**MUTGOF S12-0104**

# MUTGOF S12-0104 Cordless Vacuum Cleaner Instruction Manual

Model: S12-0104

## 1. Introduction

Thank you for choosing the MUTGOF S12-0104 Cordless Vacuum Cleaner. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new appliance. Please read it thoroughly before first use and keep it for future reference.

## 2. Safety Instructions

To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions when using your vacuum cleaner:

- Read all instructions before using the appliance.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.

- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use in an enclosed space where vapors are present from oil base paint, paint thinner, some mothproofing substances, flammable dust, or other explosive or toxic vapors.
- Turn off all controls before unplugging.
- Disconnect the battery pack from the appliance before making any adjustments, changing accessories, or storing appliance.
- Use only the charger specified by the manufacturer.
- Do not modify or attempt to repair the appliance or the battery pack.

## 3. Package Contents

Verify that all items are present and in good condition:

- Cordless Vacuum Cleaner
- Battery
- Adapter
- 2-in-1 Brush
- Crevice Brush
- Soft & Hard Roller
- HEPA Filter (2 included)
- Aroma Tablet
- Wall mount
- Small cleaning tool
- Manual

## 4. Product Overview

The MUTGOF S12-0104 is a powerful and versatile cordless vacuum cleaner designed for efficient cleaning across various surfaces. It features a stable 650W brushless motor, providing up to 55kPa suction, and an upgraded eight-cell battery for up to 70 minutes of runtime in Eco Mode.




Image: The MUTGOF S12-0104 in action, demonstrating its 55KPa powerful suction on a hard floor, effectively picking up debris.

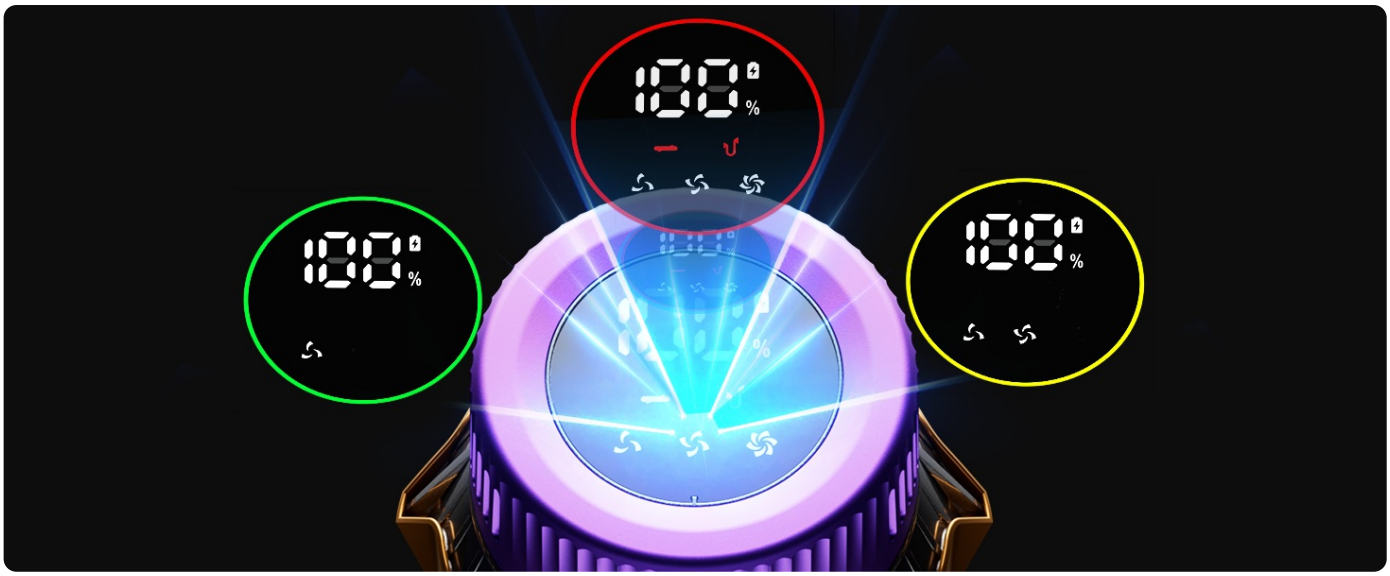



Image: Close-up of the vacuum's all-in-one LED display, showing battery percentage and suction mode indicators.




Image: Detailed view of the soft and hard bristled roller brush, suitable for both hard floors and carpets.

## 5. Setup

### 5.1 Assembly

The vacuum cleaner comes with several modular parts for easy assembly. Connect the main body to the extension wand, and then attach the desired floor brush or accessory. Ensure all connections click securely into place.

### 5.2 Initial Charging

Before first use, fully charge the battery. The removable battery charges in approximately 4 hours. You can charge the battery while it is attached to the vacuum or separately.

