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komgilk 10P

komgilk DreamTV 12 Media Player User Manual

Model: 10P

Welcome to Your DreamTV 12 Media Player

Thank you for choosing the komgilk DreamTV 12 Media Player. This manual provides essential information for setting up, operating, and maintaining your device. Please read it carefully before use.

Package Contents

Please ensure all items are present in the box:

- DreamTV 12 Media Player
- Power Adapter
- HDMI Cable
- Remote Control
- User Manual (this document)



Figure 1: DreamTV 12 Media Player and its packaging. The image displays the sleek black media player alongside its white retail box, highlighting key features like 8K decoding support and memory specifications.

Setup Guide

Follow these steps to connect your DreamTV 12 Media Player to your display and power source.

Connecting the Device

1. Connect one end of the HDMI cable to the HDMI port on your DreamTV 12 and the other end to an available HDMI

input on your TV or display.

2. Connect the power adapter to the DC input port on the DreamTV 12, then plug the adapter into a power outlet.
3. **(Optional)** For a wired internet connection, connect an Ethernet cable from your router to the LAN port on the DreamTV 12.
4. **(Optional)** Connect any USB peripherals (e.g., keyboard, mouse, external storage) to the USB ports.



Figure 2: DreamTV 12 connected to a display, showing various content. This image illustrates the media player's ability to display diverse content, suggesting its readiness for use after connection.

Initial Power On

Once connected, the DreamTV 12 should power on automatically or can be turned on using the included remote control. Follow the on-screen instructions for initial setup, including language selection, network configuration, and account login.

Operating Your DreamTV 12

This section covers the basic operation of your media player.

Basic Navigation

Use the remote control to navigate the user interface. The directional buttons allow you to move between menu items, and the 'OK' button confirms selections. The 'Back' button returns to the previous screen, and the 'Home' button takes you to the main menu.

Using Applications

The DreamTV 12 comes pre-installed with various applications. You can access these from the home screen. Additional applications can be downloaded from the app store, if available.



Figure 3: DreamTV 12 user interface demonstrating fast boot. The image shows the media player's home screen with various content options, emphasizing its quick startup time of approximately 20 seconds.

Key Features

The DreamTV 12 Media Player offers advanced features for an enhanced viewing experience.

8K Resolution and AI Image Correction

Experience stunning visuals with 8K resolution support. The integrated AI ISO / AI ISP technology automatically optimizes

brightness, color, and reduces noise, improving clarity in dark or fast-moving scenes. AI Super Resolution intelligently upscales content to near 4K or 8K quality.



Figure 4: Visual comparison of 2K, 4K, and 8K resolutions. This image highlights the superior detail and clarity offered by the DreamTV 12's 8K resolution and AI Super Resolution capabilities.

Multi-Device Compatibility

The DreamTV 12 supports a wide range of devices, including iOS, Android, Windows, and Mac. This flexibility allows you to use the media player with your smartphone, tablet, or personal computer, adapting to your environment.



Figure 5: DreamTV 12 demonstrating multi-device usage. The image shows the media player connected to a TV, with a smartphone and laptop also displaying content, illustrating its compatibility across various platforms.

High-Speed Performance

Equipped with a latest-generation high-speed CPU, the DreamTV 12 ensures smooth application launches and seamless screen transitions. It operates efficiently even when multiple applications are used simultaneously, providing a comfortable user experience with 4GB DDR4 RAM and 64GB ROM storage.



Figure 6: DreamTV 12 showcasing its internal specifications. This image emphasizes the device's 4GB DDR4 RAM and 64GB ROM, indicating high-speed performance and ample storage for applications and media.

Product Overview Video

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Video 1: DreamTV 12 Media Player Product Overview. This video provides a 360-degree view of the DreamTV 12, showcasing its design, various ports (HDMI, USB, LAN, DC, SPDIF, AV), and overall compact form factor.

Maintenance

Proper maintenance ensures the longevity and optimal performance of your DreamTV 12.

Cleaning

Wipe the device with a soft, dry cloth. Do not use liquid cleaners or abrasive materials, as they may damage the surface.

Software Updates (OTA)

Regularly check for and install software updates to ensure your device has the latest features and performance improvements. Updates are typically delivered Over-The-Air (OTA).

1. Open the DreamTV home screen.
2. Select "All Apps".
3. Select "System Update".
4. Execute the OTA online update.
5. After the update is complete, restart the device.

Your account and settings will be preserved during the update process. We continuously work to improve the stability and image quality of DreamTV.

