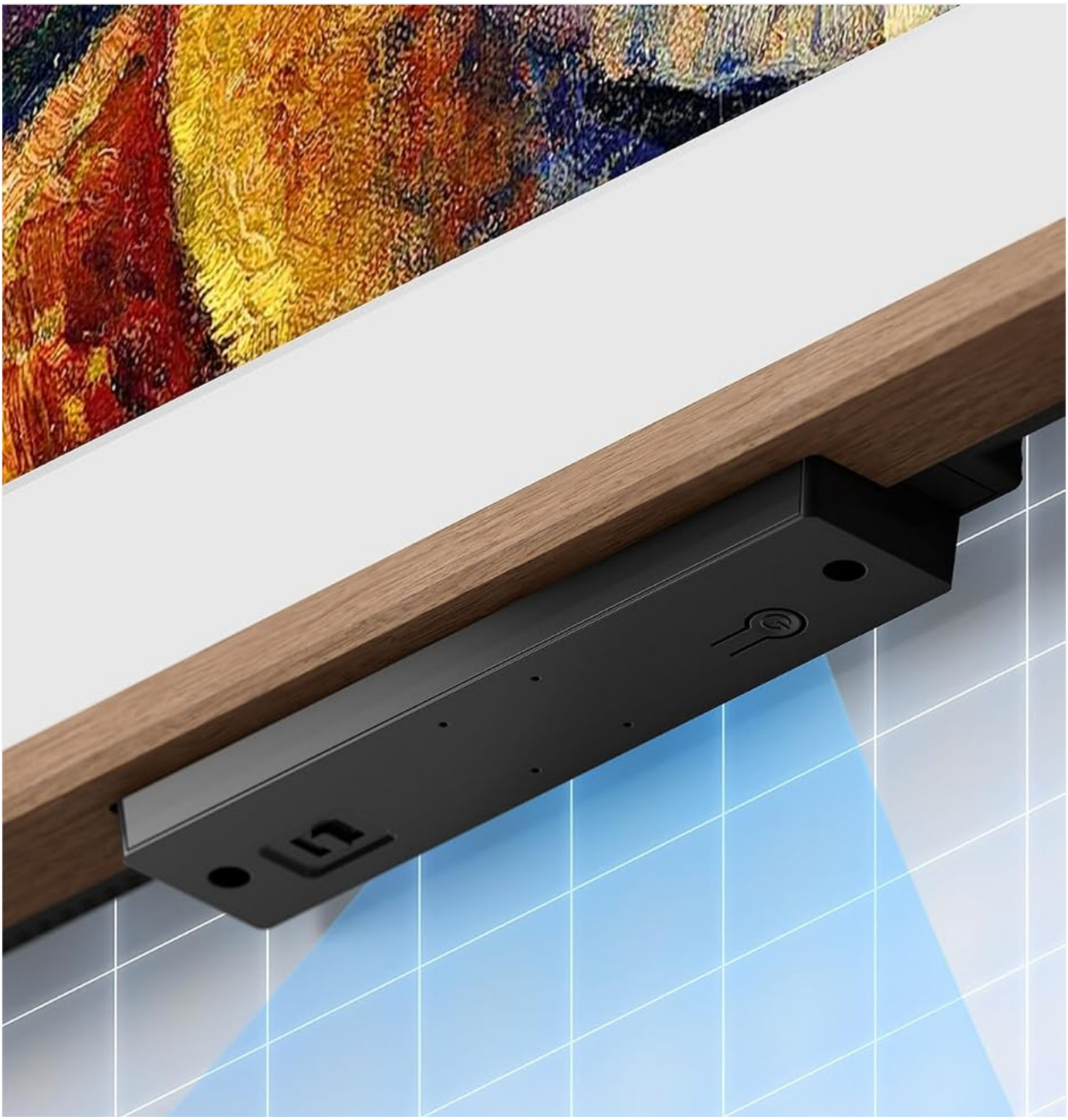




Image: A detailed view of the Omnisense sensor located at the bottom of the TV, indicating its active state with a blue light pattern.

Maintenance

Cleaning the Screen

To clean the matte, anti-glare screen, gently wipe it with a soft, dry, lint-free cloth. For stubborn marks, lightly dampen the cloth with water. Avoid using harsh chemicals, abrasive cleaners, or direct spraying of liquids onto the screen.

Cleaning the Frame and TV Body

Wipe the TV frame and body with a soft, dry cloth. Ensure the TV is powered off and unplugged before cleaning.