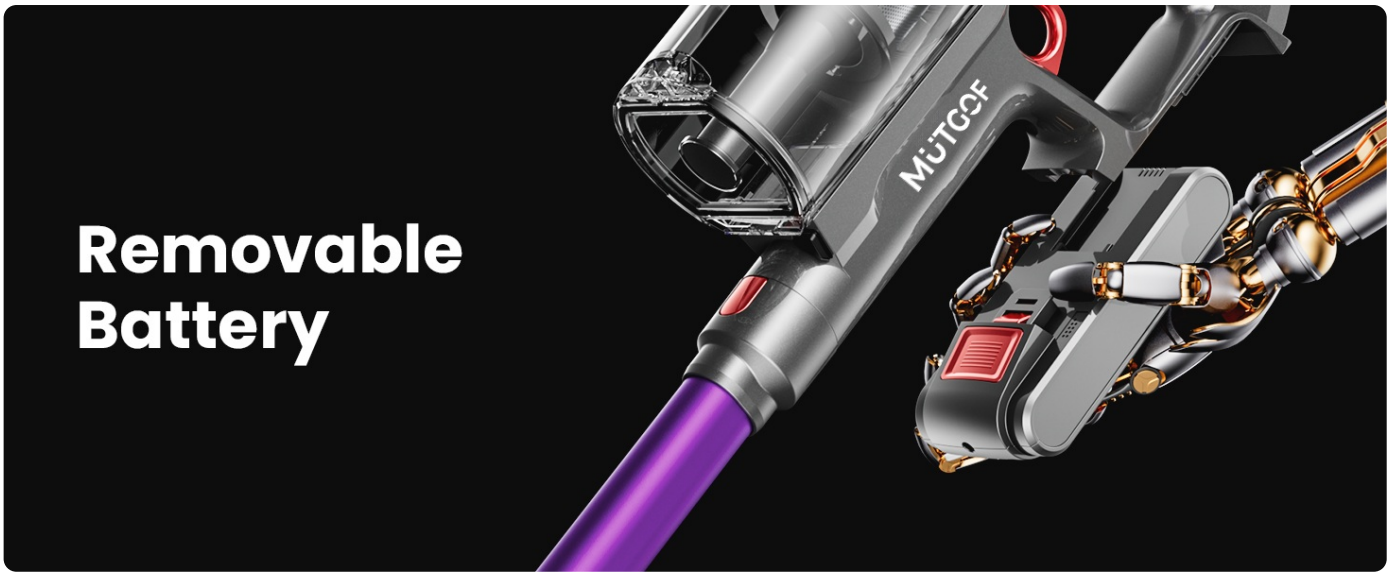



Image: A hand inserting the removable battery into the main body of the vacuum cleaner.

### 5.3 Wall-Mount Installation

The vacuum includes a wall-mount charging dock for convenient storage and charging. Install the wall mount in a suitable location near a power outlet. The crevice and sofa brushes can also be stored on the wall mount.