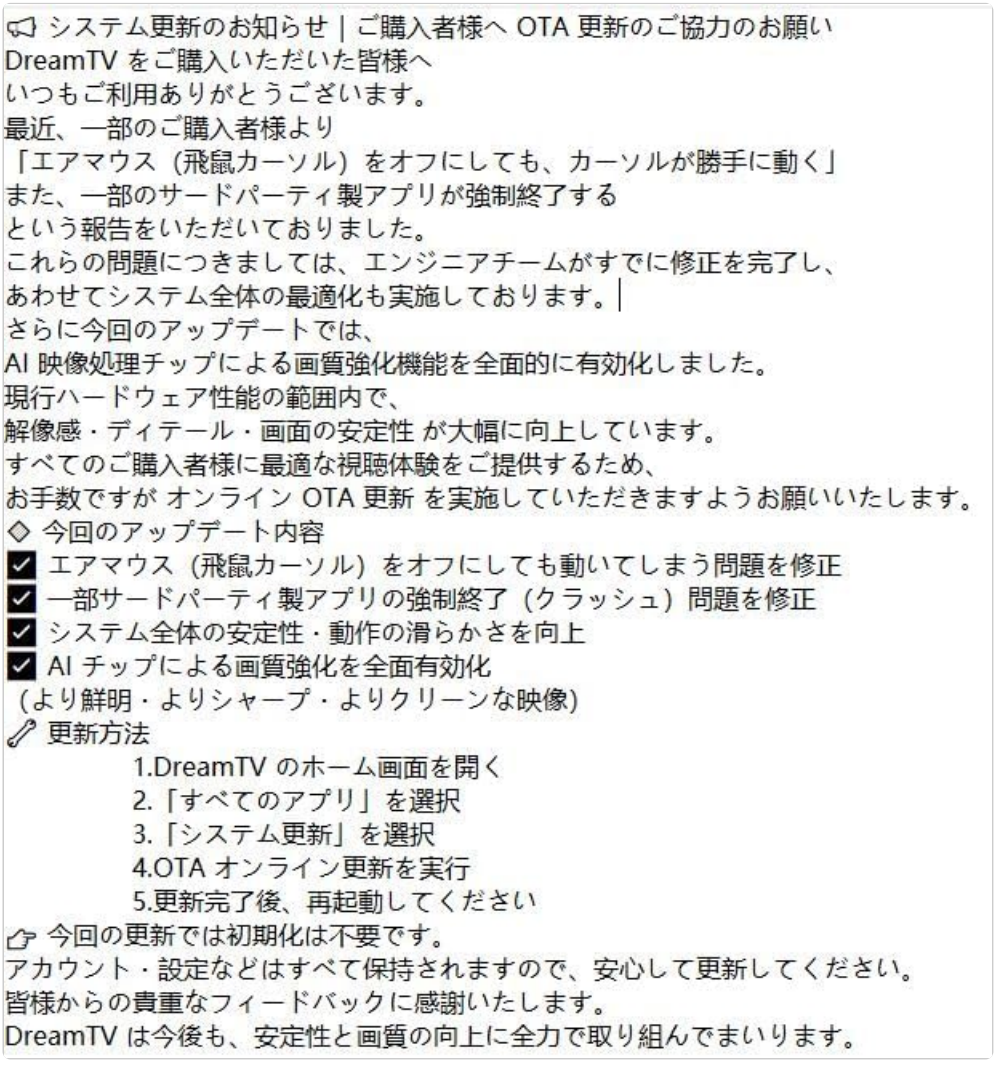


Figure 7: On-screen instructions for DreamTV 12 system updates. This image details the steps for performing an Over-The-Air (OTA) software update, including navigating to the system update menu.

Cooling System

The DreamTV 12 features a new generation cooling system designed to prevent overheating and extend the device's lifespan. Ensure the device is placed in a well-ventilated area and that its vents are not obstructed.



Figure 8: DreamTV 12 showcasing its advanced cooling system. The image highlights the device's top surface with ventilation grilles, indicating an efficient cooling design to maintain optimal operating temperature.

Troubleshooting

If you encounter issues with your DreamTV 12, refer to the following common problems and solutions.

No Power

- Ensure the power adapter is securely connected to both the device and a working power outlet.

- Try a different power outlet.

No Picture on TV

- Verify the HDMI cable is correctly connected to both the DreamTV 12 and your TV.
- Ensure your TV is set to the correct HDMI input source.
- Try a different HDMI cable or HDMI port on your TV.

Remote Control Not Responding

- Check if the batteries in the remote control need replacement.
- Ensure there are no obstructions between the remote control and the DreamTV 12.

Network Connection Issues

- For Wi-Fi, ensure the Wi-Fi network is active and you have entered the correct password.
- For wired connection, check the Ethernet cable and ensure your router is functioning correctly.
- Restart your router and the DreamTV 12.

Application Freezing or Crashing

- Close and restart the application.
- Clear the application's cache in the device settings.
- Ensure your DreamTV 12 software is up to date.

Product Specifications

Feature	Specification
Model Number	10P
Brand	komgilk
Manufacturer	KB
Supported Devices	TV, iOS, Android, Windows, Mac
Color	White
Battery Usage	No
Connectivity Technology	HDMI
Special Features	Bluetooth Built-in
Resolution	8K
Supported Internet Services	YouTube
Controller Type	Push Button
Form Factor	TV Box
Product Weight	246 grams
Package Dimensions	21.2 x 14.6 x 11.6 cm

Warranty and Support

The DreamTV 12 Media Player comes with a**20-month warranty**. This warranty covers initial defects and operational malfunctions. For any issues encountered within the warranty period, please contact our support team for assistance.

Contact Support

For technical support, warranty claims, or any inquiries, please refer to the contact information provided with your purchase documentation or visit the official komgilk website.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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