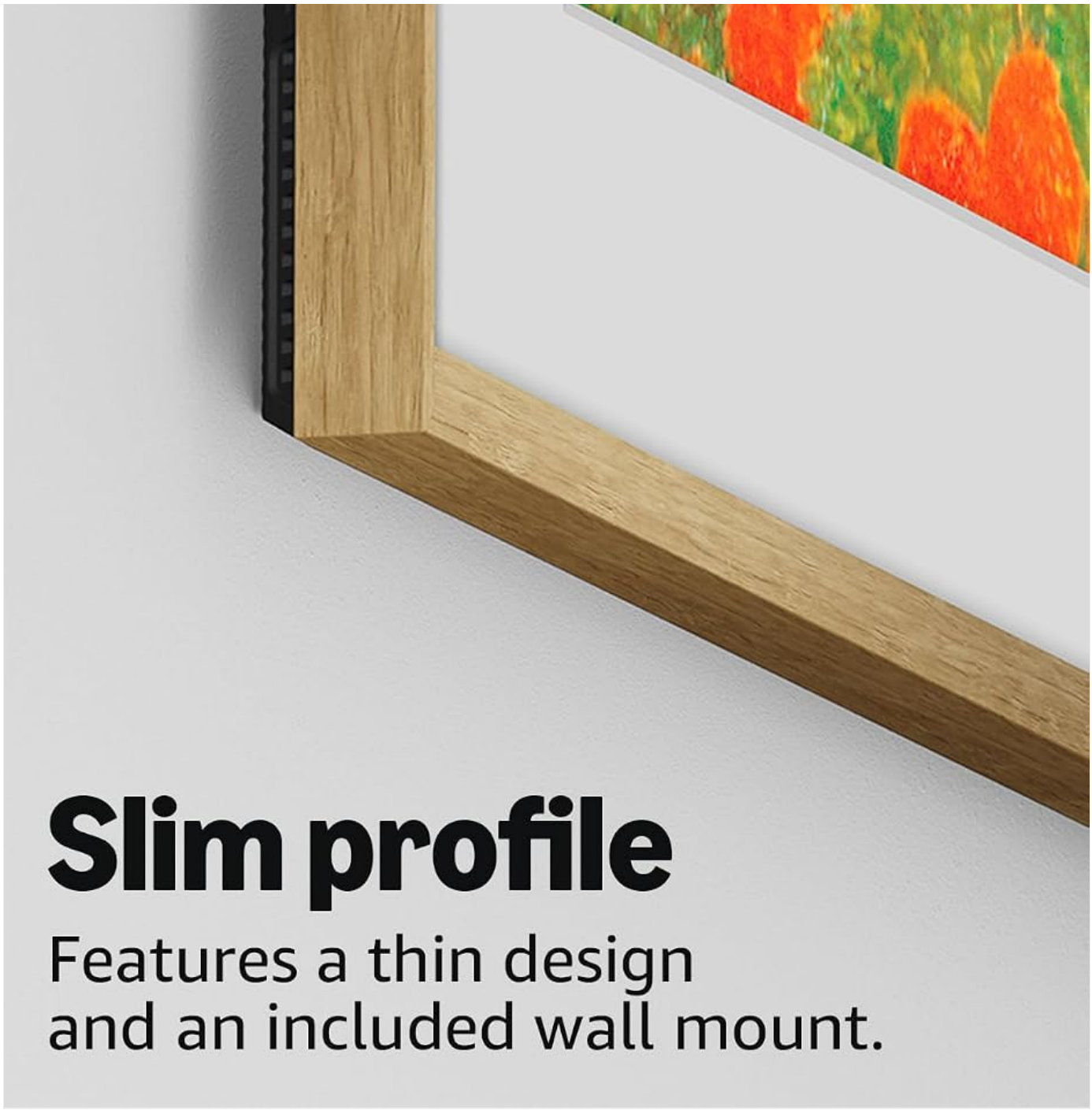


Image: A display of multiple frame options for the Ember Artline TV, demonstrating the variety of styles available for customization.

Software Updates

The device receives guaranteed software security updates for at least four years from its last availability as a new unit. Ensure your TV is connected to the internet to receive these updates automatically.

Troubleshooting

No Power

- Check if the power cord is securely connected to both the TV and the power outlet.
- Verify the power outlet is functional by plugging in another device.

No Picture/Sound

- Ensure the correct input source is selected (e.g., HDMI 1, HDMI 2).

- Check all cable connections (HDMI, optical audio).
- Adjust volume settings on the TV and any connected audio devices.
- Restart the TV by unplugging it from the power outlet for 30 seconds, then plugging it back in.

Remote Control Not Responding

- Replace the AAA batteries in the Alexa Voice Remote Enhanced.
- Ensure there are no obstructions between the remote and the TV.
- Re-pair the remote if necessary (refer to the Quick Start Guide).

Network Connectivity Issues

- Verify your Wi-Fi network is active and working.
- Restart your router and modem.
- Go to the TV's network settings to reconnect to Wi-Fi or check the wired Ethernet connection.

Specifications

Feature	Detail
Resolution	3840 x 2160 (4K UHD)
High Dynamic Range (HDR)	HDR10, HLG, HDR10+ Adaptive, Dolby Vision
Backlight Type	LED
Refresh Rate	60Hz
Screen Finish	Matte, anti-glare
Screen Size	55" (54.6" viewable)
HDMI Ports	3 HDMI 2.0 + 1 HDMI 2.1 with eARC
Wi-Fi & Ethernet	Wi-Fi 6 + 1 Ethernet port
USB Port	1 USB 3.0
Digital Optical Audio Output	1 Port
Voice Support	Hands-free with Alexa, Fire TV Alexa Voice Remote Enhanced
Audio Support	Dolby Digital Plus with passthrough of Dolby-encoded audio
Audio Power	10W + 10W
Operating System	Fire OS
Product Size (without frame)	48.3” x 28.3” x 1.5”
Weight (without stand)	39.9 lbs

Feature	Detail
Product Size (with frame)	49.1” x 28.7” x 1.8”
Weight (with frame)	42.5 lbs
SKU Number	QL55M800A
VESA Wall Mount Standard	300mm x 400mm
Accessibility Features	VoiceView screen reader, Screen magnifier, Text Banner, Closed captioning, Audio Description, Bluetooth hearing aid compatibility.

Warranty and Support

Product Warranty

The Amazon Ember Artline TV includes a 1-Year limited warranty and service. The accompanying frame includes a 90-day limited warranty and service. Optional 3-Year and 4-Year Extended Warranties are available for U.S. customers and are sold separately.
Use of Fire TV is subject to the terms foundhere.

Software Security Updates

This device is guaranteed to receive software security updates for at least four years after its last availability for purchase as a new unit on Amazon websites. For more information on software security updates, please visit the Amazon support pages. Existing Fire TV owners can find device-specific information by visiting "Manage Your Content and Devices."

Content Availability

Certain applications and services are subject to change or withdrawal at any time. Availability may vary by region and language, and separate subscriptions may be required for access.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question