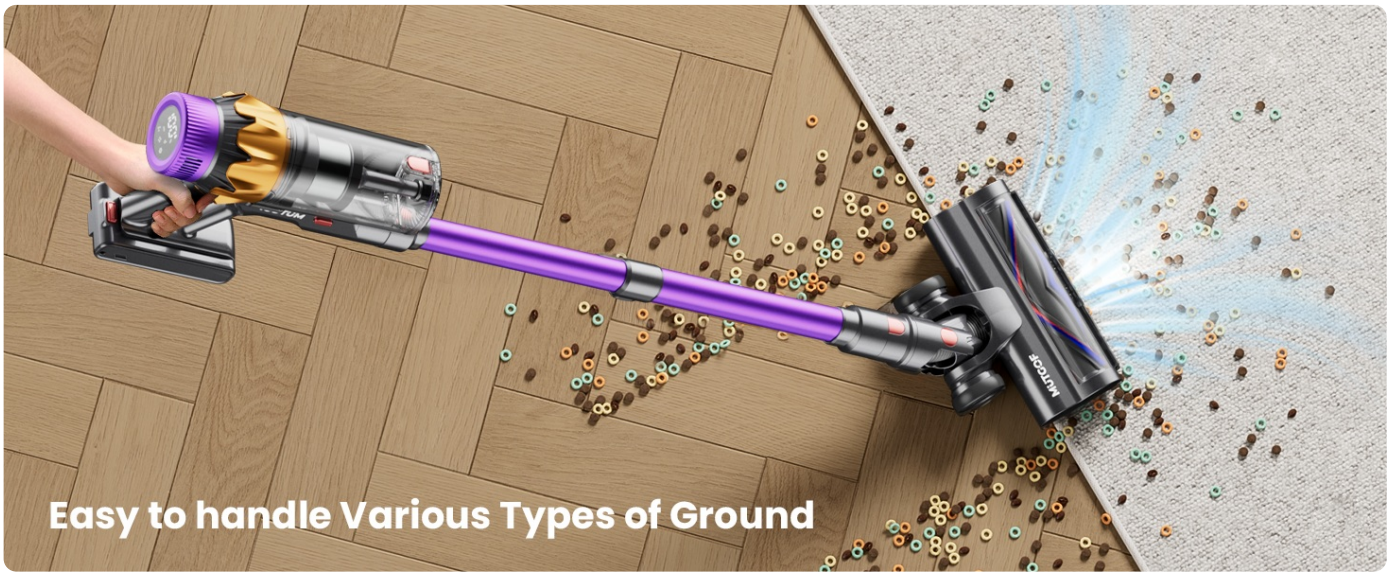



Image: The MUTGOF S12-0104 vacuum cleaner mounted on its wall-charging dock, with accessories stored alongside.

## 6. Operating Instructions

### 6.1 Power On/Off and Suction Modes

Press the power button on the LED display to turn the vacuum on. Tap the display to cycle through the three suction modes: Eco, Standard, and Max. The LED display will show the current battery percentage and selected mode.

Image: Close-up of the vacuum's all-in-one LED display, showing battery percentage and suction mode indicators.

### 6.2 Using Attachments

The vacuum can be easily converted from a stick vacuum to a handheld unit by detaching the extension wand. Use the 2-in-1 brush for upholstery and delicate surfaces, and the crevice tool for tight corners and edges.




Image: A person using the MUTGOF S12-0104 in handheld mode to clean high-up areas like curtains.

## 6.3 Cleaning Different Surfaces

The two-in-one roller brush is designed for effective cleaning on both hard floors and carpets. The V-shaped brush head helps reduce hair entanglement. The self-standing floor brush allows for convenient pauses during cleaning.




Image: The vacuum cleaner transitioning between a carpeted area and a hard floor, demonstrating its versatility.




Image: The vacuum cleaner standing upright on its own, showcasing its self-standing feature.

## 7. Maintenance

### 7.1 Emptying the Dust Bin

To empty the dust bin, press the release button located on the side of the main body. The bottom flap will open, allowing debris to fall out. Ensure the bin is empty before continuing use.




Image: Illustration of the one-click dust removal mechanism, showing debris falling from the vacuum's bin.

### 7.2 Cleaning and Replacing Filters

The vacuum features dual HEPA filters. The filters should be cleaned regularly to maintain optimal suction. Twist and pull to remove the filter assembly. Tap off loose dirt or rinse with water if necessary (ensure completely dry before reinserting). Replace filters every 2-3 months or as needed. Two HEPA filters are included in the package.

### 7.3 Cleaning the Roller Brush

Periodically check the roller brush for tangled hair or debris. Use the included small cleaning tool to cut and remove any wrapped hair from the brush bar.

### 7.4 Replacing Scented Tablet

The built-in scented tablet releases a pleasant fragrance during cleaning. Replace the tablet when the scent diminishes. Refer to the diagram on the vacuum for the exact location and replacement procedure.

## 8. Troubleshooting

If you encounter issues with your MUTGOF S12-0104, refer to the following common problems and solutions:

- **No Power:** Ensure the battery is fully charged and correctly inserted. Check if the power button is pressed.
- **Low Suction:** Empty the dust bin. Clean or replace the HEPA filters. Check the roller brush for blockages. Ensure all connections are secure.
- **Unusual Noise:** Check for blockages in the nozzle, wand, or hose. Inspect the roller brush for foreign objects.
- **Battery Not Charging:** Ensure the adapter is properly connected to both the vacuum/wall mount and the power outlet. Check for any damage to the charging cable or battery.

## 9. Specifications

| Feature | Specification |
|---|---|
| Brand | MUTGOF |
| Model Name | S12-0104 |
| Motor Power | 650W |
| Max Suction Power | 55KPa |
| Battery Life (Eco Mode) | Up to 70 minutes |
| Charging Time | 4 hours |
| Filter Type | Dual HEPA Filter |
| Number of Speeds | 3 |
| Product Dimensions | 10"L x 6"W x 48"H |
| Item Weight | 8.62 pounds |
| Special Features | Scented tablet, Self-standing, Wall-mounted charging |

## 10. Official Product Video

Your browser does not support the video tag.

Video: An official product video from MingxinUS demonstrating the MUTGOF cordless vacuum cleaner's features and cleaning capabilities.

## 11. Warranty and Support

For warranty information and customer support, please refer to the contact details provided in your product packaging or visit the MUTGOF official website. Keep your purchase receipt as proof of purchase.

## Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question